Michigan Department of Health and Human Services
Program Policy Division PO Box 30809
Lansing MI 48909

Michigan Department of Health & Human Services

September 30, 2026

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<City> <State> zipcode5-zipcode4

Dear Provider:

RE: Upcoming Changes to Adult Dental Benefits

The purpose of this letter is to notify dental providers of upcoming changes to adult dental benefits under Medicaid managed care pursuant to Section 1627 of Public Act 21 of 2026. Effective January 1, 2027, dental services for adults in a Medicaid Health Plan (MHP) will be provided through the Healthy Kids Dental (HKD) contract. The HKD contract is serviced by Delta Dental of Michigan. A forthcoming Medicaid policy will provide dental providers with additional information about the adult dental benefit plan. This change does not impact dental services currently covered.

Providers will be notified of this change by the MHP or their subcontracted dental benefits manager. These communications will address this change in relation to your existing provider contracts.

MDHHS requires MHP and HKD plans to provide the following protections when a beneficiary switches plans:

- Prior authorizations must be honored by the new plan for 90 days following enrollment into the new plan.
- Beneficiaries may request “continuity of care” for up to six (6) months for any ongoing treatment where discontinuing the treatment would cause the beneficiary to suffer serious detriment to their health.

Providers who do not accept HKD under Delta Dental of Michigan may choose to join the Delta Dental of Michigan provider network. Providers who do not enroll in the Delta Dental of Michigan provider network will have their impacted patients reassigned to a participating network provider beginning January 1, 2027. Information on joining the Delta Dental network is available at: https://www.deltadentalmi.com/join-our-networks.

Impacted beneficiaries will receive notification from MDHHS. They will also receive notice from their MHP and from Delta Dental of Michigan prior to this change. If beneficiaries have questions, they may call:

- Their new dental health plan, Delta Dental of Michigan, at 1-866-696-7441. The office hours are Monday-Friday 8 a.m. to 8 p.m. EST.
- Michigan ENROLLS toll-free at 1-800-975-7630. People with hearing and speech disabilities may call the TTY number at 1-888-263-5897. The office hours are Monday through Friday 8 AM to 7 PM.

An electronic version of this document is available at www.michigan.gov/medicaidproviders >> Policy, Letters & Forms.

Sincerely,

Meghan E. Groen, Chief Deputy Director
Health Services