COMMUNITY TRANSITION SERVICES DECISION GUIDE FOR ACTION NOTICES

Action taken by Transition Agency	Adequate	Advanced
Applicant = NOT APPROVED FOR Community Transition Services (CTS) Participant = APPROVED FOR CTS	<u>Notice</u>	<u>Notice</u>
Applicant is not eligible for or does not have open Medicaid case	X	
Applicant does not meet HCBS Eligibility criteria	Х	
Applicant chooses not to participate in CTS Services during the initial meeting with them.	X	
Services terminated per participant request		X
Services terminated per participant request and participant signs a written statement requesting termination	Х	
Transition agency does not honor participant request for additional services (either type or quantity)	Х	
Services terminated because no longer eligible for Medicaid		Х
Services terminated because no longer meet HCBS Eligibility Criteria		Х
Services terminated because participant died	Х	
Services terminated because successfully transitioned and enrolled in another HCBS program		Х
Services reduced per participant request		Х
Services reduced per participant request and participant signs a written statement requesting the reduction.	Х	
Services terminated because participant does not meet criteria for receiving them		Х
Services terminated because participant does not meet criteria for receiving them and the participant signs a written statement indicating they understand the reason for terminating the services.	Х	
Services reduced for any other reason		Х
Services terminated for any other reason		Х
Services not provided because prior authorization not approved by MDHHS	Х	
Services terminated because the participant's address is unknown based upon returned mail with no forwarding address.	Х	
Services terminated because individual enrolled in MI Health Link program.		Х
Services terminated because individual transitioned and enrolled in MI Choice, MI Health Link, PACE, or Home Help		Х
Services terminated because the individual left the nursing facility against medical advice (AMA)		Х
Services terminated because the individual moved back home without the assistance of the transition navigator		Х

- The transition agency must keep the following for each grievance or appeal filed:
 - o A general description of the reason for the appeal or grievance
 - o The date received
 - o The date of each review or, if applicable, review meeting
 - o Resolution at each level of the appeal or grievance, if applicable
 - o Date of resolution at each level, if applicable
 - o Name of the participant for whom the appeal or grievance was filed.
 - o The records must be accessible to MDHHS or CMS upon request.