

MI Choice QUALITY MANAGEMENT COLLABORATIVE

Participant focused. Participant led.

The **Quality Management Collaborative (QMC)** is a key part of Michigan’s Medicaid waiver program. It brings together people in the program, their families, caregivers, advocates, and service providers to talk about how the MI Choice program works and how it can get better. Everyone’s voice counts, and the group meets in a friendly, open space.

In these meetings, members talk about at the program and possible changes. These may include what caregivers should do, how services are given, and what skills or training providers need. They also share ideas to help guide how the program can become better. By talking about their own experiences, the group helps show what is going well and what needs to improve.

Because many different people take part, the QMC becomes a strong, helpful group. The talks and feedback help shape the MI Choice program and make it better for everyone who depends on it.

The **MI Choice Steering Committee** is a smaller group made up of QMC members that are MI Choice participants, who help plan and prepare for the next full QMC meeting. They go over ideas, put topics in order of what is most important, and make sure each meeting runs smoothly and stays focused on what matters most.

Local waiver agency quality collaboratives exist to bring at the same time participants, caregivers, providers, and community partners to build up the quality and the way MI Choice services are provided at the local level. These groups create a space where people can share what matters most to them, review how services are working, talk about what is not working well, and work together on helpful ideas that can improve care while making sure services remain person-centered.

If you want to go to a meeting or join the MI Choice Steering Committee, talk to your MI Choice Supports Coordinator or your [local MI Choice Waiver agency](#) to learn more.

“Nothing about US, without US”