

**MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES**

**NOTICE OF PROPOSED POLICY**

**Public Act 280 of 1939, as amended, and consultation guidelines for Medicaid policy provide an opportunity to review proposed changes in Medicaid policies and procedures.**

**Please review the policy summary and the attached materials that describe the specific changes being proposed. Let us know why you support the change or oppose the change.**

**Submit your comments to the analyst by the due date specified. Your comments must be received by the due date to be considered for the final policy bulletin.**

**Thank you for participating in the consultation process.**



**Director, Program Policy Division  
Bureau of Medicaid Policy, Operations, and Actuarial Services**

<b>Project Number:</b>	2504-LTC	<b>Comments Due:</b>	April 29, 2025	<b>Proposed Effective Date:</b>	July 1, 2025
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**Mail Comments to:** Aimee Khaled

**Telephone Number:**

**Fax Number:**

**E-mail Address:** [khaleda@michigan.gov](mailto:khaleda@michigan.gov)

**Policy Subject:** Clarification on Electronic Visit Verification (EVV) Home Health Care Service Visits

**Affected Programs:** Medicaid

**Distribution:** Home Health Care Services Providers, Medicaid Health Plans

**Policy Summary:** The purpose of this policy is to clarify time of visit requirements for Electronic Visit Verification (EVV) required Home Health Care Services. Overlapping visits for any Home Health EVV service will not be paid. The first Home Health service submitted to HHAeXchange will be processed. If another Home Health service visit uses the same time in full or in part, it will not be paid. If overlapping visits are submitted simultaneously, the visit with the earlier start time will be processed.

**Purpose:** To clarify existing Home Health policy due to provider questions on overlapping EVV visits.

# Proposed Policy Draft

Michigan Department of Health and Human Services  
Behavioral & Physical Health and Aging Services Administration

**Distribution:** Home Health Care Services Providers, Medicaid Health Plans

**Issued:** May 30, 2025 (proposed)

**Subject:** Clarification on Electronic Visit Verification (EVV) Home Health Care Service Visits

**Effective:** July 1, 2025 (proposed)

**Programs Affected:** Medicaid

## **Purpose**

The purpose of this policy is to clarify time of visit requirements for Electronic Visit Verification (EVV) required Home Health Care Services (HHCS).

## **Background**

The 21<sup>st</sup> Century Cures Act (the Cures Act), enacted by the U.S. Congress in December 2016, added Section 1903(l) to the Social Security Act to require all states to use EVV for personal care services (PCS) and HHCS provided under a Medicaid State Plan of the Social Security Act or under a waiver of the State Plan.

The Michigan Department of Health and Human Services (MDHHS) implemented EVV requirements for Medicaid fee-for-service (FFS) HHCS on April 1, 2024, and for Medicaid Health Plan HHCS on September 3, 2024. (Refer to the Home Health chapter and Electronic Visit Verification chapter of the [MDHHS Medicaid Provider Manual](#) for additional information.)

The Billing and Reimbursement for Institutional Providers chapter of the MDHHS Medicaid Provider manual, Home Health Claim Completion section, states that for claim completion “the time counted must be the time spent actively treating the beneficiary”.

## **Clarification on Time of Visit Requirements For EVV**

Two or more service visits occurring at the same time are considered “overlapping visits.” If a single service visit overlaps with another, it is also considered an “overlapping visit.” For example, if a service visit start time is prior to the end time of a service visit on the same day, it is considered an “overlapping visit”

Overlapping visits for any Home Health EVV service will not be paid. The first HHCS visit submitted to HHAeXchange will be processed. If another HHCS visit uses the same time in full or in part, it will not be paid. If overlapping visits are submitted simultaneously, the visit with the earlier start time will be processed.