MSU Site Visit Resident Interview Discussion Guide

Resident Name:

Guardian Input (Y/N) Guardian Name:

Setting Name:

Introductory Comments

Good morning/afternoon, introduce self and describe why you are visiting today.

I am here to talk with people who live here at << setting name>> to see how they spend their day and talk about what sorts of things they like to do. I'm also interested in knowing if you go shopping or to church or to other places around town. Would you be willing to talk with me?

Suggested Questions and Probes

Residential Setting/Rights

- 1. How would you describe where you live?
 - a. In own home, apartment or condo.
 - b. A special kind of home with other people.
 - c. A nursing home.
 - d. Other?
- 2. Did you get to pick where you are living?
- 3. Is the area accessible (as applicable)?
 - a. Are there grab bars or seat-lifts in bathroom (if applicable)?
 - b. Are there ramps into building (if applicable)?
 - c. Are appliances in reach?
- 4. Do you live by yourself or with a roommate(s)?
- 5. Is your roommate(s) a friend or family member?
- 6. Do you get along with your roommate(s)?
- 7. Can you request to change your roommate? (if applicable)
- 8. Did you sign a lease or agreement for the place where you live?
 - a. Do you know if you can be asked to leave?
 - b. Do you know who to call if that happens?
- 9. Do you know how to make a complaint if you need to?
 - a. Do you fill out a form or talk with someone?
 - b. Is there someone who can help you?
 - c. Do you know how to ask for new place to live or roommate if needed?
- 10. Do you have a place where you can talk to staff in private?
- 11. Do you have a place where you can keep any personal belongings private?
- 12. Can you lock your own room and/or bathroom doors if you want to?
- 13. Did you get to bring in your own furniture or decorate your room like you wanted to?
- 14. Do people that work here and provide services to you knock on your door before they come in to your room?
- 15. Do you get to decide when you want to receive services or schedule your day?
- 16. Do you get to decide when and what you eat?
 - a. If you are hungry during the day or night, can you get food?
 - b. Can you eat by yourself or with others, depending on what you want to do?
 - c. Do you have access to a kitchen area to make food?
 - d. Do you have access to a dining area to enjoy a meal or snack?
 - e. Do you know if you have any house rules on in your plan of care?

MDHHS HEIGHTENED SCRUTINY

- i. Did you agree to those house rules?
- 17. Do you get to decide what you want to wear?
 - a. Do you have access to a laundry area when you want?
- 18. Do you have access to a phone or computer that you can use in private?
 - a. Does your room or space have the ability to have a phone or computer? Are you allowed to have a phone and/or computer in your room?
- 19. Do you have any cameras or monitors in your room?
- 20. Is there a living room or family room that you can use when you want to?
- 21. Is there a place to meet with friends or family in private?
 - a. Can your friends/family visit any time?
 - b. Can you leave to visit them any time?
- 22. Is there any area that you are told you can't go in?
 - a. Are there any areas that have gates or locked doors that you can't open?
- 23. Can you get up when you want to and go to bed when you want?
- 24. Can you have a drink if and when you want (if age21 and over)?
- 25. Did you vote if you wanted to last year?
- 26. Is there a group that meets to go over rules of the house?
 - a. Are you a part of that group?

Community Integration

- 1. Do you have people that help you do things like cooking, fixing your medicine, bathing, or other chores?
 - a. Can you get the help that you need in private?
- 2. Do you get to pick the agency that comes in to help you? (if applicable)
- 3. Do you get to pick or hire the specific people that help you? (if applicable)
- 4. Do you like to go out and visit other places?
- 5. What sorts of things do you like to do when you are not here?
 - a. Shopping
 - b. Church/religious services
 - c. Personal or health appts (getting haircut, seeing doctor, seeing therapist)
 - d. Going to lunch or dinner
 - e. Going to a movie or other fun activities
 - f. Taking a class or going to school
 - g. Volunteering for community groups
 - h. Other
- 6. How do you find out about things going on in your community?
 - a. Flyers/ads posted
 - b. Staff tell me
 - c. Calendar of activities posted
 - d. Local newspaper
- 7. How do you get to different places?
 - a. Public transportation
 - b. The setting arranges transportation for resident's schedule
 - c. Call family or friends
 - d. Setting has a van that runs on a schedule
- 8. Do you know how to ask for activities?
- 9. When is was the last time you went out? What did you do?