

Glossary

APL - Approved Product List

CardPro Connect - Used by State Staff to order WIC EBT Cards

CDP - Custom Data Processing

Client Portal - A self- service, secure environment to access product information that is specific to your organization. This is for State Staff only.

CVB - Cash Value Benefit

Data Direct - Detailed information with ability to export data, with business intelligence (BI) tools for data analysis and reporting. This is currently for State Staff only.

EBT - Electronic Benefits Transfer

ebtEDGE - A mobile application which provides a way for a WIC Client to view their benefits, balance, transactions and set their pin in one safe and easy-to-use location. It is also called Cardholder Portal.

EPPIC - Previous platform for EBT information that is no longer used.

eWIC - Electronic WIC Benefits utilizing EBT system

FIS - Fidelity National Information Systems

FIS/CDP - State of Michigan's contracted EBT Processor

FNS - Food Nutrition Service

IVRU - Interactive Voice Response Unit

KL&A - Kunz, Leigh and Associates - The Michigan Information System (MIS) Developer handling MI-WIC effective August 27, 2021.

MIS - Management Information System

PAL - Program Area Lead

PIN - Personal Identification Number

POS – (Point of Sale) - An electronic device used by retail businesses to process EBT transactions including credit, debit, SNAP and WIC.

Retailer/Vendor - the business that sells goods to the public approved by WIC

SME - Subject Matter Expert

TPP - Third Party Processor

UAT - User Acceptance Testing

UPC-Universal Product Code

WIC - Women, Infants & Children Special Supplemental Nutrition Program

WIC Direct - CDP's platform for WIC only information.

WIC EBT - Electronic Benefits Transfer for WIC. The electronic transfer of government benefits to individuals using card technology and point-of-sale terminals.