

From: [MDHHS-WICVendor](#)
Subject: REMINDER – TEMPORARY SUSPENSION OF WIC SYSTEM APPLICATIONS
Date: Friday, October 7, 2022 2:32:00 PM
Attachments: [October 12 WIC Powder Formula Benefit Guide.pdf](#)

Dear Vendor,

On Sep 12, 2022, the Michigan WIC program sent an email notification to all authorized Vendors announcing the WIC Contract Formula Conversion Project.

This change, which provides additional flexibilities for our WIC families, will allow a WIC participant to redeem formulas across any standard formula type, and corresponding substitute.

To summarize, this food package change will allow a WIC participant to redeem any of the Similac standard/contract formulas or approved temporary alternatives without requiring a change to their food package. These formulas include Advance, Sensitive, Isomil, and Total Comfort and are listed in the included [Oct 12 formula benefit guide](#). **Please keep in mind that Similac for Spit Up has been discontinued**

As noted in the [earlier notification](#), this food package change is planned for the evening of **Tuesday, Oct 11, 2022**. To be implemented successfully by the State WIC office, it is necessary to temporarily suspend access to system applications.

WIC families with a standard/contract formula food package will be unable to make WIC EBT transactions on the evening of Oct 11. Keep in mind that only some WIC families will be unable to transact. Families without formula on their WIC card are still able to purchase foods. We ask that you assist them as you would any other day. As sporadic issues may arise at checkout for any WIC family, including those without standard formula benefits, we are encouraging these families to try their transaction again, or plan to shop another day.

The system changes will be complete, and a new Approved Product List (APL) will be available on the morning of Oct 12. If your store does not download the newest APL when WIC EBT systems resume, your store will still be unable to sell any of the formulas listed above until it receives the update.

To receive the latest version of the APL, you may follow the instructions based on your system below:

Integrated POS system:

1. You may update your POS system by contacting your point-of-sale (POS) provider. It is recommended that you notify them ahead of time so they can be prepared to get your store the latest APL as soon as it is available. If your POS provider requires assistance, please have them contact our office.

FIS-issued stand beside WIC POS device:

2. Your machine should automatically receive the update. Your store, however, may not receive the latest APL file for many reasons such as the device not being signed in or powered overnight. If necessary, you may do a manual update by following the [instructions](#) posted on the Point of Sale Equipment and Systems section of the michigan.gov/wicvendor site.

Please contact us at 517-335-8937 or mdhhs-wicvendor@michigan.gov with any questions or concerns.

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