

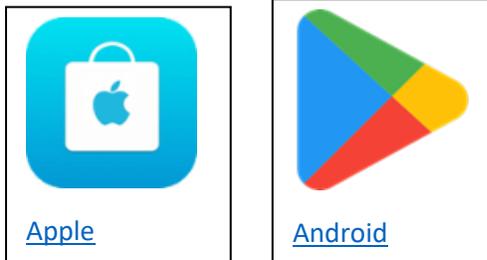


INSTRUCTIONS FOR STARTING A WIC CONNECT APP TEST ACCOUNT

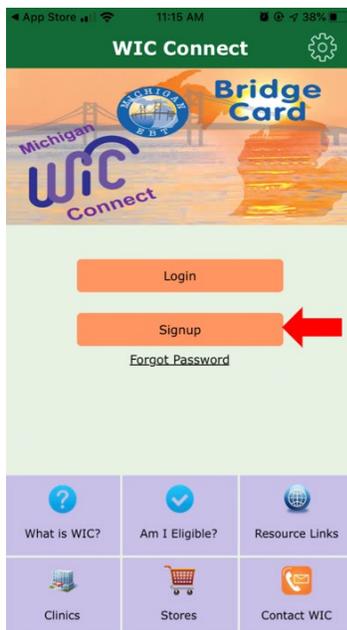
Updated September 2023

The following is a step-by-step guide for setting up a MI-LOGIN account and using that MI-LOGIN account to access the full features of the WIC Connect Mobile App.

Step 1: Download the Michigan WIC Connect Mobile App



Step 2: Go to the WIC Connect Mobile App Homepage and select Signup



Step 3: Create an account with MIlogin Citizen

Profile Information

Enter your profile information

* Required

* First Name	Middle Initial	* Last Name	Suffix
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Email Address	Confirm Email Address
<input type="text"/>	<input type="text"/>

By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password.

Mobile Number

By providing a mobile number, a text message can be sent to you to help with resetting a forgotten password.

* Verification Question: What is the 2nd color in the list pink, house and purple?

I agree to the terms & conditions.

Step 4: Pick a username and password for your account.

Security Setup

Provide user id and password information to complete your profile

* Required

* User ID

* Password

* Confirm New Password

User ID Guidelines:

- User ID must be at least 6 characters and can contain letters (a-z or A-Z), numbers (0-9), and the following symbols (@, -)
- User ID cannot contain space.

Password Guidelines:

- Must be at least 8 characters in length
- Must include characters from 3 of the following categories:
 - Upper case letters (A-Z)
 - Lower case letters (a-z)
 - Numbers (0-9)
 - Special characters (\$%,&,-!@,~+<>)
- Should not be one of the last 3 used passwords
- Should not be based on your User ID

Step 5: Pick a form of account authorization and click “Create Account.” The form of authorization helps you access the account if you forget your login information.

* Security Options

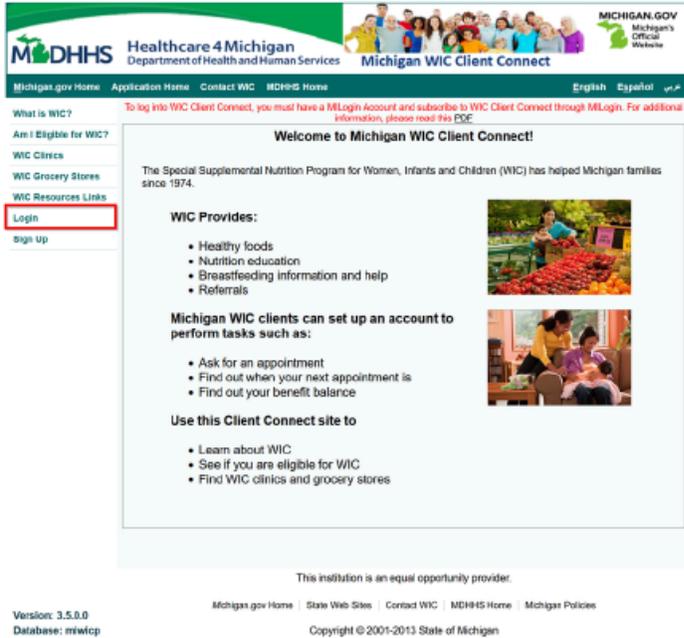
To choose your preferred password recovery method(s), please click on the buttons below. Multiple options can be selected.

<input checked="" type="checkbox"/> Email	<input type="checkbox"/> Mobile (Text/SMS)	<input type="checkbox"/> Security Questions
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* Email

By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password.

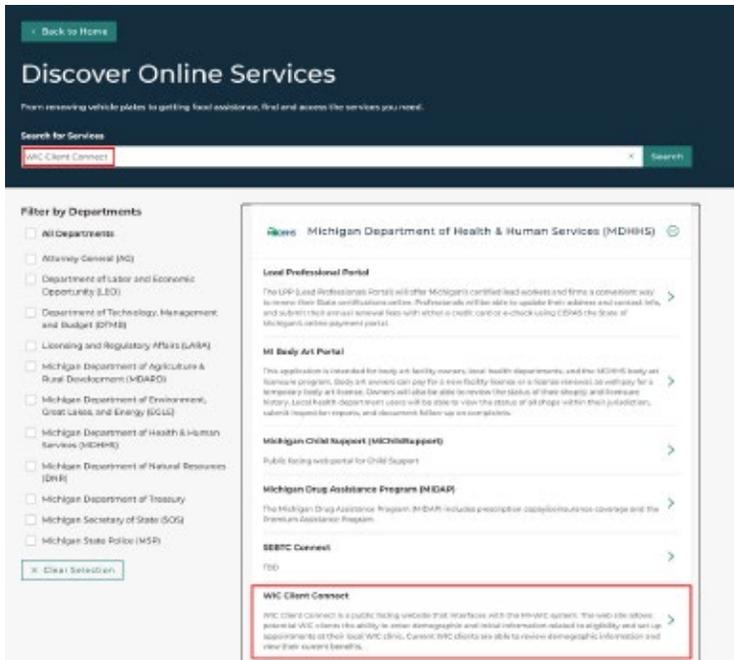
Step 6: Find and log in to the [WIC Client Connect Website](#) (You may search ‘Michigan WIC Client Connect’ to find the site)



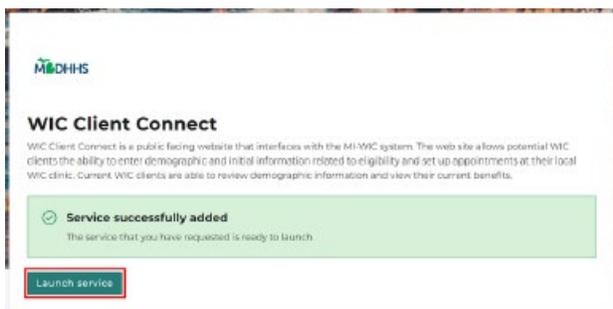
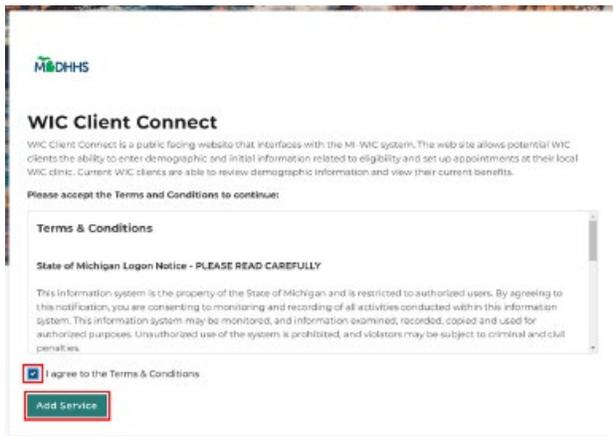
Step 7 (if necessary): If you receive Error ID 2005, select the 'Select Service' option



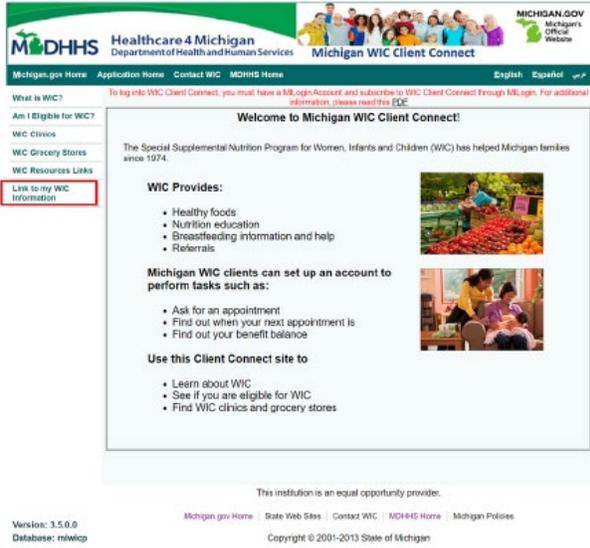
Step 8 (if necessary): Enter "WIC Client Connect" in search bar, click search, and select "WIC Client Connect" result.



Step 9 (if necessary): Agree to WIC Client & Connect terms and select 'launch service.'



Step 10: Return the WIC Client Connect and select “Link to my WIC Information”

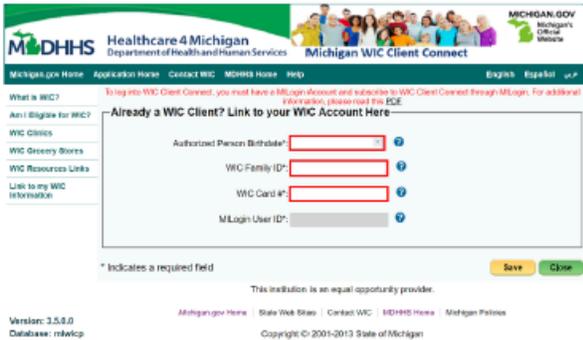


Step 11: Enter and save the below account information:

Family ID: 9970641

Date of Birth: 02/02/2002

WIC Card Number: 5077118137777777



Step 12: Return the MI-WIC Connect Mobile App and Select Login



Step 13: Login using the MILogin Citizen Account you created in steps 1-5.



Step 14 (if necessary): Once logged in, you will select 'Link to My WIC Account' to enter the information in Step 11. If your account is successfully linked, you will not need to do this step.

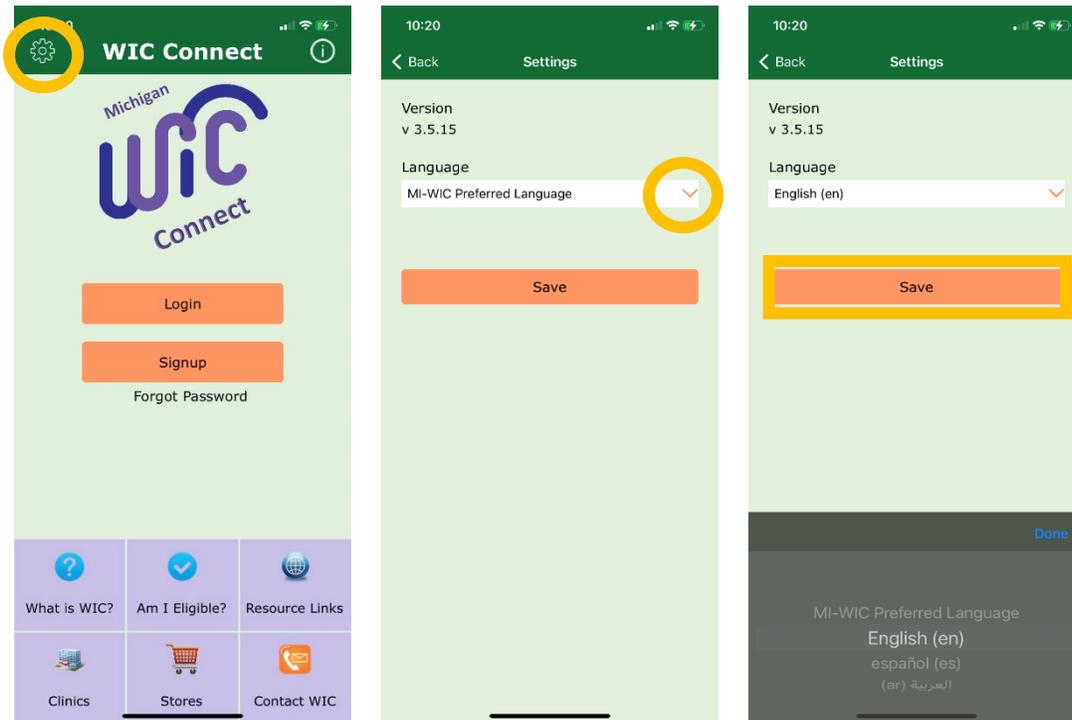




TIPS FOR USING THE WIC CONNECT MOBILE APP AS A VENDOR

Choosing a Language:

Before logging in, you may click the settings gear in the top-left corner of the screen to choose your preferred language.



Use the UPC Scan Feature to Check WIC Status of Store Products:

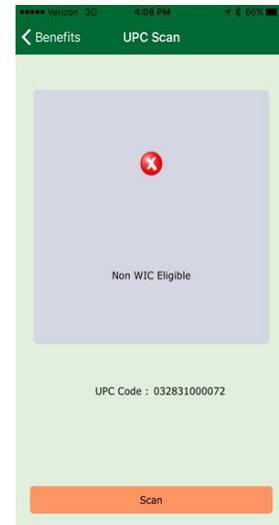
There are sample benefits loaded to your WIC Connect Account so focus mainly on whether you see the green checkmark or a red X. A more detailed explanation is below:



If the product is WIC approved **AND** they have benefits remaining



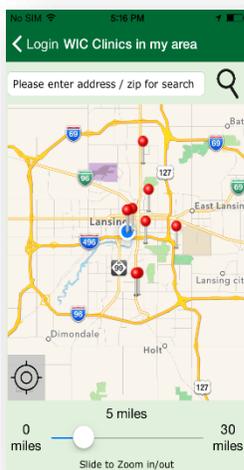
If the product is WIC approved but they **DO NOT** have benefits remaining



If the product is **NOT** WIC approved

Finding Clinics and Stores:

You can locate clinics and stores in your area, that are updated in real time.



Viewing a Benefit Balance

You can navigate between current and future benefits using the arrows, or by selecting the 'Future Benefits' button at the bottom of the screen



Benefits

12/26/2017 to 01/25/2018 →

 4 GAL SKIM, 1/2% OR 1% MILK	 1 HGL SKIM, 1/2%, 1% OR BUTTERMILK	 1 LB CHEESE (\$8.00 MAX PER LB.)
 1 DOZ EGGS	 3 CAN JUICE 48 OZ OR 11.5-12 OZ CONC	 36 OZ CEREAL
 2 JAR 16-18OZPNUTB	 1 LB WHOLE	 11 \$\$\$ FRUITS AND

UPC Scan

Future Benefits



TIPS FOR TROUBLESHOOTING ERRORS

Invalid Login Credentials

If you receive an "Invalid login credentials" error when signing into the WIC Connect app, you may reconnect your MI Login account by following Steps 6 through 11 in the instructions above.

