

INSTRUCTIONS FOR STARTING A WIC CONNECT APP TEST ACCOUNT

Updated September 2023

The following is a step-by-step guide for setting up a MI-LOGIN account and using that MI-LOGIN account to access the full features of the WIC Connect Mobile App.

Step 1: Download the Michigan WIC Connect Mobile App



Step 2: Go to the WIC Connect Mobile App Homepage and select Signup



Step 3: Create an account with MILogin Citizen

Profile Information

Enter your profile information			
Required			
First Name	Middle Initial	*Last Name	Suffix
Email Address		Confirm Email Address	0
By providing an e-mail address, a new	PIN can be sent to you to help wit	h resetting a forgotten password.	
Mobile Number			
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By providing a mobile number, a text n help with resetting a forgotten passwo	nessage can be sent to you to rd.]	
Verification Question: What is the 2n	d color in the list pink, house ar	nd purple?	
purple			
I agree to the terms & conditions.			
NEXT	RESET		

Step 4: Pick a username and password for your account.

Security Setup	
Provide user id and password information to complete y	our profile
* Required	
*User ID	User ID Guidelines:
Enter a User ID	 User ID must be at least 6 characters and can contain letters (a-z or A-Z), numbers (0-9), and the following symbols (@,-)
	User ID cannot contain space.
Password	Password Guidelines:
Enter password	Must be at least 8 characters in length Must include characters from 3 of the following categories:
Confirm New Password	Upper case letters (<i>N-2</i>) Lower case letters (<i>N-2</i>) Numbers (0-9)
Confirm password	Special characters (\$\$#,160~A&_+++><) Should not be one of the lass 3 used passwords Should not be based on xinu: If the III be and the second

Step 5: Pick a form of account authorization and click "Create Account." The form of authorization helps you access the account if you forget your login information.



Step 6: Find and log in to the <u>WIC Client Connect Website</u> (You may search 'Michigan WIC Client Connect' to find the site)



Step 7 (if necessary): If you receive Error ID 2005, select the 'Select Service' option



Step 8 (if necessary): Enter "WIC Client Connect" in search bar, click search, and select "WIC Client Connect" result.

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Michigan Department of Agriculture &	Two application is intended for body art latifity overary local builty departments, and the MORTS budy art	
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	private fail WC other is the ability to an ensure deriving supply a cost initial information related to adgitible and set up appointments of their local WC clinic. Current WPC clinics are able to review deriving sufficient and	

Step 9 (if necessary): Agree to WIC Client Connect terms and select 'launch service.'





Step 10: Return the WIC Client Connect and select "Link to my WIC Information"



Step 11: Enter and save the below account information:

Family ID: 9970641

Date of Birth: 02/02/2002

WIC Card Number: 5077118137777777



Step 12: Return the MI-WIC Connect Mobile App and Select Login



Step 13: Login using the MILogin Citizen Account you created in steps 1-5.



Step 14 (if necessary): Once logged in, you will select 'Link to My WIC Account' to enter the information in Step 11. If your account is successfully linked, you will not need to do this step.

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Connect					
	Link to My WIC Accou	nt			
What is WIC?	Am I Eligible?	Resource Links			
Clinics	Stores	Contact WIC			



TIPS FOR USING THE WIC CONNECT MOBILE APP AS A VENDOR

Choosing a Language:

Before logging in, you may click the settings gear in the top-left corner of the screen to choose your preferred language.

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Use the UPC Scan Feature to Check WIC Status of Store Products:

There are sample benefits loaded to your WIC Connect Account so focus mainly on whether you see the green checkmark or a red X. A more detailed explanation is below:



Finding Clinics and Stores:

You can locate clinics and stores in your area, that are updated in real time.



Viewing a Benefit Balance

You can navigate between current and future benefits using the arrows, or by selecting the 'Future Benefits' button at the bottom of the screen





TIPS FOR TROUBLESHOOTING ERRORS

Invalid Login Credentials

If you receive an "Invalid login credentials" error when signing into the WIC Connect app, you may reconnect your MI Login account by following Steps 6 through 11 in the instructions above.

