

# CRIME VICTIM COMPENSATION

## Frequently Asked Questions



### Advocates & Victim Service Agencies

#### How can I assist a victim with applying for Crime Victim Compensation?



Applications should be submitted electronically, when possible, and via email. Email completed applications to [MDHHS-MichiganCrimeVictim@Michigan.gov](mailto:MDHHS-MichiganCrimeVictim@Michigan.gov) or fax them to 517-335-2439. Applications can still be submitted via USPS mail when necessary.

#### Are there resources I can use to help inform victims about the new changes to Crime Victim Compensation?



Yes! Click [here](#) to check out the MDHHS Clearinghouse and make a request to have posters, brochures and applications mailed to you free of charge. You can also visit [Michigan.gov/CrimeVictim](https://Michigan.gov/CrimeVictim) to view and download these materials.

#### Does Crime Victim Compensation provide pre-authorization for services?



Written authorization can be submitted to providers authorizing medical, dental, funeral/burial and other expenses.

#### Does the new statute cover costs of participating in a trial?



No.

## Can a Prosecutor's Office still request a deferral on a claim?



No. The revised statute omits the following language:

*"Upon filing of a claim by a person listed in section 4(1)(a), (b), or (c), the commission shall promptly notify the prosecuting attorney of the county in which the crime is alleged to have occurred. If, within 20 days after the notification, the prosecuting attorney advises the commission that a criminal prosecution is pending upon the same alleged crime and requests that action by the commission be deferred, the commission shall defer the proceedings until the criminal prosecution is concluded. When the criminal prosecution is concluded, the prosecuting attorney shall promptly notify the commission. This section does not prohibit the commission from granting emergency awards pursuant to section 9 or from paying a health care provider under section 5a."*

## Can the cost of grave markers be covered?



Up to \$500 for a grave marker can be covered.

## Health Care & Other Providers

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## Are there any changes to the SAFE Response program under the new law?



No, there are not.

## Will the Crime Victim Services Commission pay providers directly?



Yes. Typically, when a balance is outstanding to a provider, the Crime Victim Services Commission will pay the provider directly. This requires providers to register or maintain their registration with the State of Michigan Vendor Financial System, SIGMA.

## Can providers still submit Crime Victim Compensation applications on behalf of victims?



Yes. However, the application must be signed by the victim or claimant themselves on page 4.

## Can I call to check the status of a Crime Victim Compensation claim?



You may call, but the only status information you will be provided is whether a claim is Open, Closed, Paid or Denied.

## Does insurance/Medicaid/Medicare have to be utilized first if it is available to the victim?



Yes, the Crime Victim Compensation program is still the payer of last resort.

## Are any new benefits available?



Yes. There are several new benefit categories:



**Relocation**  
(Permanent & Temporary)



**Non-Medical Remedial Treatment**



**Replacement Costs**



**Residential Security**



**Bereavement**



**Other Necessary Services**

## Did your award limit(s) increase?

Yes. The maximum award limit per victim, per date of crime, was increased from \$25,000 to \$45,000. Other benefit award limits were increased as follows:

	Previous Law	New Law
Funeral/Burial	\$5,000	\$8,000 and \$500 for a grave marker
Grief Counseling	\$500	35 sessions at \$80/hour or \$125/hour
Loss of Earnings & Support	\$350/week	\$1,000/week
Crime Scene Clean-Up	\$500	\$5,000

## Questions? Contact Us.



**877-251-7373**  
Victims-Only Line



**MDHHS-MichiganCrimeVictim@Michigan.gov**  
Email



**517-241-7373**  
Office Line



Learn more about benefits, eligibility, and how to apply at

**[Michigan.gov/CrimeVictim](https://Michigan.gov/CrimeVictim)**