

MI Health Link D-SNP Transition

Beneficiary Listening Session

Feb. 5, 2024



Mission

Michigan Department of Health and Human Services (MDHHS) provides services and administers programs to improve the health, safety, and prosperity of the residents of the state of Michigan.

Agenda

- Purpose of Listening Session
- Information for Beneficiaries
- MI Health Link Program
 - Background
 - Operations
 - Regions
 - Eligibility
- Federal Changes
- Future of Integrated Care in Michigan
 - Highly Integrated D-SNPs (HIDE SNP)
 - Effects on Beneficiaries
 - Procurement
 - Timeline
- Questions

Purpose of the Listening Session

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Provide beneficiaries, advocates, providers, health plans and the public, an opportunity to learn about the upcoming changes to the MI Health Link Program.



Allow an opportunity to provide feedback to MDHHS on what did and did not work well in the MI Health Link Program.



Provide feedback on what aspects of MI Health Link Program should continue moving forward.

MI Health Link (MHL) Beneficiaries



- For current MHL beneficiaries – no changes until 2026. There is nothing beneficiaries need to do now.
- MDHHS expects program changes to be small, and that beneficiaries will continue to receive similar services.
- MDHHS is, however, interested in what you like and did not like about the MHL program – the information you provide will help make the new program even better.
 - Feedback can be provided via email at MDHHS-DSNP@michigan.gov.
 - Survey open through Friday, Feb. 9.

Coordination-Only Dual Eligible Special Needs Plans (CO D-SNP)



- CO D-SNPs:
 - Requires health plans to cover Medicare and coordinate with Medicaid.
 - May receive Medicaid directly from the state, through a health plan, or through another state Medicaid program.
- Must be eligible for Medicare and full or partial Medicaid coverage.
 - Partial Medicaid coverage – such as people who are on spenddown or the Medicare Savings Program.

Current CO D-SNP Beneficiaries



- For Coordination Only Dual Eligible Special Needs Plan (D-SNP) beneficiaries: No changes until 2026. There is nothing beneficiaries need to do now.
- New changes in 2026 to the MHL program will offer opportunities for CO D-SNP beneficiaries:
 - Better care coordination, access to a broader package of health care benefits, and improved communication and materials.
- MDHHS is interested in what you like and did not like about your current D-SNP plan – the information you provide will help us make the new program even better.
 - Feedback can be provided via email at MDHHS-DSNP@michigan.gov.
 - Survey open through Friday, Feb. 9.

MI Health Link Program Background

MHL Program Background



- Goal of MHL Program: Improve the care experience for low-income seniors and people with disabilities who are Medicare-Medicaid enrollees (also known as dual eligibles).
- In 2014, the Centers for Medicare & Medicaid Services (CMS) announced it was partnering with Michigan to test a new model for providing dual eligibles with a more coordinated, person-centered care experience.

MHL Program Background (Cont.)



- Contracted health plans known as Integrated Care Organizations (ICOs) cover all Medicare- and Medicaid-covered services including, but not limited to:
 - Physical health care.
 - Dental.
 - Vision.
 - State Plan Personal Care (i.e., Home Help).
 - Nursing Home Care.
 - Medications.
 - Non-Emergent Medical Transportation (NEMT).
 - Durable Medical Equipment and Supplies.
 - Home- and Community-Based Services (for people who qualify).
 - Long-Term Services and Supports.
- There are also \$0 copays, deductibles and co-insurance.

MHL Program Regions

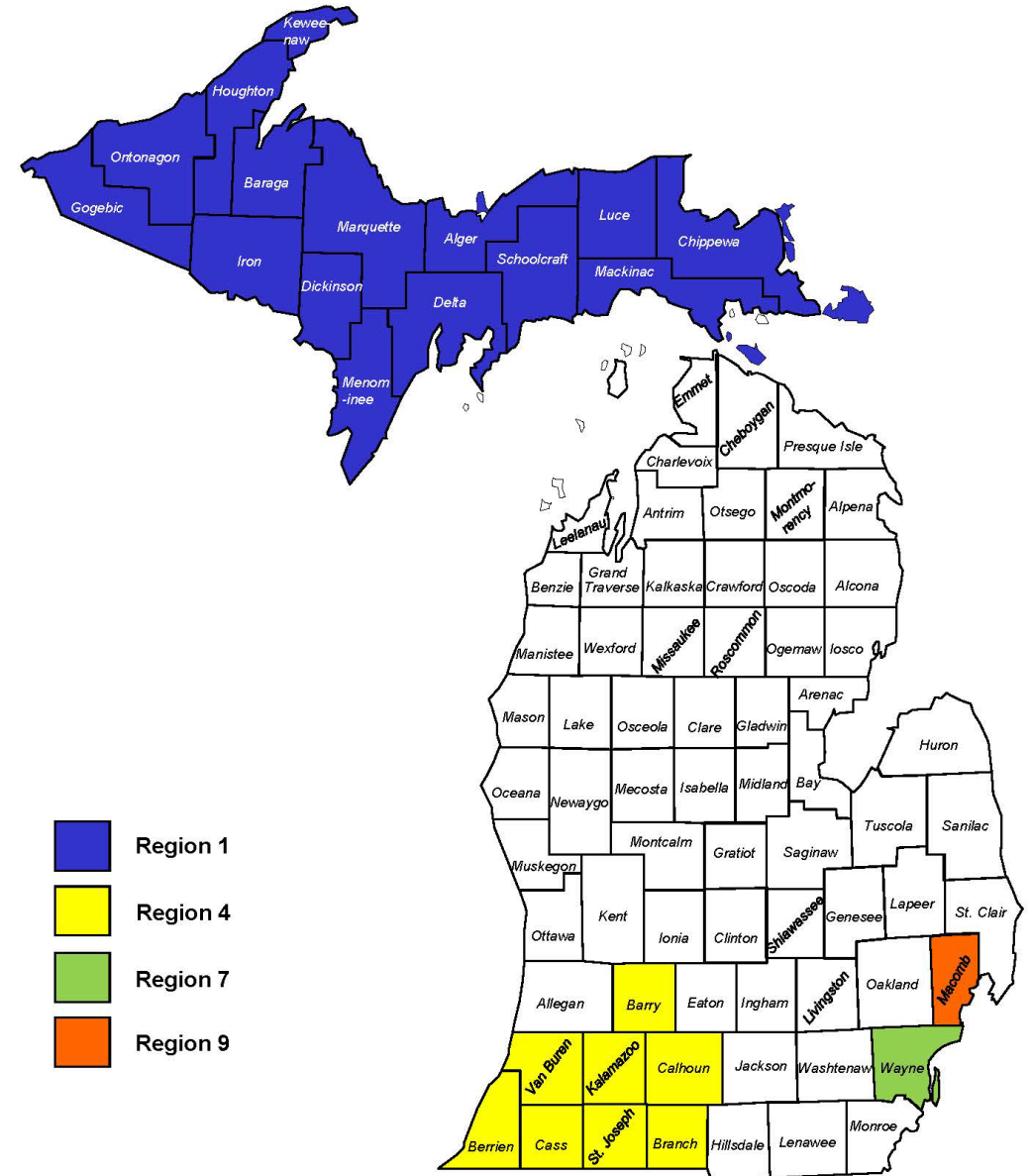
Region 1: Any county in the Upper Peninsula.

Region 4: Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, St. Joseph, Van Buren Counties.

Region 7: Wayne County.

Region 9: Macomb County.

Michigan Department of Community Health
MI Health Link Regions



MHL Program Eligibility

- To be eligible for the MHL Program, an individual must:
 - Reside in one of the regions on the previous slide.
 - Be age 21 or older.
 - Have full Medicare and full Medicaid.
 - Not be enrolled in hospice.
- Individuals can voluntarily enroll in MHL or be passively enrolled in the program.
 - For example: Do nothing and, if eligible, you will be enrolled in a participating health plan.
- Individuals can also opt out of MHL, change health plans or leave MI Health Link at any time.

Federal Changes to MI Health Link Program

Federal Changes to MHL Program



- In May 2022, CMS finalized a requirement for states participating in the Medicare-Medicaid demonstration – in Michigan this is MHL – to change their programs into a Fully or Highly Integrated Dual Eligible Special Needs Plans.
- States that were interested could extend their demonstration through 2025 to allow time for the transition to the Highly Integrated Dual Eligible Special Needs Plan (HIDE SNP) .
- Michigan submitted a letter of intent to CMS to transition MHL to a HIDE SNP by Jan. 1, 2026.

Future of Integrated Care in Michigan

Future of Integrated Care in Michigan

MDHHS remains committed to ensuring an improved care experience for low-income seniors and people with disabilities who are Medicare-Medicaid enrollees through a HIDE SNP, with the expectation of providing the greatest degree of continuity in the program benefits and expectations for beneficiaries, providers, and health plans.

Integrated Care Transition Pillars



Foster

Foster Integration and
Continuity



Reduce

Reduce Racial Disparities



Improve

Improve Care Delivery



Promote

Promote Self
Determination



Build

Build a Culture of Quality

HIDE SNP

- To align with the new CMS rules, MDHHS intends to transition the MHL Program to a HIDE SNP.
 - A HIDE SNP is a specific type of Medicare Advantage plan designed to meet the needs of those dually eligible for Medicare and Medicaid.
 - The HIDE SNP integrates long-term service and supports (LTSS). Managed care plans will provide most health care benefits, but specialty behavioral health services will remain separate.
- Benefits of moving to a HIDE SNP:
 - Permanent.
 - Statewide expansion.
 - Building off success of MHL.

Current Beneficiaries

- For beneficiaries – no changes are happening until 2026. There is nothing beneficiaries need to do now.
 - Beneficiaries will not experience any changes in their MHL or CO D-SNP benefits in 2024 or in 2025
- MDHHS expects any program changes to be small, and that beneficiaries will continue to receive similar services.
- MDHHS is however interested in what you liked and did not like about the MHL program – the information you provide will help us make the new program better.
 - Feedback can be provided via email at MDHHS-DSNP@michigan.gov.

- MDHHS will conduct a competitive procurement process to select the new HIDE SNP plans.
 - Will invite health plans to apply to be new HIDE SNP plans.
- MDHHS intends to release a request for proposals in 2024.
- Due to the competitive procurement process, there is limited information we can share regarding how the program will be structured.
 - However, MDHHS is always interested in receiving feedback on what beneficiaries, caregivers, families, providers and health plans would like to see in a new HIDE SNP program.
 - Feedback can be provided via email at MDHHS-DSNP@michigan.gov.

Timeline



Questions?

Please note: MDHHS cannot answer any questions related to the ongoing HIDE SNP procurement.