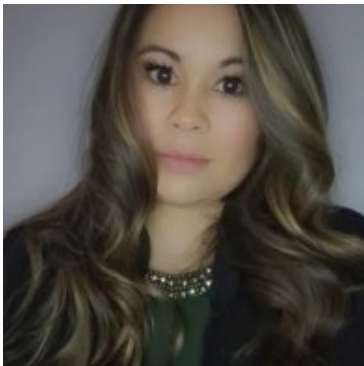




MI HEALTH LINK

Linking Medicare and Medicaid for you
Bulletin April 2023



Meet the MI Health Link Team: Keeley Wrook

Hello! My Name is Keeley Wrook. I am a Departmental Enrollment Analyst for the MI Health Link Program. I am responsible for overseeing enrollment integrity for ICO beneficiaries, working closely with our enrollment vendors, ICO health plans and CMS to align enrollment systems. My role ensures that our ICO population receives timely and accurate coverage throughout their enrollment in the MI Health Link program.

I graduated from Michigan State University with a Bachelor of Science degree, majoring in Interdisciplinary Studies in Social Science. My specialization was in Human Aging Health Promotions and Kinesiology. During my undergrad, I worked as a Nursing Assistant for an Adult Foster Care home with residents receiving hospice care. Following graduation, I worked as a Credential Trainer for EPIC EMR at Sparrow

Health System. I then transitioned into working for a Non-profit Organization for Michigan's Fee-For-Service Medicaid Provider Support Services, where I became a supervisor overseeing multiple phone lines of business for Medicaid Providers assisting with all aspects of CHAMPS provider enrollment maintenance and Medicaid claims assistance. I went on to complete my Master of Science Degree in Health Service Administration from Central Michigan University. After school, I transitioned into a contracted state position with the Enrollment Service Section before joining MI Health Link. In this role, I was primarily responsible for reconciling 1095-B IRS tax forms for MDHHS and report monitoring for the department including Healthy Michigan Plan progress reports and enrollment break downs.

Outside of work, I live in Lake Orion with my fiancé, his 6-year-old daughter and my dog - a Shih-Tzu named Bentley. I love family trips up north to our cabin, spoiling my nieces and nephew, gardening, crafting wreaths and decorations year-round for the holidays and I am an avid home organizer.

I am very lucky to be a part of the MDHHS MI Health Link Team since 2018 and I look forward to continuing to provide support and services to our eligible neighbors!

-Keeley Wrook

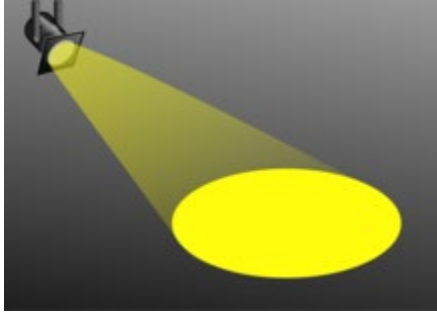
Program and Policy Notes

MI Health Link Program, Contractual, Policy Requirements and Highlights

Dental Services

Effective April 1, 2023, the Michigan Department of Health and Human Services (MDHHS) has made numerous policy changes to encourage all dental and dental specialty providers to help Medicaid beneficiaries throughout Michigan, including MI Health Link beneficiaries, receive new and expanded comprehensive dental services to maintain good oral health. This investment will help increase the oral and overall health of Medicaid beneficiaries and help our communities thrive. The revised [Dental fee Schedule](#) reflects an increase in reimbursement to the average commercial rate. Further details about dental reimbursement for providers can be found in Michigan Medicaid Policy [MMP 22-51](#).

MDHHS has also increased the number of covered dental services to include crowns, root canals, endodontics, and periodontal therapy. Details about these new covered services can be found in Michigan Medicaid Policy [MMP 23-13](#).



MI Health Link Service Spotlight:

Personal Care Services

Personal care is a Medicaid State Plan service provided in the MI Health Link (MHL) program to address physical assistance needs and enable individuals to remain in their homes by avoiding or delaying the need for long term care in an institutional setting.

Personal care services are available to persons who require hands-on assistance in activities of daily living (ADLs): eating, toileting, bathing, grooming, dressing, mobility, and transferring, as well as direct assistance in instrumental activities of daily living (IADL), including personal laundry, light housekeeping, shopping, meal preparation and cleanup, and medication administration.

Personal care services are available to people living in their own homes or the home of another. Services also may be provided outside the home, for the specific purpose of enabling a beneficiary to be employed.

An individual assessment assists in identification of service needs. People with more basic needs may be served by adults who are capable of communicating with the enrollee and being responsive to his/her needs. People with more complex needs or more specialized problems must be served by individuals who can demonstrate their competence through experience or training.

The Integrated Care Organization (ICO) will arrange for personal care services to be provided to MHL beneficiaries by independent care providers of the enrollee's choice, through employment or the use of a fiscal intermediary, an agency of choice, or a care agency. Enrollees who receive personal care services from an independent care provider may elect to continue to use that provider or select a new provider so long as that provider meets the State qualifications. Paid family caregivers will be permitted in accordance with Michigan's State Plan for personal care services.

ICOs determine the amount, scope and duration of service provision based on the clinical observations of the enrollee's needs during the in-person Personal Care Assessment.

For additional details about the personal care services available in MHL see the [Minimum Operating Standards](#).

Education and Support Opportunities

MDHHS Provider Outreach and Support present

LOCD 201

May 11th, 2023 10:00AM-11:00AM EST

or

May 25th, 2023 10:00AM-11:00AM EST

Attendees should register for only one of the sessions as the same presentation will be repeated. This webinar will offer a LOCD refresher (quick highlights from LOCD 101), a quick review of the end of the Public Health Emergency (PHE), and a review of each LOCD door.

To register, please visit www.Michigan.gov/MedicaidProviders >> select Training >> Scroll down to review available training dates and times and select: Click here to Register.

Michigan Mental Health and Aging 34th Conference

May 16th-17th 2023

The Michigan Health and Aging Project (MHAP) brings the 34th Mental Health and Aging Conference. MHAP has offered education, training, and consultation for clinicians in Michigan's community mental health (CMH) system who provide services for older adults. The project also assists individuals in the aging network and other service systems who work with older adults with mental illness, dementia, and/or developmental disabilities in a wide variety of settings. There is a fee associated with this conference. For details on registration please click [here](#).

Save the Date: 6th Annual Older Adult Mental Health Awareness Day Symposium

Mark your calendars for May 11th to join the 6th Annual Older Adult Mental Health Awareness Day Symposium! This free, all-day, virtual event will feature an engaging plenary, informative sessions, and a diverse array of topics addressing the most pressing mental health needs in older adults.

Who should attend?

Public health practitioners, professionals in the aging network, mental health providers, health care professionals, and anyone interested in ensuring the mental health of older adults. In partnership with the [E4 Center of Excellence for Behavioral Health Disparities in Aging](#), the National Council on Aging will be offering continuing education for several disciplines. The symposium is brought to you by the [National Council on Aging](#), [ACL](#), the [Health Resources and Services Administration](#), and the [Substance Abuse and Mental Health Services Administration](#).

Looking for Continuing Education opportunities? Check these programs and websites for upcoming events in 2023:

[Generations Health Education](#)

[Michigan Center for Rural Health](#)



Beneficiary Health and Welfare

JUNE 15th IS WORLD ELDER ABUSE AWARENESS DAY (WEAAD)

World Elder Abuse Awareness Day (WEAAD) was launched on June 15, 2006 by the International Network for the Prevention of Elder Abuse and the World Health Organization at the United Nations. The purpose of WEAAD is to provide an opportunity for communities around the world to promote a better understanding of abuse and neglect of older people by raising awareness of the cultural, social, economic and demographic processes affecting

elder abuse and neglect. In addition, WEAAD is in support of the United Nations International Plan of Action acknowledging the significance of elder abuse as a public health and human rights issue. In a society that values the just treatment of all people, WEAAD reminds us that elder abuse has implications for all of us, and so it's important to find the right solutions to it. WEAAD is a call-to-action for society's individuals, organizations, and communities to educate each other on how to identify, address and prevent abuse so we can all do our part to support everyone as we age.

- To help observe WEAAD 2023 in your community, Explore [tools and tips](#) to make raising awareness easier for you and your network.
- Search for [local, national, and international WEAAD events](#), and make sure you add your event to the list!
- [Raise awareness on social media](#) by participating in the #WEAAD615 challenge.

We encourage all ICO's to take action and raise awareness throughout your organizations. Please utilize the resources provided to protect beneficiaries and help end Elder Abuse within the communities you serve.



Resource Link:

988 Suicide and Crisis Hotline

The 988 Suicide & Crisis Lifeline provides 24/7, free and confidential support for people in suicidal crisis or emotional distress in the United States. The Lifeline is comprised of a national network of over 200 local crisis centers, combining custom local care and resources with national standards and best practices. Individuals can reach the Lifeline by calling or texting 988 or by accessing the chat option on the [988lifeline.org](https://www.988lifeline.org) website. TTY Users can utilize their preferred relay service or dial 711 then 988. The Lifeline offers interpretation into over 240 languages and dialects. Prevention and crisis resources such as locating mental health services, or finding a therapist or support group are also available. Additionally, the Lifeline provides innovative best practices and resources in the field of suicide prevention and mental

health for professionals in the United States on the 'providers and professionals' page of their website found [here](#).



Q & A: Your Questions About MI Health Link

If you have a question about the MHL program we want to hear from you. We will work to get you the information you need.

Q: *Where can I suggest future topics that I would be interested in for the quarterly MI Health Link waiver Trainings?*

A: *Please send any requests for trainings or topics of interest to the waiver team at MDHHS-MHL-Waiver@michigan.gov.*

Please send any questions for future bulletins to Integratedcare@michigan.gov

Topic Submission

If you have suggestions for topics to be addressed in future additions of the MI Health Link Bulletin, please send them to Integratedcare@michigan.gov



Quick Links

[MI Health Link Website](#)

[CMS Financial Alignment Website](#)

[MI Health Link Minimum Operating Standards](#)

[MDHHS Medicaid Provider Manual](#)

Previously Released MHL Bulletins

Previously released MI Health Link Bulletins can be found by visiting the [MI Health Link Website](#).

Become a foster parent through Michigan Department of Health & Human Services foster care program.



Questions? [Contact Us](#)

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