



MI Health Link

SEPTEMBER 2023 BULLETIN



MHL Partner Spotlight: Michelle Conway

Hello, I am Michelle Conway, one of the Michigan State Leads from the Centers for Medicare and Medicaid Services (CMS) Medicare-Medicaid Coordination Office (MMCO). I work closely with Michigan Department of Health and Human Services (MDHHS) staff to oversee the MI Health Link demonstration. I live in Washington, DC.

I have a master's degree in public affairs from the Princeton School of Public and International Affairs, and a bachelor's degree in urban studies from Columbia University. Before joining CMS, I worked with states on Medicaid policy at the Center for Health Care Strategies. Earlier in my career, I worked in housing and city government in New Orleans.

When I'm not working, I enjoy learning Italian, reading fiction, and all types of exercise. I'm getting married this month and my husband and I are headed to Italy for our honeymoon!

I love working with the MDHHS MI Health Link team and look forward to continuing to partner with the state to plan for the future of the program.

-Michelle

Program and Policy Notes

MI Health Link Program, Contractual, Policy Requirements and Highlights

Electronic Visit Verification Pre-Implementation Update

In response to stakeholder feedback, the Michigan Department of Health and Human Services (MDHHS) will revise some of the policies in Bulletin [MMP 23-42](#).

The process of enrolling in the Community Health Automated Medicaid Processing System (CHAMPS) is temporarily paused for providers of personal care services for Behavioral Health, MI Choice, Community Transition Services, and MI Health Link. An upcoming policy bulletin will include information on the date when CHAMPS provider enrollment will resume and be required for these programs.

As a reminder, Home Help providers must continue to enroll and keep their enrollment information up-to-date in CHAMPS.

Although enrollment in CHAMPS is temporarily paused, providers are asked to continue to obtain a National Provider Identifier (NPI). To obtain an NPI, providers must complete the online application at the National Plan and Provider Enumeration System (NPPES) website at <https://nppes.cms.hhs.gov>. Providers must apply as a Type 2 (Organization) NPI.

Providers who must obtain an NPI are shown in the table below and should begin the process as soon as possible.

Program	Provider	Requires an NPI?
Behavioral Health	Agency Provider	Yes
	Fiscal Intermediary	Yes
	Individual Provider/Direct Care Worker	No
Community Transition Services	Agency Provider	Yes
	Individual Provider/Direct Care Worker	No
Home Help	Agency Provider	Yes
	Individual and Agency Caregivers	No
MI Choice	Agency Provider	Yes
	Fiscal Intermediary	Yes
	Individual Provider/Direct Care Worker	No
MI Health Link	Agency Provider	Yes
	Fiscal Intermediary	Yes
	Individual Provider/Direct Care Worker	No

For additional questions or comments email MDHHS-EVV@Michigan.gov.



Doctors with Dementia: Flipping the Script

National Council of Dementia Minds is proud to introduce a webinar series by Doctors With Dementia. Doctors With Dementia is a dedicated group of retired physicians living with various types of dementia. They invite you to join for a series of webinars in which they will share their perspectives as educators and advocates. Their goal is to change the way dementia care is approached. Please join to enhance your understanding of cognitive impairment, improve communication and care skills, and be a part of a collaborative and compassionate approach to supporting persons living with dementia.

These webinars are relevant and beneficial for a wide range of attendees, including:

- Current and future healthcare professionals
- Faculty of medical schools and allied health professions
- Persons living with dementia
- Care partners, family members, and friends
- Service providers
- Insurance companies

Registration Information

Webinars will be held every Thursday from 1:00 to 2:00 p.m. EST (12:00 pm CT, 11:00 am MT, 10:00 am PT) beginning October 19 through November 16. Doctors of Dementia encourage you to attend the entire series, but you are welcome to attend only one or more. Click [here](#) to register and learn more.

Education and Support Opportunities

Case Management Conference 2023: You. Me. Us.

Tuesday October 24th, 2023

The MSU Colleges of Nursing and Social Work proudly present the 23rd Annual Case Management Conference. A full day of engaging learning sessions designed to enhance collaboration and sharing of best practices for care coordination. Please click [here](#) for more information and to register.

Looking for Continuing Education opportunities? Check these programs and websites for upcoming events in 2023:

[Jenerations Health Education](#)

[Michigan Center for Rural Health](#)



Beneficiary Health and Welfare

September is National Suicide Prevention Month. Suicide is a major public health problem with extensive social, emotional and economic consequences. It is estimated that there are currently more than 700,000 suicides per year worldwide, and we know that each suicide profoundly affects many more people. While the link between suicide and mental disorders (in particular, depression and alcohol use disorders) and a previous suicide attempt is well established, particularly in high-income settings, many suicides happen impulsively in moments of crisis. Further risk factors include experience of loss, loneliness, discrimination, a relationship break-up, financial problems, chronic pain and illness, violence, abuse, and conflict or other humanitarian emergencies. Suicide and suicide attempts have a ripple effect that impact families, friends, colleagues, communities, and societies.

Knowing the warning signs of suicide and how to get help can save lives. Learn the behaviors that may be a sign that someone is thinking about suicide:

WARNING SIGNS OF SUICIDE:

The behaviors listed below may be some of the signs that someone is thinking about suicide.

TALKING ABOUT:



- ▷ Wanting to die
- ▷ Great guilt or shame
- ▷ Being a burden to others

FEELING:



- ▷ Empty, hopeless, trapped, or having no reason to live
- ▷ Extremely sad, more anxious, agitated, or full of rage
- ▷ Unbearable emotional or physical pain

CHANGING BEHAVIOR, SUCH AS:



- ▷ Making a plan or researching ways to die
- ▷ Withdrawing from friends, saying goodbye, giving away important items, or making a will
- ▷ Taking dangerous risks such as driving extremely fast
- ▷ Displaying extreme mood swings
- ▷ Eating or sleeping more or less
- ▷ Using drugs or alcohol more often

If these warning signs apply to you or someone you know, get help as soon as possible, particularly if the behavior is new or has increased recently.

988 Suicide & Crisis Lifeline
Call or text 988
Chat at [988lifeline.org](https://www.988lifeline.org)

Crisis Text Line
Text "HELLO" to 741741



NIH National Institute of Mental Health

[nimh.nih.gov/suicideprevention](https://www.nimh.nih.gov/suicideprevention)

Suicide is preventable and much can be done at the individual, community, and national levels. Everyone can take part in helping prevent suicide by learning the warning signs, promoting prevention and resilience, and committing to social change. How can you make a difference in suicide prevention? Learn what to do if you think someone might be at risk for self-harm by reading these 5 Action Steps for Helping Someone in emotional pain:

5 Action Steps for Helping Someone in Emotional Pain



ASK

"Are you thinking about killing yourself?"



KEEP THEM SAFE

Reduce access to lethal items or places.



BE THERE

Listen carefully and acknowledge their feelings.



HELP THEM CONNECT

Call or text the 988 Suicide & Crisis Lifeline number (988).



STAY CONNECTED

Follow up and stay in touch after a crisis.



NIH National Institute of Mental Health

[nimh.nih.gov/suicideprevention](https://www.nimh.nih.gov/suicideprevention)

Effective September 1st, suicide and suicide attempt are required to be reported to the critical incident reporting system for MI Health Link members. Being aware and informed of the risks, the warning signs and where/how to seek help can save lives and prevent suicide. To learn more about how you can get involved and raise awareness click [here](#).



Resource Link: Federal Emergency Management Agency (FEMA)

The Federal Emergency Management Agency (FEMA) is a federal agency with the mission of **helping people before, during and after disasters**, and their core values and goals help to achieve it. FEMA was officially created in 1979 through an executive order by President Jimmy Carter. It's history can be traced as far back as 1803. FEMA is comprised of Program Offices and Regional Offices located throughout the United States. Their workforce can swell to over 50,000 active members during major disasters.

FEMA produces webinars on emergency preparedness during disasters and recently published a webinar on provider preparedness for older adult service providers. If you were unable to attend this webinar, a recording can be found [here](#). The webinar includes resources for before, during, and after an emergency and tips for older adults and caregivers.

Preparedness Tips for Older Adults/Caregivers:

- Understand the risks that the community is likely to face
- Enroll in the local special needs emergency registry; may require annual registration
- Notify the utility company of any needs for power for medical equipment
- Get to know your loved one's neighbors
- Keep portable cell phone chargers on hand
- Arrange for backup in case primary caregiver not available
- Sign up to receive official communications in an emergency
- Keep at least a half a tank of gas in the car and some cash on hand

For more resources and information provided by FEMA please go to their website or click [here](#) for future webinars and information.



Q & A: Your Questions About MI Health Link

If you have a question about the MHL program we want to hear from you. We will work to get you the information you need.

Q: *Where can I locate previous MI Health Link Bulletins if I am a new subscriber to the bulletin?*

A: *To read any previously published MI Health Link Bulletins or to learn more about the MI Health Link program click [here!](#)*

Please send any questions for future bulletins to Integratedcare@michigan.gov

Topic Submission

If you have suggestions for topics to be addressed in future additions of the MI Health Link Bulletin, please send them to Integratedcare@michigan.gov



Quick Links

[MI Health Link Website](#)

[CMS Financial Alignment Website](#)

[MI Health Link Minimum Operating Standards](#)

[MDHHS Medicaid Provider Manual](#)

Previously Released MHL Bulletins

Previously released MI Health Link Bulletins can be found by visiting the [MI Health Link Website](#).

[Become a foster parent through Michigan Department of Health & Human Services foster care program.](#)



Questions? [Contact Us](#)

SUBSCRIBER SERVICES:

[Manage Subscriptions](#) | [Subscriber Help](#)

STAY CONNECTED:

