Gaining Access: Michigan Statewide Automated Child Welfare Information System (MiSACWIS)

ALL MISACWIS/CCWIS-CWLM

USERS

REQUESTING ACCESS



State of Michigan

Department of Health and Human Services

Last Updated: November 2023



Table of Contents

Introduction	1
Fill Out MiSACWIS/CCWIS Access Request Form	2
2.1 Subscribe to DSA in MILogin	2
2.2 Enter Your DSA Demographic Details	6
2.3 Complete the MiSACWIS/CCWIS Access Request Form	10
2.4 Track Your MiSACWIS/CCWIS Access Request Status	19
Subscribe to MiSACWIS/CCWIS in MILogin	22
	Fill Out MiSACWIS/CCWIS Access Request Form

NOTE: All users must use two (2) applications to request (or maintain) MiSACWIS/CCWIS-CWLM access:

- **★** MILogin*
 - (the State of Michigan's [SOM's] single sign-on portal)
- **★ Database Security Application (DSA)****
 (contains electronic versions of SOM application access request forms/processes)

^{*} You must have a MILogin account before you can complete these steps. If you experience any issues with MILogin, please contact the **SOM Client Service Center: 517-241-9700** -or- **800-968-2644**.

^{**} If you experience issues with the DSA/MiSACWIS-CCWIS steps, please contact the MDHHS MiSACWIS/CCWIS Administrator: MDHHS-DSA-MiSACWIS@michigan.gov

1 Introduction

All users must complete the following steps to obtain access to the Michigan Statewide Automated Child Welfare Information System (MiSACWIS) and/or to the Comprehensive Child Welfare Information System (CCWIS) Child Welfare Licensing Module (CWLM). The form used to request MiSACWIS and CCWIS-CWLM access, the MiSACWIS/CCWIS Access Request Form, is found within the Database Security Application (DSA).

Users complete the MiSACWIS/CCWIS Access Request Form to request initial MiSACWIS or CCWIS-CWLM access (new users). All users then complete the MiSACWIS/CCWIS Access Request Form on an annual basis to maintain MiSACWIS and CCWIS-CWLM access.

TIP: Most steps in this guide describe one-time processes – once completed, they do not need to be repeated. In fact, you may have already completed some!

Chapter 2: Fill Out MiSACWIS/CCWIS Access Request Form	Why do I have to do it?	Where?
Subscribe to DSA in MILogin	 Grants access to the DSA, which allows you to complete the MiSACWIS/CCWIS Access Request Form located within the DSA. 	MILogin
Enter Your DSA Demographic Details	Demographic details are required to complete any access request form within the DSA.	DSA
Complete the MiSACWIS/CCWIS Access Request Form	Filling out the MiSACWIS/CCWIS Access Request Form determines your approved MiSACWIS user groups or CCWIS-CWLM personas, also known as your security role(s).	DSA
Chapter 3: Subscribe to MiSACWIS/CCWIS	Why do I have to do it?	Where?
Subscribe to MiSACWIS/CCWIS in MILogin	To complete your MiSACWIS/CCWIS access request and become active!	MILogin

Table 1: Required Access Request Steps

2 Fill Out MiSACWIS/CCWIS Access Request Form

2.1 Subscribe to DSA in MILogin

IMPORTANT: You may already have **Database Security Application (DSA)** on your MILogin Home page because you've had to fill out an access request form for another application. *If so, you do not need to repeat this process. Instead, please continue with the steps in* 2.2 Enter Your DSA Demographic Details.

Complete the following steps to subscribe to the DSA in MILogin:

- Access MILogin: https://miloginworker.michigan.gov (SOM users and contractors with a michigan.gov email account) -or- https://milogintp.michigan.gov (users outside SOM network). The MILogin Home page displays.
- 2. Click **Find Services >** (*Figure 2.1.1*). The Discover Online Services search page displays.

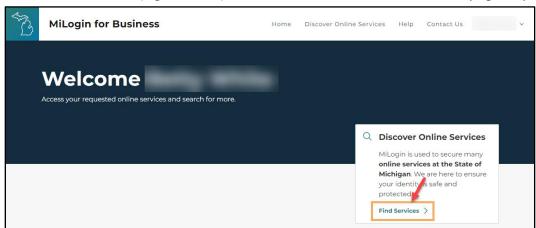


Figure 2.1.1: MILogin Home

 Enter 'DSA' in the Search for Services field (Figure 2.1.2, next page), select the Database Security Application (DSA) option that displays, and click Search.
 OR-

Select 'Michigan Department of Health & Human Services (MDHHS)' in the *Filter by Departments* list (*Figure 2.1.2, lower left*), scroll through the list of MDHHS applications that displays, and locate the **Database Security Application (DSA)** option.

Note: If you already have **Database Security Application (DSA)** on your MILogin Home page, 'Database Security Application (DSA)' **will not** be listed as an option. If so, you do not need to continue this process. Instead, please proceed to 2.2 Enter Your DSA Demographic Details.



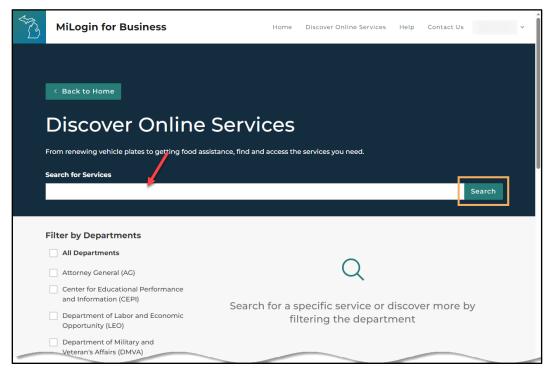


Figure 2.1.2: Discover Online Services

4. Click the arrow beside **Database Security Application (DSA)** (*Figure 2.1.3*). The DSA Terms & Conditions display.

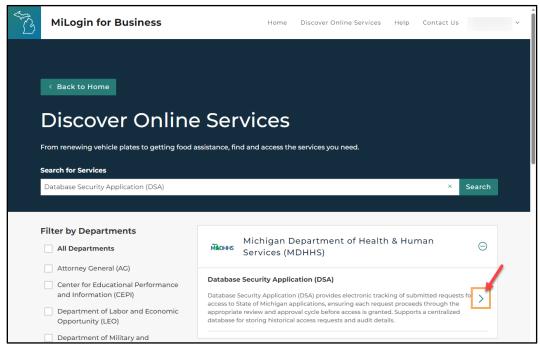


Figure 2.1.3: Discover Online Services

5. Review the terms and conditions (Figure 2.1.4), then select I agree to the Terms & Conditions.



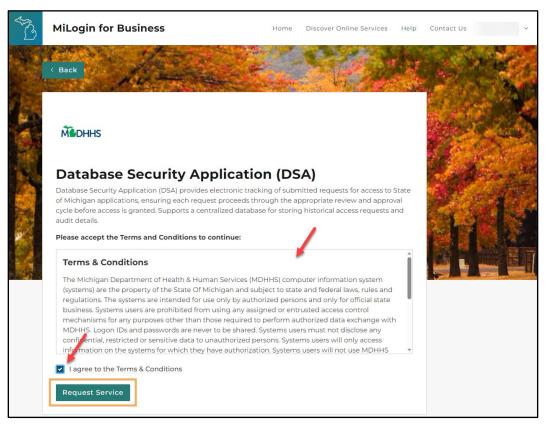


Figure 2.1.4: DSA Terms & Conditions

6. Click **Request Service**. The request confirmation page displays (*Figure 2.1.5*).



Figure 2.1.5: Request Confirmation



7. Once **Database Security Application (DSA)** appears on your MILogin Home page, continue with the steps in <u>2.2 Enter Your DSA Demographic Details</u>. *DSA approval is automatic and should occur within minutes, although you may need to log out and then log back in to see it*.

2.2 Enter Your DSA Demographic Details

DSA demographic details are required for all access requests. The first time you access the DSA the Demographics page automatically displays. Once you record your demographic details, the Home page displays each subsequent time you access the DSA.

IMPORTANT: You may have already entered your DSA demographic details because you have had to fill out an access request form for another application. If so, you do not need to repeat this process. Instead, please continue with the steps in 2.3 Complete the MiSACWIS/CCWIS Access Request Form.

Once **Database Security Application (DSA)** appears on your MILogin Home page, complete the following steps to enter your demographic details into the DSA:

1. Complete the steps in 2.1 Subscribe to DSA in MILogin.

Note: You cannot complete the next steps without completing the steps in <u>2.1 Subscribe to DSA in MILogin</u> first.

2. Click **Database Security Application (DSA)** (Figure 2.2.1). The DSA Terms & Conditions display.

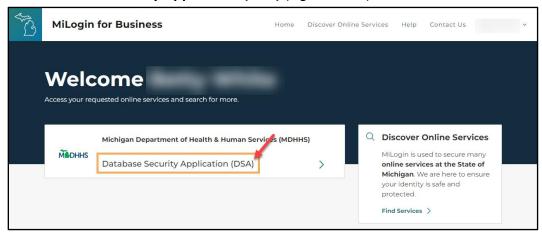


Figure 2.2.1: MILogin Home

- 3. Review the DSA Terms & Conditions (*Figure 2.2.2, next page*).
- 4. Select the *I agree to the Terms & Conditions* check box.
- 5. Click **Launch service**. The DSA Demographics page displays.

Note: If your demographic details already exist in the DSA, **DO NOT UPDATE** unless required. Please continue with the steps in <u>2.3 Complete the MiSACWIS/CCWIS Access Request Form</u>.



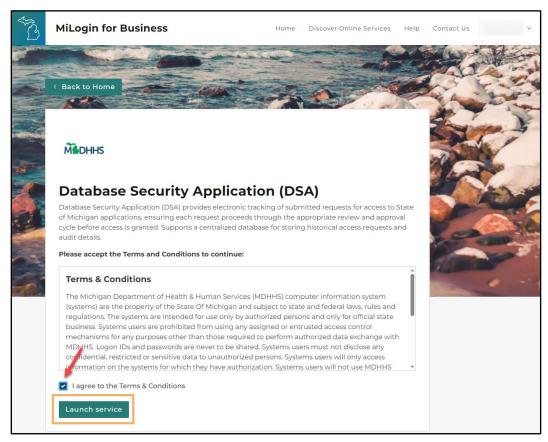


Figure 2.2.2: DSA Terms & Conditions

- 6. Confirm your *Last Name* (*Figure 2.2.3, next page*).
- 7. Confirm your *First Name*.
- 8. Confirm your *Email Address*.
- 9. Confirm your *Area Code & Phone Number*.

Note: Your last name, first name, email address, and phone number automatically populate from MILogin. Any updates must be made within MILogin.

- 10. Select 'Yes' or 'No' for *Are you a State of Michigan Employee?*
- 11. Select your *Organization Group*.
- 12. Select your *Employer Organization*.

Note: The options available in the *Employer Organization* field are dependent upon the *Organization Group* selected.

If you work for multiple organizations, select your primary organization here. You will complete separate MiSACWIS access requests for each individual organization when filling out the **MiSACWIS/CCWIS Access Request Form** (please see 2.3 Complete the MiSACWIS/CCWIS Access Request Form for additional details).



<u>Local Office Security Coordinators (LOSC users)</u>: Select 'State of Michigan' as your *Organization Group* here and 'Dept. of Health and Human Services-Human Services' as your *Employer Organization*. You will identify your individual county(ies) when filling out the <u>MiSACWIS/CCWIS Access Request Form</u> (please see <u>2.3 Complete the MiSACWIS/CCWIS Access Request Form for additional details</u>).

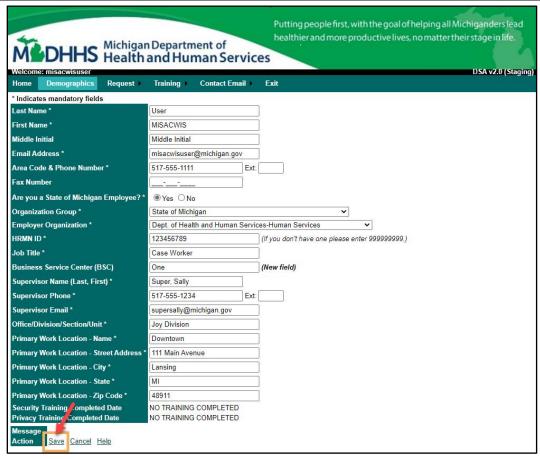


Figure 2.2.3: DSA Demographics

- 13. If your *Organization Group* is 'State of Michigan', the *HRMN ID* field appears. Enter your *HRMN ID*.
- 14. Enter your Job Title.
- 15. Enter your *Business Service Center (BSC)*, if applicable.
- 16. Enter your *Supervisor's Name* in last name, first name format (include the comma).
- 17. Enter your *Supervisor's Phone* number.
- 18. Enter your *Supervisor's Email*.
- 19. Enter the *Office/Division/Section/Unit* in which you work.
- 20. Enter your *Primary Work Location Name*.
- 21. Enter your *Primary Work Location Street Address*.



- 22. Enter your *Primary Work Location City*.
- 23. Enter your *Primary Work Location State*.
- 24. Enter your *Primary Work Location Zip Code*.
- 25. Click <u>Save</u>. The "User details updated successfully." message displays.
- 26. Continue with the steps in 2.3 Complete the MiSACWIS/CCWIS Access Request Form.



2.3 Complete the MiSACWIS/CCWIS Access Request Form

You must complete the MiSACWIS/CCWIS Access Request Form, located within the DSA, to determine your approved MiSACWIS user groups and CCWIS-CWLM personas, also known as security roles. Upon submission, each access request progresses through a review and approval cycle. Requests must be marked approved prior to your user groups/personas being granted within MiSACWIS/CCWIS.

TIP: Users complete the **MiSACWIS/CCWIS Access Request Form** to request initial MiSACWIS or CCWIS-CWLM access (new users). All users then complete the **MiSACWIS/CCWIS Access Request Form** on an annual basis to maintain MiSACWIS or CCWIS-CWLM access.

Perform the following steps to complete the MiSACWIS/CCWIS access request form within the DSA:

- 1. Complete the steps in <u>2.2 Enter Your DSA Demographic Details</u>.
- 2. Select **Application Access** from the **Request** sub-menu (*Figure 2.3.1*). The Security Form Selection page displays.



Figure 2.3.1: DSA Home

3. Click <u>Select Organization</u> beside **MiSACWIS/CCWIS** (*Figure 2.3.2, next page*). The Select Organization page displays, which is where you identify the organization(s) for which you work.

IMPORTANT: If you need to request access for more than one **Organization**, you will repeat these steps for <u>each</u> organization. For example, LOSC users will submit a separate MiSACWIS/CCWIS access request for each individual county (i.e., **Organization**).





Figure 2.3.2: Security Form Selection

- 4. First, select your *Organization Group* (*Figure 2.3.3*) (e.g., Courts, MDHHS County Office).
- 5. Then, select your *Organization*.

Note: The **Organization** options available are dependent upon the **Organization Group** selected. For example, when you select 'Courts' your **Organization** options are Michigan courts.

6. Click **Submit Request** to begin filling out the MiSACWIS/CCWIS access request form.

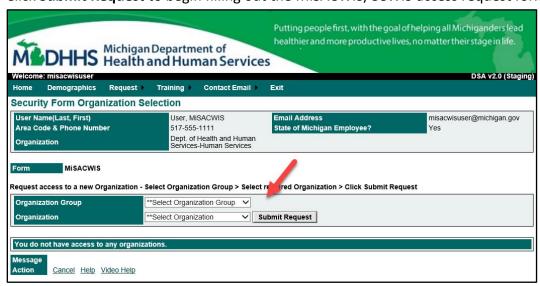


Figure 2.3.3: MiSACWIS/CCWIS - Select Organization

7. On the **User Group/Personas** tab, select your Immediate Manager or Authorized Requestor from the list (*Figure 2.3.4, next page*).



- 8. Enter all required **Security Profile** details, such as your **Job Title** and your number of weekly **Work Hours**. Required fields are marked with an asterisk (*).
- 9. Under **Select User Group/Persona(s)**, click the plus sign (+) (*Figure 2.3.4*, *red circle*) to expand a category and select the user group(s)/persona(s) that match your access needs.

Note: The CCWIS Child Welfare Licensing Module (CCWIS-CWLM) personas are located under **CCWIS Personas** (see <u>Step 11</u> for an example).



Figure 2.3.4 MiSACWIS/CCWIS Access Request Form – User Group/Personas

10. Select the check box(es) (*Figure 2.3.5, next page*) beside the *User Groups/Personas* that reflect the functionality needed to perform your job duties. Select as many as you need.



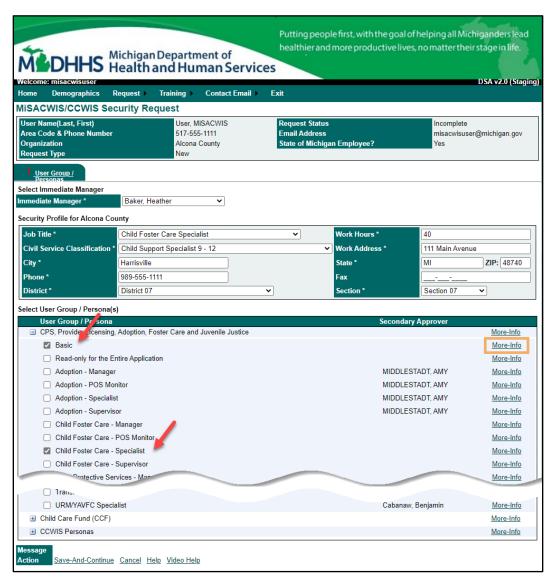


Figure 2.3.5: MiSACWIS/CCWIS Access Request Form – User Group/Personas

TIP: To learn more about a user group/persona, click More Info (Figure 2.3.5 above, orange box). The Details pop-up displays (Figure 2.3.6). Click Close to exit.

*As noted in this 'Basic' user group example, most users must select 'Basic' in addition to any other *User Groups* selected.

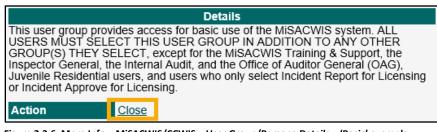


Figure 2.3.6: More Info - MiSACWIS/CCWIS - User Group/Persona Details - 'Basic' example





- 11. If requesting CCWIS-CWLM personas, click the plus sign (+) beside **CCWIS Personas** and make your selection(s) (*Figure 2.3.7*).
- 12. When finished selecting all needed user groups and/or personas, click <u>Save-And-Continue</u>. The form advances to the **Reason** tab.

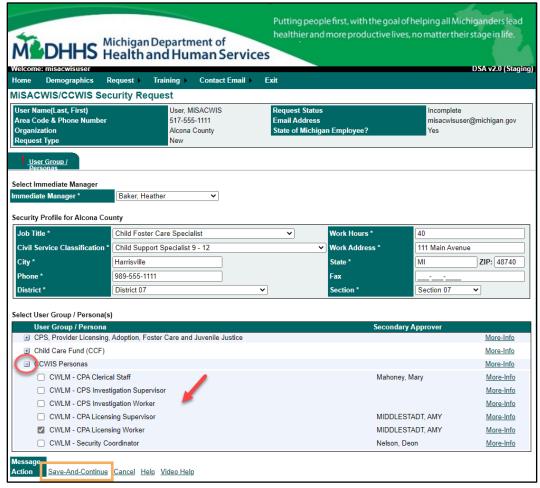


Figure 2.3.7: MiSACWIS/CCWIS Access Request Form - User Group/Personas



- 13. Enter a detailed reason for access, clearly identifying why each user group/persona is required to complete your job duties (*Figure 2.3.8*). Be certain to address each user group/persona you selected on the **User Group/Personas** tab.
- 14. Click Save-And-Continue. The form advances to the User Agreement tab.

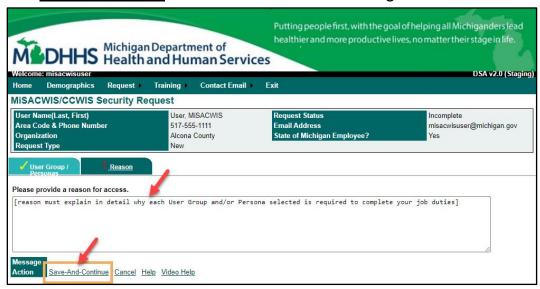


Figure 2.3.8: MiSACWIS/CCWIS Access Request Form - Reason

IMPORTANT: If you requested any conflicting user groups, the conflicts are listed on the **Reason** tab (*Figure 2.3.9*). In your reason, you must clearly explain the specific business need for the exception, and describe compensating controls and how the activity will be monitored.



Figure 2.3.9: MiSACWIS/CCWIS Access Request Form – Reason – Conflicting User Groups





- 15. Review the user agreement (*Figure 2.3.10*) and select the *I agree to the rules specified above* check box.
- 16. Click Save-And-Continue. The form advances to the Review & Submit tab.

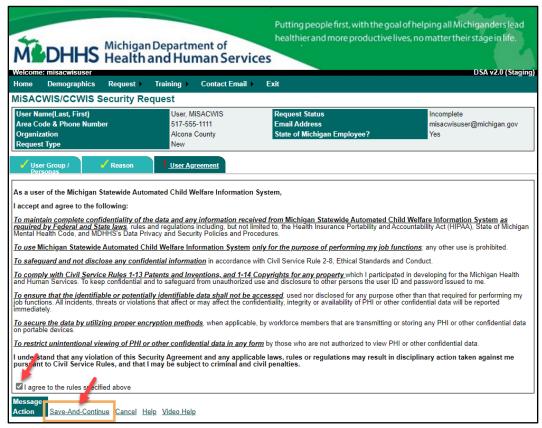


Figure 2.3.10: MiSACWIS/CCWIS Access Request Form - User Agreement

17. Verify your MiSACWIS/CCWIS access request details (*Figure 2.3.11, next page*). If any additions or changes are needed prior to submission, click the tab to return, update, and re-save.



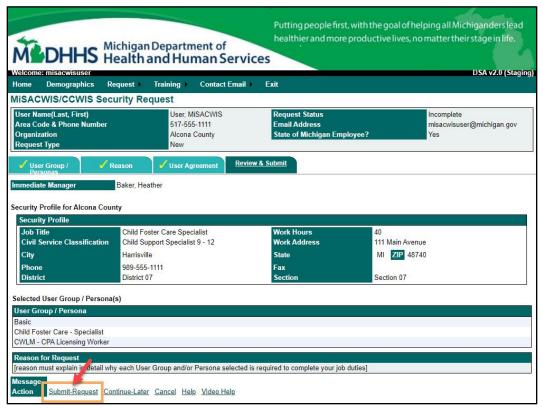


Figure 2.3.11: MiSACWIS/CCWIS Access Request Form – Review & Submit

18. Click <u>Submit-Request</u> (*Figure 2.3.11, above*). The submission confirmation displays (*Figure 2.3.12, next page*).



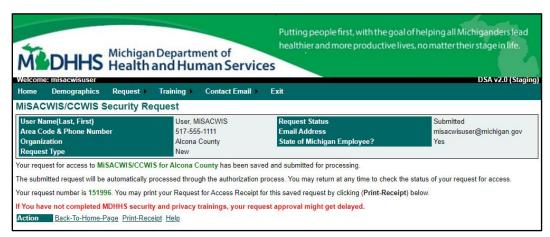


Figure 2.3.12: MiSACWIS/CCWIS Access Request – submission confirmation

IMPORTANT: Due to protected health information contained within MiSACWIS/CCWIS, users are required to complete MDHHS security and privacy training sessions <u>annually</u>. This training must be current to be granted or maintain MiSACWIS/CCWIS access.

If not current, a red message displays (*Figure 2.3.12*) and your access request halts at the **Training Manager Review** step until you complete the MDHHS privacy and security sessions. As soon as you become compliant, your MiSACWIS/CCWIS access request will automatically continue forward through the review and approval cycle.

2.4 Track Your MiSACWIS/CCWIS Access Request Status

You can track the status of your MiSACWIS/CCWIS access request as it progresses through the review and approval cycle. Remember, requests must be marked approved in the DSA prior to your access (user groups/personas) being granted within MiSACWIS/CCWIS.

Complete the following steps to track the status of your MiSACWIS/CCWIS access request in the DSA:

1. Access the **Database Security Application (DSA)** through MILogin (*Figure 2.4.1*).

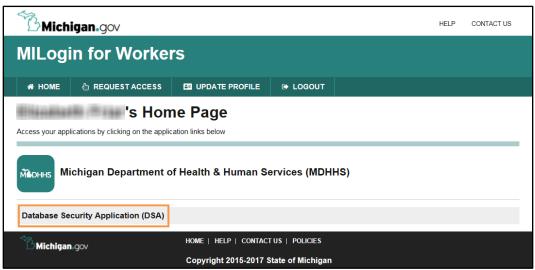


Figure 2.4.1: MILogin Home

2. Select **Application Access** from the **Request** sub-menu (*Figure 2.4.2*). The Security Form Selection page displays.



Figure 2.4.2: DSA Home



3. Click <u>Select Organization</u> beside MiSACWIS/CCWIS (*Figure 2.4.3*). The Select Organization page displays.



Figure 2.4.3: Security Form Selection

4. Locate your request under **Existing Organization Access** and click <u>View Request Status</u> (*Figure 2.4.4*).

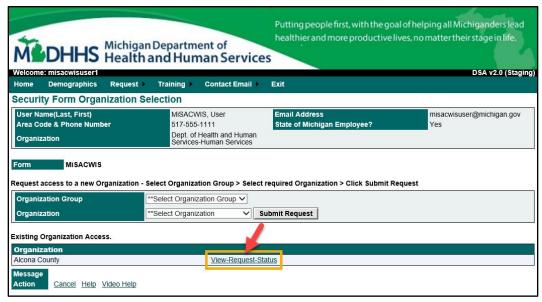


Figure 2.4.4: MiSACWIS/CCWIS - Select Organization - View Request Status



- 5. Each review step initially displays as collapsed. Click the double-arrow beside each step to expand the details (*Figure 2.4.5, red circles*).
- 6. Check the *Review Status* (i.e., Unreviewed, Approved, Denied) and review any associated *Review Comments*.

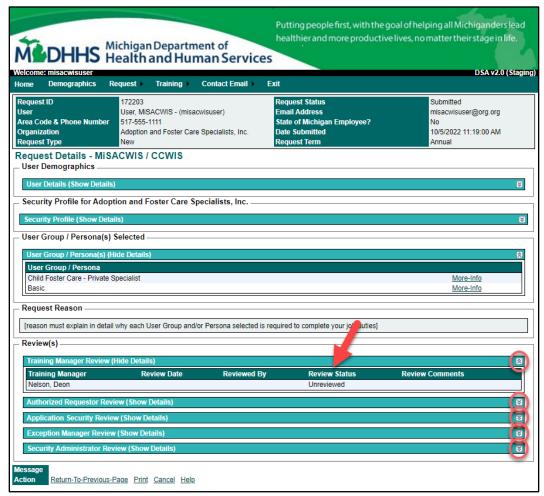


Figure 2.4.5: MiSACWIS/CCWIS - Request Details - example

IMPORTANT: Due to protected health information contained with MiSACWIS/CCWIS, users are required to complete MDHHS privacy and security training sessions annually. This training must be current to be granted or maintain MiSACWIS/CCWIS access.

If not current, your access request will halt as 'Unreviewed' at the first review step, **Training Manager Review** (*Figure 2.4.5, above*), until you complete the MDHHS privacy and security training sessions. As soon as you become compliant, your access request will automatically continue forward through the review and approval steps.



3 Subscribe to MiSACWIS/CCWIS in MILogin

When your MiSACWIS/CCWIS access request is approved you will receive an email outlining the final steps required to subscribe to MiSACWIS/CCWIS through MILogin. Please reference 2.4 Track Your MiSACWIS/CCWIS Access Request Status to follow the progression of your MiSACWIS/CCWIS access request within the DSA.

IMPORTANT: If the **MDHHS MiSACWIS** and/or **CCWIS** links already exist on your MILogin Home page, you previously subscribed *and you will not need to repeat this process*.