



STATE OF MICHIGAN

GRETCHEN WHITMER
GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

ELIZABETH HERTEL
DIRECTOR

**MICHIGAN EMS COORDINATION COMMITTEE MEETING
MINUTES**

Friday, January 20, 2023

9:30 a.m.

**Lansing Community College West
Buick, Chevrolet, and Oldsmobile Rooms (M120-M122)
5708 Cornerstone Drive
Lansing, MI 48917**

[Click here to join the meeting](#)

1 248-509-0316 Phone Conference ID: 953 615 78#

Call to Order: The meeting was called to order at 9:31 a.m. by Dr. Edwards.

Attendance: A. Abbas; Dr. C. Brent; J. Brown (*virtual: non-voting*); D. Condino; R. Cronkright; A. Madden for K. Cummings; Dr. K.D. Edwards; Dr. M. Fill; B. Forbush (*virtual: non-voting*); D. Gorelick; W. Hart; N. Ishioka; F. Jalloul; L. LaPine; K. Miller; S. Myers; M. Nye; R. Ortiz; D. Pratt; A. Sledge (*virtual: non-voting*); E. Smith; Dr. R. Dunne for Dr. R. Smith; Dr. R. Smith (*virtual: non-voting*); T. Sorensen; A. Sundberg (*virtual: non-voting*); B. Trevithick; J. MacDonald for G. Wadaga; K. Wilkinson; Dr. S. Wise.

Absent: G. Flynn; J. Harvey; L. Martin; Senator McBroom.

BETP Representatives: J. Ingersoll; S. Kerr; Dr. W. Fales; E. Bergquist; N. Babb; E. Worden; K. Kuhl; J. Wagner; D. Flory; J. Youngblood; T. Forbush; E. Hendy; Dr. S. Mishra; A. Morrison; K. Putman; D. Detoro-Fisher; E. Baker; K. Piette; T. Frascione; S. Minaudo; D. Burke; R. Rudzki; A. Scott; T. Godde; C. Nethaway; K. Schaible; T. Ellis; J. Monaghan; A. Brown; L. Nelson; D. Kapnick; D. Obiden.

Guests:

In person: Thomas Johnson, Sparrow; Dr. Wagner Saginaw-Tuscola MCA.

Virtual: John Theut, OCMCA; Geza Csiki, Detroit Fire; Bonnie Kincaid, OCMCA; J. Spitzley, MDHHS; Rob Warnemuende, Saginaw-Tuscola MCA; Jason Bestard, Detroit Fire; Michael Bentley, Kalamazoo County MCA; Carol Robinet, Superior; Dr. Krohmer; Chad Lawton, WMRMCC; Bob Miljan, HEMS; Luke Bowen, Macomb County MCA; Dr. S. Sandoval, UM; Kevin Henderson, Washtenaw Livingston MCA; Dr. D. Strong, Henry Ford Health System; Andrew Brown, Medstar; Dr. Whitt, UM; Dr. Reece, Hurley; Dr. Hsu; Dr. Kent Yaney, Sparrow; Dustin Hawley, Superior; Dr. Bigsby, Delta County MCA; Rachel Latunski, Sparrow; Dr. William Pau; Derrick Bunge; G. Wadaga, EMSCC; Ken Cummings, EMSCC; Dr. Paul, St. Clair County MCA; Sean Binkley, Sparrow; Chris Montera, ESO; Dr. R. Smith, EMSCC; Tracy Farthing, Sparrow.

Approval of Agenda: Motion to approve the agenda (Fill, Myers). Motion carried.

Approval of Minutes: Motion to approve the minutes from 11/18/2022 (Sorensen, Cronkright). Motion carried.

Announcements:

Reminders of upcoming educational opportunities:

- 2023 Pediatric Readiness Conference: January 24 and 25, 2023
 - [MI-TRAIN](#) Course ID: 1107680
- Human Trafficking Virtual Progressive Series: Jan. 19, April 18, & May 16, 2023
 - [MI-TRAIN](#) Course ID: 1107085

Communications:

Public Comment on Agenda Items: None.

Old Business & Committee Reports:

COVID-19 – E. Bergquist

Covid is still around but there is no specific update today.

EMS Systems/Strategic Planning Update – E. Bergquist

- Emily Bergquist introduced staff to the group. Kallie Piette, the EMS Section Secretary, is here for her first in-person EMSCC. She also introduced grant coordinator Akyua Scott, who is also in person today. Ryan Chadderton has been hired as the Region One Systems of Care coordinator. The Region Five Systems of Care coordinator position will be posted soon, as Cheryl Moore's last day was Friday, January 13, 2023.
- Emily advised the administrative rules are still working through the process. The Stroke and STEMI draft rules have been submitted.
- Emily advised a request for proposal is being put out for the technology systems. This includes ImageTrend, license management, ImageTrend Elite, the EMS Repository, and the Trauma Registry. Right now, that is all in one cumbersome contract with ImageTrend that ends 9/30/2024. We will be evaluating proposals as they come in. The Stroke and STEMI registry will be included in the new proposal. As the review process progresses, the department may be reaching out to people for assistance.
- The office is working on a paramedic readiness program, which is a refresher course for those who are struggling with the exam. Those segments are being recorded right now. Thank you to those that have been helping Terrie Godde with this project. We would like to have all sessions recorded before the end of January.
- Emily spoke about the CE for field performance. Kallie has been helping distribute the certificates. She advised about 100 out a month. Expansion is being discussed.
- Emily discussed the communications campaign that was invested into. Interviews were completed last year, and storyboards were due to MDHHS Communications yesterday. We hope to see those in the next couple of weeks, and then filming will begin. She

discussed some of the interview content and comments received and the material can be used to shine a light on EMS.

- Bruce asked about the CE credits and Emily explained the process. This is something the office is doing for the providers to count certain work in the field. This has been in the Wednesday Update. This is somewhere where it is important that they use their correct license number when documentation. If you have any ideas, please reach out to the EMS office at EMS@michigan.gov.

Emergency Preparedness Update – Dr. Edwards

- The Bureau of Emergency Preparedness, EMS and Systems of Care will be hosting a medical supply chain virtual series that starts March 21, 2023, and will be held the third Tuesday of the month through August. Anyone can attend and credits will be available.
- The next burn surge facility training will be February 14. It will be virtual, and there are still spots open. Your local healthcare coalition coordinator can help with this if you would like to sign up.
- The CHEMPACK/MEDRUN/SNS MI-Train module has been updated. It is self-paced and there is no cost. The course number is 1031785.
- Dr. Edwards gave a summary of the Medical Director's last meeting for preparedness they reviewed recommendations for efficiency for MEDDRUN and MI-TESA. They spoke about critical staffing issues, as well.
- Dr. Edwards spoke about EMResource and gave kudos to Damon Obiden for his work on that. He spoke about its use in the recent pediatric RSV surge.
- He briefly spoke about COVID and the numbers are looking better, but it is still out there.

Systems of Care Report – E. Worden

- Eileen updated the group on the activities for Systems of Care.
- The annual report is being worked on.
- The MCA/Trauma conference will be held in the fall and will be virtual.

State 911 Administrator Report – J. Harvey

- Joni Harvey is not in attendance, but she sent in a report and that is attached to these minutes.

EMS Medical Director Report – Dr. Fales

- Dr. Fales gave a report. He said he normally gives a report from the National Association of EMS Physicians annual meeting, but this year it is not being held until next week.

- He said we have a lot of good things to look forward to, and hopefully COVID will continue winding down.
- He spoke about the development of the state protocol suite. He said these are probably the most evidence-based protocols we've had and input from stakeholders has been unprecedented. There will be an enhancement to care at every provider level.
- Dr. Fales said he thinks some of the discussions around EMS and how it integrates with the healthcare system has gained recognition about the role EMS plays with leadership and those healthcare systems. He also spoke about turnaround times at the hospitals, as well as CMS discussions and how it is our responsibility to take full advantage now that we have attention. Good and exciting things are happening and we're going to be moving Michigan forward.

Committee Reports:

- Quality Assurance – Dr. Edwards
 - Dr. Edwards gave an update. We have seen the staffing protocol that was retired in the COVID set come to QATF for implementation by MCAs as an emergency protocol where it is still needed. We have also seen BLS response protocols, and an interesting new airway supplement. QATF will meet again next week.
 - Krisy Kuhl gave an update on the protocol release status. Another partial set was released. The rest that will be released are the stragglers from other sections. She is making alerts on protocols where errors are noted. What she is sending now is ready for MCA committee review. She is making a track changes document on any changes from there. She is also making a change summary sheet. The final protocols will have the new Bureau name on them in the upper left corner. There will be in person and recorded trainings. There will be a release to the MCAs on the protocol submission process.
 - Krisy briefly discussed the COVID protocols.
 - Bruce asked if the protocol process can be shared with all the MCAs. The final version released with the Bureau name will be the start of the 6-month clock.
- Ambulance Operations – M. Nye
 - They have not met. The next meeting is scheduled for February 27.
- Medical Control Authority – D. Condino
 - Debbie provided an update. They are working on
 - Patient Movement Ad Hoc subcommittee request
 - Interfacility and nonemergency transports have had a lot of discussion lately and they would like to pull together a group to work on this. Debbie explained the request. Alyson Sundberg also spoke about the

need for this group and supports it. Lauren LaPine spoke to the issues, as well, and spoke about the work MHA has been doing on this issue, and advised she is willing to help. Steve Myers spoke about the issues with mental health transfers. Kolby Miller also spoke about the issues. Steve Myers mentioned wheelchair transports. Jason MacDonald also spoke. Dr. Edwards asked if there was discussion about the smaller hospital doing transfers to ICU or other facilities. Dr. Dunne and Bruce Trevithick spoke as well. Committee representation was discussed, as other stakeholders not involved in EMSCC should provide input. **We have to be mindful of the Open Meetings Act, as thirteen members of the EMSCC present make the meeting subject to the Open Meetings Act.**

- **Motion to approve the request to form the ad hoc (Sorensen, Dunne). Approved.**
 - **If you are interested, please email Nicole Babb at babbn@michigan.gov.**
- Ethics and Compliance – K. Cummings
 - DRAFT Michigan Provider License Certificate (originally on 10/7/2022 agenda)
 - Sabrina Kerr brought the license to the group. This is a duplicate of the IC license approved previously. The logo and Bureau name will change.
 - **Motion to approve the draft license (Wilkinson, Trevithick). Approved.**
- Education – K. Wilkinson
 - They have not met.
- Bylaws – B. Trevithick
 - EMSCC Bylaws
 - Bruce Trevithick went over the Bylaws and summarized the changes for the group.
 - **Motion to approve (Trevithick, Condino). Approved.**
 - Chair and Vice Chair
 - Bruce nominated Dr. Edwards (Trevithick Condino)
 - **Vote on Dr. Edwards for chair. No other nominations from the floor. Nominations closed. (Trevithick, Condino). Approved.**
 - Bruce nominated Ken Cummings.
 - **Vote on Ken Cummings for vice chair. No other nominations from the floor. Nominations closed. (Trevithick, Sorensen). Approved.**
 - Subcommittee nominations
 - Rural-Eastern UP (1) – Kevin Mohar
 - Ambulance Operations – Brandon Whipple
 - Education – Naomi Ishioka
 - MCA – Aaron Sogge

- **Motion to approve the nominations listed above. (Trevithick, Condino). Approved.**
- Data – B. Kincaid
 - They have not met. This is Bonnie’s last data report. The data dashboard was sent out. The next meeting is February 9, where they will elect a new chair. Emily advised the 3.5 transition is moving forward and transition tools will be developed, along with train the trainer. NEMSIS says they will stop accepting 3.4 at the end of the calendar year.
- Legislative – B. Trevithick
 - They have not met. This is the beginning of the legislative session.
- Rural – G. Wadaga
 - They met earlier this week. Andrea briefed the subcommittee on the Women in EMS group, and Gary advised to look at the MCRH website.
- Pediatric Emergency Medicine – S. Mishra
 - Dr. Mishra gave an update. The next CoPEM meeting is January 26.
 - The EMSC grant is waiting on award announcement.
 - The [EMSC survey](#) is open and runs through March. Please help to spread the word. The outreach will be coming from a Utah email address. If you have questions, please reach out to Dr. Mishra at MishraS@michigan.gov.
 - EMS Champions continue to be involved in exciting things.
 - She briefly spoke about the two training opportunities listed above on the agenda.
- Air Medical – K. Wilkinson
 - They did not meet.
- EMS Safety – E. Bergquist – No update.
- Critical Care Ad Hoc – E. Bergquist – No update.

Recruitment and Retention Work Group – E. Bergquist/K. Cummings

- Workforce Assessment
 - Emily gave a presentation on the workforce assessment and answered questions for the group.
 - Michigan Works was discussed.
- Grant Update
 - Emily gave a presentation on the grants and answered questions for the group.
- The slides from both updates are attached to these minutes.

Community Integrated Paramedicine (CIP) – K. Kuhl

- Draft Language for Review-still in process – No update.

New Business: None.

Public Comment:

- None

Membership Round Table Report:

- Alicia Sledge shared information with the group.
 - There will be a new solicitation process for any types of traffic safety grants. Applications are being accepted from February 1 through March 31.
 - The Traffic Safety Summit will return to in-person this year at the Amway Grand Plaza and the DeVos Place on June 13 and 14. They are now accepting calls for topics.
- Alyson Sundberg spoke about MCRH. They received a grant to put on a paramedic program and are also working on CIP. She also said just have to say again how much I appreciate Emily in her Director position. Her knowledge, approachability, transparency, personality and engagement are such a refreshing and valuable part to all of the work we do every day to address EMS challenges in the current environment. The culture she is building permeates through her team and it is noticeable.
- Naomi Ishioka spoke about the Emergency Nursing Conference. It is being held on May 2-3, 2023, in Frankenmuth. More information can be found [here](#).
- Jason MacDonald announced that EMS EXPO will be May 4-6, 2023, at the Great Wolf Lodge in Traverse City .
- Andrea Abbas advised MCRH will be accepting scholarship apps for the next couple of weeks, and they will be sending out marketing materials
- Kolby Miller advised they are hosting another summit on 3/16 in Detroit and briefly spoke about it. The location is still being secured.
- Dr. Edwards thanked Linda Scott for joining us. He asked about the House Representative for EMSCC. Emily said that is being worked on.

Adjournment: Motion to adjourn at 11:47 a.m. (Nye, Myers). Adjourned.

EMS Systems Report

EMSCC JANUARY 2023

Office Staffing Updates

Grant Coordinator, Akyua Scott (mentioned in November, but here now)

Region 1 Trauma Coordinator, Ryan Chadderton (Started Mid December)

Posting just closed for General Office Assistant – should be filled soon

Administrative Rules

Personnel and Education

Life Support Agency and MCA – issues resolving public comment

Will be going back into review for 15 legislative days

Stroke and STEMI draft rules submitted

Technology RFP

Imagetrend contract ends 09/30/2024 – No extensions

Will be seeking proposals for either one large or several smaller solutions

- Registry – Stroke, STEMI, and Trauma
- EMS Documentation
- EMS Repository
- Licensing/Education/Compliance

Will keep updating through the process, will ensure continuity

Recruitment & Retention Adjacent Updates

Paramedic Preparedness Program

- Recording segments currently
- Available for use in February

Credits for Performance

- Issuing to around 100 licensees a month (kudos to Kallie)
- Potential items for discussion at education in February – Update in March
 - Trauma (splinting, bandaging)
 - Patient assessment?
 - ALS Airway?

Recruitment & Retention Adjacent Updates

Communications campaign

- Initial interviews completed
- Preparing storyboards (should have some soon)

Preliminary findings – may be actionable

- EMS is an “accidental career”
- Elusive and misunderstood

Brand Truth - EMS is a critical community asset, providing urgent lifesaving and palliative medical treatment and transportation to patients in emergency and enroute to hospital.

Consumer Truth - “I’m interested in the medical field because I like problem solving but don’t want to invest the money or time going to college getting a degree.”

True Connection - “I’m going to EMT school because I want to use my skills to help people in my community in their most vulnerable moments, whatever that may be.”

Questions?

Other Recruitment things later (grant, assessment, survey, etc)

911 Administrator's Report - EMSCC
January 20, 2023

- NG911 network and the Michigan Public Safety Communications System (MPSCS) are working on providing remote options for telecommunicators. This does not mean we will have telecommunicators working from home but that doesn't mean some PSAPs will not explore the idea. Remote capabilities would also provide opportunity for satellite locations or other shared spaces as a cost savings and recruitment tool for PSAPs. As a reminder, Washington DC and Maine are two areas that have already successfully instituted 911 call taking. – NO UPDATE.
- The 988 soft launch occurred in July. We are working on education materials to share on when to call 988 v when to call 911. These will be used for marketing to the public. We are also working with 988 in Michigan to develop an outage notification process for 911 centers to be notified when there is a 988 outage.
- We have submitted Michigan's application for the Federal Cybersecurity Grant which was due Nov. 15. Michigan has been awarded Michigan has been awarded \$4,775,415.00.
 - As a condition of this award, Michigan is required to contribute a cost match in the amount of \$530,602.00 of non-Federal funds or 10% of the total approved project costs of \$5,306,017.00.
 - do not have information yet on how that will be handled as far as subrecipients go.
 - Four grant cycles, one per year beginning FY22. Each are three-year performance periods.
 - Statewide cybersecurity plan is due by Sept 2023.
 - The SLCGP workgroup is developing a public webpage with additional information on the grant, the projects available (once these are determined) and will also include guidance on applying. More to come now that we know we have been awarded funds.
- We have started working on updating the State 911 Plan – NO UPDATE. The Emerging Technology is working on this in conjunction with Joni's office. This will go to the State 911 Committee for adoption in either March or June.
- The 911 Training Subcommittee has officially opened up discussions on revisiting the current training requirements for 911 telecommunicators in Michigan. A working group will be created from the 911 Training Subcommittee in conjunction with Joni's office to review and update the standards. This group will also include representatives from the MPSC and the Attorney General's office. Once recommendations are made, they will go to the State 911 Committee for support and the MPSC to implement. This will likely be completed in 2024-2025.
- The State 911 Committee is investigating the recent widespread 911 outages that occurred in Nov 2022 and January 2023. The workgroup is made up of the SNC chair and vice-chair, the Emerging Technology Subcommittee vice-chair, a representative of the MPSC, a representative of the Attorney General's office and myself. A report will be provided to the State 911 Committee once the investigation is complete.

RECRUITMENT AND RETENTION

UPDATE

GRANTS

- 42 Applicants
- 31 funded
- Many revisions (only two outstanding)
- Almost \$6,000,000 poised to deploy (could be more, with amendments)

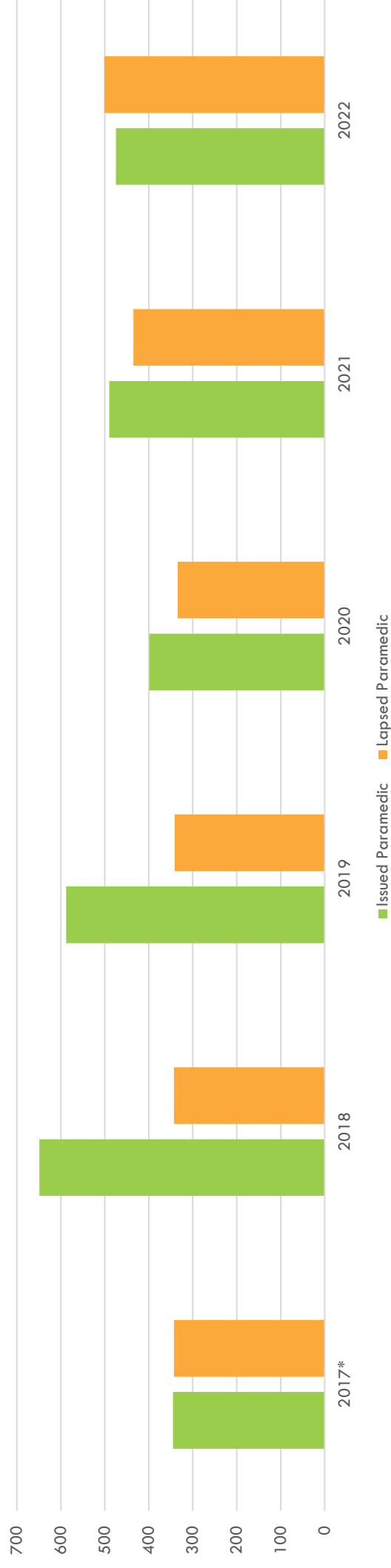
OVERVIEW

- The combo of two types of asks in the same RFP was challenging, for both reviewers and applicants. We are investigating how to best break this up.
- A longer cycle will be available in the next round. May see applications open as soon as April/May for October 1 deployment (still working the timing out).
- Funding cycle is challenging (fiscal years/academic years), but some innovative approaches were seen.

The image features a blue gradient background with decorative circuit-like lines and nodes in the corners. The word "QUESTIONS?" is written vertically in white, sans-serif font, centered horizontally.

QUESTIONS?

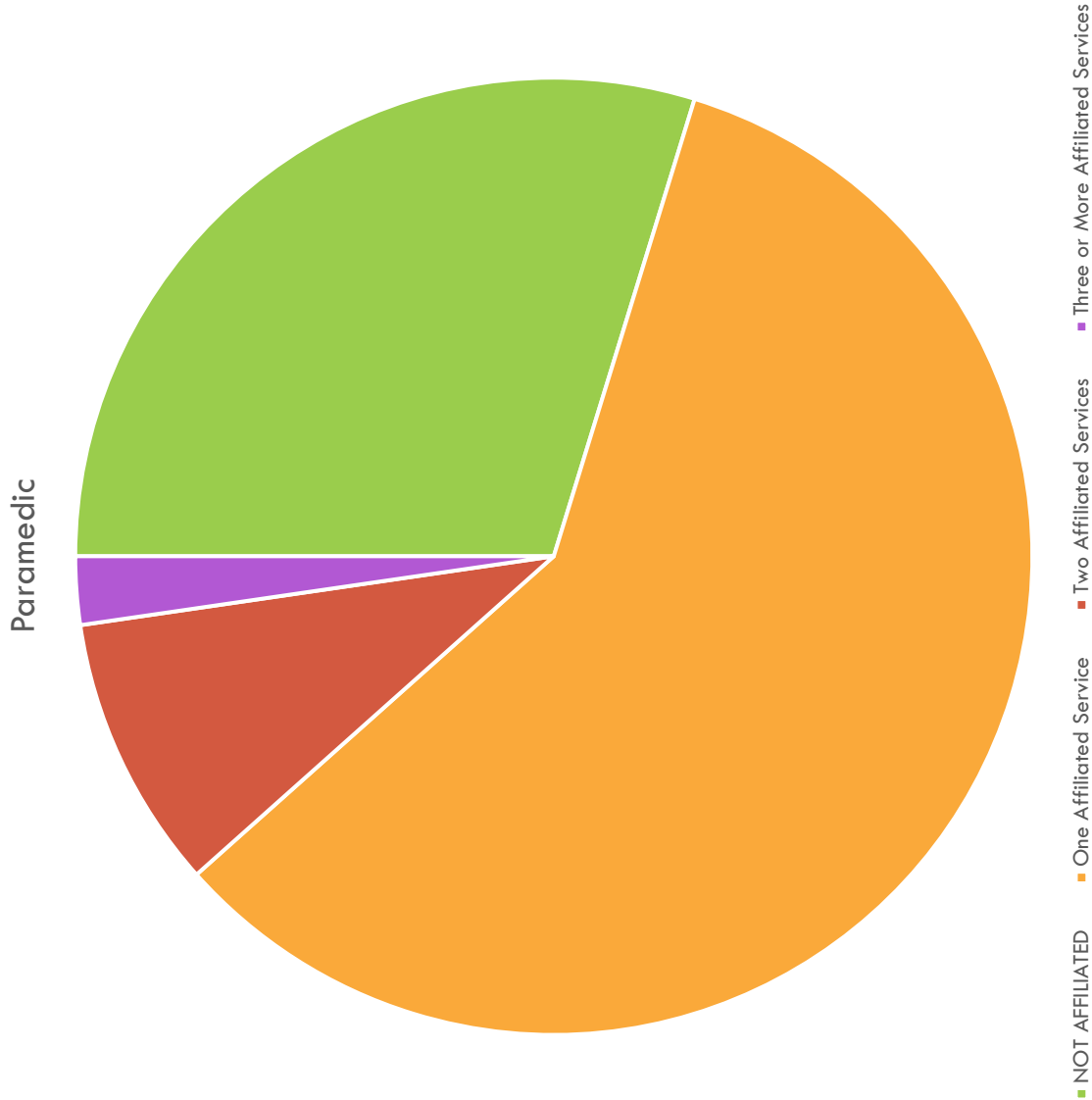
Issued to Lapsed Licenses



WORKFORCE

AS OF 12/16/2022

PARAMEDICS



- 2,554 paramedics out of 9,082 Did NOT Appear on an Agency Roster in 2021
- 2,741 paramedics out of 9,211 Did NOT Appear on an Agency Roster in 2022

ASSESSMENT

- Agencies – openings, staffing, etc
- Lapsed licensees
- Current licensees
- Outreach to the public

NEXT STEPS

- In person session for questions, likely working in groups
- Survey tool – likely Qualtrics
- Distribution possibilities
 - Where to target for those who are not in our limited lens?
 - Michigan Department of Education
 - Michigan Office of Labor and Economic Opportunity
 - Other ideas – widely sharable

QUESTIONS/ADDITIONS?

- Willing to accept more people who can help