

Professional Behavior Evaluation

Student Name:¹

Date of evaluation:

<p>1. INTEGRITY</p> <p>Examples of professional behavior include, but are not limited to: Consistent honesty, being able to be trusted with the property of others; can be trusted with confidential information; complete and accurate documentation of patient care and learning activities.</p>	Competent	Not yet competent
<p>2. EMPATHY</p> <p>Examples of professional behavior include, but are not limited to: Showing compassion for others; responding appropriately to the emotional response of patients and family members; demonstrating respect for others; demonstrating a calm, compassionate, and helpful demeanor toward those in need; being supportive and reassuring to others.</p>	Competent	Not yet competent
<p>3. SELF-MOTIVATION</p> <p>Examples of professional behavior include, but are not limited to: Taking initiative to complete assignments; taking initiative to improve and/or correct behavior; taking on and following through on tasks without constant supervision; showing enthusiasm for learning and improvement; consistently striving for excellence in all aspects of patient care and professional activities; accepting constructive feedback in a positive manner; taking advantage of learning opportunities.</p>	Competent	Not yet competent
<p>4. APPEARANCE AND PERSONAL HYGIENE</p> <p>Examples of professional behavior include but are not limited to: Clothing and uniform is appropriate, neat, clean, and well maintained; good personal hygiene and grooming.</p>	Competent	Not yet competent
<p>5. SELF-CONFIDENCE</p> <p>Examples of professional behavior include but are not limited to: Demonstrating the ability to trust personal judgement; demonstrating an awareness of strengths and limitations; exercises good personal judgement.</p>	Competent	Not yet competent
<p>6. COMMUNICATIONS</p> <p>Examples of professional behavior include but are not limited to: Speaking clearly; writing legibly; listening actively; adjusting communication strategies to various situations.</p>	Competent	Not yet competent
<p>7. TIME MANAGEMENT</p> <p>Examples of professional behavior include but are not limited to: Consistent punctuality; completing tasks and assignments on time.</p>	Competent	Not yet competent
<p>8. TEAMWORK AND DIPLOMACY</p> <p>Examples of professional behavior include, but are not limited to: Placing the success of the team above self-interest; not undermining the team; helping and supporting other team members; showing respect for all team members; remaining flexible and open to change; communicating with others to resolve problems.</p>	Competent	Not yet competent
<p>9. RESPECT</p> <p>Examples of professional behavior include but are not limited to: Being polite to others; not using derogatory or demeaning terms; behaving in a manner that brings credit to the profession.</p>	Competent	Not yet competent
<p>10. PATIENT ADVOCACY</p> <p>Examples of professional behavior include but are not limited to: Not allowing personal bias to or feelings to interfere with patient care; placing the needs of patients above self-interest; protecting and respecting patient confidentiality and dignity.</p>	Competent	Not yet competent
<p>11. CAREFUL DELIVERY OF SERVICE</p> <p>Examples of professional behavior include but are not limited to: Mastering and refreshing skills; performing complete equipment checks; demonstrating careful and safe ambulance operations; following policies, procedures, and protocols; following orders.</p>	Competent	Not yet competent

¹ Source: NHTSA, National Guidelines for Educating EMS Instructors, 2002.

