

July 31, 2012

For questions and/or problems, or help to translate, call the Beneficiary Help Line at 1-800-642-3195 (TTY 1-866-501-5656).
Spanish: Si necesita ayuda para traducir o entender este texto, por favor llame al telefono **1-800-642-3195** (TTY 1-866-501-5656)
Arabic: 1-800-642-3195 (TTY 1-866-501-5656)

إذا كان لديكم أي سؤال، يرجى الإتصال بخط المساعدة على الرقم المجاني ١-٨٠٠-٦٤٢-٣١٩٥

SUBJECT: Joining a Medicaid Health Plan

Dear CSHCS Family:

This letter is for people with both Children's Special Health Care Services (CSHCS) and Medicaid. An important change is coming in the fall of 2012. Beneficiaries that have both CSHCS and Medicaid will be asked to join a Medicaid Health Plan in their county. We will help families pick a health plan that is best for them. We will mail more information later about how to enroll in a health plan. Joining a Medicaid Health Plan does not change your CSHCS covered services.

Benefits of joining a Medicaid Health Plan include:

- Help finding a primary care provider, if you don't already have one
- Help arranging all medical care including specialty, primary, and all other covered services
- Better access to transportation assistance
- Access to outpatient mental health services

Michigan's Medicaid Health Plans help improve the health status of their members. They work with their members to make sure they get all the services they need. This includes regular check-ups and immunizations (shots). The Michigan Department of Community Health and the health plans are working together to encourage relationships with providers that work with CSHCS beneficiaries. This will help beneficiaries keep their current doctors.

Beneficiaries age 18 and older are adults. If you want to be able to help adult beneficiaries enroll in an MHP, you must be named a guardian for the Medicaid case or listed in our system as a Personal Health Care Representative (PHCR). If you are not already the guardian on the Medicaid case for a beneficiary age 18 or older, please contact your DHS worker. If you are not already the PHCR for a beneficiary age 18 or older, please complete and return the enclosed form to the following address.

Michigan Department of Community Health
P.O. Box 30479
Lansing, MI 48909-7979
Fax: 517-241-8556

If you have questions now, please call the Family Center on the toll-free line at **1-800-359-3722**, or your local health department. You can reach your local health department by calling the Family Center toll free line and asking to be connected to your local health department.

Sincerely,

Children's Special Health Care Services Division

Enclosure (PHCR form)