WHAT OTHER HELP IS AVAILABLE?

The Family Center for Children and Youth with Special Health Care Needs:

A parent-directed section of CSHCS. Some services include:

- Family Phone Line 1-800-359-3722
- Advising CSHCS from the family perspective
- Conference scholarships
- Parent-to-Parent support
- Grandparent resources
- Sibling workshops

The Children with Special Needs Fund:

A donor-supported program within CSHCS that may help families buy certain equipment such as:

- Van lifts
- Wheelchair ramps
- Therapeutic tricycles
- Air conditioners

For more information visit,
www.michigan.gov/csnfund
or contact your local health department
or the Family Center at 1-800-359-3722.

Children's Special Health Care Services

QUESTIONS?

If you have questions and would like more information (including in another language) call:

The Family Phone Line
1-800-359-3722

Or e-mail:
cshcsfc@michigan.gov

Or on the web:
www.michigan.gov/cshcs

Or write to:
CSHCS Division
PO Box 30479
Lansing, MI 48909-7979

Michigan Department of Community Health
MDCH
Rick Snyder, Governor
Nick Lyon, Director

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Children's Special Health Care Services

Caring for Kids with Chronic Conditions

Help is available for eligible persons with chronic health conditions.

WHO CAN JOIN?

- Children and some adults with certain eligible medical conditions as determined by CSHCS doctors
- Families of all incomes are eligible to join, including those with other health insurance
- Some families, based on their income, pay a fee to join CSHCS. Local health departments can explain what CSHCS is likely to cover to help determine if this fee to join CSHCS will be worthwhile.

WHY JOIN CSHCS?

CSHCS knows that the family is the principal caregiver and the center of strength and support for children. Therefore, CSHCS and providers partner with the family for the best care. CSHCS may be able to help with:

- Learning about the CSHCS condition and specialty providers like doctors, hospitals and clinics
- Paying specialty medical bills
- Covering co-pays and deductibles from private insurance
- Helping to keep private insurance
- Transportation needs for medical care
- Planning the transition of young people to adult health care

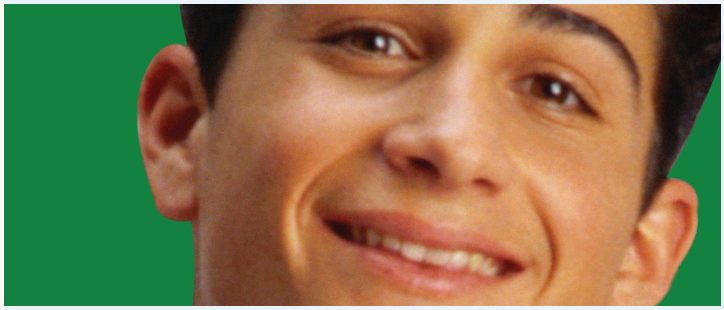
(Changes in benefits and services may take place if funding is not available.)

Children's Special Health Care Services

WHAT ARE THE NEXT STEPS?

- Have the patient's specialist send a medical report to CSHCS.
- If there is no specialist yet, call the local health department or the Family Phone Line at 1-800-359-3722.
- A CSHCS doctor will review the medical report and decide if the patient qualifies for CSHCS.
- If the patient is eligible, an application will be mailed to the patient/family, if necessary.
- If an application is necessary, coverage will begin when the application is completed and returned to CSHCS.
- Those needing help completing the application can call the Family Phone Line at 1-800-359-3722.

NOTE: If the patient is enrolled in a Medicaid Health Plan (MHP), all services are coordinated with the MHP.

THE CSHCS PROGRAM

- Focuses on family-centered services for over 2,600 diagnoses
- Pays for specialty medical bills
- Provides help finding specialty services
- Supports coordination of services
- Helps families with language and cultural differences
- Assists in locating resources
- Connects families to community-based services through local health departments