

## **Important Information for Families about Enrolling in the Medicaid Upper Peninsula Health Plan (UPHP)**

The state of Michigan wants your child to have the best possible care and meet all of your child's health care needs. The UPHP coordinates all medical care.

- **Why is it important for my child to be enrolled in the UPHP?**

There are many additional benefits to being in the UPHP for CSHCS clients including:

- Getting a primary care provider if you don't already have one
- Coordination of all medical care between specialists, primary care providers and any other providers
- Access to outpatient mental health services
- Increased access to transportation services for all medical care

- **What do I have to do right now for my child's health care coverage?**

Your child will be automatically enrolled into the UPHP. You will work with the UPHP to arrange all medical appointments and services. Depending on your child's needs, the UPHP may arrange for a case manager to help you get what you need.

- **Can I still take my child to the same doctors and hospitals?**

Yes. The UPHP must make sure your child can keep going to current doctors and hospitals.

- **Will the same things I have now be covered in the UPHP?**

Yes. The UPHP must cover the same basic things as straight Medicaid. You should contact the UPHP as soon as you are enrolled to talk about your child's needs.

Some things that may be different are:

- Brands of medicine or supplies your child uses
- Supply companies
- Drug stores
- Therapists
- Hearing aid companies
- Vision companies

- **How will I know when my child is in the UPHP?**

MICHIGAN ENROLLS will send a letter telling you when your child's enrollment starts.

- **What if I know my child has an appointment or will need medical care soon after the enrollment?**

As soon as you get the letter telling you your child is in the UPHP, call them to make sure your child's care continues during this change.

**If you have questions call the Family Phone Line at 1-800-359-3722 or your local health department CSHCS office.**