

April 28, 2016

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<Provider City> <State> <zipcode5-zipcode4>

Dear Nursing Facility Administrator and Billing Office:

RE: Patient-Pay Amount Involving Two Facilities – Two Claims in One Month

The nursing facility billing office is encouraged to review the following information:

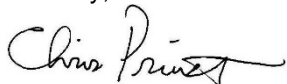
If a beneficiary with a patient-pay amount (PPA) resides in more than one Medicaid-certified facility in the same month:

- The first facility must submit a claim:
 - For the days the beneficiary resided in the facility (even if the amount billed is zero because the amount due is covered by the PPA);
 - To be paid for any amount due that is more than the patient-pay amount; and
 - For the second facility to receive the correct payment.
- If the first claim has not been submitted or is suspended or rejected, and the second facility submits its claim, the whole PPA is deducted from the amount due on the second claim. The second facility needs to void their claim in order for the first facility to bill their claim so the PPA may be applicable. Once that is complete, the second facility can rebill a new claim to receive its proper payment.

Note: Nursing facilities must not contact the beneficiary's Michigan Department of Health and Human Services (MDHHS) case worker as the case worker cannot change the PPA in these situations nor is it warranted. Facilities must bill as outlined above.

If you have questions regarding this letter, please contact Provider Support at 1-800-292-2550 or e-mail providersupport@michigan.gov.

Sincerely,



Chris Priest, Director
Medical Services Administration