Bulletin

Bulletin Number: MSA 06-60

Distribution: Private Duty Nursing

Issued: September 1, 2006

Subject: MI AuthentiCare Claim Corrections

Effective: October 1, 2006

Programs Affected: Medicaid

Current Medicaid process for MI AuthentiCare claim corrections is that claim corrections will not be processed if Medicaid does not receive the correction within 48 hours of the date of service.

Effective for dates of service on and after October 1, 2006, Medicaid is extending the 48 hours to 14 calendar days. The provider must submit claim corrections to Medicaid within 14 calendar days of the date of service.

In addition, Medicaid will not process claim corrections if:

- The worker forgets to use MI AuthentiCare more than 5 times during the life of the Worker's ID number. Submission of more than 5 claim corrections will result in denial. Submission of more than 5 claim corrections includes those where the worker totally forgot to use MI AuthentiCare and also those where the worker forgot to call in or out; or

- An authorized person does not sign the claim correction.

Nursing notes must not be used to determine whether or not a claim correction should be submitted. MI AuthentiCare records the actual times that the nurse provided care, and the times of the check-in and check-out prevail. Medicaid will monitor providers who establish additional Worker ID numbers to avoid Medicaid denials due to submissions of more than 5 claim corrections.

Manual Maintenance

Retain this bulletin until the information has been incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

Approved

Susan Moran, Acting Deputy Director
Medical Services Administration