Michigan Department of Health and Human Services Bureau of Laboratories

Mission Statement

We are dedicated to continuing leadership in providing quality laboratory science for healthier people and communities through partnerships, communication, and technical innovation.

Vision Statement

The Bureau of Laboratories is a stronger, more diverse team within an integrated public health system. We utilize advanced technology and innovative leadership to provide comprehensive public health services in our dynamic global community.

Guiding Principles

A. We value professionalism and integrity.

- We will perform our work to the highest quality standards.
- We will reflect a positive image in our behavior and appearance.
- We will show mutual respect.
- We will be accountable to our managers, coworkers, customers, and partners.

B. We value teamwork.

- We will manage the workload through cross-training.
- We will share responsibility for equal distribution of the workload.
- We will show respect to others and ourselves.
- We will equally share success and failure as a team.
- We will use language that is understood by everyone.

C. We value excellence.

- We will encourage creative approaches to challenges.
- We will encourage education and communication skills.
- We will seek advice from a broad range of partners.
- We will exceed expectations.
- We will maintain accreditation.

D. We value communication.

- We will be open-minded to differing opinions and new ideas.
- We will expect dialogue between management and staff.
- We will facilitate better communication and sharing of information.

Vision Priorities

- A. We are a motivated, dedicated, diverse team that values each individual.
- B. We are a recognized leader in public health at the local, state, national and global levels.
- C. We are a laboratory with the capacity to respond to unanticipated needs and the ability to apply technology to address changing health trends.
- D. We establish and maintain strong, collaborative relationships with all our partners.
- E. We use innovative strategies to secure adequate resources to accomplish Bureau projects.