

CSHCS LHD Email Communication

Date	2/25/2021
Email Type	Alert
Subject	<ul style="list-style-type: none"> ▪ CSHCS Database Outage

Contact	Name/Department	Phone	Email Address
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Dear Colleagues,

There is a 30-minute planned outage for the CSHCS Database 2/25/2021 at 12 noon.

System maintenance for the CSHCS Database will cause a 30-minute interruption to all services as the server is moved behind an additional firewall to protect client privacy and security. This outage will occur at 12pm on 2/25/2021, with services restored by 12:30 pm 2/25/2021. Please close the CSHCS DB if it is open on your computer prior to 12 noon, we ask that you do not log back in until 12:30 pm.

Any issues that prohibit you from logging back into the CSHCS Database after 12:30 should be reported to the CSHCS Data and Systems Specialist Kyle Webster at websterk@michigan.gov.

This is a repeat of the work attempted on 1/28/21. Thank you again for working around this planned outage, the temporary inconvenience allows CSHCS to continue protecting our client's data. This should be the last time attempt.