



STATE OF MICHIGAN  
DEPARTMENT OF COMMUNITY HEALTH  
LANSING

JENNIFER M. GRANHOLM  
GOVERNOR

JANET OLSZEWSKI  
DIRECTOR

August 2008

Dear Private Duty Nursing Provider:

Currently, Medicaid policy states that Medicaid will not process Private Duty Nursing (PDN) claim corrections if the worker forgets to use MI AuthentiCare more than five times during the life of the worker's MI AuthentiCare ID number. Submission of more than five claim corrections will result in denial. Policy further states that submission of more than five claim corrections includes those where the worker totally forgot to use MI AuthentiCare and also those where the worker forgot to call in or out.

The Medicaid Program has experienced a dramatic increase in MI AuthentiCare claim corrections. Many of these requests involve claims where the worker failed to use MI AuthentiCare after their initial five allowable corrections. Most of the reasons cited on the claim correction forms were preventable. The Medicaid Program has considered limiting corrections to five per worker for any reason. We believe five claim corrections to be a reasonable number. If this large number of claim corrections continues, we may have no recourse but to place tighter limits on the number of allowable corrections.

To assist in reducing the number of claim corrections, PDN agencies must assure that their nurses are properly trained in the use of MI AuthentiCare. If you are a Medicaid enrolled RN or LPN providing services independently, you must be sure that you are properly trained in this system as well.

To further assist us in this collaborative effort, the Medicaid Program will send a letter to the parent or guardian of each child receiving PDN services, reminding them of their responsibility of keeping the telephone lines open when the nurse needs to check in and out.

Please direct any questions or concerns to Joyce Hight at 517-335-5246 or [hightj@michigan.gov](mailto:hightj@michigan.gov).

We look forward to our continued partnership as together we provide care to these chronically ill children. Thank you for your participation in the Medicaid Program.

Sincerely,

A handwritten signature in black ink that reads 'Paul Reinhart'.

Paul Reinhart, Director  
Medical Services Administration

SPECIAL REMINDER

**The CHAMPS Provider Enrollment revalidation deadline is September 30, 2008. If you have not already done so you must revalidate your Medicaid Provider Enrollment as soon as possible. Failure to revalidate before October 1, 2008 will result in disenrollment from the Michigan Medicaid Program.**