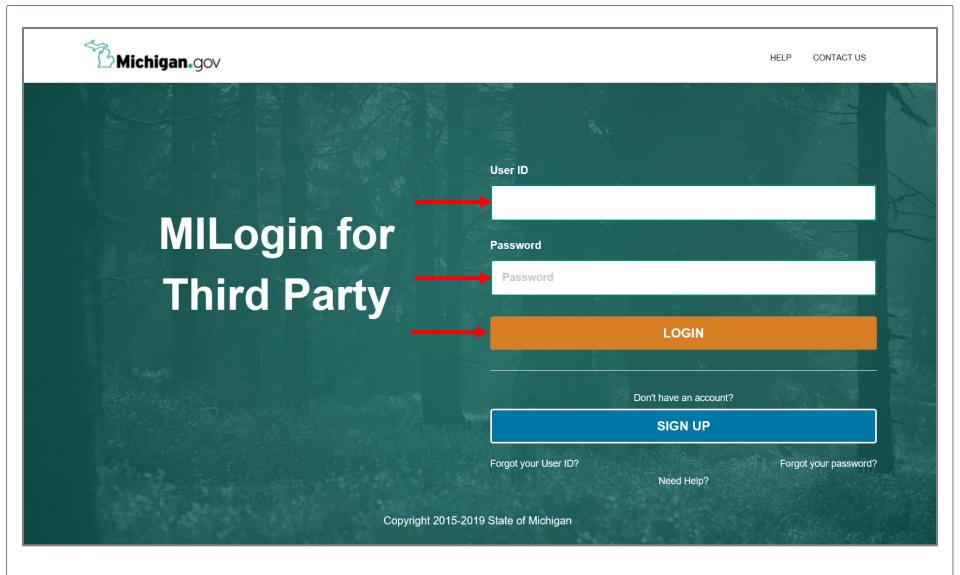# CHAMPS
How to access TPL void reports

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."
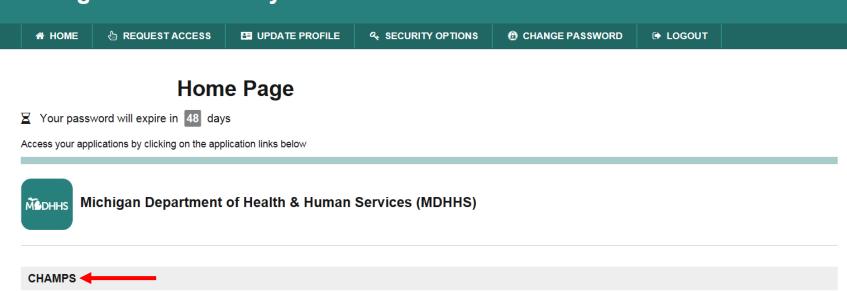
-Provider Relations

- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter https://milogintp.Michigan.gov into the search bar
- Enter your User ID and Password
- Click Login
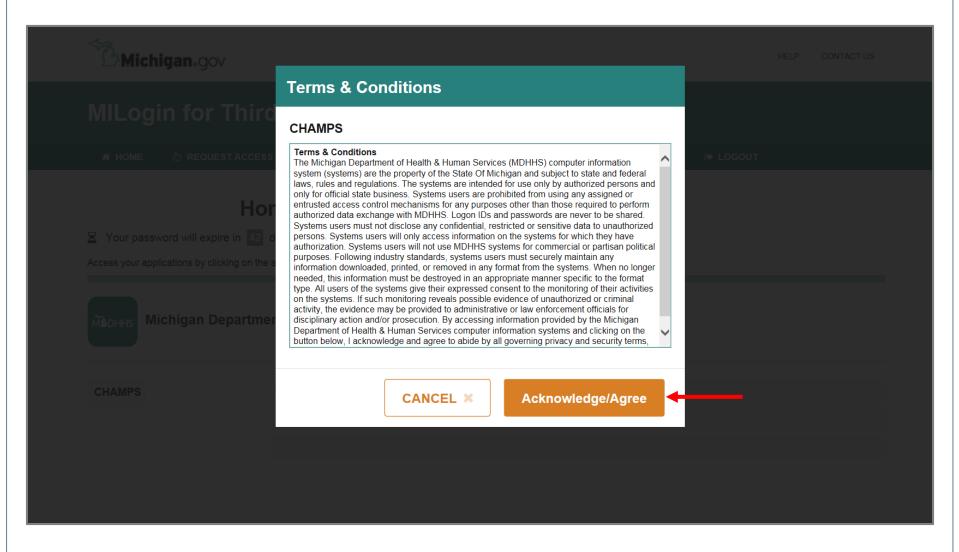
- You will be directed to your MILogin home page
- Click the CHAMPS hyperlink

  MILogin resource links are listed at the bottom of the page

- Click 'Acknowledge/Agree' button to accept the Terms & Conditions to get into CHAMPS

- Select the Billing NPI from the Domain dropdown
- Select the appropriate profile (for example full access, limited access, etc.)
- Click Go

- Click the My Inbox tab

- Click the Archived Documents option

- Select TPL recovery from the Document Type dropdown

- Click Go

- Click on the document name hyperlink
  - Commercial Recovery- for beneficiaries identified as having Commercial other insurance
  - Medicare Recovery- for beneficiaries identified as having Medicare other insurance

My Inbox ▼ | Provider ▼ | Claims ▼ | Member ▼ | PA ▼

https://milogintp.michigan.gov/champs-5010uat/ecams/CNSIControlServlet - Internet Explorer

Michigan Department of Health and Human Services
Third Party Liability Division
PO Box 30479
Lansing, MI 48909

MDHHS
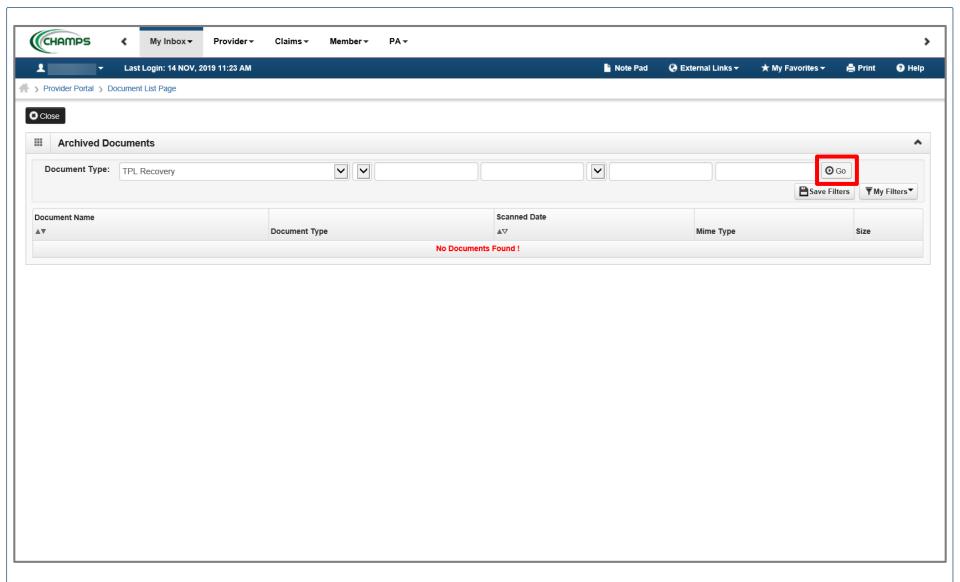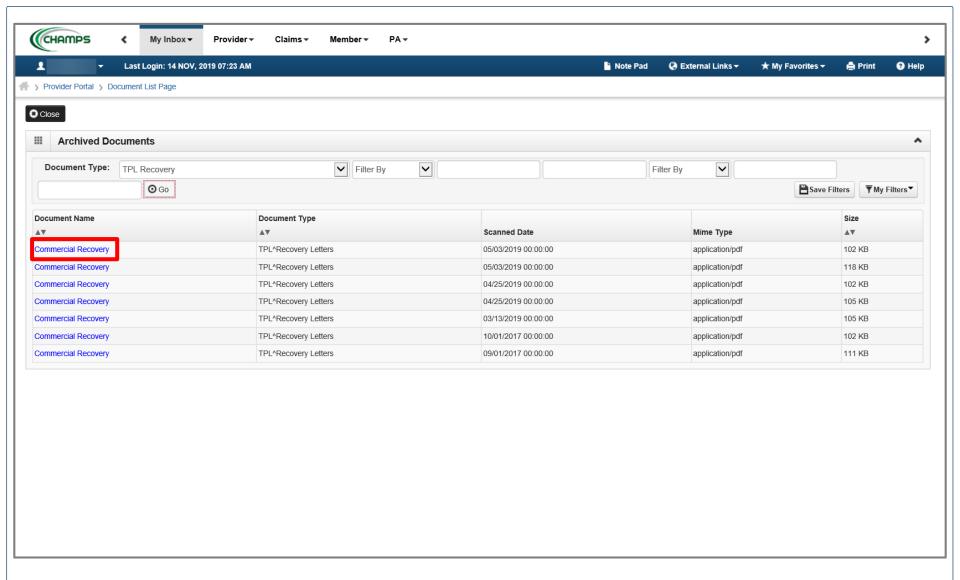Michigan Department of Health & Human Services

05/03/2019

Dear

The intent of this letter is to provide notice that the Third Party Liability (TPL) Division has identified claims that have been paid to you by the Michigan Medicaid program for Medicaid beneficiaries with a primary payer on the Community Health Automated Medicaid Processing System (CHAMPS) TPL Coverage File. Included is a listing of the claims paid to you where the Medicaid beneficiaries were covered by other primary insurance on the date(s) provided. TPL intends to void the listed claims unless the below instructions are followed.

The Social Security Act requires that all identifiable financial resources are utilized before billing Medicaid, as Medicaid is the payer of

- The report will display in a separate web browser window.

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES

Pending Claim Voids

Report Date: 05-03-2019

NPI	Provider Name	Provider Address

Beneficiary ID: **Beneficiary Name:**

Payer ID: 40440395   **Member ID:**

Payer: UMR

Pay Date: 11/01/2018   **Begin DOS:** 10/08/2018   **End DOS:** 10/08/2018

TCN: **Recovery ID:**

                                                Medicaid Paid Amount: $ 62.20

        BENEFICIARY TOTAL   **Number of Claims:** 1   **Total Amount:** $ 62.20

        PROVIDER TOTAL   **Number of Claims:** 1   **Total Amount:** $ 62.20

- The second page of the report will display the specific beneficiary(s) and claim(s) information.
  - Including the payer ID of the primary insurance on file.
- Providers have 30 days to review the identified claim(s) and contact TPL for any discrepancies.
  - If the primary insurance has already been billed providers can adjust the claim(s) which will allow the claim to correctly process.
  - If TPL is not contacted within 30 days, the claim(s) on the report will be voided.

Provider Resources

- **MDHHS website:** www.michigan.gov/medicaidproviders

- **We continue to update our Provider Resources, just click on the links below:**
  - Listserv Instructions
  - Medicaid Provider Alerts and Resources
  - CHAMPS Website
  - Update Other Insurance NOW!
  - Medicaid Provider Training Sessions
  - Provider Enrollment Website

- **Provider Support:**
  - ProviderSupport@Michigan.gov or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program