



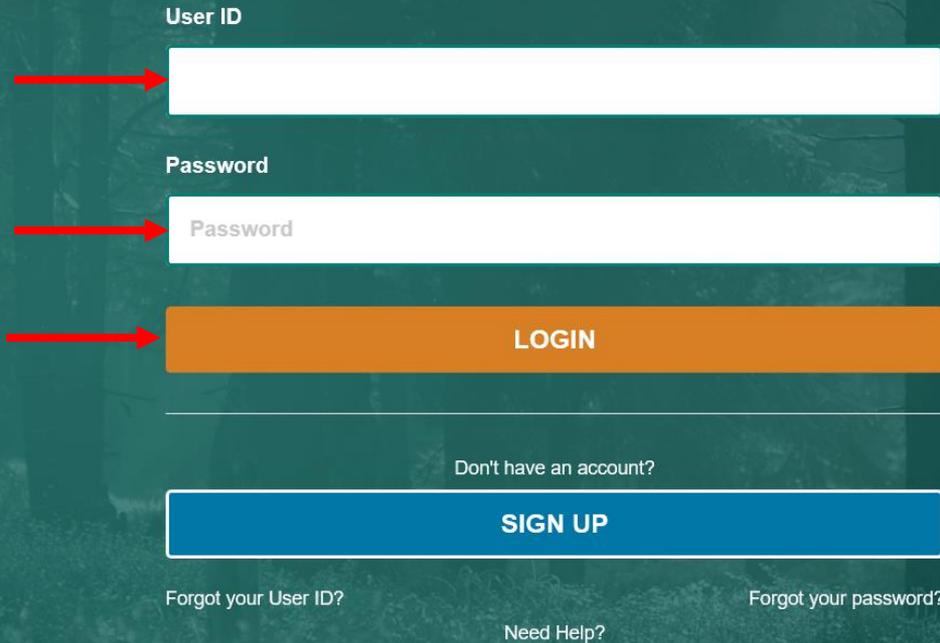
# CHAMPS

## How to access TPL void reports

**“Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time.”**

**-Provider Relations**

# MILogin for Third Party



User ID

Password

LOGIN

Don't have an account?

SIGN UP

Forgot your User ID?      Forgot your password?

Need Help?

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- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter <https://milogintp.Michigan.gov> into the search bar
- Enter your User ID and Password
- Click Login

# MILogin for Third Party

[HOME](#)[REQUEST ACCESS](#)[UPDATE PROFILE](#)[SECURITY OPTIONS](#)[CHANGE PASSWORD](#)[LOGOUT](#)

## Home Page

⌚ Your password will expire in **48** days

Access your applications by clicking on the application links below



Michigan Department of Health & Human Services (MDHHS)

CHAMPS



- You will be directed to your MILogin home page
- Click the CHAMPS hyperlink

*\*MILogin resource links are listed at the bottom of the page*

Michigan.gov

HELP CONTACT US

## Terms & Conditions

### CHAMPS

**Terms & Conditions**  
The Michigan Department of Health & Human Services (MDHHS) computer information system (systems) are the property of the State Of Michigan and subject to state and federal laws, rules and regulations. The systems are intended for use only by authorized persons and only for official state business. Systems users are prohibited from using any assigned or entrusted access control mechanisms for any purposes other than those required to perform authorized data exchange with MDHHS. Logon IDs and passwords are never to be shared. Systems users must not disclose any confidential, restricted or sensitive data to unauthorized persons. Systems users will only access information on the systems for which they have authorization. Systems users will not use MDHHS systems for commercial or partisan political purposes. Following industry standards, systems users must securely maintain any information downloaded, printed, or removed in any format from the systems. When no longer needed, this information must be destroyed in an appropriate manner specific to the format type. All users of the systems give their expressed consent to the monitoring of their activities on the systems. If such monitoring reveals possible evidence of unauthorized or criminal activity, the evidence may be provided to administrative or law enforcement officials for disciplinary action and/or prosecution. By accessing information provided by the Michigan Department of Health & Human Services computer information systems and clicking on the button below, I acknowledge and agree to abide by all governing privacy and security terms,

**CANCEL** ✕ **Acknowledge/Agree**

- Click 'Acknowledge/Agree' button to accept the Terms & Conditions to get into CHAMPS



→ Select Domain ▼ \*

→ Select Profile ▼ \*

Select Favorite ▼ **Go**

- Select the Billing NPI from the Domain dropdown
- Select the appropriate profile (for example full access, limited access, etc.)
- Click Go

The screenshot displays the CHAMPS Provider Portal. At the top, there are navigation tabs: 'My Inbox' (selected), 'Provider', 'Claims', 'Member', and 'PA'. Below the tabs, there are utility icons: 'Note Pad', 'External Links', 'My Favorites', 'Print', and 'Help'. The main content area is divided into several sections:

- MY INBOX**: A dropdown menu is open, listing:
  - MY INBOX (with a star icon)
  - CHANGE PROFILE (with a star icon)
  - ARCHIVED DOCUMENTS (with a star icon and a red arrow pointing to it)
  - HIPAA (with a star icon)
  - PROVIDER VERIFICATION (with a star icon)
- CHANGE PROFILE**: A section with a 'Change Profile' link and a star icon.
- ARCHIVED DOCUMENTS**: A section with an 'Archived Documents' link and a star icon.
- HIPAA**: A section with 'Upload File' and 'Retrieve Acknowledgement/Response' links, each with a star icon.
- PROVIDER VERIFICATION**: A section with a 'Provider Verification' link and a star icon.

The background interface includes a search bar with 'NPI:' and 'Name:' fields, a 'Latest updates' section, a 'My Reminders' section with a 'Filter By' dropdown, and a table with columns 'Alert Date', 'Due Date', and 'Read'. A 'Calendar' widget on the right shows the date '14 November 2019 Thursday' and a calendar grid for '2019 November' with the 14th highlighted.

- Click the My Inbox tab
- Click the Archived Documents option

Close

### Archived Documents

Document Type:  ▾ Filter By  Filter By  Save Filters My Filters ▾

Document Name	Document Type	Scanned Date	Mime Type	Size
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No Documents Found !

- Select TPL recovery from the Document Type dropdown

Close

### Archived Documents

Document Type: TPL Recovery ▾ ▾   ▾   **Go** Save Filters My Filters ▾

Document Name ▲▼	Document Type	Scanned Date ▲▼	Mime Type	Size
No Documents Found !				

- Click Go



Close

### Archived Documents

Document Type: TPL Recovery ▾ Filter By ▾  Filter By ▾

Document Name ▲▼	Document Type ▲▼	Scanned Date	Mime Type	Size ▲▼
<a href="#">Commercial Recovery</a>	TPL^Recovery Letters	05/03/2019 00:00:00	application/pdf	102 KB
<a href="#">Commercial Recovery</a>	TPL^Recovery Letters	05/03/2019 00:00:00	application/pdf	118 KB
<a href="#">Commercial Recovery</a>	TPL^Recovery Letters	04/25/2019 00:00:00	application/pdf	102 KB
<a href="#">Commercial Recovery</a>	TPL^Recovery Letters	04/25/2019 00:00:00	application/pdf	105 KB
<a href="#">Commercial Recovery</a>	TPL^Recovery Letters	03/13/2019 00:00:00	application/pdf	105 KB
<a href="#">Commercial Recovery</a>	TPL^Recovery Letters	10/01/2017 00:00:00	application/pdf	102 KB
<a href="#">Commercial Recovery</a>	TPL^Recovery Letters	09/01/2017 00:00:00	application/pdf	111 KB

- Click on the document name hyperlink
  - Commercial Recovery- for beneficiaries identified as having Commercial other insurance
  - Medicare Recovery- for beneficiaries identified as having Medicare other insurance



Michigan Department of Health and Human Services  
Third Party Liability Division  
PO Box 30479  
Lansing, MI 48909



05/03/2019

Dear [REDACTED]

The intent of this letter is to provide notice that the Third Party Liability (TPL) Division has identified claims that have been paid to you by the Michigan Medicaid program for Medicaid beneficiaries with a primary payer on the Community Health Automated Medicaid Processing System (CHAMPS) TPL Coverage File. Included is a listing of the claims paid to you where the Medicaid beneficiaries were covered by other primary insurance on the date(s) provided. TPL intends to void the listed claims unless the below instructions are followed.

The Social Security Act requires that all identifiable financial resources are utilized before billing Medicaid, as Medicaid is the payer of

- The report will display in a separate web browser window.

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES  
**Pending Claim Voids**

Report Date: 05-03-2019

NPI	Provider Name	Provider Address
[Redacted]		
<hr/>		
<b>Beneficiary ID:</b> [Redacted]	<b>Beneficiary Name:</b> [Redacted]	
<b>Payer ID:</b> 40440395	<b>Member ID:</b> [Redacted]	
<b>Payer:</b> UMR		
<hr/>		
<b>Pay Date:</b> 11/01/2018	<b>Begin DOS:</b> 10/08/2018	<b>End DOS:</b> 10/08/2018
<b>TCN:</b> [Redacted]	<b>Recovery ID:</b> [Redacted]	
	<b>Medicaid Paid Amount:</b>	\$ 62.20
<b>BENEFICIARY TOTAL</b>	<b>Number of Claims:</b> 1	<b>Total Amount:</b> \$ 62.20
<hr/>		
<b>PROVIDER TOTAL</b>	<b>Number of Claims:</b> 1	<b>Total Amount:</b> \$ 62.20

- The second page of the report will display the specific beneficiary(s) and claim(s) information.
  - Including the payer ID of the primary insurance on file.
- Providers have 30 days to review the identified claim(s) and contact TPL for any discrepancies.
  - If the primary insurance has already been billed providers can adjust the claim(s) which will allow the claim to correctly process.
  - If TPL is not contacted within 30 days, the claim(s) on the report will be voided.

# Provider Resources

- **MDHHS website:** [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders)
- **We continue to update our Provider Resources, just click on the links below:**
  - [Listserv Instructions](#)
  - [Medicaid Provider Alerts and Resources](#)
  - [CHAMPS Website](#)
  - [Update Other Insurance NOW!](#)
  - [Medicaid Provider Training Sessions](#)
  - [Provider Enrollment Website](#)
- **Provider Support:**
  - [ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov) or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program