MDSS Training For Laboratories

updated June 2024







Michigan Disease Surveillance System

A tool for public health surveillance in Michigan

- Makes reporting of diseases/conditions easier, more efficient, and closer to real-time so public health interventions can be implemented
- Reduces delays in initiation of public health follow-up by correctly reporting to county of residence rather than county of diagnosis
- Allows reporting 24 hours/day from any computer with an internet connection
- Clarifies whether the case reported involves multiple providers/facilities
- Provides documentation of a facility's role in reporting for regulatory and accreditation agencies
- Allows instantaneous retrieval of summary reports of diseases
- Reduces the volume of necessary telephone communications for additional information between LHD and facility-based ICP

MDSS User Responsibilities

Confidentiality

- MDSS contains confidential public health information on reported individuals. Data are protected by system security and role-defined access, but participants will continue to be bound by rules of confidentiality while accessing system information
- MDSS does comply with HIPAA regulations
- Participation
 - To realize the goals of this system, patient information must be entered in a timely manner
 - HCP reporting responsibilities remain unchanged (Communicable Disease Rules R325.171 *et al.*)
 - Your enthusiastic support helps make MDSS a more productive and effective method of communicable disease surveillance

Accessing MDSS

- Software and System Requirements
 - Internet Access
 - Microsoft Edge is the officially supported browser for the system, but there are currently no known issues with any other versions
- MILogin User ID and Password
- Authorization to use the MDSS
 - Laboratories must partner with their local health department to register and use MDSS

MDSS User Rights and Privileges

As a Laboratory User

- Enter individual cases
- Enter aggregate case counts
- View a list of cases entered by you or another user that shares your facility
- If labs are able to submit HL-7 messages they may want to consider reaching out to <u>MDHHS</u> <u>MDSS@michigan.gov</u> to onboard for ELR reporting of results
- If labs must report to accrediting agencies, additional MDSS functionality is available, but is granted on a case-by-case basis. Labs must request additional access from their Local Health Jurisdiction and Regional Epidemiologist*
 - *By default, laboratories should be assigned to the 'lab user role' and the 'view access' job function

How to access, navigate in, and exit the MDSS

Entering MDSS

- MILogin for Non-Michigan.gov emails https://milogintp.michigan.gov/
- Log in with your MILogin User ID and Password
- **Please note** you must log into both MI Login TP and the Michigan Disease Surveillance System (MDSS) at minimum every 60 days to maintain your access to MDSS.
 - Accounts inactive for >60 days will be automatically deactivated and users will have to request for their accounts to be reactivated



System Use Notification

- Before accessing the MDSS, and other MILogin applications, users must acknowledge a set of system use requirements regarding secure access, data use, and system monitoring
- Click **Acknowledge/Agree** to continue

Terms & Conditions Michigan Disease Surveillance System Terms & Conditions The Michigan Department of Health & Human Services (MDHHS) computer information system (systems) are the property of the State Of Michigan and subject to state and federal laws, rules and regulations. The systems are intended for use only by authorized persons and only for official state business. Systems users are prohibited from using any assigned or entrusted access control mechanisms for any purposes other than those required to perform authorized data exchange with MDHHS. Logon IDs and passwords are never to be shared. Systems users must not disclose any confidential, restricted or sensitive data to unauthorized persons. Systems users will only access information on the systems for which they have authorization. Systems users will not use MDHHS systems for commercial or partisan political purposes. Following industry standards, systems users must securely maintain any information downloaded, printed, or removed in any format from the systems. When no longer needed, this information must be destroyed in an appropriate manner specific to the format type. All users of the systems give their expressed consent to the monitoring of their activities on the systems. If such monitoring reveals possible evidence of unauthorized or criminal activity, the evidence may be provided to administrative or law enforcement officials for disciplinary action and/or prosecution. By accessing information provided by the Michigan Department of Health & Human Services computer information systems and clicking on the button Acknowledge/Agree CANCEL ×

Part of System User Agreement

- After choosing "Michigan Disease Surveillance System" the following text below heads the System Use Message Box
- Michigan Disease Surveillance System (MDSS) is a communicable disease reporting system developed for the state of Michigan to national data standards. The system facilitates coordination among local, State, and Federal Public Health agencies. The system provides for secure transfer, maintenance and analysis of communicable disease surveillance information. Access to MDSS is to a variety of stakeholders including public health, health care providers, and medical laboratories. System users are charged with supporting public health surveillance activities. All users agree to only use the MDSS for appropriate purposes and will not disclose information contained in it for unauthorized reasons. Use of data in support of research/publication shall not be conducted without cooperation and agreement between impacted public health agencies.

Terms & Conditions – Part of System User Agreement

- After agreeing to the Michigan Disease Surveillance System header Use
- Read Terms & Conditions Box for additional information for system user agreement

Please accept the Terms and Conditions to continue:

Terms & Conditions

The Michigan Department of Health & Human Services (MDHHS) computer information system (systems) are the property of the State Of Michigan and subject to state and federal laws, rules and regulations. The systems are intended for use only by authorized persons and only for official state business. Systems users are prohibited from using any assigned or entrusted access control mechanisms for any purposes other than those required to perform authorized data exchange with MDHHS. Logon IDs and passwords are never to be shared. Systems users must not disclose any confidential, restricted or sensitive data to unauthorized persons. Systems users will only access information on the systems for which they have authorization. Systems users will not use MDHHS systems for commercial or partisan political purposes. Following industry standards, systems users must securely maintain any

I agree to the Terms & Conditions

Launch service

MDSS Portal Page

- The Portal Page is the initial landing page for users
- The user can choose which component to enter (only components that the user has access to, or has requested access to, will be displayed)
- Components include: Disease Surveillance, Outbreak Management (OMS), MiCelerity (overdose and poisonings) and Syringe Service Program (SSP) Utilization Platform (SUP)
 - Note: OMS allows for outbreak management and contact tracing access is available from your regional epidemiologist
- Click on 'Disease Surveillance' to continue to MDSS

some increased error checking on data how FEE. If there are any cuertance or concerns about this relatesc, please contact your Physics
10
CSV Loader CVV lauset Lab Rendit L bloader
Developed to national data standards, it facilitates coordination among local, stat

Initial MDSS Screen

MOHHS	Michigan Di	DSS TRA sease Su	AINING irveillance	System					🐻 Mic	higan	900 X
Scase Invest	tigation	• • • • •				-	Messages			[→L	ogout
Cases	Displaying results 1-10 of 3334 found [I≤ First.] 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 [Next >>] [Last >]										
New Case	Case Listings							All Open Investic	ations 🗸	Search	Help
New Aggregate Cases							St	andard Export with	out Labs	~	Export
Searches	Investigation Status	Case Status 🔶	Investigation 🔶	Referral Date	Patient Name 🔶	Date of Birth ♦	Disease 🔶	Investigator 🔶	County \$		
New Search	Completed - Follow Up	Confirmed	7215	08/13/2004	EASTER, MIKE	07/26/1954	Dengue Fever (Pre- 2020)*	CARLSON, BRAD	Oakland	Edit	View
New Aggregate Search	Active	Confirmed	21996	08/16/2004	SQUIRREL, ROCKY	05/18/1966	Meningitis - Aseptic	CARLSON, BRAD	Washtenaw	Edit	View
Disease Specific Search	New	Confirmed	10588946	08/16/2004	STEIN, FRANK NAT	06/27/1979	Tuberculosis	LUTZKE, MARY	Kent	Edit	View
Cearch Field Decorde	Review	Probable	39913	08/17/2004	BENNN, GEORGE W		Meningitis - Bacterial Other	DOGAN, DELILAH D.	Wayne	Edit	View
Search Field Records	Active	Confirmed	8931102	08/18/2004	BOOP, BETTY	12/10/1955	Shigellosis	COLLINS, JIM	Washtenaw	Edit	View
Case Definitions	New	Confirmed	52936	08/25/2004	BOLONEY, JOE		Botulism - Foodborne	COLLINS, JIM	Livingston	Edit	View
Alert Rules	New	Confirmed	54245	08/31/2004	OUT, TIME	04/03/1968	Cryptococcosis	CARLSON, BRAD	Oakland	Edit	View
Blank Forms	Completed - Follow Up	Confirmed	63920	09/02/2004	KENT, CLARK S	05/01/1943	Hepatitis A	COLLINS, JIM	Jackson	Edit	View
User Profile	New	Confirmed	55603	09/02/2004	BOHM, SUSAN	05/25/1975	Amebiasis	CARLSON, BRAD	Oakland	Edit	View
User Directory	New	Confirmed	56441	09/02/2004	COAST, IVORY		Botulism - Foodborne	COLLINS, JIM	Jackson	Edit	View
	[<u> < First</u>] 1 <u>2</u> <u>3</u>	<u>45678</u>	<u>9 10 11 12 13</u>	<u>14 15 16 17</u>	7 <u>18 19 20</u> [Next	<u>>>] [Last ></u>	21]				

The Top Navigation Bar

@Case Inve	estigation	- Me:	ssages (+Logout	
MEDHHS	MDSS TRAINING Michigan Disease Surveillance System		Michigan.gov	Manager

The Top Navigation Bar links to different modules:

- **Case Investigation:** contains functions to add, edit, and search for cases
- **Messages:** system maintenance notifications
- Logout: terminates your session and returns you to the MDSS Dashboard

The Side Navigation Bar

The Side Navigation Bar displays links to available functions within the current module

Case Investigation
Cases
New Case
New Aggregate Cases
Searches
New Search
New Aggregate Search
Disease Specific Search
Search Field Records
Case Definitions
Blank Forms
User Profile
User Directory

Online Help

- The <u>User Guide</u> is accessible online. Search by the table of contents, by index, or by keyword
- The HELP button is available throughout the application for assistance relative to the current screen





MDSS Security

- <u>Browser buttons (Back, Forward, Refresh, etc.) are not</u> <u>available for use in MDSS</u>
- For security, MDSS and MILogin Portal will automatically log you out if your session remains inactive for more than 30 minutes
 - Save your work frequently
 - You will lose unsaved work if you're automatically logged out
 - Always save your work and log out of MDSS and the MILogin portal if you leave your computer

Clearing Your Browser's Temporary Internet Cache

- A full memory (cache) can interfere with uploading the case investigation data
- We recommend that you periodically empty this cache
 - Open your internet browser
 - Select 'Tools' then 'Internet Options'
 - Select 'Temporary internet files,' 'Delete files,' and check 'Delete all offline content'
- Click OK



Logging Out

1) Logout of disease surveillance application of MDSS

2) Logout of the MDSS Portal Page

3) Logout of the the MILogin Portal



SSWORD



The Message Function

- Allows MDHHS Administrators to create messages that are displayed for all users
- The Messages module will display all System Messages from the past several months
- The 'New Messages Waiting' link displayed on bottom of case listings page indicates that a new message has been added since your last login
- These messages are rare and likely important
- Messages are seen by ALL MDSS users
- Messages cannot be edited or created by LHJ users

New Message Waiting

egate	Case Listin	gs			Referral D	Date	✓ Sort All Open	Investigations 👻	Search E	xport	Help
: <u>h</u>									Include Labs	s in Expo	ort 🔲
<u>eqate</u>	Investigation Status	Case Status	Investigation ID	Referral Date	Patient Name	Date of Birth	Disease	Investigator	County		
<u>pecific</u>	Active	Confirmed	7851	08/13/2004	endrapov, pikov P.	02/04/1954	Hepatitis C, Chronic	CARLSON, BRAD	Oakland	Edit	View
<u>ld</u>	New	Confirmed	20647	08/16/2004	STEIN, FRANK N	06/27/1979	Hemorrhagic Fever	CARLSON, BRAD	Kent	Edit	View
n <u>itions</u>	Active	Not a Case	21996	08/16/2004	SQUIRREL, ROCKY	05/18/1966	Meningitis - Aseptic	CARLSON, BRAD	Washtenaw	Edit	View
≌ ntal	New	Confirmed	6789748	08/16/2004	FIELDS, SALLY	01/01/1999	Meningitis - Bacterial Other	COLLINS, JIM		Edit	View
le	Active	Probable	39913	08/17/2004	BENN, GEORGE W		Meningitis - Bacterial Other	CARLSON, BRAD	Wayne	Edit	View
tory	New	Confirmed	41635	08/17/2004	SACKIE, COX	05/15/1966	Meningitis - Aseptic	CARLSON, BRAD	Washtenaw	Edit	View
	Active	Confirmed	8931102	08/18/2004	BOOP, BETTY	12/10/1955	Shigellosis	HENDERSON, TIFFANY A	Washtenaw	Edit	View
	New	Confirmed	52936	08/25/2004	BOLONEY, JOE		Botulism - Foodborne	COLLINS, JIM	Livingston	Edit	View
	New	Confirmed	54245	08/31/2004	OUT, TIME	04/03/1968	Cryptococcosis	CARLSON, BRAD	Oakland	Edit	View
	New	Probable	59063	09/02/2004	DOE, JANE M	05/03/1960	Influenza, Novel	COLLINS, JIM	Jackson	Edit	View
	<u>li≤ First I</u> 1 New Messac	2 <u>3 4 5</u> ae Waiting	6 <u>7 8 9 10 1</u>	<u>1 12 13 14</u>	<u>4 15 16 17 18 19 20</u>) [Next >>	·] [<u>Last >]</u>				

Link indicates that there is a new message waiting to be viewed in Messages tab. The link disappears when the user logs out.

Messages

pationAdminist	tration	ArSystem Administra	ation	Messages	,≁Reports	[→Logout	
Messages List							
Date		User Name		Subject	Active		
Thu Apr 12 17:07:58 EDT 2012		HARTWICKE	SAMPLE MESSA	GE	false	View	
Thu Apr 12 17:07:54 EDT 2012		HARTWICKE	SAMPLE		false	View	
Thu Apr 12 17:07:47 EDT 2012		HARTWICKE	MDSS Version 2.3	1	false	View	
Thu Apr 12 17:07:37 EDT 2012		HARTWICKE	New message fea	ture	false	View	
Thu Apr 12 17:07:32 EDT 2012		HARTWICKE	Important Announ	cement	false	View	
Thu Apr 12 17:07:28 EDT 2012		HARTWICKE	MDSS Training		false	View	
Thu Apr 12 17:07:23 EDT 2012		UADTWICKE	New Message Wa	ifina	false	Micar	
Thu Apr 12 17:07:16 EDT 2012	View Message						Print Message
Date		'hu Apr 12 17:07:16 ED1					
Download Case Listings	UserID H	ARTWICKE					
Date Requested	Subject V	Velcome to MDSS Train					
	T Message Text	This message is really he nessage feature inside of	ere to not only welco f the MDSS.	ome you, but also show	off the		
							Cancel Help

Entering a New Case

New Case Entry



- The New Case function allows new cases to be manually added to MDSS
- The New Case entry process is divided into three sections

New Case Entry – Screen One

Investigation Information						
Reportable Condition*: - SELECT - V Detail				Case Str - SELE	atus*: :CT -	v
State Prison Case						
Patient Information						
Patient Status* : Alive Patient Status Date* (r	nm/dd/yyyy) :	11/05/2019			Case Disposition* :	- SELECT - 🗸
First*: Last*:				Middle :		
Street :						
City : County :	~		State :	~		Zip :
Home Phone (### #####): Ext:		Other F	'hone (###-###-# Ext:	###):		
Onset Date (mm/dd/yyyy) :		Referral	Date (mm/dd/yy)	уу):		
Diagnosis Date (mm/dd/yyyy) :						
*indicates required items						
	Continue	Cancel	Help			

Besides required fields, make sure address fields are also complete

This allows case to be sent to the proper health department

Validation

Clicking
 CONTINUE
 initiates a
 validation
 process

 You must correct errors prior to proceeding

Investigation Information					
Error: You must correct the following error(s) be • A value for Reportable Condition must • A value for Patient Case Status must be • A value for Case Disposition must be s • Patient First Name is required. • Patient Last Name is required.	efore proceeding: be selected. selected. selected.	Example	error messa	<u>ze</u>	
Reportable Condition*: - SELECT - State Prison Case	▼ Det:	ail		Case St - SELE	atus*: ECT -
Patient Information					
Patient Status* : Alive	Patient Status Da	te* (mm/dd/yyyy) :	11/05/2019]	Case Disposition*
First*:	Last* :			Middle :	
Street :					
City :	County :	~	State :	~	
Home Phone (###-####):			Other Phone (###	Ext:	
Onset Date (mm/dd/yyyy) :			Referral Date (mm	/dd/yyyy) :	
Diagnosis Date (mm/dd/yyyy) :					
*indicates required items					
		Continue	Cancel Help		

Screen One Key Field Definitions

- Fields in Red with * are required fields. Case entry will not proceed unless they are complete ('unknown' is generally an option)
- **Case Status** refers to the case definition criteria (Confirmed, Confirmed-Non Resident, Not a Case, Probable, Suspect, Unknown)
- Patient Status refers to whether the patient is alive or dead
- Patient Status Date automatically set to current date during case entry and updated when a change is made to the "Patient Status" Note: date can also be entered manually
- Case Disposition refers to inpatient/outpatient status
- Referral Date is an editable field generally indicating the date the case was referred to the LHD

New Case Entry – Screen Two

Demographics								
Race* :	American Indian Asian Black/African A Caucasian Hawaiian or Pa Other Unknown	n or Alaska Native merican cific Islander		Sex* : Hispanic Ett Arab Ethnic	- SELECT - V	~		
Date of Birth / Age								
Date of Birth (mm/dd/yyyy): Age at Onset (if DOB unknown) : Age Unit : 🗸								
Parent/Guardia	Parent/Guardian (required if under 18)							
First :		Last	:		Middle :			
Work / Occupat	ion or School / Gra	de						
Worksites / Schoo	ol :				$\hat{}$			
Occupations / Gra	ade :				$\hat{}$			
Patient Identifiers								
MDOC ID :								
*indicates required items								
			Continue	Back Cancel	Help			

Date of Birth/Age Information Reminder Box

If **Date of Birth**, **Age**, and **Age Units** is not complete, a Reminder Box will display when you continue to the next entry screen



- If information is available, click **CANCEL** to return to the New Case Entry screen and enter the information
- If information is not available, click the **OK** button to continue to the next screen
- Although DOB is not required it is **STRONGLY RECOMMENDED** to be entered especially since lab reports will have that piece of data readily available (required by Michigan Public Act 368 of 1978, 333.5111)

Screen Two Key Field Definitions

- Age Reflects the age at illness onset by subtracting Onset Date from Date of Birth (when available). Referral Date is used if onset is unavailable
- Age Unit: Pertains to the measurement of the age of the patient at illness onset (in days, months, or years). If Date of Birth is not available, Age and Age Units can be entered directly. Age units should be:
 - Days if Age is less than or equal to 30 days
 - Months if Age is less than 2 years
 - Years if Age is greater than or equal to 2 years

New Case Entry – Screen Three

 Enter your information under the "Person Providing Referral"

Note: Use the "User Profile" and your information will be auto-populated for each new case

- Enter Primary Physician Information: <u>Name</u> and <u>Phone Number</u> at minimum
- Enter lab data by clicking the "Enter Lab Data"

					Referral rece	eived via Electro
Person Providing Referral						
First : Bethany			Last	t: [Reimink	
Phone (###-#####): 26	9-373-5293 Ext:			Email : r	eiminkb@michigan.g	ov
Primary Physician						
First :			Last	t: [
Affiliation :						
Phone (###-####):	Ext:			Email :		
Street :						
City :		County : Allegan	~	State : Michiga	in 🗸	
Case Notes		g==			•••	
			0			
		Save & Fini h	Enter Lab Data	Back Ca	ncel Help	



7. Add Lab Result info and relevant information

8. Click Add Result

New Result	
Reported Test Name :	Filter Test List By: Filter Clear Select Test: Chlamydia sp DNA [Presence] in Unspecified specimen by Probe & target amplification method Chlamydia sp DNA [Presence] in Unspecified specimen by Probe & target amplification method
Coded Result :	Filter Result List By: Filter Clear Select Result: Chlamydia
Text Result :	
Numeric Result :	
Comments :	8/14/2019 1g Zithromax
Relevant Clinical Information :	Also notified partner
	Add Result Jancel Help

9. Review lab result info that was added to bottom of lab report

10. Click Add New Lab

Specimen Information			
Specimen Collection Date (mm/dd /yyyy) :			
Specimen Source :			
Specimen Site :	•		
Specimen Site Text :			
Specimen ID :			
Results			New Result
Reported Test Name : Chlamyo	dia trachomatis+Neisseria gonorrhoeae rRNA [Presence] i	n Unspecified specimen by DNA probe	Edit Delete
Coded Result :		Chlamydia species	
Numeric Result :			
Reference Range :			
Comments :		8/14/2016 1g Zithromax	
Relevant Clinical Information :		Also notified partner	
	Add New Lab	ancel Help	

11. Click Save & Finish

Lab Report	5				C	reate New La	b Report	Help
Date Received		Ordered Test Nan	ne			Electronic		
08/18/2016	Chlamydia trachomatis+N DNA probe	eisseria gonorrhoeae rRNA [P	resence] i	n Unspecified speci	imen by	No	Delete	
	10.5	Save & Finish	Back	Cancel				34

Background Processing

Once a case is entered, the following processes occur behind the scenes:

- **Geocoding**: Validates the address and assigns coordinates to map it, supports referral to correct LHJ
- **De-Duplication**: identifies duplicate patients and case reports. If a case must be de-duplicated it will not be immediately available for editing
- **Case Referral**: Determines the referral LHJ based on the Investigation Address and assigns the case to the LHJ Administrator

More information about these processes can be found in the section *Background Processing* in *Chapter 5* of the <u>User Guide</u> or by viewing Online Help.

Geocoding: Determining the Investigation Address

- The Investigation Address is set by address availability in the following order:
 - 1. Patient Address
 - 2. Provider Address (on Referral or Lab Report)
 - 3. Laboratory Address (for electronic laboratory reports only)
- Investigation address determines LHJ referral

Unassigned Cases

- The unassigned case listing shows HCP users a list of cases that have been entered into the MDSS that are potential duplications and are currently unavailable because they are in the de-duplication queue.
- To access the list click on the Unassigned Cases button

	1	Case Investi	igation			Messages		
	Cases	Displaying r [<u> < First]</u> 1	esults 1-10 2 3 4 5 [of 42 found Next >>] [L	ast >[]			
1	Unassigned Cases	Case Listin	gs			Inv	/estigation :	Statu
	New Case							
	New Annrenate Cases	Investigation Status	Case Status	Investigation ID	Referral Date	Patient Name	Date of Birth	
	nen riggregate oases	New	Confirmed	10306210	09/22/2004	MILES, MICHELLE COLETTE	08/01/1961	Salm
	Searches	New	Confirmed	3215796	09/20/2007	CAT, SYLVESTER		Salm
	New Search	New	Confirmed	6048480	01/07/2011	ALDENS, ERIN	05/28/1955	HIVØ
		New	Confirmed	6072161	01/13/2011	CRONDELL, EMMA	05/28/1977	HIVØ
	New Aggregate Search	New	Confirmed	6122587	03/03/2011	CRONDELL, GARY	03/04/1968	HIV//
	Disease Specific	New	Confirmed	6125275	03/03/2011	CRONDELL, ERIN		Сгур
	Search	New	Confirmed	6127771	03/03/2011	CRONDELL, ERIN	05/06/1955	HIVØ
	Search Field Records	New	Confirmed	6152329	03/24/2011	BOHM, SUSAN	05/25/1975	Salm
		New	Confirmed	7235838	09/05/2012	MERICA, JANE	07/29/1984	Gond
	Case Definitions	New	Confirmed	7240114	09/06/2012	ERIC, PARNELLE		Chla
	Blank Forms	[<u> < First</u>] 1	<u>2345</u>	[Next >>] [L	.ast ≻[]			

Unassigned Cases Listing



Electronic Lab Reports (ELR)

- Many commercial and public health laboratories around the state enter disease reports electronically into MDSS
- Reporting is generally automatic and happens once the lab enters the results into their computer system
- This is the fastest form of reporting as it is entered into the MDSS as soon as the lab result is complete
- If interested in participating in ELR reporting please contact <u>MDHHS_MDSS@michigan.gov</u> to enroll in system

Time Saving Step - The User Profile

- The User Profile allows users to set default setting to case entry fields that are repeated with each new case, such as referrer, physician, and lab
- When complete, the fields will automatically populate during case entry
- These fields are modifiable, in case changes are needed

Cases	User Profile
New Cace	Default Referrer Information
New Gase	This information will automatically populate fields when referrals are added to the system. Complete these fields only if you routinely use the same referral values.
w Aggregate Cases	First : Bethany Last : Reimink
Searches	Phone (### #### ####): 289-373-5293 Ext: Email : reiminkb@michigan.gov
	Default Primary Physician Information
New Search	This information will automatically populate fields when primary physician is added to the system. Complete these fields only if you routinely use the same physician
w Aggregate Search	First : Lest :
	Affiliation :
Disease Specific Search	Phone (### #####): Ext: Emsil :
	Street :
arch Field Records	City : County : State : Zip :
Case Definitions	Allegan Michigan 49080
	Default Laboratory Information
Alert Rules	This information will automatically populate fields when new lab-reports are added to the system. Complete these fields only if you routinely use the same lab-report
	Select Lab Facility : Garden City Hospital V Filter Lab List By: Filter Clear Filter
Blank Forms	Lab Name : Garden City Hospital
User Profile	Street : 6245 Inkster Rd
User Directory	City: County: State: Zip: Garden City Michigan 48135
	Phone :
	107700000
	Default HAN Alerting Information
	I his information will automatically populate fields when new Alerts are added to the system. Complete these helds only it you routinely use the same HAN values.
	HAN userid : HAN password :
	Edit User Profile Save Changes Help

The User Profile Auto-populated Information

Person Provid	ding Referral						
First : Jar	ne		Last :	Doe			
Phone (### ### Ext:	#-####): 586- 5	555-1212	Email	; jane.	doe@anyh	ospital.	com
Primary Phys	ician						
First : Do	с		Last :	Bake	r		
Affiliation : Wa	alnut Grove ER						
Phone (### ### Ext:	#+####):		Email	:			
Street :							
City : Mt. Clemens		County : Macomb	St	ate : 1ichigan		•	Zip :
Case Notes							
						4	
	Save & Fini	sh Enter L	ab Data	Back	Cancel	Help	

- Example of Screen 3 of New Case Entry
- All saved profile information is autopopulated

How to View Cases in MDSS

Case Listings - Sort Option



- The default display option for Case Listings is to show the cases in order of Referral Date, in ascending (oldest to newest) order
- To select a different Sort Order click the header for the field that you wish to sort by
 - First click will sort ascending (oldest to newest)
 - Second click will sort descending (newest to oldest)
- Note: Investigator and Patient Name are sorted on *last* name
- See the section *Cases* in *Chapter 5* of the <u>User Guide</u> or view Online Help for more details

Case Listings - Search Option

All Open Investigations 🗸	Search
ACTIVE/NEW CT	
All Open Investigations	
My Open Investigations	
Nov Cases	
STD Cases	
VPD search	

- The cases that initially display are based on your default search criteria <u>and your</u> <u>jurisdiction, role and permissions</u>
- 'All Open Investigations' and 'My Open Investigations' are saved searches in MDSS
- Users can create and save new searches (see Searches Section)
- Changing the Case Listings search option, changes the cases displayed for the duration of the session or until another search option is selected

Accessing the Case Details

1. Locate the specific case you want to access

2. Click the EDIT button. The "Case Detail" screen appears

Displaying results	Displaying results 1-10 of 3284 found									
[<u> < First]</u> 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 [Next >>] [Last >]]										
Case Listings				Investigatio	n Status 🗸	Sort All Open Ir	vestigations 🗸	Search E	xport	Help
								Include Labs	in Expo	nt 🗖
Investigation Status	Case Status	Investigation ID	Referral Date	Patient Name	Date of Birth	Disease	Investigator	County		
Completed - Follow Up	Confirmed	7215	08/13/2004	EASTER, MIKE	07/26/1954	Dengue Fever	CARLSON, BRAD	Oakland	Edit	View
Active	Not a Case	21996	08/16/2004	SQUIRREL, ROCKY	05/18/1986	Meningitis - Aseptic	CARLSON, BRAD	Washtenaw	Edit	View
New	Confirmed	6789748	08/16/2004	FIELDS, SALLY	01/01/1999	Meningitis - Bacterial Other	COLLINS, JIM	Muskegon	Edit	View
New	Confirmed	10588946	08/16/2004	STEIN, FRANK N	08/27/1979	Hemorrhagic Fever	LUTZKE, MARY	Kent	Edit	View
Active	Probable	39913	08/17/2004	BENNN, GEORGE W		Meningitis - Bacterial Other	DOGAN, DELILAH D.	Wayne	Edit	View
Active	Confirmed	8931102	08/18/2004	BOOP, BETTY	12/10/1955	Shigellosis	COLLINS, JIM	Washtenaw	Edit	View
New	Confirmed	52936	08/25/2004	BOLONEY, JOE		Botulism - Foodborne	COLLINS, JIM	Livingston	Edit	View
New	Confirmed	54245	08/31/2004	OUT, TIME	04/03/1968	Cryptococcosis	CARLSON, BRAD	Oakland	Edit	View
Completed - Follow Up	Confirmed	59083	09/02/2004	DOE, JANE M	05/03/1960	Influenza, Novel	COLLINS, JIM	Jackson	Edit	View
Completed - Follow Up	Confirmed	63920	09/02/2004	KENT, CLARK S	05/01/1943	Hepatitis A	COLLINS, JIM	Jackson	Edit	View
[< First] 1 2 3	<u>45678</u>	<u>9 10 11 12</u>	<u>13 14 15</u>	16 17 18 19 20 IN	lext >>] [[<u>_ast >]</u>			\mathcal{I}	

Case Locking

- When a case is selected for editing, all cases linked to the associated patient are *locked* by the user accessing the record
- This lock remains in effect until the user cancels, saves, or navigates away from the record
- If the user's MDSS session terminates before the lock is released, the lock will be released automatically when the user's session times out
- When 'View' is selected, the case will be un-editable and will not be locked to other users

Case Locking

- All screens within "Case Details" will indicate that the case is locked and by which user
- Only the user locking the case can make edits

	Case R	eporting Address	s History Demograph	nics Referrer	Lab Reports	Notes Ma	p Audit	Person H
¢	Patient	SQUIRREL, ROC	KY Locked by MDS	STEST0004 (TI	EST MDSSTE	(S)		
	Reportable Meningit	e Condition* : iis - Aseptic		✓ Det	sil Case St	tatus* : Case	~	nvestigation St Active
	Patient In	formation				_		
	Patient St	atus*: Alive 🗸	Patient Status Date* (mm/dd/yyyy): 08/	16/2004	8 c	ase Disposit	ion*: OutPa
	First* :	ROCKY	Last* :	SQUIRREL		Middle :		
	Onset Dat	e (mm/dd/yyyy) : 04/	03/2004		MMWR: 13-200	4 Patient	ld: 491844	9
	Diagnosis	Date (mm/dd/yyyy) :						Dedup
	Investiga	tion Address						
	Street : 3	12 N MAIN ST			Geocode Sourc	e: MDSS Zip Co	de	
	City :	ANN ARBOR	County :	Washtenaw	St	ate: Mic	higan	Zip :
	Jurisdictio	n: Washtenaw Count	У		State Prison	n Case		
	Investiga	tion Information						
	Outbreak [*]	Y/N : Unknown 🗸]		Outbreak Name	:		
	Referral D	ate (mm/dd/vvvv) : 0	08/16/2004		Case Entry Date	(mm/dd/yyyy) :	08/16/2004	

Viewing a Locked Case

- While a case is locked, other users will be able to view the case information but will not be able to edit any of the field values
- All of the fields appear "grayed out." This indicates that all of the fields are disabled to the user until the case is unlocked
- This lock remains in effect until the user navigates away from the record

Patient COPPALLA, FRANCIS Locked by LAIJOY (JOYCE LAI)										
Reportable Condition* : Streptococcal Dis, Inv., Grp Detail	Case Status* : Confirmed	Investigation State New	JS* :							
Patient Information	Patient Information									
Patient Status*: OutPatient Patient Status Date* (mm/dd/yyyy): 08/13/2004										
First*: FRANCIS Last*:	COPPALLA	Middle : FORD								
Onset Date (mm/dd/yyyy): 06/11/2004	MM/VR: 32-2004	4 Patient Id : 9132								
Investigation Address										
Street : 300 E MICHIGAN AVE	Geocode Source : CGI									
City: LANSING County:	Ingham State :	Michigan Zip :	48933							
Jurisdiction : Ingham County										
Investigation Information										
Outbreak Y/N:	Outbreak Name :									
Referral Date (mm/dd/yyyy): 08/13/2004	Case Entry Date :	08/13/2004								
Investigation ID : 9134 NETSS ID : 13	2 Assigned to : CARL	SON, BRAD / Statewide								
	Reset Cancel Help									

The "Case Reporting" Tab

Case Reporting Address History Demographics Referrer	Lab Reports Notes Map Audit Person History								
Patient SQUIRREL, ROCKY Locked by MDSSTEST0004 (TEST MDSSTES)									
Reportable Condition* : Meningitis - Aseptic Patient Information	Case Status*: Investigation Status*: Not a Case Image: Case Status*								
Patient Status* : Alive V Patient Status Date* (mm/dd/www) : 08/1	6/2004 Case Disposition* OutPatient								
First*: ROCKY Last*: SQUIRREL	Middle :								
Onset Date (mm/dd/yyyy): 04/03/2004	IMWR : 13-2004 Patient Id : 4918449								
Diagnosis Date (mm/dd/yyyy) :	Dedup								
Investigation Address									
Street : 312 N MAIN ST	Geocode Source : MDSS Zip Code								
City : ANN ARBOR County : Washtenaw	State : Michigan Zip : 48103								
Jurisdiction : Washtenaw County	State Prison Case								
Investigation Information									
Outbreak Y/N: Unknown V	Dutbreak Name :								
Referral Date (mm/dd/yyyy) : 08/16/2004	Case Entry Date (mm/dd/yyyy) : 08/16/2004								
Investigation ID : 21996 NETSS ID : 29 Assigned to : 0	CARLSON, BRAD / Statewide Re-assign								
*indicates required items									
Reset Submit Change	es Cancel Help								

- The Case Reporting tab contains basic information about the case
- The Case Detail form is available on this tab

Lab Reports Screen

Case Reporting	Address History Den	nographics Referrer Lab Reports	Notes M	lap Audit Person History					
Patient TURKEY, TOM Locked by REIMINKB (BETHANY G REIMINK)									
Lab Reports				Create New Lab Report Help	р				
Date Received 🗢	Collection Date	Test Name (* Case Associated)	• Result •	Electronic 🗢					
11/26/2019	11/24/2019	Salmonella sp identified [Type] in Isolate	Positive	No Edit Delete					

- Click **CREATE NEW LAB REPORT** button to add a lab report
- Click **EDIT** to view or edit an existing lab report
- Laboratory reports are associated to the patient, not the case
 - Multiple cases can be associated with a single patient
 - Any changes or additions of laboratory reports will be associated with that patient

Lab Report -ELR Example

<u>Case</u> <u>Reporting</u> <u>History</u>	Demographics Referr	er Lab Reports <u>Notes</u>	Map Audit Person History							
Patient BUNNY, BUGS Locked b	y HENDERSONT1 (TIFFA)	IY A HENDERSON)								
Lab Order Information										
Test Name* : SALMONELLA TYPIN	G - HUMAN									
ab Report Date (mm/dd/yyyy): 09/18/2007										
Ordering Provider										
First : JOANNE Las	t: MORRIS									
Affiliation : WILLIAM BEAUMONT HOSPITA	AL-TROY	Street : 44201 DEQUINDRE RO	DAD							
City : TROY	County : Oakland	State : Michigan	Zip : 48098							
Phone number :	Ext :									
Laboratory Information										
Name* : MDCH REGIONAL LAB LANSING	i									
Street : 3350 N. Martin Luther King, Jr. Bl	vd.		Geocode Source :							
City :	County :	State :	Zip :							
Lansing	Ingham	Michigan	48909							
Phone number :										
517-335-8471										
Specimen Information										
Specimen Collection Date (mm/dd/yyyy) :	09/08/2007									
Specimen Source :										
Specimen Site :										
Specimen Site Text :	FECES									
Specimen ID :	M07ST001012									
Results										
Reported Test Name : GENUS (BACT)	,SPECIES (BACT),SEROTYPE (B	ACT)								
Coded Result :		Salmonella								
Alternate Coded Result :		Salmonella,sp.,Newport								
Numeric Result :										
Reported Test Name : RESULT PRE-C	OMMENT (BACT)									
Coded Result :		CULTURE IDENTIFICATION :								
Numeric Result :										
	Reset	ancel Help	51							

User Directory

SCase Investig	jation								
Cases									
New Case	User Directory	Nama	lurisdiction	Email	Help Phone Activ				
New Aggregate Cases	Useria	inanie	JUISULUUT	Linan	- Hone - Hon				
Searches	The MDSS iurisdiction	User Directory	provides each	user's UserID, nar	ne,				
New Search	jurisuictio	n, eman, and pr							
New Aggregate Search	 It is availa 	 It is available in the case investigation tab 							
Disease Specific Search	 The direct contact in 	 The directory can be used in conjunction with the audit trail to contact individuals who have edited a case 							
Search Field Records									
Case Definitions									
Alert Rules									
Blank Forms									
User Profile									
User Directory					52				

MDSS Searches or "Where did my case go?"

New Searches

- If you need to find a case or set of cases, you will need to create a new search
- The *New Search* function is under the 'Case Investigation' module
- There are two levels of search options:
 - Basic
 - Advanced



Basic Search

Clicking New Search, opens the "Basic Search" screen

Soarch hy					
Search by.	Name of Saved Search			Default	Sei
Patient Name	Investigation ID :	Case Stat. Confirme Confirme	us : ed ed-Non Resident	Investigation Status : Active Canceled	
Investigator Name	Patient First Name :	Patient Last Name :	Patient ID :		
	Investigator First Name :	Investigator Last Name :	Investigator Userid :		
Disease or Disease 🗩	Reportable Condition : Acute Flaccid Myelitis (AFM) Amebiasis Anthrax Babesiosis O AND O OR		Ŷ	Disease Group : AIDS/HIV Foodborne Influenza Meningitis	
Group	Case Notes Search :]		
Dates	Date Criteria Onset Date (mm/dd/yyyy): Entry Date (mm/dd/yyyy): MMWVR Week (ww-yyyy): to		Referral Date (m Birth Date (mm/d	im/dd/yyyy): dd/yyyy): dd/yyyyy): to	
	Geographic Criteria Primary Jurisdiction				
Geographic or	Local Health Jurisdiction : Allegan County Barry-Eaton Bay County Benzie-Leelanau	County : Alcona Alger Allegan Alpena	Region : Facilit 2 North ALP 2 South BAR 3 BAT	Y: EGAN GENERAL HOSP ENA GENERAL HOSP AGA COUNTY MEM HOSP TLE CREEK HLTH SYS	
runical negiun		Search	Save & Finish Advanced C	ancel Help	

Advanced Search

Click on the 'Advanced' button at the bottom of the screen

Name of Saved Search					Default Se
Investigation ID :	Case Status Confirmed Confirmed	s : d d-Non Resident		Investigation Statu Active Canceled	us :
Patient First Name :	Patient Last Name :	Patient ID :			
Investigator First Name :	Investigator Last Name :	Investigator Userid :			
Reportable Condition : Acute Flaccid Myelitis (AFM) Amebiasis Anthrax Babesiosis O AND O OR		~	Disease G AIDS/HIV Foodborn Influenze Meningit	roup: / ne is	Outbreak :
Case Notes Search :					
Date Criteria Criset Date (mm/dd/yyyy): Entry Date (mm/dd/yyyy): Entry Date (mm/dd/yyyy): MMWR Week (ww-yyyy): to		Referra Birth D	al Date (mm/dd/yyyy): to late (mm/dd/yyyy) : to]
Geographic Criteria					
Primary Jurisdiction Local Health Jurisdiction : Allegan County Barry-Eaton Bay County Benzie-Leelanau	County · Alcona Alger Allegan Alpena	Region : 1 2 North 2 South	Facility : ALLEGAN GENERA ALPENA GENERA BARAGA COUNTY BATTLE CREEK H	AL HOSP L HOSP ' MEM HOSP LTH SYS	$\langle \rangle$
	Search	Save & Finch Advanc	ed Gancel Help		

Additional Options With Advanced Searches

Search by:	Name of Saved Search	Default Search
	NETSS ID : Age : to Age : Age	Age Unit : Months Zīp :
Demographics	Include Aggregates	
	Sex : Race : Ethnic Group : Female Asian State Native Not Hispanic or Latino Not Hispanic or Latino	Arab Ethnic Group : Arab Non-Arab
Type of lab result	Investigation Closure Date (mm/dd/yyyy) : Case Update Date (mm/dd/yyyy) : to to	Outcome : Hospitalized : Died Survived No
Physician or	Travel History : C	
, N	Electronic Laboratory Results	
	Search Electronic Laboratory Reporting cases only Search Non Electronic Laboratory Reporting cases only	0
	Search both ELR and non ELR cases	
	Referring Criteria	
MDOCID	Affiliation :]
	Laboratory Name :]
	Physician First Name : Physician Last Name :]
	Michigan Department Of Corrections	
Goography	MDOC ID :	
	Exclude MDOC cases Include MDOC cases	O Only MDOC cases
Coordinates	Geographic Unterla	
	Geographic Extent : x : y : to x : y :	
	Search Save & Finish Basic Canoa	al Help

Advanced Search *Key Field Definitions*

- Age and Age Unit: "Age" provides a numeric range search, while "Age Unit" works in conjunction with the "Age" field to determine the correct measurement for the age provided.
 - Note: the patient's reported age is not converted to days/months/years during the comparison
- **Zip**: Searches the "Investigation Address." The "Zip" search allows single, multiple, and range selection
- City: Searches the "Investigation Address." The "City" search allows single, multiple and wildcard (*) selection
- Include Aggregate: Determines whether the search will include only individual case reports or both individually reported cases and aggregate reports

Advanced Search

Key Field Definitions

- Investigation Closure Date: Searches the system generated value of "Investigation Closure Date." This search automatically limits the results to "closed" cases
- Outcome, Hospitalized: Compares the values entered in the appropriate fields ("Patient Died" or "Patient Hospitalized") on the Case Detail Form. Using these fields as search criteria will automatically limit the results to reportable conditions that request this information on the Case Detail Form
- ELR: Allows the user to select cases based on how lab results were added to the case. Default includes both ELR and non-ELR cases
- Laboratory Name: Compares against the values entered in the Lab Reports screen (basic case entry) *not* the information provided on the Case Detail Form

Existing Advanced Search

- Aggregate Reports can be included in case listings with individual case reports by utilizing the 'Include Aggregates' checkbox on the Advanced Search page
- Example: User wants to display a listing of individually reported influenza cases and aggregate reports of flu like disease

Name of Saved Search			Default Search 🔲
NETSS ID :	Age : to	Days Age Unit : Months	Zip :
Include Aggregates			
City :			
Sex : Race : Female African American Male American Indian or Alaska Nat	Ethnic Group : Hispanic or Latino Not Hispanic or Latino	Arab Ethnic Group : Arab Non-Arab	
Investigation Closure Date (mm/dd/yyyy) : to Case Update Date (mm/dd/yyyy) : to to		Outcome : Died Survived	Hospitalized : Yes No
Travel History :		th	
Specimen ID :			
Electronic Laboratory Results			
Search Electronic Laboratory Reporting cases only Search Non Electronic Laboratory Reporting cases only Search both ELR and non ELR cases			© ©
Referring Criteria			
A filliation : Laboratory Name : Physician First Name : Physician Last Name :			
Michigan Department Of Correction			
MDOC ID :			
Exclude MDOC cases	Include MDOC cases	Only MDOC ca	ses
Geographic Criteria			
Geographic Extent : x : y :	to x: y:		
s	Gearch Save & Finish Basic C	Cancel Help	

Notes on Searching

- LHJ users will only be able to view cases assigned to their program area
- Wild Card searches allow the user to perform searches when the complete term is not known
 - Use asterisks "_{*}" to signify unknown strings
 - For example: L* gives all entries that start with L
- Date searches:
 - If no date criteria are specified, the search will default to searching cases with referral dates in the last month
 - Enter only "From Date" to find all cases after and including that date
 - Enter only "To Date" to find all cases before and including that date
- The Search button will be greyed out until a search parameter has been chosen

Search Save & Finish Continue of Grayed out until a selection is made

Notes on Searching

- Each **new variable** added operates like an "and"...the search becomes more restrictive (male and 2-6 years and Salmonella)
- Each selection within a variable operates like an "or"... that is less restrictive (Barry or Eaton)
- Try to limit the size of searches extracting large datasets can be time consuming and may tax the system
- If large searches are needed, split them up into multiple small searches and merge them later or perform them only during off peak hours such as first thing in the morning or last thing at night

Tricks of the Trade

Selecting Multiple Sequential Options

- 1. Move the mouse cursor to first desired option on the list and click left mouse button
- 2. Move the mouse cursor to the last desired option of the list and hold down the **SHIFT key** while clicking the left mouse button

Selecting Multiple Non-Consecutive Options

- 1. Move the mouse cursor to first desired option on the list and click left mouse button
- Move the mouse cursor to the next desired option on the list and hold down the CTRL key while clicking the left mouse button. Repeat until all desired options are selected

De-Selecting Options

 Move the mouse cursor to option you want to deselect and hold down the CTRL key while clicking the left mouse button





Executing a Saved Search

There are two ways to execute a saved search:

1) From case listings

Case Listin	gs Referral Date	▼ Sort	All Open Inv	/estiga	tions	-	Searc	h Export H	lelp
Investigation Status	Disease	Subjec	Conf Novel I My Open Inv	Flu estiga	tions		jator	Jurisdiction	
New	Streptococcal Dis, Inv, Grp A	FRANCIS COP	Not a Case Comp		BRAD	Ingham County	Edit		
Active	Salmonellosis	JOE SCHMOE	SCCHD Lak	o Case	s		CARLA	Ingham County	Edit
Active	Salmonellosis	FRANK WRIG	HT 08/13	3/2004	GRIM,	MIC	HAEL	Statewide	Edit

2) From saved searches

Search Name	Date Created	Default			
All Open Investigations	01/04/2006	Х	Search	Edit	
Conf Novel Flu	05/16/2007		Search	Edit	Delete
My Open Investigations	01/04/2006		Search	Edit	Delete
Not a Case Comp	05/16/2007		Search	Edit	Delete
Novel Flu	05/16/2007		Search	Edit	Delete
SCCHD Lab Cases	08/08/2007		Search	Edit	Delete

Executing a Temporary Search

- When creating a New Search, you can click the Search button to execute the search immediately
- The search criteria will NOT be saved

Name of Saved Search				
Investigation ID :	Case Status : Confirmed Confirmed-N	Ion Resident		Investigation Status : Active Canceled
Patient First Name :	Patient Last Name :	Patient ID :		
Investigator First Name :	Investigator Last Name :	Investigator Userid :		
Reportable Condition : Acute Flaccid Myelitis (AFM) Amebiasis Anthrax Babesiosis O AND O OR	¢		Disease Gr AIDS/HIV Foodborn Influenza Meningitis	
Case Notes Search :				
Date Criteria				
Onset Date (mm/dd/yyyy): Entry Date (mm/dd/yyyy): MVIVR Week (ww-yyyy): to		Referral D 12/01/201 Birth Date	ate (mm/dd/yyyy): 9	
Geographic Criteria				
Primary Jurisdiction	County : Alcona Alger Allegan Aloges	Region : 1 2 North 2 South 3 Advanced	Facility : ALLEGAN GENERAL BARAGA COUNTY BATTLE CREEK HL	IL HOSP HOSP MEM HOSP TH SYS
	Search		Cancel Help	

Editing and Deleting Searches

The Searches function provides access to your saved searches

	Case Invest	igation	Administration	ి~ System Administ	ration	Messages	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	[->Logout
	Cases	Saved Searches						Help
	New Case		Search Name	Date Created	Default			
		All Open Investi	gations	10/21/2011	х	Search	Edit	
	New Aggregate Cases	My Open Investi	igations	10/21/2011		Search	Edit	Delete
(Searches							
	New Search							
	New Aggregate Search							
	Disease Specific Search							

- Searches can be executed, edited, or deleted
- You cannot delete your default search, but **EDIT** allows you to select a new default search
- The **EDIT** Search screen looks just like the New Search screen but pre-selects that searches existing search criteria

I'm having a problem . . . Who can help me?

Support and Help Contacts

- User Guides, FAQs, and Tip Sheets are available at <u>www.michigan.gov/mdss</u>
- For browser, adobe, or connectivity issues, contact your local IT support
- Contact your local MDSS administrator for general questions
- Regional Epidemiologists are always available!

Regional Epidemiologists

Region	Name	Phone/Cell	E-Mail	Counties
1	Meghan Weinberg	517.749.2153 (Cell)	WeinbergM1@michigan.gov	Clinton, Eaton, Gratiot, Hillsdale, Ingham, Jackson, Lenawee, Livingston, Shiawassee
2N	Nicole Parker- Strobe	517.930.6906 (Cell)	ParkerStrobeN@michigan.gov	Macomb, Oakland, St. Clair
25	Joyce Lai	517.930.6958 (Cell)	LaiJ@michigan.gov	Detroit City, Monroe, Washtenaw, Wayne
3	Melanie Perry	517.930.6910 (Cell)	PerryM12@michigan.gov	Alcona, Arenac, Bay, Genesee, Gladwin, Huron, Iosco, Lapeer, Midland, Ogemaw, Saginaw, Sanilac, Tuscola
5	Bethany Reimink	517.719.0407 (Cell)	ReiminkB@michigan.gov	Allegan, Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, St. Joseph, Van Buren
6	Fatema Mamou	517.204.6086 (Cell)	MamouF@michigan.gov	Clare, Ionia, Isabella, Kent, Lake Mason, Mecosta, Montcalm, Muskegon, Newaygo, Oceana, Osceola, Ottawa
7	Roger Racine	517.930.6914 (Cell)	RacineR@michigan.gov	Alpena, Antrim, Benzie, Charlevoix, Cheboygan, Crawford, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, Montmorency, Oscoda, Otsego, Presque Isle, Roscommon, Wexford
8	Scott Schreiber	517.930.3089 (Cell)	SchreiberS@michigan.gov	Alger, Baraga, Chippewa, Delta, Dickinson, Gogebic, Houghton, Iron, Keweenaw, Luce, Mackina Marquette, Menominee, Ontonagon, Schoolcraft

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Questions

