

Bulletin Number: MSA 17-06

Distribution: Pharmacy Providers

Issued: March 1, 2017

Subject: Early Refills for Prescription Drugs

Effective: April 1, 2017

Programs Affected: Medicaid, Healthy Michigan Plan, Children's Special Health Care Services (CSHCS), Maternity Outpatient Medical Services (MOMS)

The purpose of this bulletin is to announce the Michigan Department of Health and Human Services (MDHHS) policy on early refills for prescription drugs in certain situations.

Early refill overrides may be granted once per drug per 12 months for any of the following circumstances:

- To replace medication that has been lost, stolen or destroyed
- For the purposes of vacation or travel

The early refill will not exceed a 34-day supply. The pharmacy may contact the MDHHS Pharmacy Benefits Manager Technical Call Center at 877-624-5204 to request an override for an early refill.

MDHHS or its designee may limit the number of instances early refill overrides are approved in cases of suspected fraud or abuse, and may request additional documentation before an override is authorized.

Refer to the D.0 Claims Processing Manual at Michigan.fhsc.com for instructions on submitting an early refill request.

Manual Maintenance

Retain this bulletin until the information is incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail be sure to include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

Approved

A handwritten signature in black ink that reads "Chris Priest". The signature is written in a cursive style with a large initial "C" and a long, sweeping underline.

Chris Priest, Director
Medical Services Administration