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### 17. CMH/Provider Contract Development

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- Bureau of Health Professions Complaint Instructions/Forms
- Resident Patient Care Complaint
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- Behavior Treatment Plan Review Committee (FY20 contract attachment C6.8.3.1)
- Guide to Prevention and Positive Behavior Supports (companion guide)
- How Person-Centered Planning Works for You
- Advance Directive for Mental Health in Michigan
- Advance Directive Guideline (required components in a standard DPOA)

### 24. Confidentiality & Privilege

- AG Opinion 5709 - Interagency Sharing of information
- Inter-Agency Agreement: MDHHS-APS, LARA-Licensing and CMHSPs
- AG Opinion 6700 - Access to CMH information during an APS investigation
- AG Opinion 7149 - Non-custodial parent's right to records
- P.A. 238 of 1975- Child Protection Law (722.623)
- AG Opinion 7264- Duty of CMH Professional to report child abuse or neglect
- Statutes Regarding Privilege
- PA 368 of 1978 - Confidentiality & HIV
- Confidentiality & HIV Consumer information
- Behavioral Health Consent Form, Background Information, and FAQs
- Poster regarding providing information for Visitors
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- Law Enforcement, Serving Papers

### 25. Voluntary & Involuntary Admission

- Voluntary and Involuntary forms
- Explanation for Recipients
- Guidelines for Attorneys Representing Adults in Civil Commitment Proceedings

### Acronyms & Other Puzzling Terms Used in Recipient Rights

ACT	Assisted Community Treatment (Team)
ADA	American with Disabilities Act
AOT	Assisted Outpatient Treatment (1433)
APS	Adult Protective Services
ATO	Alternative Treatment Order
CARF	Commission on Accreditation of Rehabilitation Facilities
CFR	Code of Federal Regulations
CMHSP	Community Mental Health Services Program
CMS	Centers for Medicare & Medicaid Services
COP	Conditions of Participation
CPS	Children’s Protective Services
MDHHS	Michigan Department of Health and Human Services
EPIC	Estates and Protected Individuals Code
FOIA	Freedom of Information Act
HIPAA	The Health Insurance Portability and Accountability Act of 1996
IPOS	Individual Plan of Service - done through PCP; Person Centered Planning
LPH/U	Licensed Private Hospital/Unit
MHC	Mental Health Code (PA 258 of 1974)
ORR	Office of Recipient Rights
P & A (MPAS)	Michigan Protection & Advocacy Services, Inc.
PIHP	Prepaid Inpatient Health Plan
PA	Public Act
RIF	Report of Investigative Findings – the report following an investigation
RMHA	Responsible Mental Health Authority: An LPH/U or CMHSP that has primary responsibility for the recipient's care or the delivery of services or supports
RROAM	Recipient Rights Officers Association of Michigan
SIP	Supported Independent Program
SUD	Substance Use Disorder (formerly SA Substance Abuse)
TJC	The Joint Commission (on Accreditation of Healthcare Organizations)
<b>Not acronyms, but commonly used terms</b>	
Administrative Rules (AR)	MDHHS Mental Health & Substance Abuse Services Administrative Code (Rules)
Advisory Committee	A committee appointed by the MDHHS director, or by the board of a community mental health services program, or by the licensed hospital, under §756, §757 or §758 respectively, to protect and advise the agency director and the office of recipient rights
Appeals Committee	A committee appointed by the MDHHS director, by the board of a community mental health services program, or by the governing body of a licensed hospital, under §774, to review the facts in cases of appeal of recipient rights investigations.
Appellant	The recipient, complainant, guardian or parent of a minor who appeals a recipient rights finding, a respondent’s action, or the timeliness of investigations to an appeals committee.
Respondent	The service provider that had responsibility at the time of an alleged rights violation for the services with respect to which a rights complaint has been filed.
Technical Requirement (TR)	A department contract attachment with mandatory implementation. MDHHS-CMHSP contractual requirements providing parameters for CMHSP administrative practice. (i.e.: Appeals Committee contract attachment is a TR for all CMHSPs and LPHs utilizing MDHHS Appeals Committee)
Family Member	A parent, stepparent, spouse, sibling, child, or grandparent of a primary consumer, or an individual upon whom a primary consumer is dependent for at least 50% of his or her financial support.
Primary consumer	An individual who has received or is receiving services from the department or a community mental health services program or services from the private sector equivalent to those offered by the department or a community mental health services program.
330.1404 Forms	The department shall prescribe the forms to be used under this chapter (chapter 4), and all hospitals shall use department forms. Forms that may be used in court proceedings under this chapter shall be subject to the approval of the supreme court.