

Bulletin Number: MSA 12-64

Distribution: Maternal Infant Health Providers, Medicaid Health Plans

Issued: December 28, 2012

Subject: Maternal Infant Health Program (MIHP) Transportation

Effective: February 1, 2013

Programs Affected: Maternal Infant Health Program

The purpose of this policy bulletin is to provide clarification regarding Medicaid coverage of Maternal Infant Health Program (MIHP) transportation services.

MIHP transportation services are available to help Medicaid beneficiaries access their health care and pregnancy-related appointments. The MIHP provider should assess each MIHP beneficiary's needs and this assessment should be documented in the beneficiary's chart. Transportation is provided by the MIHP only when no other means of transportation are available.

Fee-for-Service Medicaid Enrolled Beneficiaries:

- For women and infants who are enrolled in fee-for-service (FFS) Medicaid and reside outside of Wayne, Oakland and Macomb counties, the MIHP may provide transportation services for medical/health care; mental health services; substance abuse treatment; Women, Infant and Children (WIC) visits and for most MIHP services, including childbirth/parenting education classes. Transportation may also be provided for a mother to visit her hospitalized infant.
- For women and infants who are enrolled in FFS Medicaid and reside in Wayne, Oakland and Macomb counties, the MIHP provider may provide transportation services for mental health services, substance abuse treatment, WIC visits, most other MIHP services, including childbirth/parenting education classes and transportation for a mother to visit her hospitalized infant. Beneficiaries requiring transportation to medical/health care visits should be directed to LogistiCare Solutions, who will provide needed transportation services. The Michigan Department of Community Health (MDCH) has contracted with LogistiCare Solutions, a transportation brokerage company, to arrange and provide Non-Emergency Transportation (NEMT) for beneficiaries residing in these counties. Transportation may be provided when the beneficiary qualifies for service and has no other means of transportation. LogistiCare may be reached at (866) 569-1902.

Managed Care Enrolled Beneficiaries:

- For women and infants who are enrolled in a Medicaid Health Plan (MHP), all medical/health care transportation services should be arranged by the MHP. The MIHP may arrange or provide transportation services to WIC appointments, child birthing/parenting education classes (if not covered by the MHP), and mental health/substance abuse appointments. For beneficiaries residing in Wayne Oakland and Macomb counties, LogistiCare Solutions will provide transportation to dental, and mental health/substance abuse services. The Medicaid Health Plan is responsible for providing transportation to all other services that are covered by the health plan.

Each MIHP provider should secure a signed coordination of care agreement with all MHPs in their service area. The agreements should outline the services covered by the MHP, including the procedure for beneficiaries to access transportation services for scheduled medical visits as well as a mechanism to contact the MHP case manager to arrange transportation for urgent or unexpected medical needs.

When a beneficiary is enrolled in FFS Medicaid and is receiving MIHP transportation services, and is then enrolled in a MHP, the MIHP may continue to provide transportation services to medical/health care visits that were previously scheduled for up to 30 days after MHP enrollment.

MDCH reimburses transportation costs at the lesser of actual cost or the maximum/upper limit for:

Bus - Healthcare Common Procedure Coding System (HCPCS) Code A0110
Taxi* - HCPCS Code A0100
Mileage - HCPCS Code S0215

*If other methods of transportation are not available, the MIHP provider may make arrangements with local cab companies to provide taxi services for MIHP beneficiaries. Since this is a more expensive service, MDCH reimburses a maximum of 20 trips per beneficiary through the MIHP.

The MIHP provider must document and maintain a record of transportation services for each beneficiary and for each trip billed. The record must specify:

- The name and address of the beneficiary;
- The date of service (DOS);
- The trip's starting point and destination (address, city);
- The purpose of the trip;
- The number of tokens or miles required for the trip; and
- The amount that the beneficiary or transportation vendor was reimbursed.

The MIHP provider must ensure the beneficiary kept the appointments for which transportation funds were provided. Medicaid does not pay for transportation not provided. The MIHP provider may give transportation tokens or funds to the pregnant woman or the caregiver of the infant. In situations where funds are provided, it is recommended that the pregnant woman or the caregiver sign a receipt and that the receipt be retained in the beneficiary's record.

Manual Maintenance

Retain this bulletin until the information has been incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

Approved



Stephen Fitton, Director
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