Introduction

Regional Trauma Network Development

MDCH Administrative Rules R325.125 through R325.138 requires the submission of an application by the Medical Control Authorities (MCA) in a geographic region (formally known as emergency preparedness region). Approval of the application by the Michigan Department of Community Health serves to formally recognize this entity as a Regional Trauma Network (RTN).

"Maintain the established regional trauma networks to provide system oversight of the trauma care provided in each region of the state." R325.129 Rule 5 (1)(i)

The application template that follows is an adaptation of:

- US Department of Health and Human Services (HRSA) Model Trauma System Planning and Evaluation (2006).
- The MDHHS Bureau of EMS and Trauma Services Section Statewide Trauma System Administrative Rules filed with the Secretary of State May 31, 2017
- The Michigan Trauma Strategic Plan 2018-2023
- Regional Trauma Systems: Optimal Elements, Integration, and Assessment Systems Consultation Guide 2008

The application has adopted or adapted the HRSA indicators in order to initiate a regional evaluation of current trauma system status.

Application

Section 1 – Governance: Documentation that the organizational network structure described in the administrative rules above has been addressed.

Section 2- Work plan: Administrative Rule 325.132 Rule 8 (3)(b) requires that each regional network submit a comprehensive system development plan as a component of the application for recognition as an RTN. The following sections are devised as a means by which each RTN and its subcommittees, including the Regional Trauma Advisory Council (RTAC) and Regional Professional Standards Review Organization (RPSRO), can assess the current status of the region's trauma system. After assessing each indicator, the RTN must write at least one SMART objective (specific, measurable, attainable, relevant, and time-bound) to address the indicator, with the understanding that progress towards a mature, fully functioning, all-inclusive regional trauma system is the goal. The cumulative set of written objectives will then serve as the region's system plan.

The 6 required components of the Regional Trauma Network Plan are:

- 1) Injury prevention
- 2) Communications
- 3) Infrastructure
- 4) Regional performance improvement
- 5) Continuum of care
- 6) Trauma education

Upon completion, each RTN application will have an assessed score. Scoring of the assessment provides a means for each RTN to individually track progress over time. The assessment score is meant only to assess and track the status of each individual region; assessment scores will not be used to compare and/or rank RTN status or progress against each other. Renewal applications are expected to reflect progress in system development.

Application Scoring

All Regional Trauma Network applications will be submitted to the department with indicators scored and SMART objectives addressing each indicator. The department will utilize the HRSA model which describes trauma system indicators and offers a scoring process: meeting the highest score (5) in every indicator would describe a mature highly functioning trauma system. Each RTN, with the advice of the RTAC, should realistically assess the current status of the region's trauma care system, using the 0-5 scoring scale, in order to arrive at a score. The current score should suggest the gap between the system's current status and a desirable for subsequent assessment.

Scoring the System Components

Benchmarks are global goals, expectations or outcomes that refer to the components of the trauma system plan. In scoring the trauma system, a benchmark identifies a broad system attribute.

Indicators are the tasks or outputs that characterize the benchmark. Indicators identify actions or capacities within the benchmark and are the measurable components of the benchmark.

Scoring reduces the indicator to action steps. The score offers an assessment of the current status, the subsequent scoring will mark progress over time in reaching a desirable benchmark.

Within each of the 6 *functions* there are a variety of potential benchmarks based, to the extent possible, on HRSA guidelines for Model Trauma System Planning. For each of the 6 functions, a number of descriptive *indicators* further define the function's potential benchmark and a score for each indicator to assist in identifying efforts, progress, compliance, or any combination of these. Each indicator contains a scoring "mechanism" of ordered statements to assist in assessing progress to date.

The following criteria are used to assess the region's conformance to the indicator:

Score	Progress Scoring
0	Not known
1	No
2	Minimal
3	Limited
4	Substantial
5	Full

The table below is an example of how the above criteria are used to assess trauma system progress for a specific indicator.

Example of Progress Scoring

Indicator: A thorough description of the epidemiology of injury in the region exists, using both population-based data and clinical data bases.

Score	Criteria
0	The scorer does not know enough about the indicator to evaluate it effectively.
1	There is no detailed analysis of injury mortality.
2	Death certificate data have been used to describe the incidence of trauma deaths aggregating all etiologies, but no E-code reporting is available.
3	Death certificate data, by E-code, are reported on a statewide basis, but are not reported regionally.
4	Death certificate data, by E-code, are reported on a statewide and regional basis. These data are compared to national benchmarks, if available.
5	Death certificate data, by E-code, are used as part of the overall assessment of trauma care both statewide and regionally, including rural and urban preventable mortality studies.

In this example, the region should review the listed criteria and select the one that best describes its current ability to describe injury mortality, ranging from none (0) in neophyte systems to the ability to accurately describe preventable deaths (5) occurring with the trauma care system of the most mature trauma systems. A median score of 3 would indicate that there is evidence of limited, but demonstrable, progress in meeting the expectation.

Although the scoring mechanism provides a quantitative descriptor of each indicator, and the region in general, the scoring process has limitations:

- The benchmarks focus on process measures, not outcomes. The assumption is that meeting these process measures will result in improved outcomes.
- The evaluation method relies on the qualitative judgments of the region's evaluators.
- The regions are cautioned not to draw conclusions from the numerical "score". Because
 the scale points are not discrete points on an ordered scale it is not possible to state that
 a 4 is twice as good as a 2. The score only denotes relative progress in achieving the
 benchmark.
- The benchmarks and indicators are not comprehensive. As the document evolves these are expected to change.

The application's scoring tool is intended to help each region meet the trauma system development plan requirement of the administrative rules, and to assist the regions in identifying individual strengths and weaknesses, prioritize actions and measure progress against itself over time.

The expectation for this application is that the evaluation of each region's indicators will drive a systems approach for outlining the governance, goals, objectives, strategies and timelines that address each indicator, and that the region will build on them in a systematic, foundational way until system maturity is reached.

Filing Instructions

The application must be completed, typed, and signed. An application checklist has been included in the application packet to facilitate the process.

Completed applications should be emailed to:

Eileen Worden, State Trauma Manager wordene@michigan.gov

Please insert "Region 3 Application" in the subject line of the email.

After the application has been reviewed and approved by The Michigan Department of Health and Human Services (MDHHS). A letter will be sent to the Regional Trauma Network representative listed below recognizing the Regional Trauma Network.

Please provide the following:

Regional Trauma Network representative: Eric Snidersich

Address: 1000 Houghton

Saginaw, MI 48602

Email: eric.snidersich@cmich.edu

For questions please contact your Regional Trauma Coordinator or State Trauma Manager, Eileen Worden wordene@michigan.gov (517) 241-3020.

REGION 3 TRAUMA NETWORK BYLAWS

ARTICLE I NAME, COVERAGE AREA

- Section 1. NAME: the name of the Organization shall be the Region 3 Trauma Network (referred to herein as the "Network").
- Section 2. <u>COVERAGE AREA</u>: The Region 3 Trauma Network area comprises the counties of: Arenac, Bay, Genesee, Gladwin, Huron, Iosco, Lapeer, Midland, Ogemaw, Saginaw, Sanilac, and Tuscola.

ARTICLE II PURPOSE

- Section 1. <u>PURPOSE</u>: The purposes for which the Network is formed are:
 - A. To develop an all-inclusive Regional Trauma Network for the twelve counties designated as Region 3 by the Michigan Department of Health and Human Services (referred to hereafter as the "Department") Bureau of EMS, Trauma, and Preparedness - EMS and Trauma Services Section pursuant to Section 20910(I) of the Public Health Code and subsequent Departmental Rules 325.125-138 titled "Statewide Trauma System".
 - B. To establish a coalition of Medical Control Authorities, hospitals, physicians, transporting pre-hospital life support agencies, and other stakeholders to strengthen trauma services within the network area, as defined and prescribed by the Department in the Michigan Statewide Trauma System rules, including the appointment of a Regional Trauma Advisory Council and a Regional Professional Standards Review Organization.
 - C. To develop a Regional Trauma Plan, approved by the Department, which addresses all aspects of trauma care services which is designed to reduce morbidity, mortality, and disability associated with trauma including, but not limited to, the following trauma system components:
 - 1. Injury prevention
 - 2. Communications
 - 3. Infrastructure
 - 4. Regional performance improvement
 - 5. Continuum of care
 - 6. Education
 - D. To provide leadership and synergize the diversity, complexity, and uniqueness of individuals and organizations into a coordinated system for prevention of injury and for the provision of quality care for injured patients.

ARTICLE III ORGANIZATIONAL STRUCTURE

- Section 1. <u>ORGANIZATIONAL STRUCTURE</u>: The Network is comprised of three (3) major branches:
 - A. Regional Trauma Network Board (hereafter referred to as the "RTN Board").
 - B. Regional Trauma Advisory Council (hereafter referred to as the "RTAC").
 - C. Regional Professional Standards Review Organization (hereafter referred to as the "RPSRO").

ARTICLE IV REGIONAL TRAUMA NETWORK BOARD

- Section 1. <u>PURPOSE</u>: The purpose of the RTN Board is to administer and govern the Network with input from the RTAC.
- Section 2. <u>MEMBERSHIP</u>: The RTN Board shall be composed of at least one representative from each Medical Control Authority (hereafter referred to as the "MCA") in Region 3.
 - A. Each MCA shall, (acting through its own governing body) appoint one member(s) to the RTN Board. All MCAs are required to participate in the Regional Trauma Network. R 325.132 Rule 8 (3).
 - B. The MCA representative must be appointed as either a) the MCA medical director, b) the MCA assistant medical director, c) a trauma medical director from one of the MCA member hospitals, d) a hospital administrator from one of the MCA member hospitals, or e) executive director of MCA as employed by the MCA.
 - C. Members must be able to make an informed decision/vote on matters presented to the RTN Board.
 - D. All members are required to attend a minimum of 50% of the RTN Board meetings.
 - E. There will be no "proxies" for the RTN Board meetings and/or RTN Board votes.
 - F. In the event of a member vacancy, the member's MCA will appoint a successor who meets the conditions in "2" above.
- Section 3. <u>OFFICERS</u>: The Chairperson, Vice-Chairperson, and Secretary are the officers of the RTN Board.
 - A. Election, Terms, Removal, Resignation, and Vacancies:

- 1. All officers of the RTN Board shall be elected by a majority vote of the RTN Board.
- 2. Elected officers of the RTN Board will hold a two-year term which coincides with the SOM fiscal year (October 1 September 30). The term of office may be renewed at the discretion of the RTN Board.
- 3. An officer may be removed by an affirmative vote of three quarters of the RTN Board members.
- 4. Any officer may resign at any time by delivering written notice to the Chairperson. Vacancies occurring in any office at any time will be filled by the RTN Board.

B. Chairperson:

The Chairperson will preside over all meetings of the RTN Board. In the event of a vacancy in the office of Chairperson, the Vice-Chairperson will automatically succeed to the office of Chairperson until a new Chairperson is elected by the RTN Board.

C. Vice-Chairperson:

The Vice-Chairperson will report to the Chairperson as instructed by the Chairperson and will perform such duties and have such powers as may from time to time be assigned by the Chairperson. In the absence or disability of the Chairperson, the Vice-Chairperson will perform the duties and exercise the powers of the Chairperson.

D. Secretary:

The Secretary will provide notice of the meetings, distribute meeting materials, and record the minutes of the meetings. The Secretary may delegate any functional duties to another RTN Board member.

Section 4. <u>DUTIES OF THE RTN BOARD:</u>

A. General Responsibility:

The RTN Board will make certain that all orders and resolutions of the Network are carried into effect and will have the general powers of supervision and management of the Network.

B. Regional Work Plan and Reports:

The RTN Board is responsible for the development of the Regional Trauma Plan, with input from the RTAC, and which is based on minimum criteria established by the Department.

C. Establish the Regional Trauma Advisory Council:

The RTN Board will establish a RTAC, and reserves the right to determine the size, member eligibility, authority and other matters relating to the composition and activities of the RTAC. The recommended makeup of the RTAC is outlined in the section relating to the RTAC.

- D. Establish the Regional Professional Standards Review Organization: The RTN Board will establish a RPSRO, and reserves the right to determine the size, member eligibility, authority and other matters relating to the composition and activities of the RPSRO. The recommended makeup of the RPSRO is outlined in the section relating to the RPSRO.
- E. Subcommittees:

The RTN Board may establish subcommittees as necessary to complete the work in the Regional Trauma Plan.

F. Delegation of Duties:

The RTN Board may delegate duties to the RTAC, RPSRO, and/or sub-committees as needed.

Section 5: QUORUM:

A quorum for the transaction of business at any meeting of the RTN Board shall require the presence of more than 50% of the MCAs representing the Network counties.

Section 6: VOTING AND MAJORITY VOTE:

A simple majority (one more than 50% of votes cast by members present) will constitute an act of the RTN Board.

ARTICLE V REGIONAL TRAUMA ADVISORY COUNCIL

Section 1: PURPOSE:

The functions of the RTAC are to provide leadership and direction in matters related to trauma systems development in their Region and monitor the performance of the trauma agencies and health care facilities within the Region, including, but not limited to, the review of trauma deaths and preventable complications. R 325-127 Rule 3. (h)

Section 2: MEMBERSHIP:

R 325-127 Rule 3. (h) "Regional trauma advisory council or "RTAC" means a committee established by a regional trauma network and comprised of MCA personnel, emergency medical services (EMS) personnel, life support agency representatives, health care facility representatives, physicians, nurses, and consumers..."

It is the responsibility of each MCA to ensure adequate representation on the RTAC. The RTAC should consider the following eligible members with the goal of maximizing the Network's constituents:

A. Medical Director or Assistant Medical Director of each MCA within the Network.

- B. MCA Administrative Staff.
- C. MCA Hospital Administrator.
- D. Trauma Director from each verified trauma facility and each facility actively seeking verification within the Network.
- E. Trauma Program Manager from each designated trauma facility and each facility actively seeking verification within the Network.
- F. Trauma Registrar from each verified trauma facility and each facility actively seeking verification within the Network.
- G. Trauma Nurse Representative from each verified trauma facility and each facility actively seeking verification within the Network.
- H. Trauma Outreach and Prevention Coordinator from each verified trauma facility and each facility actively seeking verification within the Network.
- I. Emergency Department Physician representative from each licensed hospital.
- J. Emergency Department Nurse representative from each licensed hospital within the Network.
- K. Life Support Agency and EMS Personnel representatives as appointed by each MCA in the Network, to include as an example:
 - 1. Protocol Committee/Advisory Committee Chairperson.
 - 2. EMS Personnel Representative.
 - 3. Life Support Agency Representative.
 - 4. EMS Communication/EMD representative.
- L. Consumer representative not affiliated with the EMS or Hospital systems.
- Section 3: <u>OFFICERS</u>: The Chairperson, Vice-Chairperson, and Secretary are the officers of the RTAC.
 - A. Election, Terms, Removal, Resignation, and Vacancies:
 - 1. All officers of the RTAC shall be elected by a majority vote of the RTAC.
 - 2. Elected officers of the RTAC will hold a two-year term which coincides with the SOM fiscal year (October 1 September 30). The term of office may be renewed at the discretion of the RTAC.
 - 3. An officer may be removed by an affirmative vote of three quarters of the RTAC members.
 - 4. Any officer may resign at any time by delivering written notice to the Chairperson. Vacancies occurring in any office at any time will be filled by the RTAC.

Section 4: DUTIES OF THE RTAC:

A. Develop and make recommendations to the RTN Board regarding the Regional Trauma Network's Trauma System Plan.

- B. Support and provide expertise to the implementation of the Regional Work Plan.
- C. The RTAC may delegate responsibility for Regional Work Plan related activities to the sub-committees as needed.
- D. The RTAC has the authority to approve or return for reconsideration to a sub-committee, sub-committee recommendations for the Regional Work Plan.
- E. The RTAC is responsible for the review of trauma deaths and preventable complications.

Section 5: QUORUM:

A quorum for the transaction of business at any meeting of the RTAC shall require the presence of more than 50% of the appointed membership.

Section 6: VOTING AND MAJORITY VOTE:

- A. The secretary will conduct a roll call of voting members on matters of the RTAC.
- B. Each MCA is responsible for submitting the names of the voting members to the RTAC.
- C. A simple majority (one more than 50% of votes cast by voting members present) will constitute an act of the RTAC.

ARTICLE VI REGIONAL PROFESSIONAL STANDARDS REVIEW ORGANIZATION

Section 1: PURPOSE:

- A. The Regional Professional Standards Review Organization or RPSRO is a committee established by the regional trauma network for the purpose of improving the quality of trauma care within a recognized trauma region as provided in MCL 331.531 to 331.533 through a documented performance improvement process.
- B. R 325.135 Rule 11(1) requires that each regional trauma network appoint an RPSRO to addresses the standards referenced in the administrative rules pursuant to R 325.129(I)(e), R 325.129(1)(k), and R 325.135 and to include both adult and pediatric patients.

Section 2: MEMBERSHIP:

A. The RPSRO will be comprised of, at a minimum, the following members: 1. One (1) ED Physician representative

- 2. One (1) Trauma Surgeon representative
- 3. One (1) Trauma Program Manager/Coordinator
- 4. Two (2) Advanced Life Support providers
- 5. The Regional Trauma Coordinator
- B. Each MCA shall recommend members for the RPSRO in writing to the RTN Board.
- C. The members of the RPSRO shall then be approved through appointment by the RTN Board.
- D. RPSRO members shall serve a two (2) year term.
- E. In addition to the permanent members of the RPSRO, ad hoc members shall be appointed temporarily to serve as subject matter experts when the RPSRO deems necessary.
- F. All RPSRO members and ad hoc members (see "E" above) must have a signed "Confidentiality and Non-Disclosure agreement" on file with the Department.

Section 3: OFFICERS:

- A. The Chairperson and the Vice Chairperson shall be chosen from RPSRO membership by the RTN Board.
- B. The Regional Trauma Coordinator shall be responsible for meeting notices, agendas, and minutes of the RPSRO.

Section 4: DUTIES OF THE RPSRO:

- A. Develop and implement a regional trauma performance improvement program. This program shall include the standards that are incorporated by reference pursuant to R 325.129 Rule 5(1)(e) and R 325.129 Rule 5(1)(k) and include all of the following system components to be evaluated for both pediatrics and adults:
 - 1. Components of the regional trauma plan.
 - 2. Triage criteria and effectiveness.
 - 3. Trauma center diversion.
- B. Monitor, assess, and evaluate the Regional Trauma System to improve trauma care, reduce death and disability, surveillance of injury, and implementation of injury prevention activities.
- C. Deviations from protocols, which are established and adopted by local medical control and approved by the Department for trauma patients, shall be addressed through a documented trauma performance improvement process established by a RPSRO.
- D. Monitor data driven provision of care defined by available data metrics supported by the region, the Statewide Trauma Advisory Subcommittee, and the Department.

- E. Develop an annual process for reporting to the Department a review of all region-wide policies, procedures, and protocols.
- F. Be responsible for the ongoing receipt of information from the Regional Trauma System constituents on the implementation of various components of that Region's Trauma System.
- G. Based upon information received by the Region in the evaluation process, the Region shall annually prepare a report containing results of the evaluation and a performance improvement plan. The report shall be made available to all Regional Trauma System constituents. The Region shall ensure that all trauma facilities participate in this annual evaluation process and encourage all other hospitals that treat trauma patients to participate in the annual evaluation process. The Region shall not release specific information related to an individual patient or practitioner. Aggregate system performance information and evaluation will be available for review. R 325.135 Rule 11(8)

ARTICLE VII MEETINGS

Section 1. OPEN MEETINGS ACT:

All meetings of the RTN Board and the RTAC and its subcommittees shall be held in accordance with the "Open Meetings Act" 1976 PA 267, MCL 15.261-15.275.

Section 2. PARLIMENTARY PROCEDURE:

Roberts Rules of Order revised (latest version) will govern all meetings of the Network and to the extent that such rules of order shall not be in conflict with the statute of the State of Michigan or the Department rules.

Section 3: MEETING FREQUENCY:

The RTN Board shall establish a regular schedule for meetings of the RTN Board, RTAC, and RPSRO. Meetings shall occur at least quarterly (four times per year).

Section 4: <u>MEETING NOTICE</u>:

- A. The RTN Board and RTAC meeting schedule shall be posted to the State of Michigan Trauma website.
- B. The RTN Board Secretary shall send either email or mail notices of meetings at least ten (10) days prior to the scheduled meeting.

Section 5: ELECTRONIC MEETINGS:

Meetings may be conducted by means of conference, telephone, or other means of remote communication by which all persons participating in the meeting have an opportunity to read or hear the proceedings concurrently.

Section 6: CANCELLATION OF MEETINGS:

A meeting may be cancelled if deemed advisable due to any reason including but not limited to lack of business or inclement weather. The Chairperson or designee will decide if the meeting will be cancelled and then all members and interested parties will be notified by the RTN Secretary by telephone, email or in person. All efforts will be made to make notifications prior to 48 hours of scheduled meeting times.

Section 7: <u>ATTENDANCE</u>:

Meetings are open to all stakeholders as well as the public with the exception of the RPSRO. All motions and business shall be conducted by the current, appointed committee members.

Section 8: CONSENT RESOLUTION:

Action may be taken by the RTN Board without a meeting by a written consent (as requested either by mail, fax, or email) signed by all members.

ARTICLE VIII CONFIDENTIALITY

Section 1: MICHIGAN FREEDOM OF INFORMATION ACT:

To the extent required by law, the Regional Trauma Network will comply with the Michigan Freedom of Information Act, Public Act 441 of 1976: MCL 15.231 et seq. and redact all personal identifiers or other information pursuant to applicable FOIA exemptions. However, all documents prepared in support of the Network are considered exempt from disclosure thereunder pursuant to MCL §15.243(y).

Section 2: PATIENT DATA:

The confidentiality and protection of patient data collected as part of the creation and operation of the trauma system shall be provided and maintained through creation of a Regional Professional Standards Review Organization (PSRO), as provided in the 1967 PA 270, MCL 331.531 to 331.533. Data collected will only be used or disclosed for the purposes described in Part 209 of the Public Health Code and the Michigan Administrative Code R325.22101 through R325.22217. Any other uses or disclosures will be made only as required by applicable laws.

Section 3: RPSRO MEETINGS EXEMPTION:

Meetings of the RPSRO are not subject to the requirements of the Michigan Open Meetings Act, 1976 PA 267, MCL 15.261 to 15.275.

Section 4: HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT:

The RTN Board and the RTAC and its sub-committees shall observe the confidentiality provisions of the Health Insurance Portability and Accountability Act under 45 CFR Part 164, data confidentiality provisions under the code, or as established by the RPSRO.

ARTICLE IX AMENDMENTS

Section 1: PROPOSALS:

- A. Proposed amendments to the Bylaws must be presented in written form to the RTN Board at least twenty (20) days in advance of the meeting in which the amendments are to be presented to the membership for discussion. An amendment cannot be voted upon at the same meeting in which it is presented.
- B. Amendments must be approved by a majority vote of the members of the RTN Board.
- C. Each MCA shall cast only one vote.
- D. All adopted amendments must be submitted to the Department for approval.

Section 2: REVIEW OF BYLAWS:

The bylaws shall be reviewed at least once every three (3) years prior to submitting a request for renewal of the Regional Trauma Network Application".

ARTICLE X CONFLICT OF INTEREST

Section 1: CONFLICT OF INTEREST:

Any MCA, hospital, or other organization participating in the RTN Board, RTAC or its subcommittees, or the RPSRO with an interest in any matter before the RTN Board, RTAC or its subcommittees, or the RPSRO, or other conflict of interest shall disclose the interest prior to any discussion of that matter at a RTN Board, RTAC and subcommittees, or RPSRO meeting. The representative of such MCA, hospital or other organization shall refrain from participation in the RTN Board, RTAC and subcommittees, or RPSRO action relating to such matter or conflict of interest. The disclosure shall become a part of the minutes of that RTN Board, RTAC and subcommittees, or RPSRO meeting.

The bylaws are approved by the Region 3 Trauma Network Board on the 28th day of July 2020.

Chairperson

Vice Chairperson

Injury Prevention

Injury Prevention Benchmark: The RTN, in cooperation with other agencies and organizations, uses analytical tools to monitor the performance of population-based (regional) injury prevention programs. Each regional trauma network is responsible for monitoring, assessing, and evaluating its regional trauma system to improve trauma care, reduce death and disability, surveillance of injury, and implementation of injury prevention activities.

Admin Rule HRSA #	Indicator	Score
325.135 (2) 306.2	The RTN is active within the region in the monitoring and evaluation of regional injury prevention activities and programs.	 Not known. The RTN does not actively participate in the monitoring and evaluation of injury prevention activities and programs in the region. The RTN does some minimal monitoring and evaluation of injury prevention activities and programs in the region. The RTN monitors and evaluates injury prevention activities and programs in the region. The RTN is an active participant in injury prevention programs in the region, including the evaluation of program effectiveness. The RTN is integrated with injury prevention activities and programs in the region. Outreach efforts are well coordinated, and duplication of effort is avoided. Ongoing evaluation is routine, and data are used to make program improvements.

Objectives for above indicator:

- By July of 2021, the Region 3 Trauma Network will collaborate to provide injury prevention programs in both inner-city and rural locations based on current needs in the Region.
- By December of 2021, the Region 3 Trauma Network will create a resource document identifying evidence-based injury prevention programs.

Injury Prevention cont.

325.135 (2) 203.5	The RTN has developed a written injury prevention plan. The injury prevention plan is data driven and targeted programs are developed based upon high injury risk areas. Specific goals with measurable objectives are incorporated into the injury prevention plan.	0.1.2.3.4.6.	There is no written plan for coordinated injury prevention programs within the region. Although the RTN has a written injury prevention and control plan, it is not fully implemented. There are multiple injury prevention programs within the region that may compete with one another, or conflict with the goals of the regional trauma system, or both. There is a written plan for coordinated injury prevention programs within the region that is linked to the regional trauma system plan, and that has goals and time-measurable objectives. The regional injury prevention and control plan is being implemented in accordance with established objectives, timelines and the region is collecting data. The injury prevention plan is being implemented in accordance with established timelines. Data concerning the effectiveness of the injury prevention

Objectives for above indicator:

• The Region 3 Trauma Network will develop a regional injury prevention plan and have it in place by July 2021.

Injury Prevention cont.

information education that height awareness a disease a traumation from and the property of the promote of the property of the property of the projects.	a plan exists attens public as of trauma as a, the need for care system revention of e RTN will evidenced mary injury n activities and 5.	There is no written public information and education plan on trauma system or injury prevention and control. There is a trauma system public information and education plan, but linkages between programs and implementation of specific objective have wanted. There is a trauma system, and injury prevention plans have a linked public information and education component that has specific timetables and measurable goals and objectives. The trauma system public information and education plan are being implemented in accordance with the timelines established and agreed on by the stakeholders and coalitions. The trauma system public information and education plan are being implemented in accordance with the timelines. Data concerning the effectiveness of the strategies are used to modify the plan and programs.
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Objectives for above indicator:

• The Region 3 Trauma Network will create an injury prevention data base of all regional injury prevention programs and events by December of 2022.

Communications

Trauma System Communications Benchmark: The regional trauma system is supported by a coordinated communication system linking and integrating hospitals, life support agencies, the EMS system and the Regional Trauma Network.

Admin Rule	Indicator	Score
325.132 (3) (c) (ii) (B) 302.10	There are established procedures for EMS and trauma system communications for major EMS events or multiple jurisdiction incidents-that are effectively coordinated with the overall regional response plans. This is directed as communications during a Mass Casualty Incident	 Not known. There are no written procedures for regional EMS and trauma systems communications for major EMS events or multiple jurisdiction incidents. Local medical control authorities have written procedures for EMS communications during major events. However, there is no coordination among the adjacent local jurisdictions. There are written regional EMS communications procedures for major EMS events. These procedures do not involve other jurisdictions and are not coordinated with the overall regional response plans or incident management system. There are written regional EMS communications procedures for major EMS events and multiple jurisdiction incidents that are coordinated with adjacent jurisdictions, with the overall regional response plan and with the incident management system. There are written regional EMS communications procedures for major EMS events and multiple jurisdiction incidents that are coordinated with the overall regional response plan and with the incident management system. There are one or more system redundancies. These procedures are regularly tested in simulated incident drills, and changes are made in the procedures based on drill results, if needed.

Objectives for above indicator:

• The Region 3 Trauma Network will meet with regional 911 directors to discuss the regional 911 dispatch infrastructure and the integration of regional trauma protocols into the regional 911 system. This will be completed by December 2022.

Communications Cont.

munications among	 Not known. There are no specific communications plans or
namoutone among	·
and for allifications	
ding contingencies adio or telephone	procedures to ensure communication among medical facilities when arranging for inter-facility patient transfers. 2. Inter-facility communication procedures are generally included in patient transfer protocols for each medical facility but there is no regional
	procedure.
	 There are uniform, regional communication procedures for arranging patient transfers, but there are no redundant procedures in the event of communication system failure.
re in hospital munications ems, which effects ability to relay mation to receiving ties regarding	 4. There are uniform, regional communication procedures for arranging patient transfers and there are redundant procedures in the event of communication system failure. 5. There are uniform, regional communication procedures for arranging patient transfers and there are redundant procedures in the event of communication system failure. The effectiveness of these procedures is regularly reviewed, and changes made based on the performance review, if needed.
	ty transfers ding contingencies adio or telephone em failure. is directed at a re in hospital munications ems, which effects

Objectives for above indicator:

• The Region 3 Trauma Network will develop a written contingency communication plan/protocol to be used when scheduling inter-facility transports during a radio or telephone failure. This plan/protocol will be in place by December 2021.

Communications Cont.

N/A An assessment of the needs of the general medical community, including physicians, nurses, pre-hospital care providers, and others, concerning trauma system information, has been conducted.	 Not known There is no routine or planned contact with the broad medical community. Plans are in place to provide information to the broad medical community in response to a particular trauma system event or issue. The broad medical community has been formally asked about what types of information would be helpful in reporting on trauma cases and issues. Information resources for the general medical community have been developed, based on the stated needs of the general medical community; general medical community representatives are included in trauma system informational events. In addition to routine contact, the broad medical community is involved in various oversight activities such as local, regional, and State trauma advisory councils.
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Objectives for above indicator:

 The Region 3 Trauma Network will conduct a needs assessment regarding the general medical community within Region 3 as it relates to the overall availability of information on the Regional and State Traumas System for physicians, nursing, EMS providers, and other pertinent individuals and organizations. The Region will complete the needs assessment by July of 2022.

Infrastructure

Infrastructure Benchmark: The regional trauma infrastructure consists of membership, governance, medical oversight, policies, procedures and protocols that support the regional trauma system

Admin Rule HRSA#	Indicator	Score
325.132 (3) (c) (ii) (E) 302.1	There is well- defined regional trauma system medical oversight integrating the needs of the trauma system with the medical oversight of the overall EMS system.	 Not known. Medical oversight of EMS providers caring for trauma patients is provided by local medical control authorities but is outside of the purview of the regional trauma system. EMS and trauma medical directors collaborate in the development of protocols for pre-hospital providers providing care to trauma patients. The RTN has adopted state approved regional trauma protocols. The regional trauma system has integrated medical oversight for pre-hospital providers and evaluates the effectiveness of both on-line and off-line medical control. The EMS and regional trauma system fully integrate the medical oversight processes and regularly evaluate program effectiveness by correlating data with optimal outcomes. Pre-hospital EMS providers from the region are included in the development of medical oversight procedures.

Objectives for above indicator:

 By September of 2021, the Region 3 Trauma Network will develop a survey to evaluate trauma medical director and MCA medical directors or their designee's involvement in the Regional Trauma Network.

Infrastructure Cont.

defined, cooperative, and ongoing relationship between regional trauma physician leaders and the EMS system medical directors in the region. 1. There is not formally established, ongoing relationship between the individual trauma medical directors and the EMS system medical directors and the EMS system medical directors and the EMS system medical directors. However, the trauma medical directors.	325.132 (3)	There is a clearly	0.	Not known.
communicate to resolve problems and coordinate efforts. 3. Trauma medical directors or designated trauma representatives participate in EMS oversight through participation in local medical control authority meetings. However, there is no formal written relationship. 4. There is a formal, written procedure delineating the responsibilities of individual trauma center medical directors and EMS system medical directors that specifies the formal method for cooperation. However, implementation is inconsistent. 5. There is a formal, written procedure delineating the responsibilities of individual trauma center medical directors and EMS system medical directors that		and ongoing relationship between regional trauma physician leaders and the EMS system medical directors in the	 3. 4. 	relationship between the individual trauma medical directors and the EMS system medical directors. There is no evidence of informal efforts to cooperate or communicate. There is no formally established, ongoing relationship between the individual trauma medical directors and the EMS system medical directors. However, the trauma medical directors and EMS medical directors informally communicate to resolve problems and coordinate efforts. Trauma medical directors or designated trauma representatives participate in EMS oversight through participation in local medical control authority meetings. However, there is no formal written relationship. There is a formal, written procedure delineating the responsibilities of individual trauma center medical directors and EMS system medical directors that specifies the formal method for cooperation. However, implementation is inconsistent. There is a formal, written procedure delineating the responsibilities of individual trauma center medical directors and EMS system medical directors that specifies the formal method for cooperation. There is

Objectives for above indicator:

 By July 2023, the Region 3 Trauma Network will develop a written process and procedure for trauma medical directors or their designees to participate in EMS oversight through participation and collaboration with local medical control authorities.

Infrastructure Cont.

325.135 (6) (c) 303.2	The regional trauma network plan should ensure that the number, levels, and distribution of trauma facilities are communicated to all partners and stakeholders. The RTN should develop procedures to ensure that trauma patients are transported to an appropriate facility that is prepared to provide care.	 1. 2. 4. 	There is no regional plan to identify the number, levels, and distribution of trauma facilities. There is no regional diversion protocol. There is a regional system plan and a diversion protocol, but they do not identify the number, levels or distribution of trauma facilities in the region. The plan and protocol are not based on available data. There is a regional system plan and a diversion protocol that identifies the number, levels and distribution of trauma facilities. System updates using available data not routine.
	This indicator is directed at the process for diversion of a trauma patient from a hospital	5.	There is a regional system plan that identifies the number and levels of trauma facilities. The plan is used to make decisions about trauma center diversion procedures. The plan accounts for facility resources and geographic distribution, population density, injured patient volume, and transportation resource capabilities and transport times. The plan is reviewed and revised periodically.

Objectives for above indicator:

• By July 2022, the Region 3 Trauma Network will develop a process for utilizing the regional plan and diversion protocol to make adjustments based on facility designation.

Infrastructure Cont.

325.136 (d) 303.4	When injured patients arrive at a medical facility that cannot provide the appropriate level of definitive care, there is an organized and regularly monitored system to ensure the patients are expeditiously transferred to the appropriate, system defined trauma facility. This indicator is directed at the process for interfacility transfers of a trauma patient	 Not known There is no system to regularly review the conformity of interfacility transfers within the trauma system according to preestablished procedures. There is a fragmented system, usually event based, to monitor the interfacility transfer of trauma patients. The system for monitoring interfacility transfers is new, the procedures are in place, but training has yet to occur. There is an organized system of monitoring interfacility transfers within the trauma system. The monitoring of interfacility transfers of trauma patients has been integrated into the overall program of system performance improvement. As the system identifies issues for correction, a plan of action is implemented.
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Objectives for above indicator:

- By the end of the 2020-2023 Region 3 Work Plan period, Region 3 will develop a systematic approach to evaluate the effectiveness of interfacility transfers.
- The Region 3 Trauma Network has developed a regional transfer checklist/envelope that will be utilized by all Regional 3 facilities. The tool is developed and currently in print. The target date for implementation is August of 2021.

Infrastructure Cont.

325.135 (6)	There are mandatory	0. Not known
(b)	system-wide prehospital	1. There are no mandatory universal triage criteria to
	triage criteria to ensure	ensure trauma
302.6	that trauma patients are	patients are transported to the most appropriate
	transported to an	hospital.
	appropriate facility	2. There are differing triage criteria guidelines used by
		different providers.
	based on their injuries.	Appropriateness of triage criteria and subsequent
	These triage criteria are	transportation are not
	regularly evaluated and	evaluated for sensitivity or specificity.
	updated to ensure	3. Universal triage criteria are in the process of being linked to the
	acceptable and system-	
	defined rates of	management information system for future evaluation. (Biospatial)
	sensitivity and	4. The triage criteria are used by all prehospital
	specificity for	providers. There is system-
	appropriately identifying	wide evaluation of the effectiveness of the triage tools
	the major trauma	in identifying
	,	trauma patients and in ensuring that they are
	patient.	transported to the
		appropriate facility.
		5. System participants routinely evaluate the triage
	This indicator is directed	criteria for
	at the process for	effectiveness. There is linkage with the trauma
	•	system, and sensitivity
	prehospital triage of	and specificity (over- and under-triage rates) of the
	trauma patients	tools used are
		regularly reported through the trauma lead authority.
		Updates to the
		triage criteria are made as necessary to improve
		system performance.

Objectives for above indicator:

• The Region 3 RSPRO will develop a process to evaluate the effectiveness of the Trauma Triage and Destination criteria to ensure the transport of trauma patients to the appropriate trauma facility by September of 2021. (A possible source for this information may be through Biospatial).

Infrastructure Cont.

325.135 (6) 303.1	The regional trauma plan has clearly defined the roles, resources and responsibilities of all acute care facilities treating trauma, and of facilities that provide care to specialty populations (burns, pediatrics, other).	 2. 3. 	resources and responsibilities of all acute care facilities treating trauma and/or of facilities providing care to specialty populations . There is a regional trauma system plan, but it does not address the roles, resources and responsibilities of licensed acute care facilities and/or specialty care facilities. The regional trauma plan addresses the roles, resources and responsibilities of licensed acute care facilities (hospitals) only, not spinal cord injury, pediatrics, burns or others. The regional trauma plan addresses the roles, resources and responsibilities of licensed acute care facilities and specialty care facilities.
			appropriate policies and procedures are implemented and tracked.

Objectives for above indicator:

• The Region 3 RSPRO will begin work to further clarify the roles, resources and responsibilities of all regional acute care trauma facilities to ensure the transport of trauma patients to the appropriate trauma facility and adopt, implement and track appropriate policies and procedures by September of 2022.

Infrastructure Cont.

325.132 (3) (c) (ii) (E) 208.2	The incident management and trauma systems have formal established linkages for system integration and	0. 1.	There are no formal established linkages for system integration or operational management between the incident management and trauma systems.
New Indicator from Strategic Plan	operational management. This is directed at the Trauma Network's collaboration with the Regional Healthcare Coalition	3.4.5.	Plans are in place for both incident management and trauma system linkage. Integration is beginning, and cooperation within the multidisciplinary groups is occurring. Draft policies are being reviewed, and operational management strategies are being aligned. There is evidence of program linkages between the incident management and trauma systems. Operational management guidelines exist and are routinely evaluated and tested.

Objectives for above indicator:

• The Region 3 Trauma Network will approach the Region 3 Healthcare Preparedness Network to set-up a planning meeting between the Region 3 Healthcare Preparedness Network and the Region 3 Trauma Network to discuss enhanced cooperation and linkages with the Healthcare Preparedness Network by December 2021.

Regional Performance Improvement

Regional Performance Improvement Benchmark: The RTN/RTAC uses system data to evaluate system performance and regularly reviews system performance reports to develop regional policy.

Admin Rule	Indicator	Score
HRSA#		
325.134 (4)	The RTN uses data	0. Not known.
206.1	reports to evaluate and improve system performance.	 The RTN does not generate trauma data reports for evaluation and improvement of system performance. Some general trauma system information is available to stakeholders, but it is not consistent or regular.
	This refers to any data reports and the RPSRO inventory	 Regional data reports are done on an annual basis but are not used for decision-making and/or evaluation of system performance. Routine reports are generated using regional trauma data and other databases so that the system can be analyzed, standards evaluated, and performance measured.
		 Regularly scheduled reports are generated from regional trauma data and are used by the stakeholder groups to evaluate and improve system performance effectiveness.

Objectives for above indicator:

 Beginning with the date of approval of the 2020-2023 Regional Work Plan, the Region 3 PSRO will utilize appropriate data reports to improve regional system performance improvement based on the availability of the data. Examples of potential resources would be MTQIP, State Trauma Registry (ImageTrend®), and Biospatial.

Regional Performance Improvement Cont.

325.135 (6)	The retrospective medical oversight of the	Not known There is no retrospective medical oversight
302.5 New Indicator	-	1. There is no retrospective medical oversight procedure for trauma triage, communications, treatment, and transport. 2. There is a retrospective medical oversight procedure for trauma triage, communications, treatment, and transport by both the trauma system and the EMS system, but the two processes are in conflict with each other or use different review criteria. 3. There is a retrospective medical oversight procedure for trauma triage, communications, treatment, and transport by the performance improvement processes of the trauma system or by the EMS system; however, this procedure is not coordinated. 4. By the performance improvement processes of the trauma system, there is retrospective medical oversight for trauma triage, communications, treatment, and transport that is coordinated with the EMS system retrospective medical direction, or by performance improvement processes of the EMS system that are coordinated by the trauma system. 5. There is retrospective medical oversight of the trauma triage, communications, treatment, and transport that is coordinated with the EMS system retrospective medical oversight of the trauma triage, communications, treatment, and transport that is coordinated with the EMS system retrospective medical direction. There is evidence this procedure is being regularly used to monitor system performance and to
		make system improvements.

Objectives for above indicator:

- Beginning with the approval date of the 2020-2023 Regional Work Plan, the Region 3 RPSRO will utilize the RPSRO Inventory as a tool to monitor the performance improvement of the trauma system.
- By December of 2021, the Region 3 RPSRO will present MTQIP Data for Trauma Center Levels I-III to evaluate the function of the trauma system in addition to, or in the absence of, MDHHS data.

Regional Performance Improvement Cont.

regional performance improvement process improvement process routine and consistent reedback to all system providers to ensure that data-identified deficiencies are corrected.	(d) var use applied tractions state applied tractions are rehibited to the contraction of	s should focus on the relopment of a ional performance	2.	system performance standards. The RTN routinely uses data from multiple sources to assess compliance with regional system performance standards. The RTN uses regional system compliance data to design changes or make other system refinements. There is routine and consistent feedback to all system providers to ensure that data-identified
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Objectives for above indicator:

• The Region 3 RPSRO will work to develop a performance improvement plan to identify the appropriateness of all-inclusive regional trauma performance standards by December of 2022.

Regional Performance Improvement Cont.

325.136 (d) 303.4	There is a regional trauma bypass protocol that provides EMS guidance for bypassing a trauma care facility for another more appropriate trauma care	0. 1. 2.	There is no regional trauma bypass protocol to provide pre-hospital guidance about when to bypass an acute care facility for a more appropriate facility.
	facility.	3.	There is a regional bypass protocol that provides EMS guidance for bypassing an acute care facility for a more appropriate trauma care facility and provides guidance on the levels of each facility in the region.
		4.	There is a regional bypass protocol that allows bypass of an acute care facility and provides guidance on what the most appropriate facility is based on the patient's injury.
		5.	• • •

Objectives for above indicator:

 By the end of the 2020-2023 Trauma Network Work Plan period, the Region 3 Trauma Network will develop a systematic approach using the available data technology to evaluate the effectiveness of the Trauma Triage and Destination Protocol utilized by EMS in Region 3 (Biospatial).

Continuum of Care

Continuum of Care Benchmark: The lead agency ensures that adequate rehabilitation facilities have been integrated into the trauma system and that these resources are made available to all populations requiring them.

Admin Rule	Indicator	Score
325.132 (3) (C) (ii) (F) 308.1	The lead agency has incorporated, within the trauma system plan and the trauma center standards, requirements for rehabilitation services including interfacility transfer of trauma patients to rehabilitation centers. The regional work plan addresses the integration and participation of rehabilitation services within the continuum of care for trauma patients.	 Not known There are no written plans for the integration of rehabilitation services with the regional trauma system or with trauma centers. The regional trauma system plan has addressed the participation of rehabilitation services, but the integration of those facilities for trauma patients has not been fully realized. The regional trauma system plan has addressed the participation of rehabilitation services and has begun integration of rehabilitation services through the routine use of rehabilitation services expertise. The trauma system plan incorporates rehabilitation services throughout the continuum of care through the use of written agreements. Trauma centers are actively including rehabilitation services and their programs in trauma patient care plans. There is evidence to show a well-integrated program of rehabilitation is available for all trauma patients. Rehabilitation programs are included in the regional trauma system plan, and the trauma centers are working closely with rehabilitation centers and services to ensure quality outcomes for trauma patients.

Objectives for above indicator:

• By December of 2021, the Region 3 Trauma Network will establish a regional rehabilitation subcommittee as the first step to developing a plan for the integration of rehabilitation services into the regional trauma system.

Trauma Education

Trauma Education Benchmark: The regional trauma network ensures a competent workforce through trauma education standards.

Admin Rule HRSA#	Indicator	Score
325.132 (3) (C) (ii) (D) 310.(3)(4)(6)	The regional trauma network establishes and ensures that appropriate levels of EMS, nursing and physician trauma training courses are provided on a regular basis.	 Not known. There are no regional trauma training guidelines for EMS personnel, nurses or physicians who routinely care for trauma patients. There are regional trauma training standards for EMS personnel, nurses and physicians but there is no requirement for course attendance. There are regional trauma training requirements for EMS personnel, nurses and physicians written into the regional trauma system plan. There are trauma training requirements for EMS personnel, nurses and physicians written into the regional trauma system plan and all personnel providing trauma patient care participate in trauma training. All regional trauma care providers receive initial and ongoing trauma training, including updates in trauma care, continuing education and certifications, as appropriate.

Objectives for above indicator:

The Region 3 Trauma Network will develop a list of recommended standardized trauma training courses for each discipline, including EMS, nursing, and physicians. This list will be in place by December of 2021.

Trauma Education cont.

325.132 (3) (C) (ii) (D) 310.10	As new protocols and treatment approaches are instituted within the regional trauma system, structured processes are in place to inform or educate all personnel of those changes in a timely manner.	3.	The region has no process in place to inform or educate all personnel on new protocols or treatment approaches. The region has developed a process to inform or educate all personnel on new protocols or treatment approaches, but it has not been tried or tested. The region has a process in place to inform or educate all personnel on new protocols or treatment approaches as system changes are identified. The region has a structured process in place to routinely inform or educate all personnel on new protocols or treatment approaches. The region has a structured process to educate all personnel on new protocols or treatment approaches in a timely manner, and there is a method to monitor compliance with new procedures as they are introduced.
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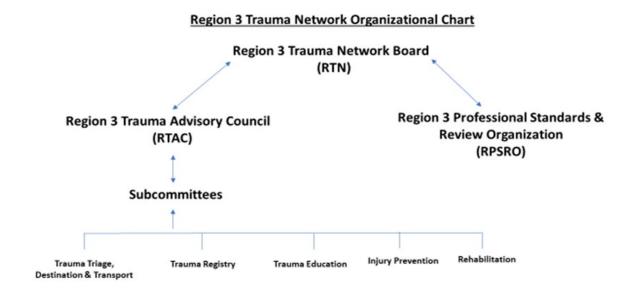
Objectives for above indicator:

- By July 2022, the Region 3 Trauma Network will have an approved process to inform or educate all personnel on new protocols and/or treatment modalities in Region 3.
- By July 2022, the Region 3 Trauma Network will develop a list of recommended trauma training courses.

Regional Trauma Network Application Checklist

Ensure that all items on the checklist below are included in the application package.

- □ **Bylaws**: Include a copy of the Regional Trauma Network bylaws with the application. Ensure that the bylaws are consistent with the new State of Michigan trauma bylaws template. Any deviation from the current template must be approved by the department.
- RTN Work plan:
 - ☐ Each indicator in the assessment has been scored (circle or check).
 - At least one SMART objective is written for each of the indicators.
- ☐ RTN organizational chart: Sample Below



□ **Signature page of the RTN Leadership and Governance document**: Signed by Regional Trauma Network Leadership

By signing I confirm I understand the roles, responsibilities outlined in this application and support Region 3 trauma system development outlined here.

MCA	Name (Signature)	Title	Date
Arenac County MCA	Bobby May, DO	MCA Medical Director	8/28/20
Bay County MCA	Brad Blaker, DO Blaker, Brad Digitally signed by Blaker, Brad Date: 2020.08.25 13:16:49-04'00'	MCA Medical Director	8/25/20
Genesee County MCA	Bruce Trevithick Bruce A. Trevithick Often Bruce A. Trevithick of Genesee County Medical Control Annual Control Contr	MCA Executive Director	8/31/20
Huron County MCA	James Sutton, DO	MCA Medical Director	9/1/20
losco County MCA	Bobby May, DO	MCA Medical Director	8/28/20
Lapeer County MCA	Joseph Zajchowski, MD, JD	MCA Medical Director	9/1/20
Midland/Gladwin County MCA	Danny Greig, IVID	MCA Medical Director	8/26/20
Ogemaw County MCA	Paul Bucchi, MD	MCA Medical Director	8/26/20
Saginaw/Tuscola County MCA	Eric Snidersich, BS, EMT-P Eric Snidersich Digitally signed by Eric Snidersich Date: 2020.08.25 10:23:56 -04'00'	MCA Manager	8/25/20
Sanifac County MCA	Lea Lentz Lea Lentz Digitally signed by Lea Lentz Date: 2020.08.25 13:55:06 -04'00'	MCA Executive Director	8/25/20
. 5-2			

Please attach your organization chart and bylaws and include the original of this page with the RTN application.