

Level of Care Determination (LOCD) Changes MSA 18-48 January 2019

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

Agenda

- LOCD Overview
- LOCD Follows the Person
- LOCD at Admission
- Adoption of a LOCD
- LOCD Start and End Dates
- Verification Review (LOCD-VR)
- LOCD Secondary Review
- Passive Redetermination
- PACE
- Freedom of Choice (FOC) form



LOCD Overview

LOCD Overview

- The LOCD tool is an eligibility tool used to determine functional eligibility for individuals seeking long-term care services in a Medicaidcertified nursing facility, MI Choice Waiver, PACE, and MI Health Link.
 - Medicaid Financial Eligibility
 - Functional Eligibility
 - Program Eligibility



LOCD Follows the Person

LOCD Follows the Person

- The LOCD is now associated with the individual, rather than the provider or program who conducted it.
- If the beneficiary is seeking admission or enrollment into a program and has a current LOCD in CHAMPS the provider may choose to adopt the existing LOCD.
- The provider may also choose to conduct a new LOCD.
- No longer dependent on Medicaid eligibility or pending eligibility.

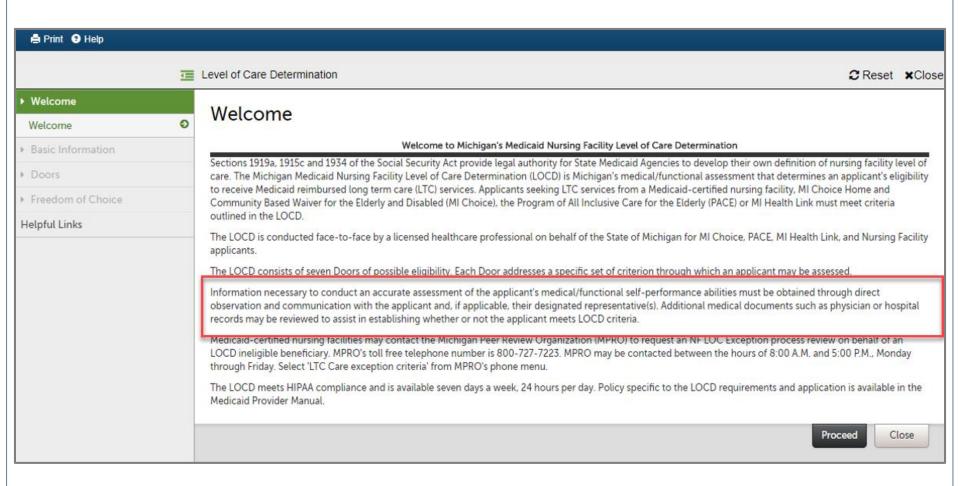


LOCD at Admission

LOCD Day of Admission

- The LOCD must be conducted prior to or the day of an individual's admission to a nursing facility or enrollment in MI Choice Waiver Program, PACE, or MI Health Link Home and Community Based Services (HCBS) Waiver Program.
- LOCD is a point-in-time assessment
 - Look-Back Period versus Observation Period
 - Interview questions, supporting documentation, caretakers observation, etc.
 - LOCD Field Definition Guidelines.
 - https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_78448-103102--,00.html#Field_Define







Adoption of a LOCD

Adoption of a LOCD

- The LOCD is now associated to the individual, if that individual seeks admission to or enrollment in a program, and has a current LOCD in CHAMPS, that provider may adopt that LOCD.
- When adopting a LOCD the adopting provider must print out the Freedom Of Choice (FOC) form date, sign and retain in beneficiary file.
- The provider may also choose to conduct a new LOCD.
- A new LOCD must be conducted if the current LOCD is no longer an accurate representation of the beneficiary's current functional status.

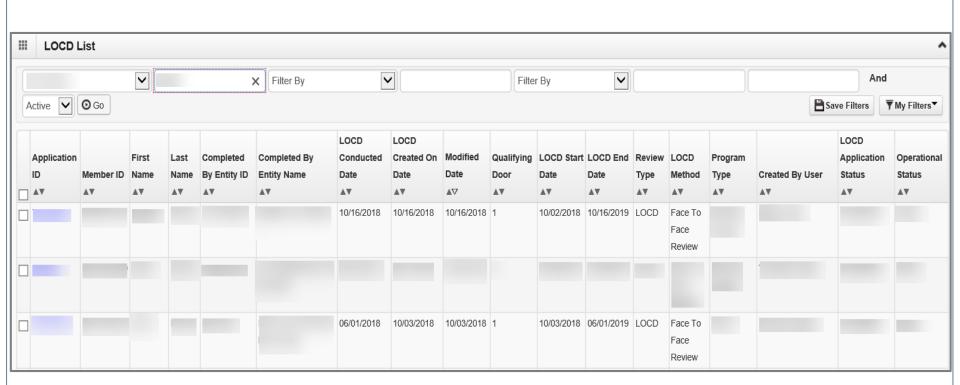


LOCD Start and End Dates

LOCD Start and End Dates

- LOCD Conducted Date: The date the healthcare professional conducted the Face-to-Face assessment.
- LOCD Created Date: The date the LOCD was entered into the CHAMPS system.
- Compliant LOCD: LOCD entered into CHAMPS within 14 days of Conducted Date
 - End Date = Conducted Date + 365 days
- Non-compliant LOCD: LOCD entered into CHAMPS more than 14 days from Conducted Date
 - End Date = Created Date + 365 days from Conducted Date







LOCD Start and End Dates cont.

 Providers are responsible for reassessing LOCD eligibility prior to the End Date of the current LOCD or when there is a significant change in condition.

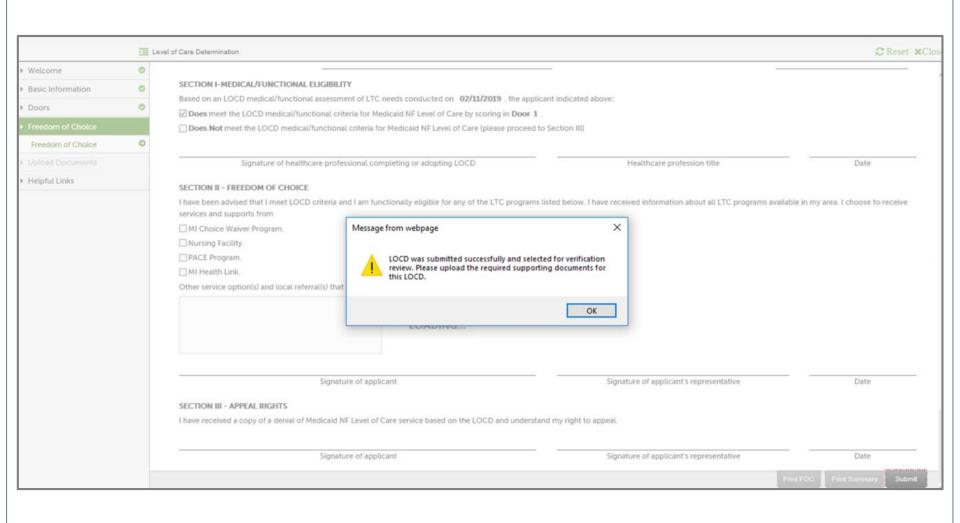


Verification Review (LOCD – VR)

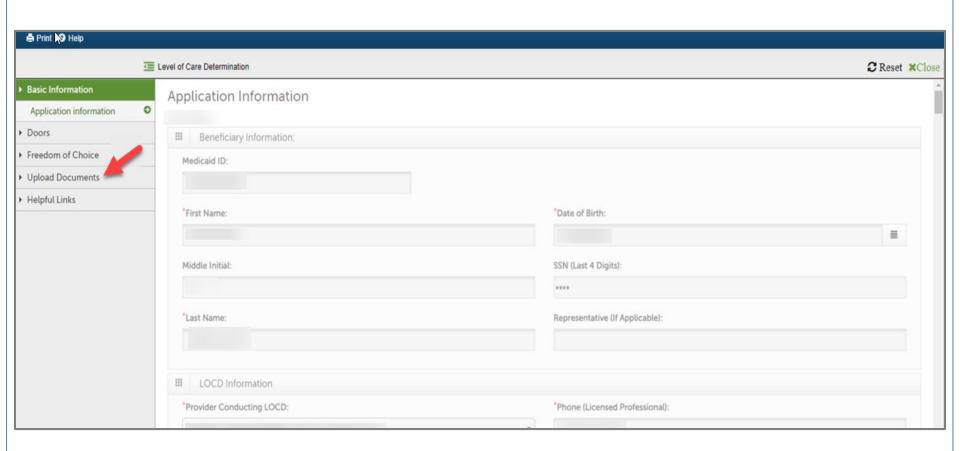
Verification Review (LOCD – VR)

- The purpose of the verification review (LOCD-VR) is to determine if the LOCD was conducted properly according to policy and resulted in the correct determination of eligibility.
- A randomly selected sample of LOCDs will be reviewed by MDHHS or it's designee.
- CHAMPS will immediately notify the provider if the LOCD was selected for review through a real-time "pop-up" notification.
 - The LOCD verification status will be changed to "Selected"
- Documents must be uploaded electronically in CHAMPS within one business day of the LOCD being selected for verification review in CHAMPS.
 - Upload functionality in LOCD
- MDHHS or its designee will make determination within 2 business days of receipt of supporting documentation
 - Verification status will change depending on findings

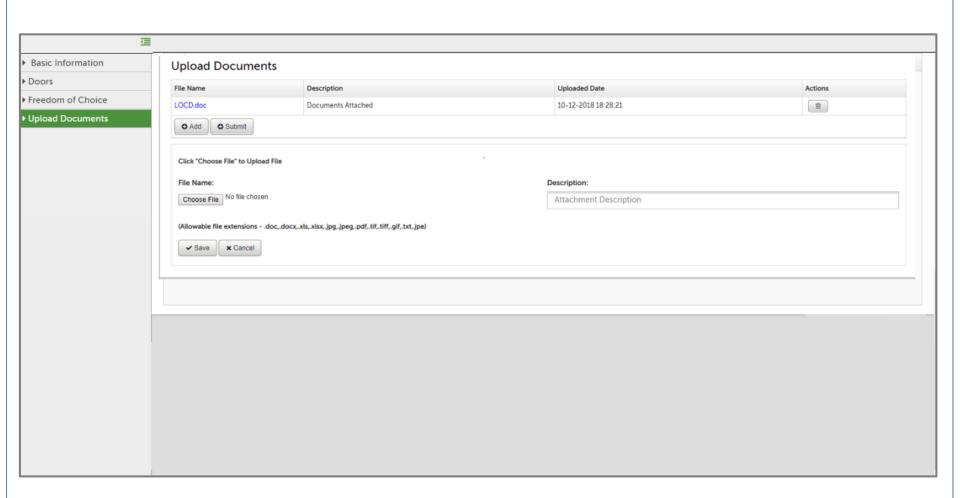














Verification Review cont.

- LOCDs selected for Verification Review are not considered complete until MDHHS or its designee informs the provider of the result of the review in CHAMPS.
- When the individual is found not to meet LOCD criteria, an adequate action notice will be provided by MDHHS or its designee to the individual (or their legal representative) and the provider.



LOCD List Page

	Ap ID	plication		First Name		Provider ID/NPI	Provider Name	Door		Date		End Date	Created By	Modified Date			Туре	TO STATE OF THE ST	Verification Status	Operation Status
Actions			A.A.	AA	A.A.	AY	AY	AY	AV	AV	AW	AV	AA				AV	AY	AY	AY
Action	₹ 759	986646						67	01/26/2019	01/30/2019	01/26/2019	01/26/2020		01/30/2019	PACE	Admin	LOCD	Completed	Not Selected	Active
Action	▼ 759	986650				*		1	01/30/2019	01/30/2019	01/30/2019	01/30/2020		01/30/2019	MICHOICE	Face To Face Review	LOCD	Completed	Selected	Active
Action	₹ 759	986648						1	01/29/2019	01/30/2019	01/29/2019	01/29/2019		01/30/2019		Face To Face Review	Admin	Completed	Selected	Active
Action	▼ 759	986649						67	01/30/2019	01/30/2019	01/30/2019	01/30/2020		01/30/2019	PACE	Admin	LOCD	Completed	Not Selected	Active
Action	₹ 759	986628						0	01/24/2019	01/24/2019	01/24/2019	01/29/2019		01/30/2019		Face To Face Review	Verification	Completed	Documents Not Available	Active
Action	₹ 759	986643						1	01/28/2019	01/28/2019	01/28/2019	01/28/2020		01/28/2019		Face To Face Review	LOCD	Completed	Selected	Active
Action	₹ 759	986642						4	01/28/2019	01/28/2019	01/28/2019	01/28/2020		01/28/2019		Face To Face Review	Verification	Completed	Documents Not Available	Active
Action	₹ 759	986636						1	01/28/2019	01/28/2019	01/28/2019	01/28/2020		01/28/2019	MICHOICE	Face To Face Review	LOCD	Completed	Selected	Active
Action	₹ 759	986635						1	01/28/2019	01/28/2019	01/28/2019	01/28/2020		01/28/2019	MICHOICE	Face To Face Review	LOCD	Completed	Not Selected	Active
Action	▼ 759	986625						1	01/24/2019	01/24/2019	01/24/2019	01/24/2020		01/24/2019		Face To Face Review	LOCD	Completed	Not Selected	Active
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LOCD Secondary Review

LOCD Secondary Review

- Secondary Review is available only when a LOCD is entered in CHAMPS and results in a Door 0, indicating ineligibility.
- Old Process: Exception/Immediate Review Frailty Criteria
- New Process: Secondary Review
 - Provider or Beneficiary may request review
 - Review is for all Doors 1-8, not just door 8
 - Up to three business days to make request (following adverse action notice)
 - MDHHS or its Designee will contact provider to inform them to upload documentation.



LOCD Secondary Review cont.

- Determined eligible
 - MDHHS will notify the provider and the individual (or their legal representative)
 - MDHHS or its designee will enter the appropriate LOCD in CHAMPS following the Secondary Review
- Determined ineligible
 - MDHHS will notify all parties and issue an adverse action notice to the individual (or their legal representative)



Passive Redetermination

Passive Redetermination

- When assessment data is available, MDHHS will apply an algorithm that uses common assessment items to allow CHAMPS to generate a new LOCD for the beneficiary via Passive Redetermination.
- Where the data comes from:
 - MDS- Minimum Data Set
 - iHC Inter RAI Home Care Assessment



Passive Redetermination cont.

In order for the Passive Redetermination process to occur, the beneficiary must have an active qualifying LOCD:

 A passive redetermination cannot find a beneficiary ineligibile.



Passive Redetermination cont.

- A qualified licensed health professional is:
 - Physician,
 - Registered Nurse,
 - Licensed Practical Nurse,
 - Clinical Social Worker (Limited License Bachelor of Social Work, Limited License Master Social Worker, Licensed Bachelor Social Worker, or Licensed Master Social Worker),
 - Physician's Assistant, Nurse Practitioner,
 - Licensed and Limited Licensed Psychologist,
 - Physical Therapist,
 - Respiratory Therapist,
 - Occupational Therapist or Speech Therapist



Passive Redetermination - Conditions

- Assessment date cannot be greater than 180 days from the CHAMPS date
- Assessment date cannot be greater than current CHAMPS date
- Assessment type (MDS located in field A0310)
 - Will not include null, Zero, 99
- Existing active LOCD doors 4, 7 and 8
- Must have a current admission or enrollment
- Must have record in Enrollment File (beneficiaries who are member of Health Plans)



Passive Redetermination - Doors

- The correspondence between MDS and iHC assessment items and LOCD items is extensive but not complete.
- The algorithm used for the passive redetermination is not able to verify eligibility through all LOCD Doors.



Passive Redetermination - Doors cont.

- Door 1: Activities of Daily Living Yes
- Door 2: Cognitive Performance Yes
- Door 3: Physician Involvement
 - MDS Yes
 - iHC No
- Door 4: Treatments and Conditions No
- Door 5: Skilled Rehabilitation Therapy Yes
- Door 6: Behavior
 - MDS Yes
 - iHC Partial
- Door 7: Service Dependency No
- Door 8: Frailty No



Passive Redetermination – Doors cont.

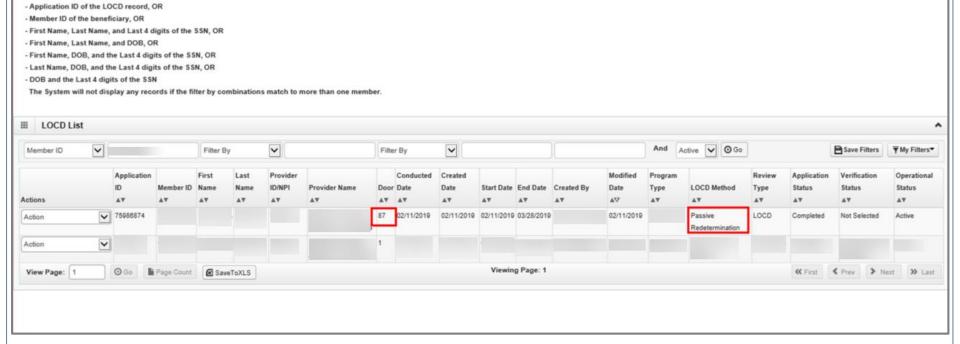
• When a beneficiary is currently eligible through a door 4, 7, or 8 that the passive redetermination cannot confirm LOCD eligibility through a different door, the passive redetermination will be bypassed and the current door's (4, 7, or 8) end date will remain.



Passive Redetermination & Door 87

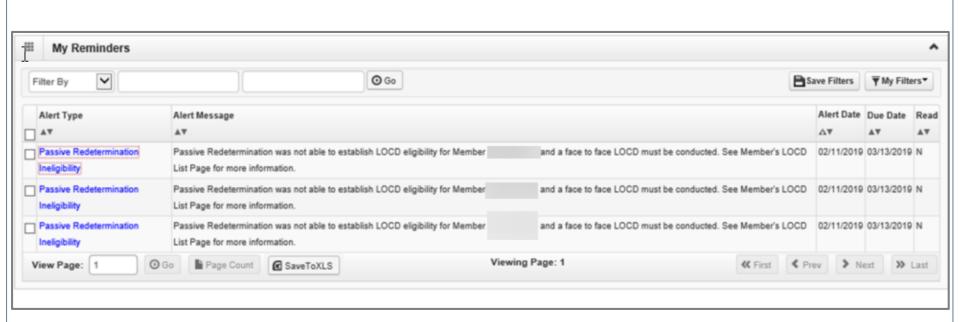
 When the passive redetermination process occurs but the process cannot confirm eligibility based on MDS or iHC data, CHAMPS will create a LOCD Door 87, with an End Date of 45 days later or the current LOCD End Date whichever is sooner.





To Search member's LOCD records, complete one of the following criteria:







PACE

PACE Deeming - Door 67

- Applies only to PACE providers.
- Is a payable LOCD for PACE providers only.
- It is not adoptable.
- Current process of requesting deeming will continue.
- If MDHHS approves deeming, a Door 67 will be created in CHAMPS by PACE contract manager.
- All Door 67s will have an end date in CHAMPS and a new face-to-face LOCD will need to be conducted when the Door 67 is ending.



	Application ID	Member ID	First Name		Provider ID/NPI	Provider Name	Door		Date			Created By	Date	Туре	Method	Туре		Status	Operatio Status
ctions	AV	A.A.	A.A.	A.	AV	AV	AV	AW	A.A.	AA	A ▼	A	₩A	AV	AA	AA	A	A.	A.A.
Action	₹ 75986646						67	01/26/2019	01/30/2019	01/26/2019	01/26/2020		01/30/2019	PACE	Admin	LOCD	Completed	Not Selected	Active
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Action	75986648				1		1	01/29/2019	01/30/2019	01/29/2019	01/29/2019		01/30/2019	MICHOICE	Face To	Admin	Completed	Selected	Active
Action	75986649						67	01/30/2019	01/30/2019	01/30/2019	01/30/2020		01/30/2019	PACE	Admin	LOCD	Completed	Not Selected	Active
Action	₹ 75986628						0	01/24/2019	01/24/2019	01/24/2019	01/29/2019		01/30/2019	MICHOICE	Face To Face Review	Verification	Completed	Documents Not Available	Active
Action	▼ 75986643						1	01/28/2019	01/28/2019	01/28/2019	01/28/2020		01/28/2019		Face To Face Review	LOCD	Completed	Selected	Active
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Action	▼ 75986636						1	01/28/2019	01/28/2019	01/28/2019	01/28/2020		01/28/2019	MICHOICE	Face To Face Review	LOCD	Completed	Selected	Active
Action	▼ 75986635						1	01/28/2019	01/28/2019	01/28/2019	01/28/2020		01/28/2019	MICHOICE	Face To Face Review	LOCD	Completed	Not Selected	Active
Action	75986625						1	01/24/2019	01/24/2019	01/24/2019	01/24/2020		01/24/2019	MICHOICE	Face To Face Review	LOCD	Completed	Not Selected	Active



Application ID: 75986715



MICHIGAN MEDICAID NURSING FACILITY LEVEL OF CARE DETERMINATION (LOCD)

APPLICATION INFORMATION

CHAMPS Provider ID:

Beneficiary Information

Medicaid ID:

Middle Initial:

Last Name:

Representative (if applicable):

LOCD Information

Door Type: DOOR 67 - PACE DEEMING

Provider ID:

Conducted Date: 02/01/2019

Start Date: 02/01/2019

Provider Name:

Reviewer Name:

End Date: 02/01/2020



Freedom of Choice (FOC)

Freedom of Choice

- The form is representation that the individual who meet the LOCD criteria are informed of all programs for which they qualify and allows them to make an informed choice about how they want to receive long-term services and supports (LTSS).
- Understanding the options an having ongoing access to information about settings and programs.
 - Signature is attestation the above was adequately provided
 - Date and signature of beneficiary are required



44		Application	ID:
M&DHHS	MICHIGAN MEDICAID NUR	SING FACILITY LEVEL OF CARE DETE	RMINATION (LOCD
Provider's Name :			
Provider's ID/NPI:			
Applicant's Name: Date of Birth :		LOCD Created-on Date:	7
Representative(if any)			
SECTION I-MEDICAL	/FUNCTIONAL ELIGIBILITY		
Based on an LOCD mapplicant indicated ab		of LTC needs conducted on 09/21/2018 ,t (date)	he
Does meet the LOC	CD medical/functional criteria	for Medicaid NF Level of Care by scoring i	n Door
		eria for Medicaid NF Level of Care (please	,
Does Not meet the proceed to Section			Date
Does Not meet the proceed to Section! Signature of healthcare proceed.	II) rofessional completing or adopting L		
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Does Not meet the proceed to Section! Signature of healthcare proceed to Section! SECTION II-FREEDO I have been advised to LTC programs listed to I choose to receive se MI Choice Waiver F Nursing Facility. PACE program. MI Health Link.	nofessional completing or adopting L M OF CHOICE that I meet LOCD criteria and elow. I have received informativices and supports from:	OCD Healthcare profession title	Date he ny area.

I have received a copy of a denial of Medicaid NF Level of Care service based on the LOCD and understand

Signature of applicant's representative

Date

my right to appeal.

Signature of applicant



Provider Resources

- MDHHS website: www.michigan.gov/medicaidproviders
- We continue to update our Provider Resources, just click on the links below:
 - Listserv Instructions
 - Medicaid Alerts and Biller "B" Aware
 - Quick Reference Guides
 - Update Other Insurance NOW!
 - Medicaid Provider Training Sessions
- Provider Support:
 - ProviderSupport@michigan.gov or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program



Provider Resources cont.

MI Choice Waiver

- https://www.michigan.gov/mdhhs/0,5885,7-339-71547_2943_4857_5045-16263--,00.html
 - Weylin Douglas
 - Heather Hill

MI Health Link

- https://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_64077---,00.html
- integratedcare@Michigan.gov
- Erika Poland
- Rebecca Bradfield

PACE

- https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_78448-87437--,00.html
- Aimee Khaled

