

Table of Contents

APPLICATION FOR BENEFITS 1

VIEW BENEFITS | VIEW LETTERS..... 1

POST ELIGIBILITY 2

REPORT MY HOURS | EXEMPTIONS 2

RENEW MY BENEFITS | REPORT CHANGES 2

NOTIFICATIONS 2

RESOURCES 2

COMMUNITY PARTNERS 2

MICHIGAN ONLINE REPORTER SYSTEM 2

APPENDIX 3

 SCREENSHOTS: 3

Application for Benefits (AFB)

Figure	Update
NA	AFB and Renew My Benefits (RMB) Asset Test Policy Change. Effective December 1, 2019, Asset limit for Food Assistance Program (FAP), Cash Assistance (FIP) and State Emergency Relief (SER) will all be the same \$15,000. FIP and FAP applicants will no longer see the Vehicle or Tax-Deductible question, when completing the Income section or adds Employment, Self-Employment, or Additional Income, and applicant now will see the Household Member field as mandatory. More details on asset test and other eligibility requirements for public assistance benefits programs administered by MDHHS can be found at www.michigan.gov/MDHHS and clicking on the “Assistance Programs” tab near the top of the page.
1 – 4	AFB. Newly added questions to the Application for Benefits, Healthcare Program Details section for individuals in a household between 19 and 64 applying for healthcare so user can attest to having a Healthy Michigan Plan Exemption, report Qualifying Activity at the time of application, report being medically frail, and pregnancy information.
5	AFB. Resident completing an AFB or RMB can enter a Community Partner (CP) ID on the signature page for CP acknowledgement for the one-time assist.

View Benefits | View Letters

Figure	Update
6 - 11	View Benefits. Users will see information on their View Benefits page for what is needed for their Healthy Michigan Plan benefits.
12	View Letters. MI Bridges users with active Healthy Michigan Plan will see new correspondence in my View Letters so they will know what actions need to be taken.

Post Eligibility (PE)

Figure	Update
13 – 17	PE. Users receiving program benefits can now see dynamic sections about my FAP benefits including Double Up Food Bucks, FreshEBT, Cash benefits, and Healthcare benefits to understand how to effectively use these benefits.

Report My Hours | Exemptions

Figure	Update
18 - 22	Report My Hours Exemptions. Healthy Michigan Plan recipients subject to reporting hours for Work Requirements for any given month, if unable to complete qualifying activity can Report an Exemption.

Renew My Benefits | Report Changes

Figure	Update
23 – 30	Renew My Benefits Report Changes. A client Renewing Benefits or Reporting a Change will see an updated header adding the Name on the Case and Case Number.

Notifications

Figure	Update
31	Notifications. New notification types for the users with due dates in Upload Documents to upload more information to MDHHS; reminder to the user when a renewal is coming due to complete and submit a renewal; new notification to remind the user when an appointment is approaching; and new notification for a user with more specific information for eligibility determination so the user will know what action are needed. Upload Documents enhancement to document types in selection drop-down. (Examples: DHS-1004, MDHHS-5419, MDHHS-5446, CDC Temporary Excess Income Notice, and other documents will include the option for “Community Service Activity Report”).

Resources

Figure	Update
32	Resources. New resources added related to Help Me Find Resources for user access to state resources related to lead.
NA	Resources. A resource selected for a need statement will not be display again if already in the users saved resources.

Community Partners (CP)

Figure	Update
33 - 43	CP Referral Management. Enhancement of Referral Management function adding a new permission level of “Assign Referral” assigned by the Lead Point of Contact (LPOC). The LPOC can view completed referrals, a list of assigned referrals, and a new page in their organizations report to track different referral metrics by user. A user with Assign Referral permission can view referrals assigned for action, view in progress and completed referrals, and ability to suggest resources for a need that has not been met so the client has help.
NA	CP Referral Management Metrics. LPOC report to function track the number of referrals assigned to each user in the organization and metric about the number of resources suggested to clients.
44	CP Post Eligibility. Navigators with the proper permissions will see the same client’s post eligibility benefit information in their client director.

Michigan Online Reporter System (MORS)

Figure	Update
45	MORS. When a MORS user completes a complaint, the user will see an updated submission confirmation message.

Appendix

Screenshots:

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

Apply for Benefits

- Add/Remove Program ✓
- Introduction ✓
- Household Members ✓
- Household Details ✓
- Income ✓
- Expenses ✓
- Program Details**
- Final Details & Submit

Because you are applying for Healthcare Coverage, please answer the following.

Did anyone have insurance through a job and lose it in the last 3 months?

Does anyone need help paying for medical bills from the past 3 months?

Is anyone currently enrolled in health coverage (even if not applying)?* ⓘ

Does anyone in the household have a job that offers health insurance?

Does anyone in the household have a physical disability/mental health condition that limits the ability to work, attend school, or take care of daily needs?

Does anyone in the household live in a medical facility/nursing home or needs help with activities of daily living?

Does anyone want help paying Medicare Premiums? ⓘ

Did anyone in your home consume water from the Flint Water System and live, work, or receive childcare or education at an address that was serviced by the Flint Water System from April 2014 through present day?

Figure 1 Application for Benefits

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

Apply for Benefits

- Add/Remove Program ✓
- Introduction ✓
- Household Members ✓
- Household Details ✓
- Income ✓
- Expenses ✓
- Program Details**
- Final Details & Submit

Because you are applying for Healthcare Coverage, please answer the following.

Did anyone have insurance through a job and lose it in the last 3 months?

Does anyone need help paying for medical bills from the past 3 months?

Is anyone currently enrolled in health coverage (even if not applying)?*

Does anyone in the household have a job that offers health insurance?

Does anyone in the household want to report any exemptions for Work Requirements?

Does anyone in the household want to report any Qualifying Activities for Work Requirements?

Does anyone in the household have a physical, mental, or emotional health condition that causes limitations in activities (like bathing, dressing, daily chores, etc.), live in a medical facility or nursing home, or is anyone in the household medically frail?

Does anyone want help paying Medicare Premiums?

Did anyone in your home consume water from the Flint Water System and live, work, or receive childcare or education at an address that was serviced by the Flint Water System from April 2014 through present day?

Figure 2 Application for Benefits

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

Apply for Benefits

- Add/Remove Program
- Introduction
- Household Members
- Household Details
- Assets
- Income
- Expenses
- Program Details**
- Final Details & Submit

Select the Qualifying Activities that Tamara Davis (50) wants to report for Work Requirements. *

[Qualifying Activities Definitions](#)

Income
Employment, self-employment, or receiving income consistent with 80 hours of minimum wage per month.

Job Training
Directly related to employment.

Tribal Employment Program
Participating in a tribal employment program.

Vocational Training
Directly related to employment.

Internship
Unpaid workforce engagement directly related to employment.

Job Search Related to Employment
Directly related to job training.

School
Including, but not limited to, high school equivalency test preparation or postsecondary education.

Community Service
Must be completed with a nonprofit organization that is exempt from taxation under section 501(c)(3) or 501(c)(4) of the internal revenue code of 1986, 26 USC 501. Community service can only be used as a qualifying activity for up to 3 months in a 12-month period.

Substance Use Disorder Treatment
Must be court-ordered, prescribed by a licensed medical professional, or is a Medicaid-funded substance use disordered treatment.

- Income
- Job Training
- Tribal Employment Program
- Vocational Training
- Internship
- Job Search Related to Employment
- School
- Community Service
- Substance Use Disorder Treatment

Select the most recent date Tamara completed one of these activities.*

Select a Date

[Back](#) [Continue](#)

Figure 3 Application for Benefits

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

Apply for Benefits

- Add/Remove Program
- Introduction
- Household Members
- Household Details
- Assets
- Income
- Expenses
- Program Details**
- Final Details & Submit

Select the exemption(s) that Tamara Davis (50) wants to report for Work Requirements.

[Exemption Type Definitions](#)

Pregnant
For anyone who is pregnant or was pregnant within the last two months.

Caring for a child under 6
For anyone who is the main caretaker of a child under 6. Only one parent per household may claim this exemption.

Full-time student
For anyone who is a full-time student.

Under age 21 and was in Michigan foster care
For anyone who is under the age of 21 and who was previously in foster care in Michigan.

Incarcerated within the last 6 months
For anyone who was in prison or jail within the last 6 months.

Receiving unemployment benefits from Michigan
For anyone who is currently receiving unemployment benefits from the State of Michigan.

Receiving temporary or permanent disability benefits
For anyone who is currently receiving temporary or permanent disability payments from a private insurer or the government.

Good cause
For anyone who has a disability as defined by the Americans with Disabilities Act, Patient Protection and Affordable Care Act, or the Rehabilitation Act of 1973.

This exemption is also for anyone who has a serious illness or who is hospitalized or has an immediate family member living with them who has a serious illness or is hospitalized.

Work limiting medical condition
For anyone who has a work limitation according to a doctor.

Caring for a dependent with a disability
For anyone who is caring for a dependent, in or out of the home, with a disability that needs full-time care based on a doctor's order. Only one person per household may claim this exemption.

Caring for an incapacitated individual
For anyone who is caring for an incapacitated individual even if the individual being cared for is not a dependent. An incapacitated individual is anyone who meets the conditions for being medically frail below.

Medically frail
For anyone who has any of the following:

- A physical, mental, or emotional health condition that limits a daily activity (like bathing, dressing, daily chores, etc.)
- A physical, intellectual, or developmental disability that impairs the ability to perform one or more activities of daily living
- A physical, mental, or emotional health condition that requires frequent monitoring
- A disability determination based on Social Security criteria (SSDI)
- A chronic substance abuse disorder
- A serious and complex medical condition or special medical needs
- Is in a nursing home, hospice, or is receiving home help services

Pregnant
 Caring for a child under 6
 Full-time student
 Under age 21 and was in Michigan foster care
 Incarcerated within the last 6 months
 Receiving unemployment benefits from Michigan
 Receiving temporary or permanent disability benefits
 Good cause
 Work limiting medical condition
 Caring for a dependent with a disability
 Caring for an incapacitated individual
 Medically frail

[← Back](#) [Continue](#)

Figure 4 Application for Benefits

Navigator Information

Did a navigator assist you in completing this application?

None ▼

- None
- Samantha Ferik - Intercare Community Health Network
- Adam Drum - East Lansing Center for Health
- + Provide Community Partner ID (CP ID)

representative

[← Back](#)

Figure 5 Application for Benefits

View Benefits

Healthcare Coverage

Monthly Action Needed

[Hide Benefit Details](#)

Child Development & Care (CDC)

Your payment is \$100 every 2 weeks.

[Show Benefit Details](#)

The following people have active Healthcare benefits:

- Tamara Davis**
Monthly Action Needed [View Plan Details](#)
- Matthew Davis**
Monthly Action Needed [View Plan Details](#)
- Brennan Davis** [View Plan Details](#)
- Sarah Davis** [View Plan Details](#)

Figure 6 View Benefits

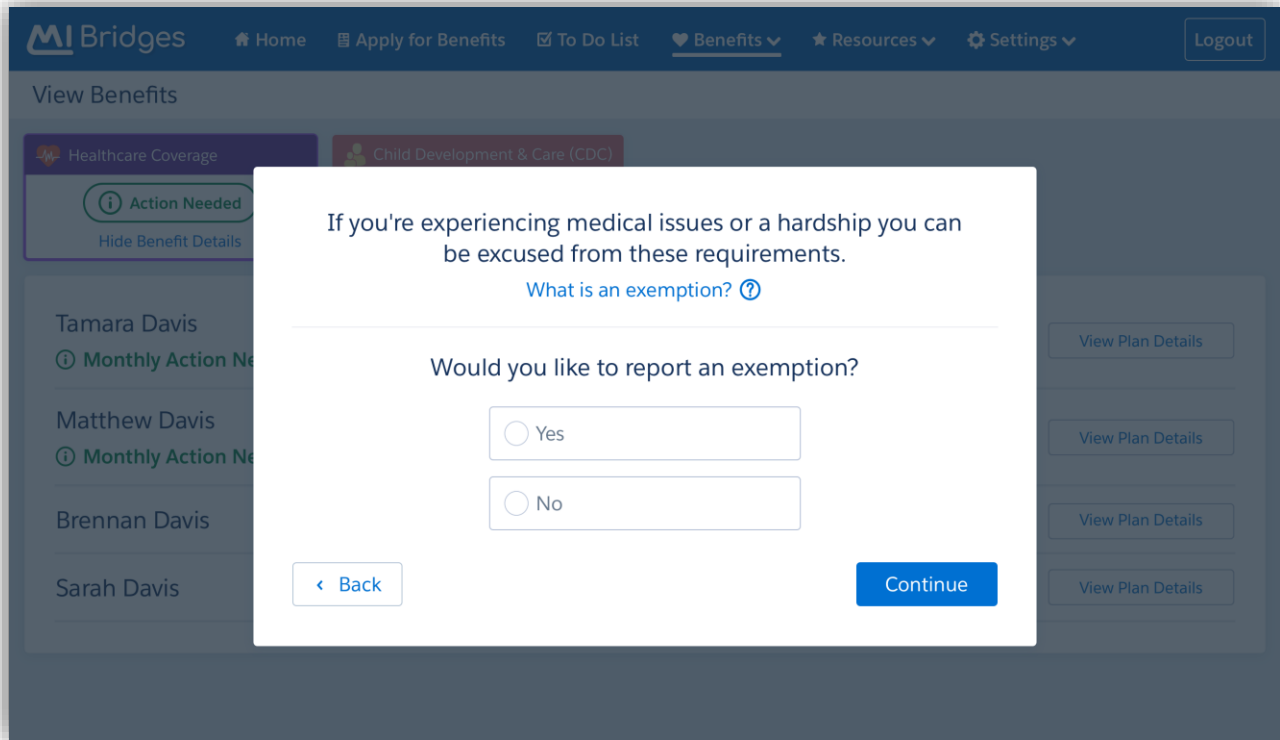


Figure 7 View Benefits

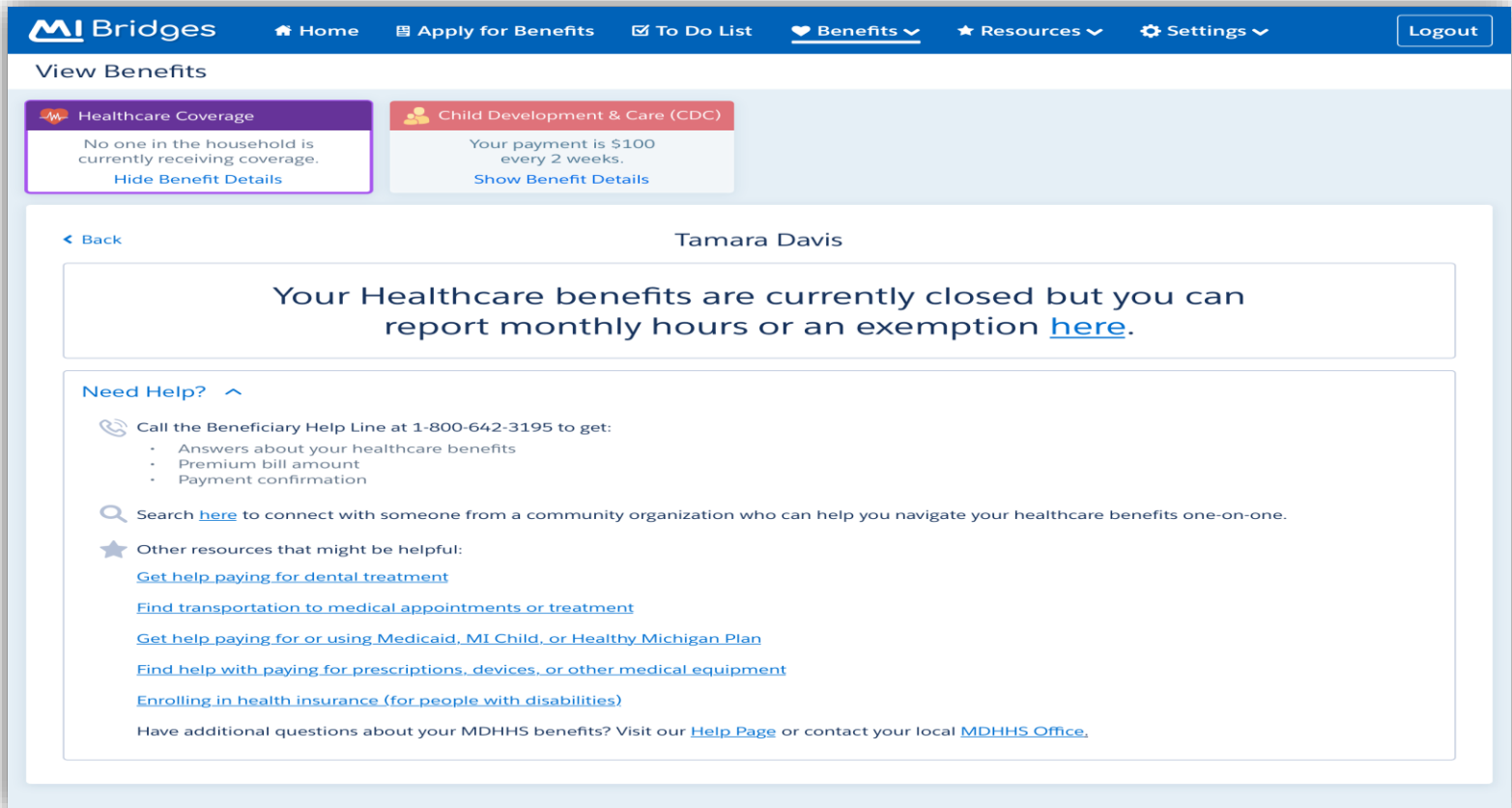


Figure 8 View Benefits

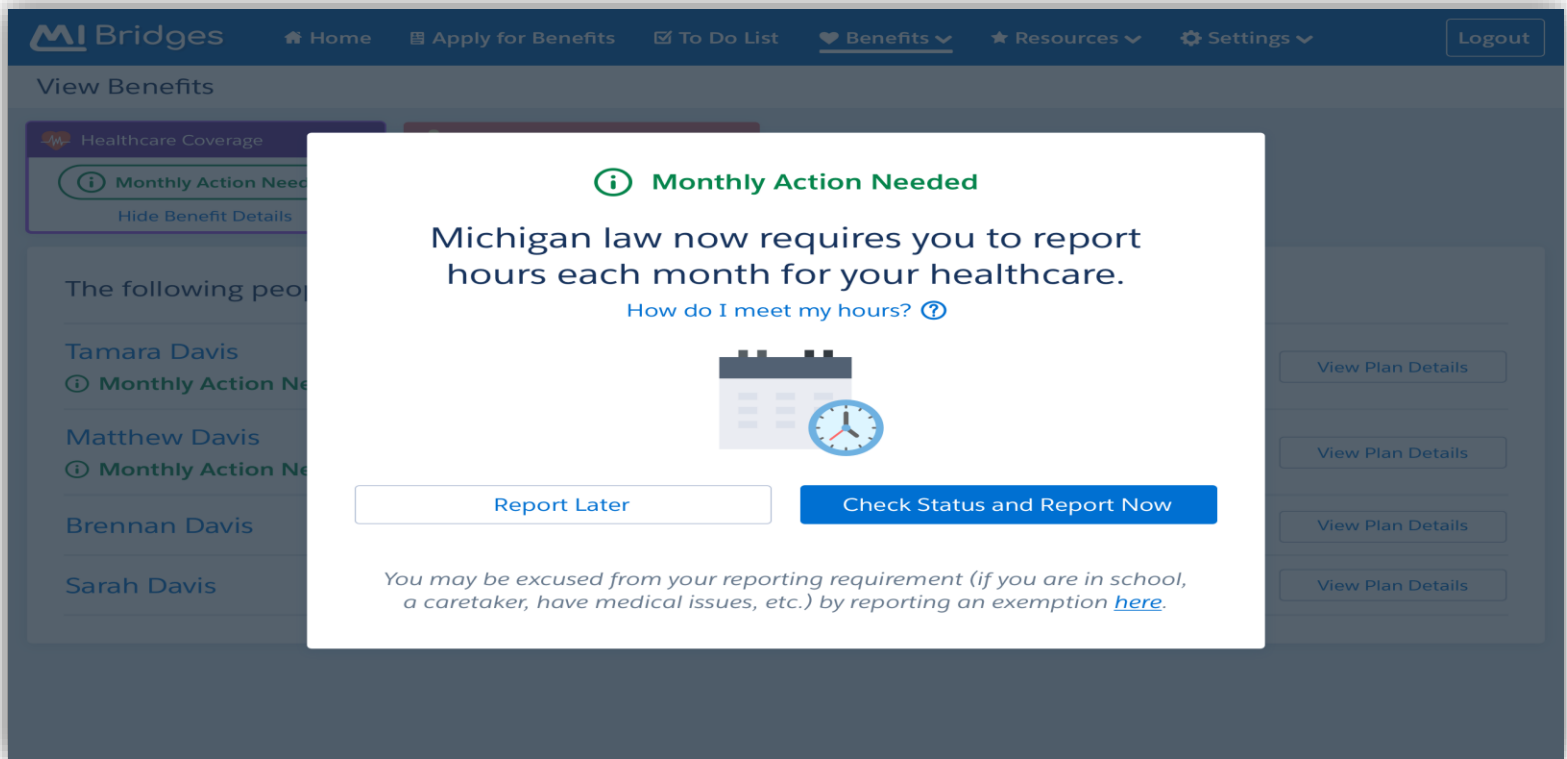


Figure 9 View Benefits

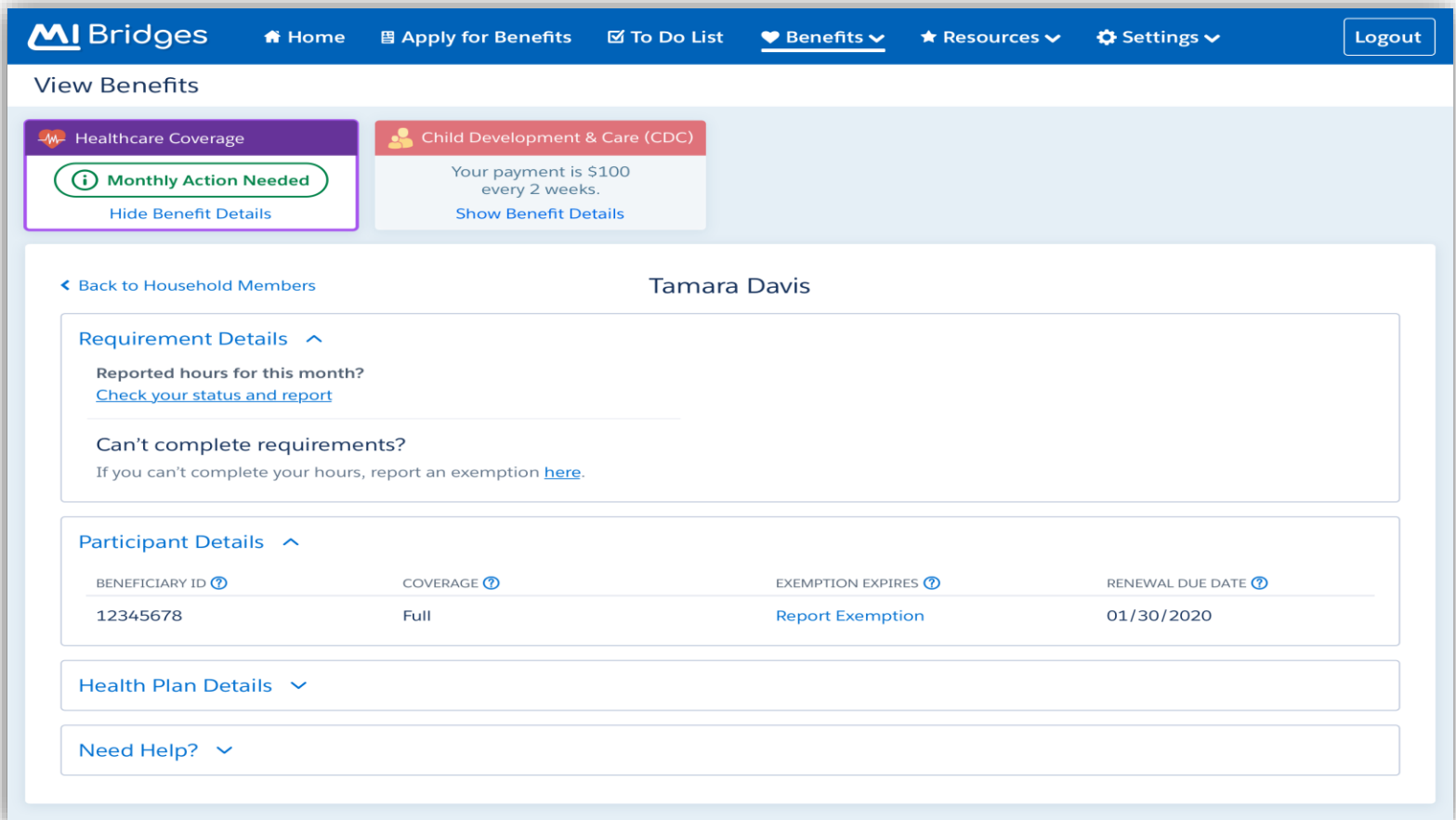


Figure 10 View Benefits



Figure 11 View Benefits

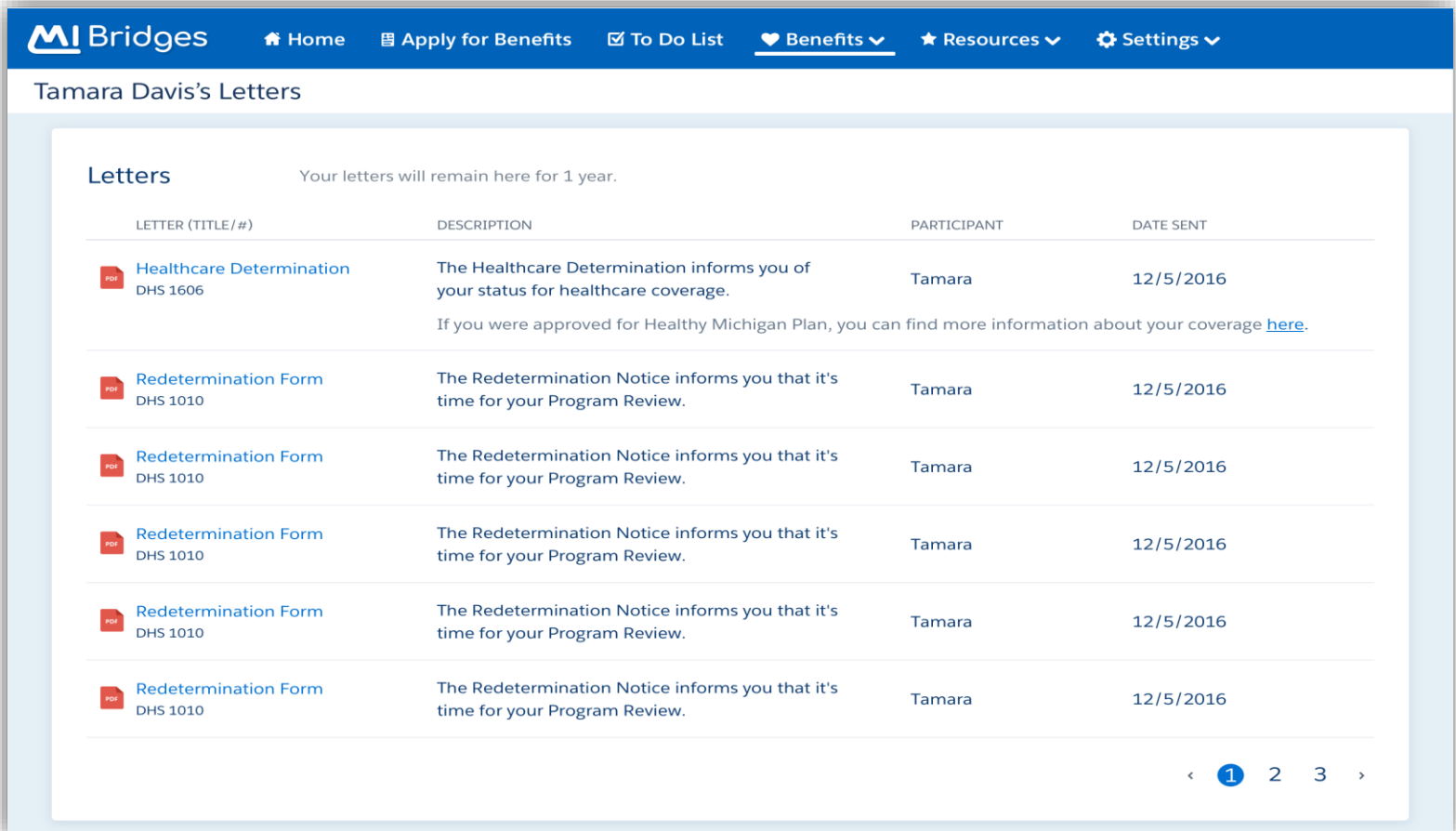


Figure 12 View Letters

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

View Benefits

Food Assistance Program (FAP)
You will receive \$505 on 7/13/2019.
[Show Benefit Details](#)

Child Development & Care (CDC)
Your payment is \$100 every 2 weeks.
[Show Benefit Details](#)

[Back to Household Members](#) **Food Assistance Program (FAP)**

Benefit Details ^

PARTICIPANTS ⓘ	PAYMENT AMOUNT ⓘ	NEXT PAYMENT ⓘ	RENEWAL DUE DATE ⓘ
Tamara, Matthew, Bre... (4) Show All	\$505	\$505	01/30/2020

Use & Stretch Benefits ^

- 🍎 Get double the fruits and veggies at participating grocery stores and farmers markets using the Double Up Food Bucks Program.
• Find a [location](#) near you.
- 📠 Your EBT card will arrive in 5-7 business days. If you need to replace your card call 888-678-8914.
- ★ Other resources that might be helpful:
 - [Find food pantries, food banks, and other emergency food assistance](#)
 - [Get food vouchers that you can exchange for groceries or meals](#)
 - [Get baby food or formula](#)

Have additional questions about your MDHHS benefits? Visit our [Help Page](#) or contact your local [MDHHS Office](#).

Figure 13 Post Eligibility

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

View Benefits

Food Assistance Program (FAP)
You will receive \$505 on 7/13/2019.
[Show Benefit Details](#)

Child Development & Care (CDC)
Your payment is \$100 every 2 weeks.
[Show Benefit Details](#)

Check Your Balance

You can get coupons and track your spending using the FreshEBT mobile app on your phone. Learn more [here](#).
The FRESHEBT app is not administered by MDHHS

Your food benefits are:
Active

Tamara, Matthew, Bre... (4) [View Details](#)

Figure 14 Post Eligibility

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings

View Benefits

Cash Assistance
Action Needed
[Show Benefit Details](#)

Child Development & Care (CDC)
Your payment is \$100 every 2 weeks.
[Show Benefit Details](#)

Prepare for PATH

Wed Jun 30 8:00 AM	Purpose Application Type In Person Location 12140 Joseph Campau Ave, Detroit, MI 48207
--	--

Call your MDHHS caseworker immediately if you need to reschedule. Your case will close if you miss your appointment.

Helpful Resources

Get Ready for Day 1

- Need help with public transportation? Contact your MDHHS caseworker or find transportation [here](#).
- Need help with childcare? Find help [here](#).
Once you start PATH they will provide transportation support like a bus pass, gas card, or mileage reimbursement.

Other resources that might be helpful:

- [Get food vouchers that you can exchange for groceries or meals](#)
- [Get assistance with gas money](#)
- [Get clothes for job interviews](#)

Have additional questions about your MDHHS benefits? Visit our [Help Page](#) or contact your local [MDHHS Office](#).

Figure 15 Post Eligibility

Unable to Load Your Appointment

We're unable to show you information regarding your appointment right now. Please try again later.

Figure 16 Post Eligibility | System Limitation Message

The screenshot shows the 'View Benefits' page on the MI Bridges portal. The navigation bar includes 'Home', 'Apply for Benefits', 'To Do List', 'Benefits', 'Resources', 'Settings', and 'Logout'. Below the navigation bar, there are two benefit cards: 'Healthcare Coverage' with an 'Action Needed' notification and 'Child Development & Care (CDC)' with a payment status of \$100 every 2 weeks. The main content area features a large 'Action Needed' notification titled 'Sign up for a Health Plan' with a red cross icon. It includes the text: 'If you don't pick a health plan, we'll pick one for you. Call to sign up for a plan now. 1-800-975-7630'. At the bottom, it says: 'If you have your pin #, you can sign up online [here](#) at Michigan Enrolls.'

Figure 17 Post Eligibility

The screenshot shows the 'Renew Benefits' page on the MI Bridges portal. The navigation bar is the same as in Figure 17. The main content area is titled 'Healthcare Coverage' and contains the text: 'Here are the Medical Exemption records you previously reported. Ensure all information below is up to date.' Below this, there are three exemption records for 'Tamara Davis (50)', 'Sam Davis (40)', and 'Sam Davis (40)'. Each record shows the 'Medical Exemption Expires' date and buttons for 'Remove Exemption', 'Edit', or 'Remove'. At the bottom, there is a '+ Add New Medical Exemption' button, a '< Back' button, and a 'Continue' button.

Figure 18 Report My Hours

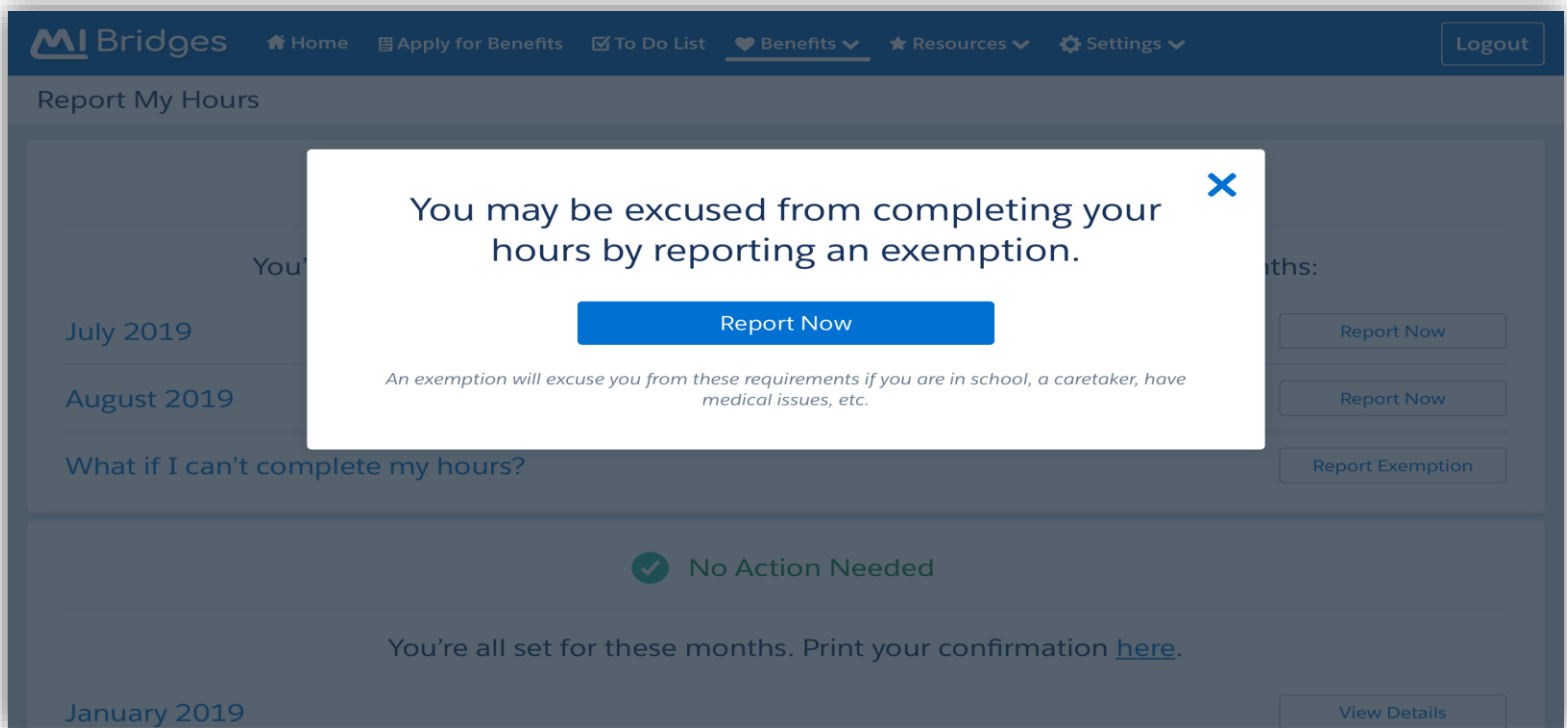


Figure 19 Report My Hours | Report Now

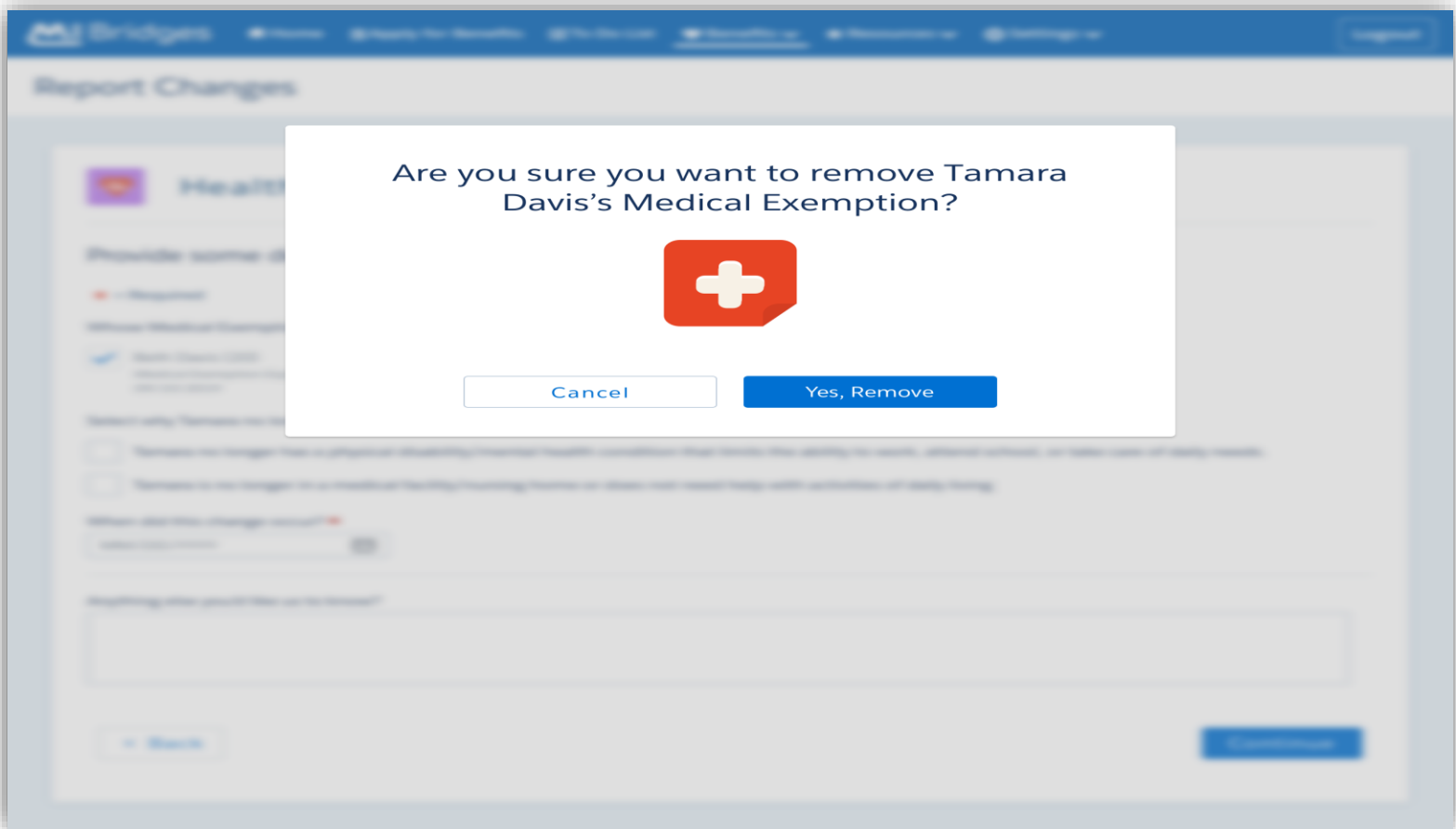


Figure 20 Report My Hours

Figure 21 Submission Confirmation

Month	You're All Set	Details
January 2019	✓	You have an exemption that excuses you from reporting hours this month.
February 2019	✓	You said: <ul style="list-style-type: none"> I have a job I'm looking for a job I'm in a tribal employment program
March 2019	✓	Based on what you previously told us about your situation, you do not need to report hours for this month.

Figure 22 Report My Hours | PDF

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

Renew Benefits

Healthcare Coverage

Provide some details to add a new Exemption.

* = Required

Who has a new Exemption to add? *

Tamara Davis (50)

Select any of the below that apply.

Exemption Type Definitions

- Pregnant
- Caring for a child under 6
Only one parent/household may claim
- Full-time student
Considered full time by your school
- Under age 21 and was in Michigan foster care
- Incarcerated within the last 6 months
Including prison or jail
- Receiving unemployment benefits from Michigan
- Receiving temporary or permanent disability benefits
Short or long term disability
- Good cause
Disability, illness, or hospitalization of yourself or a family member in the house
- Work limiting medical condition
Including asthma, heart disease and diabetes
- Caring for a dependent with a disability
Including family members
- Caring for an incapacitated individual
Providing 24/7 support for basic needs
- Medically frail
Health condition or disability that limits your daily life

Does Tamara have a physical disability/mental health condition that limits the ability to work, attend school, or take care of daily needs? *

Yes No

Is Tamara in a medical facility/nursing home or does she need help with activities of daily living? *

Yes No

When did this change occur? *

Select a Date

Sam Davis (40)

Don't see someone listed? ⓘ

Anything else you'd like us to know?

Figure 23 Renew My Benefits | Add New Exemption

The screenshot shows the 'Renew Benefits' page for 'Healthcare Coverage'. The navigation bar at the top includes 'MI Bridges', 'Home', 'Apply for Benefits', 'To Do List', 'Benefits', 'Resources', 'Settings', and 'Logout'. The main content area has a purple heart icon with a pulse line. Below the icon, the text reads: 'We do not have any Exemptions on file for your household. Click "Add New Exemption" to report things like:'. A bulleted list follows: '• Medical Condition', '• Caregiver', and '• Full-time student'. Below the list, it says 'Adding an exemption could help you keep your healthcare coverage.' There is a large button with a plus sign and the text '+ Add New Exemption'. At the bottom left is a '< Back' button, and at the bottom right is a blue button labeled 'Continue with no changes'.

Figure 24 Renew My Benefits | No Current Exemption Add New

The screenshot shows the 'Renew Benefits' page for 'Healthcare Coverage'. The navigation bar is identical to the previous screenshot. The main content area has the same purple heart icon. Below the icon, the text reads: 'Since this doesn't apply to your type of healthcare, you can Continue with no changes.' Below this text is a large button with a plus sign and the text '+ Add New Exemption'. At the bottom left is a '< Back' button, and at the bottom right is a blue button labeled 'Continue with no changes'.

Figure 25 Renew My Benefits | Report Changes Qualifying Activity Does Not Apply

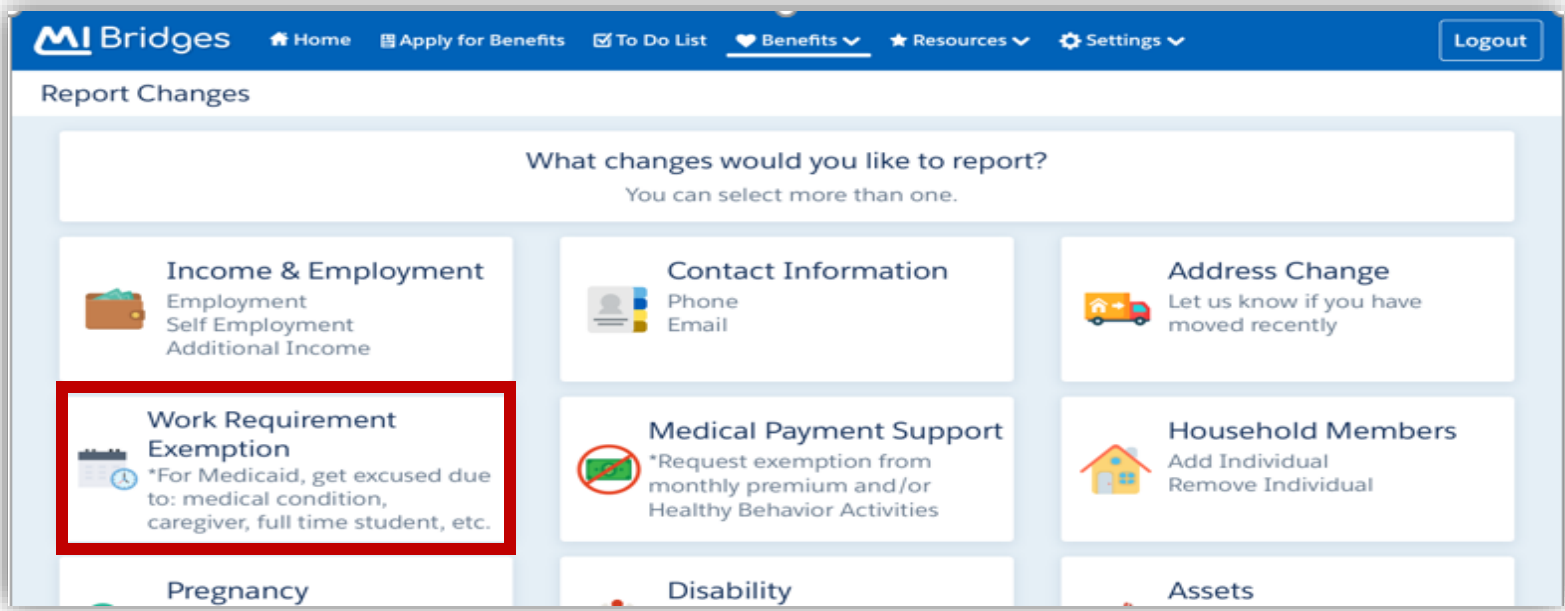


Figure 26 Report Changes | New Tile "Work Requirement Exemption"

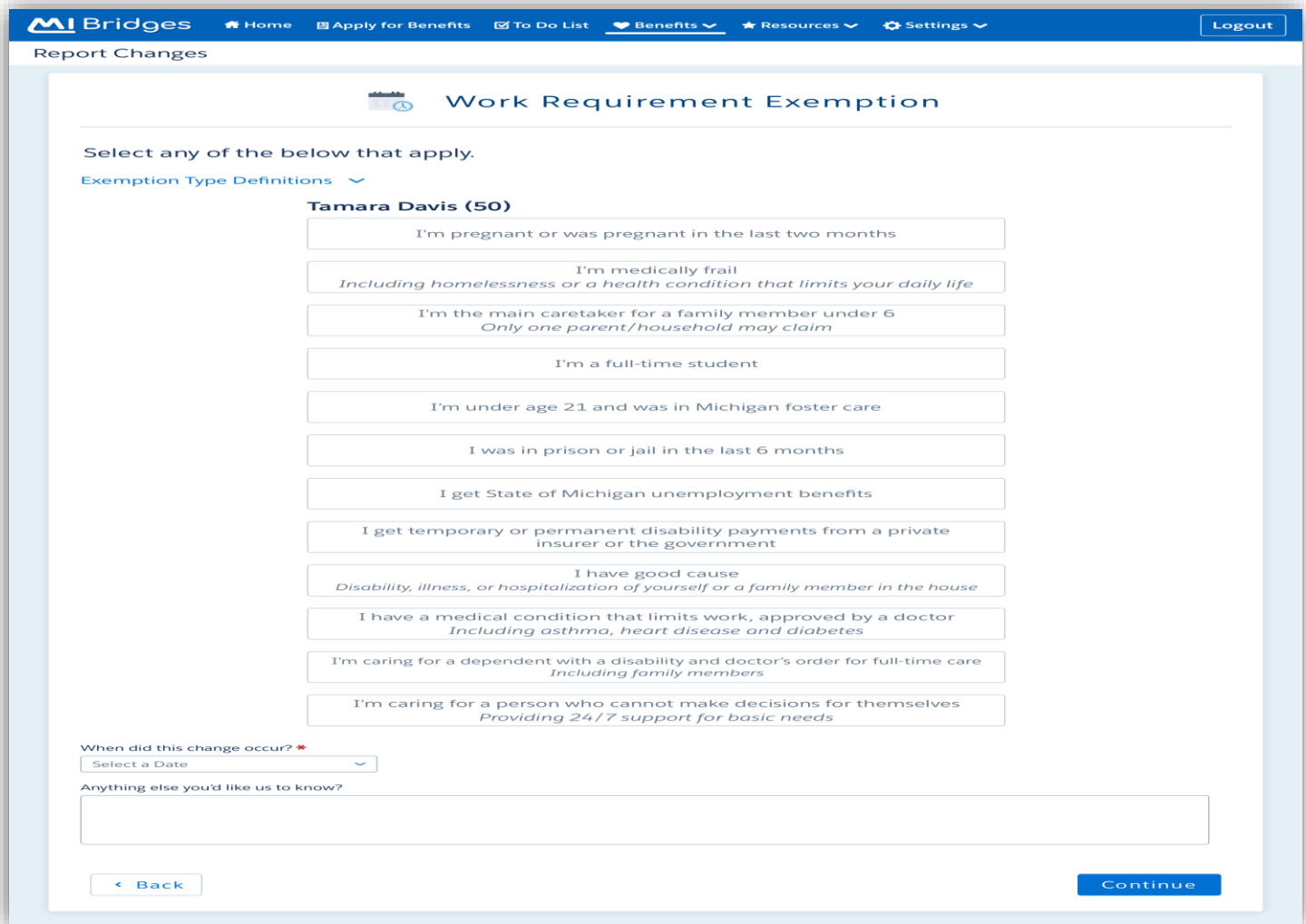


Figure 27 Report Changes | Work Requirement Exemption

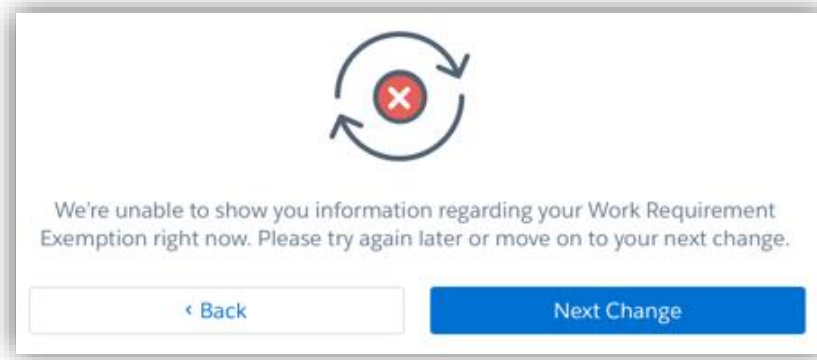


Figure 28 Report Changes | System Limitation Message

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

View Benefits

Healthcare Coverage
Monthly Action Needed
Hide Benefit Details

Child Development & Care (CDC)
Your payment is \$100 every 2 weeks.
Show Benefit Details

[Back to Household Members](#) **Matthew Davis**

Requirement Details ^

Reported hours for this month?
Call 1-XXX-XXX-XXXX to check your status and report

Can't complete requirements?
If you can't complete your hours, call 1-XXX-XXX-XXXX to report reason to be excused.

Participant Details ^

BENEFICIARY ID ⓘ	COVERAGE ⓘ	EXEMPTION EXPIRES ⓘ	RENEWAL DUE DATE ⓘ
12345678	Full	Call 1-XXX-XXX-XXXX to report reason to be excused.	01/30/2020

Health Plan Details v

Need Help? v

Figure 29 Not Head of Household Qualifying Activity Reporting

Report Changes

Date
10/31/17

Time
4:32 PM EST

Tracker Number
1491092789

Work Requirement Barriers

Add New Exemption

When did this change occur?
06/06/2019

Household Member
Tamara Davis

Pregnant

Caring for a child under 6

Full-time student

Under age 21 and was in Michigan foster care

Incarcerated within the last 6 months

Receiving unemployment benefits from Michigan

Receiving temporary or permanent disability benefits

Good cause

Work limiting medical condition

Caring for a dependent with a disability

Caring for an incapacitated individual

Medically frail

Remove Exemption

When did this change occur?
06/06/2019

Household Member
Tamara Davis

Exemption(s) Removed
Full-time student, Medically frail

Figure 30 Report Changes | Exemption PDF

Home
Apply for Benefits
To Do List
Benefits
Resources
Settings
Logout

Tamara Davis's Preferences

MI Bridges Preferences Share Info: Resources

Language Preferences Edit

Press the Edit button to update your MI Bridges language preferences.
 Por favor haga clic en el boton Edit Information para cambiar el Idioma o informacion.
 انقر على زر "تعديل" لتحديث اختياراتك للغة ماي بريدجس.

In what language would you like to view MI Bridges?
 English Español العربية

MI Bridges will now be shown in English.

Notification Preferences Edit

Step 1: Enter the phone number or email where we can contact you. We will need to verify your phone number before you can receive text notifications.

Get Text Alerts and Updates Sent To:
Add Mobile Number

Get Email Alerts and Updates Sent To:
tadavis@gmail.com

Step 2: Select your preference for how we should contact you.

Notification Type	Text	Email
Letters from MDHHS ?	<input type="checkbox"/>	<input type="checkbox"/>
Resource Updates ?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Application Submission	<input type="checkbox"/>	<input type="checkbox"/>
Reminders	<input type="checkbox"/>	<input type="checkbox"/>

Figure 31 Notifications

The screenshot shows the 'Find Resources' interface for the 'Housing & Shelter' topic. The user is in Step 2, 'Answer Questions'. The question is 'For Housing & Shelter, what would you like help with?'. There are five radio button options: 'Find emergency housing (examples: homeless shelters, crisis shelters, runaway/youth shelters)', 'Find housing', 'Lead testing services and repairs to my home to make it safer (Example: Lead testing services, roof repairs)', 'Repairs to my home to make it fit my health condition (example: wheelchair ramps)', and 'Housing for special populations (examples: children and adults with disabilities, seniors, veterans)'. The 'Lead testing services and repairs to my home to make it safer' option is selected and highlighted with a blue background. A red box highlights this option. There are 'Back' and 'Continue' buttons at the bottom.

Figure 32 Help Me Find Resources / New Topic

The screenshot shows the 'Janet Thompson Profile' management page. The page has a blue header with 'MI Bridges' and navigation links: Home, Partners, Announcements, Feedback, Reports, and a Logout button. Below the header is a 'Back to Active Users' link. The profile section is titled 'Personal Information' and includes fields for First Name (Janet), Last Name (Thompson), Work Number, Cell Phone, Email (Janet_Thompson@gmail.com), and Date of Birth. There is a 'Languages Spoken' dropdown menu. At the bottom of the personal information section are 'Cancel', 'Save and Update', and 'Remove User' buttons. Below this is the 'Address Information' section, which shows the organization address: '3333 Rexwood Dr., Suite #325, Lansing, MI, 48864 - Ingham County' and a 'Location' dropdown menu. At the bottom of the address section are 'Cancel' and 'Save and Update' buttons. The 'Role/User Permissions' section includes a note: 'You may only select roles that match the organization's Level of Engagement'. There are four checkboxes: 'Provide Navigation' (checked), 'View Metrics', 'Manage Referrals', and 'Assign Referrals'. The 'Manage Referrals' and 'Assign Referrals' checkboxes are highlighted with a red box. There is also a 'Manage Organization' checkbox.

Figure 33 Community Partner Referral Management

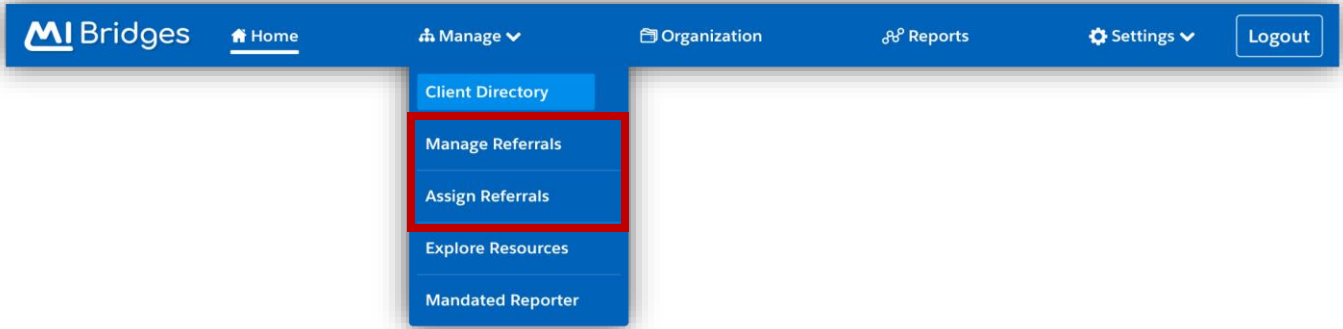


Figure 34 Community Partner Referral Management

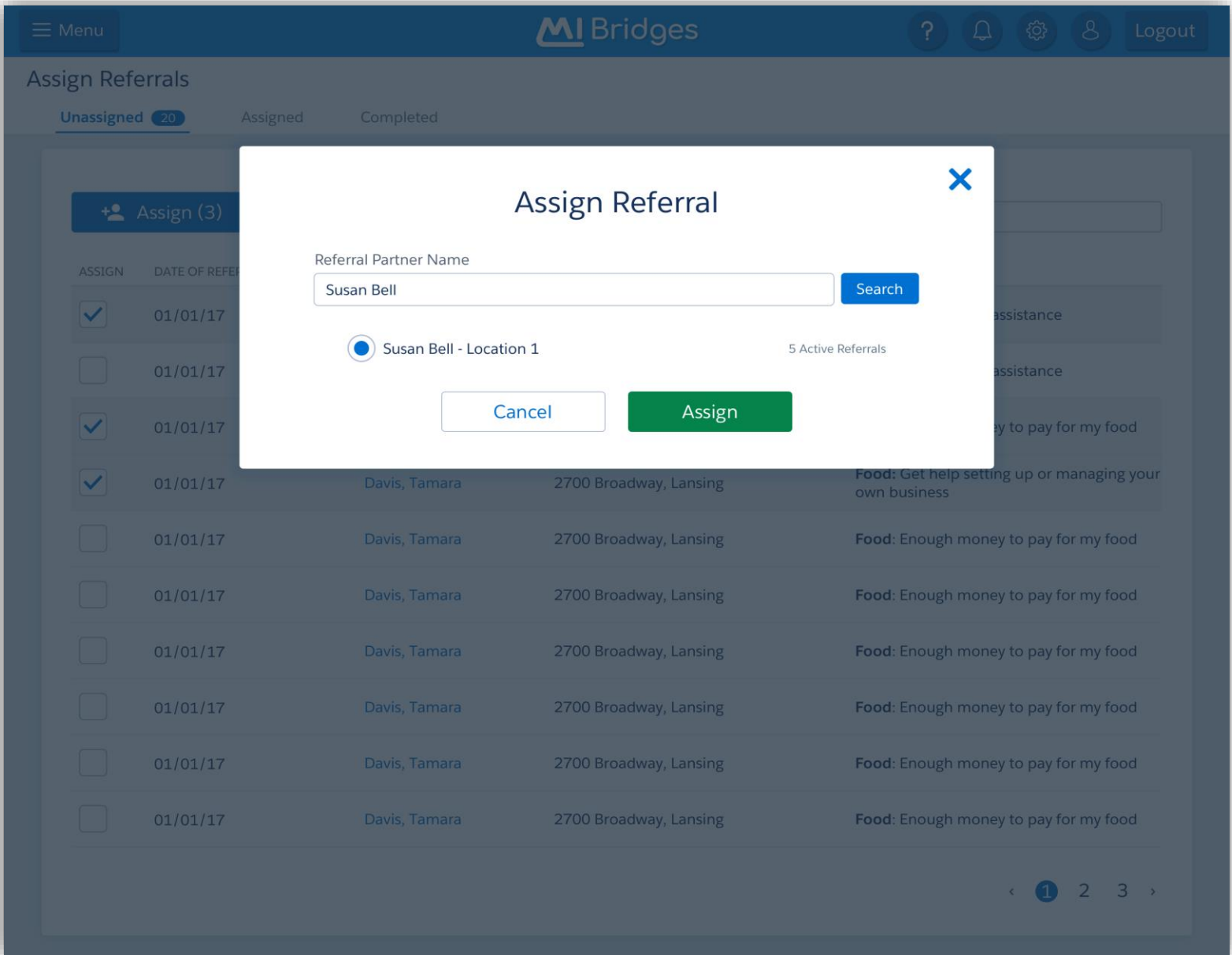


Figure 35 Community Partner Referral Management

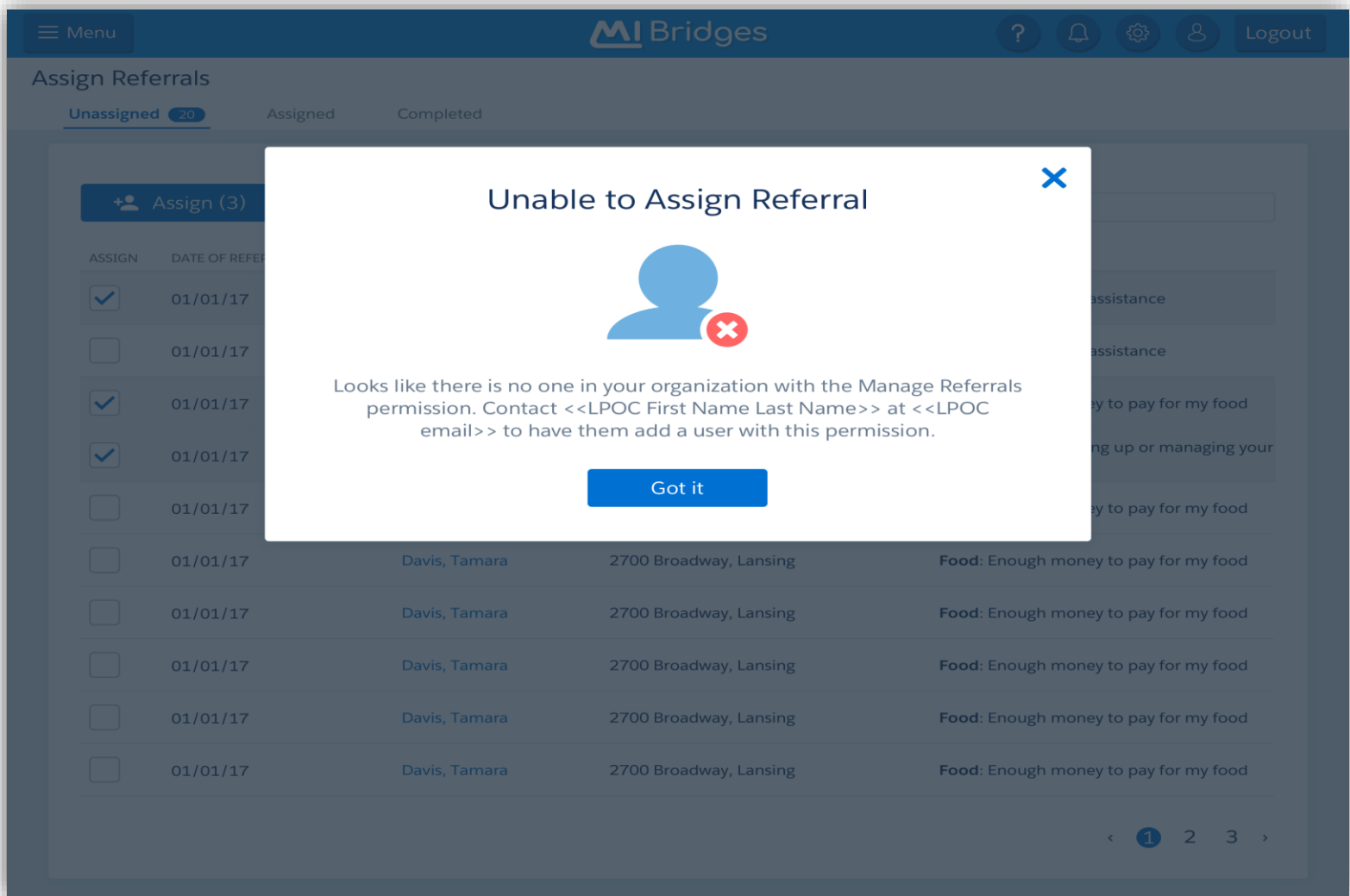


Figure 36 Community Partner Referral Management

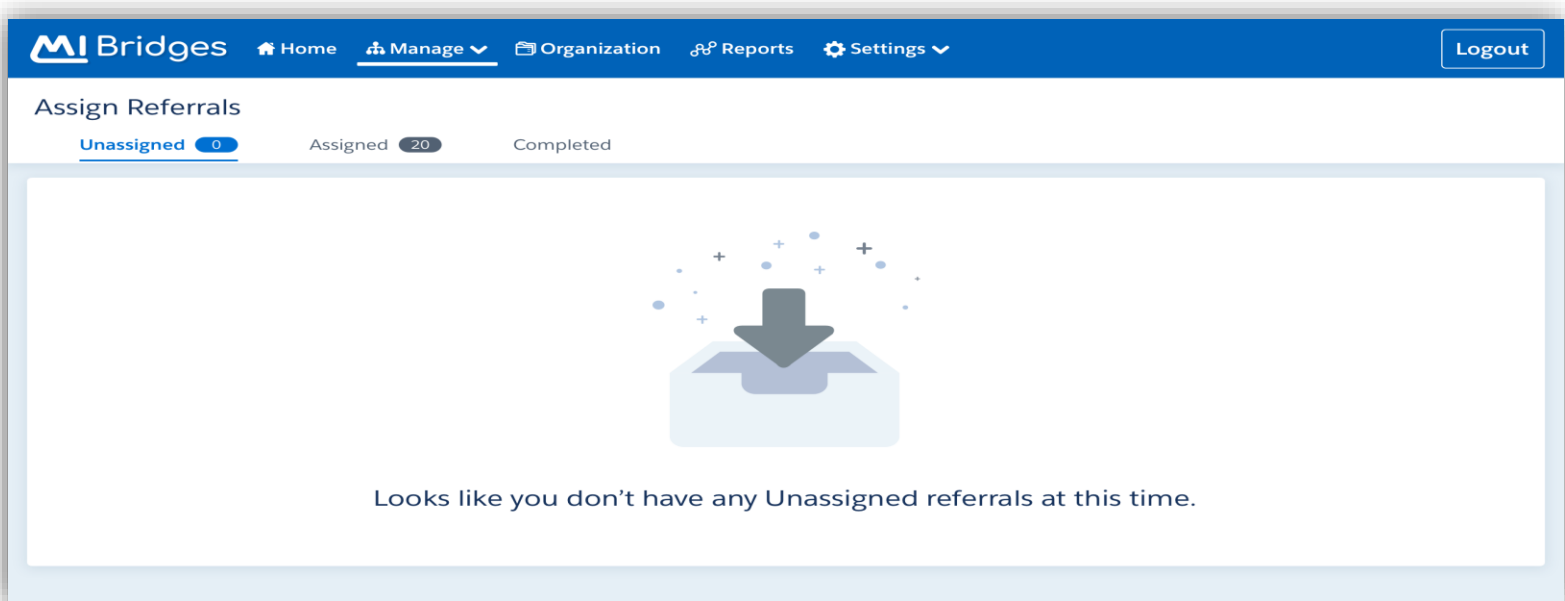


Figure 37 Community Partner Referral Management

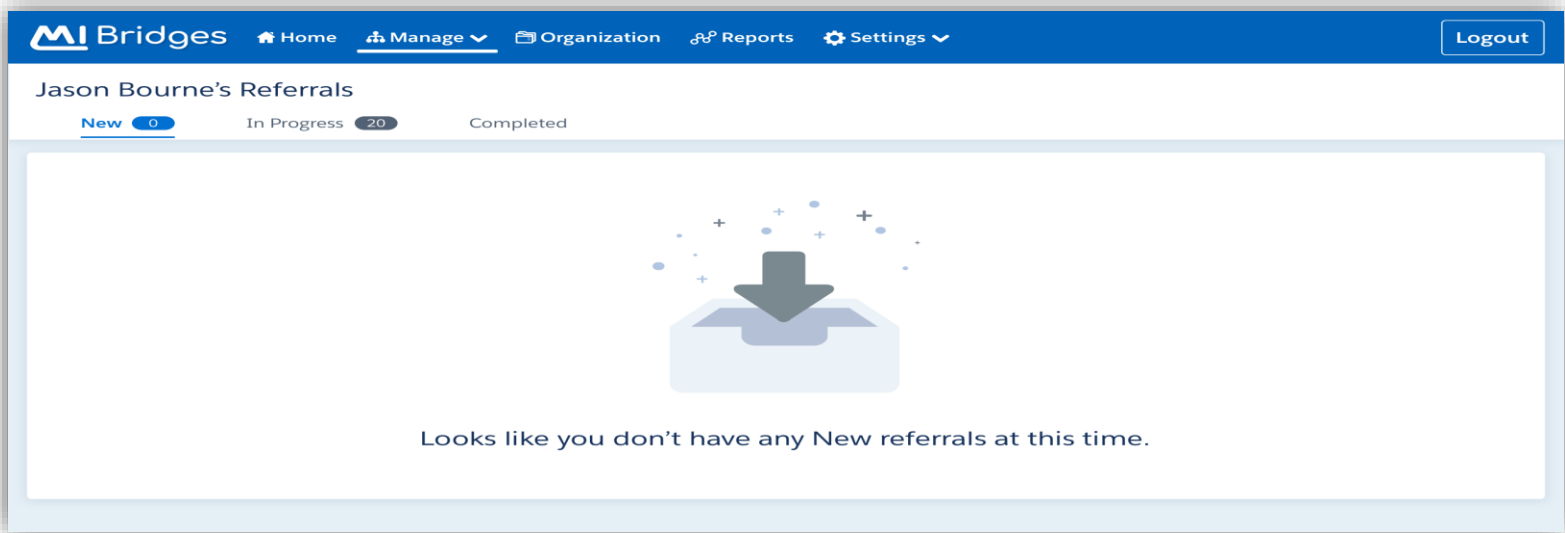


Figure 38 Community Partner Referral Management

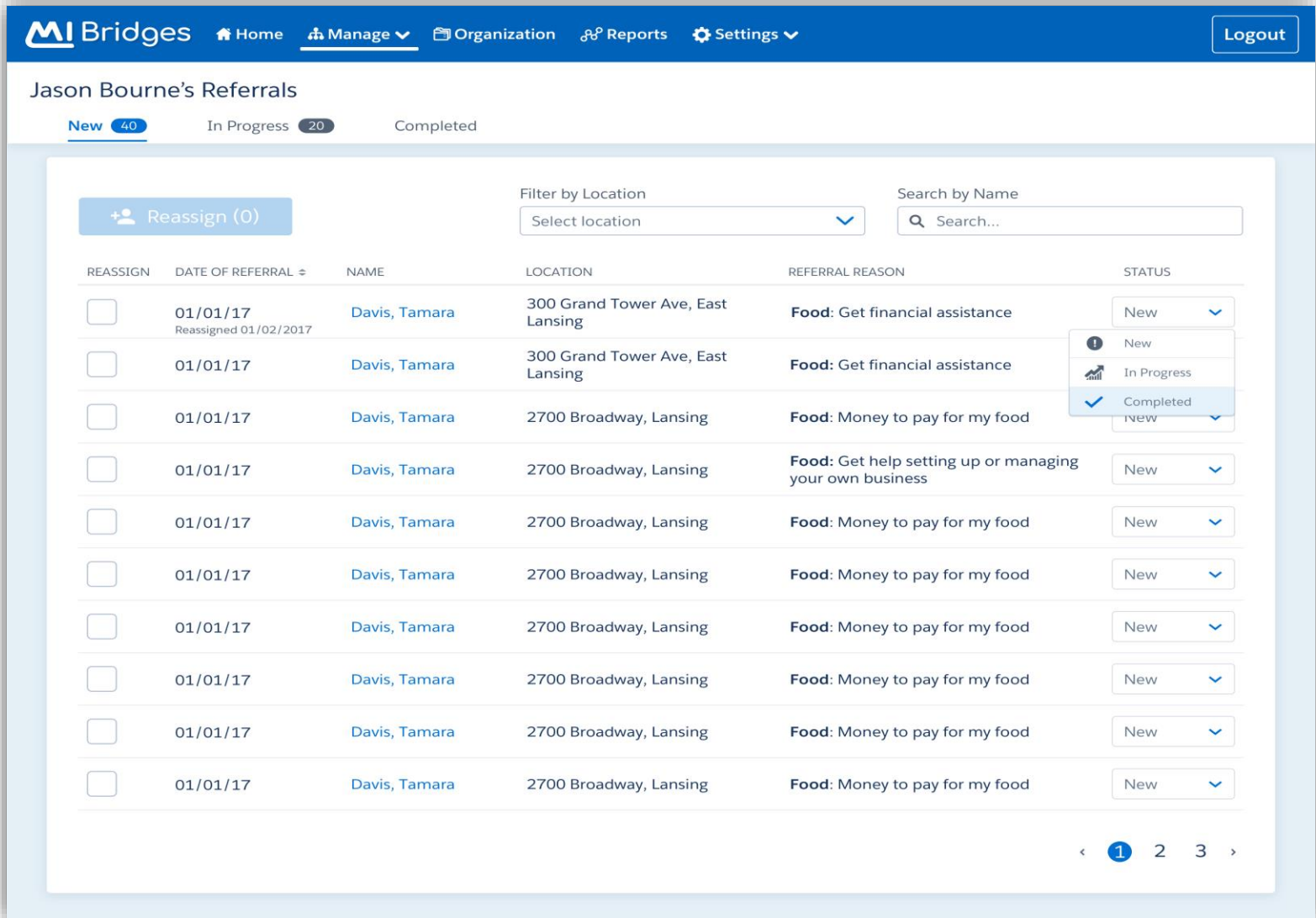


Figure 39 Community Partner Referral Management

MI Bridges Home Manage Organization Reports Settings Logout

◀ Back to Manage Referrals

Tamara Davis

Referral Reason

Referral Date 06/06/2018	Topic Utilities	Need Get Help with Energy Self-Sufficiency	Referral Status New	Assigned To Jason Bourne Reassign Referral
-----------------------------	--------------------	---	------------------------	--

Contact Info

Cell Number 810-878-9988	Home Number 810-878-9988	Email Tamara_Davis12345@gmail.com	Preferred Language English
-----------------------------	-----------------------------	--------------------------------------	-------------------------------

Resources

- Food 3
- Housing & Shelter 3
- Income & Employment 3

[View Tamara's Resources](#)

Referral History

- This referral was reassigned to Jason Bourne by Susan Bell on 02/21/2019.
- Assigned to Susan Bell by Anne Li on 02/20/2019.

Notes

This space is provided for your own use. Type in any thoughts or reminders that are relevant.

Navigator

- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic
- Janet Jenkins
Cherry Hill Clinic

Figure 40 Community Partner Referral Management

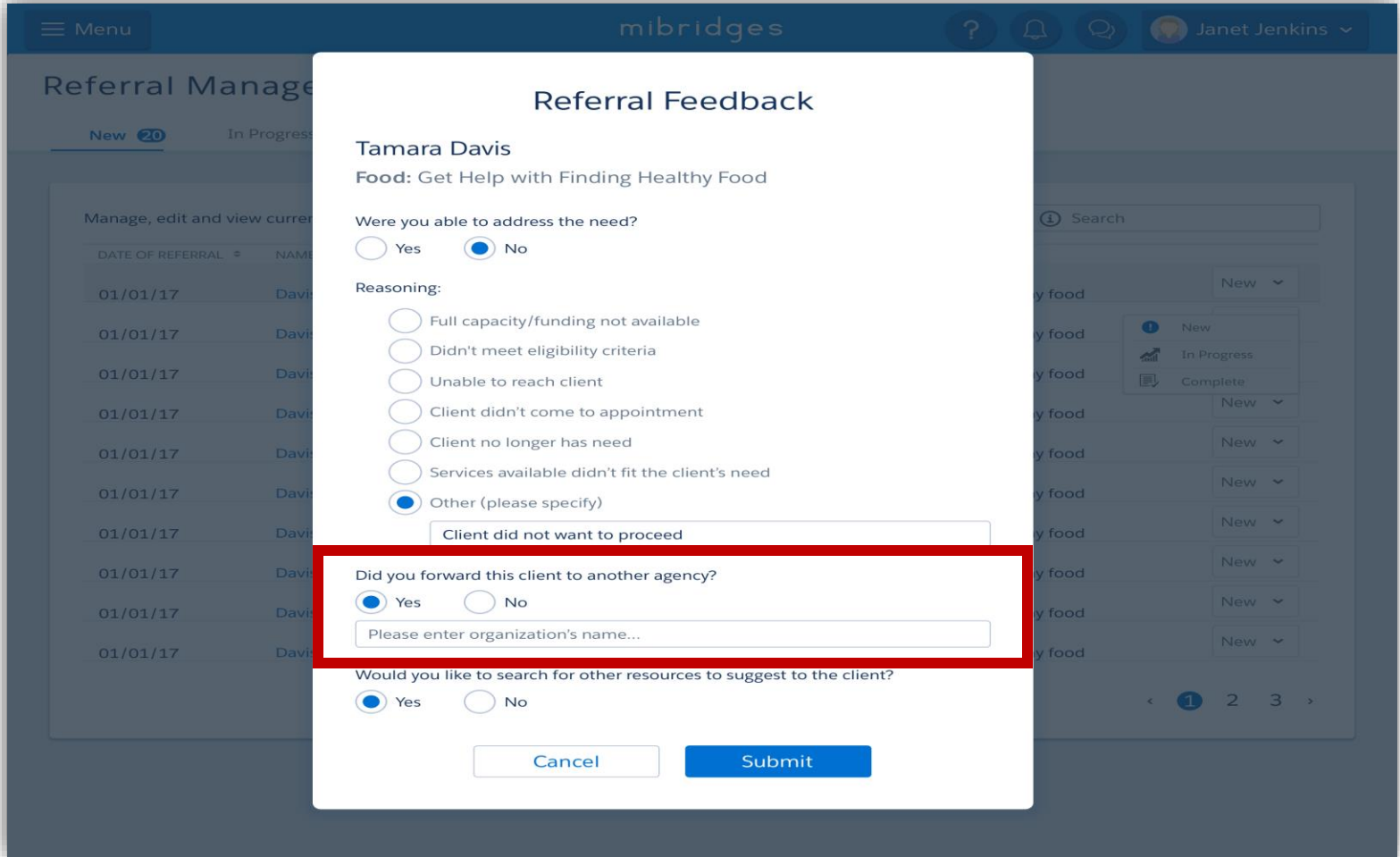


Figure 41 Community Partner Referral Management

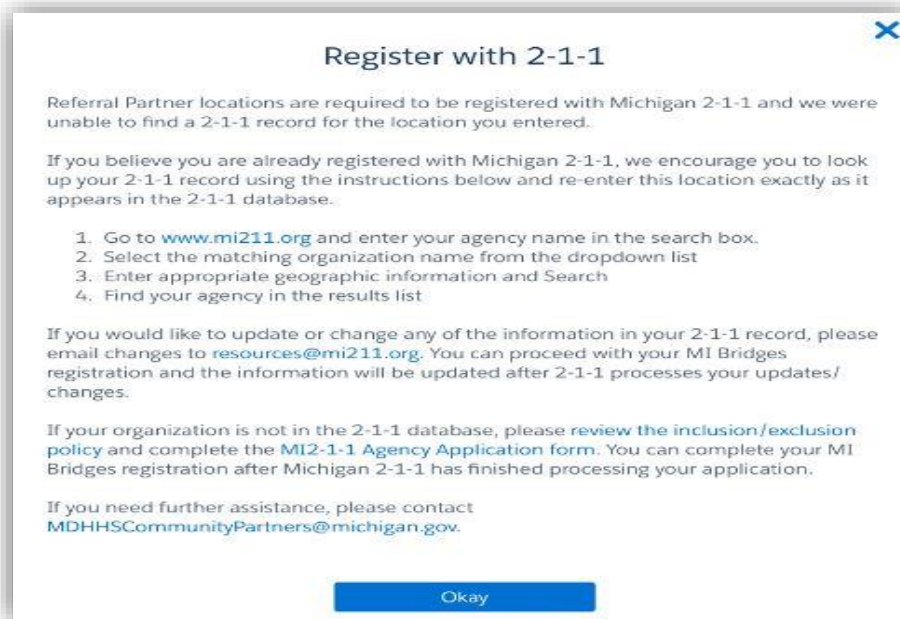


Figure 42 Community Partner Referral Management

MI Bridges [Home](#) [Manage](#) [Organization](#) [Reports](#) [Settings](#) [Logout](#)

[Back to Referral Management](#)

Tamara Davis

Referral Reason

Referral Date 06/06/2018	Topic Utilities	Need Get Help with Energy Self-Sufficiency	Referral Status Completed
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Contact Info

Cell Number 810-878-9988	Home Number 810-878-9988	Email Tamara_Davis12345@gmail.com	Preferred Language English
-----------------------------	-----------------------------	--------------------------------------	-------------------------------

Referral Feedback

Helped No	Description Client did not want to proceed	Forwarded Yes - <<Organization Name>>
--------------	---	--

Resources [View All](#)

Food **3**

Housing & Shelter **3**

Income & Employment **3**

[Explore Resources](#) [Help Me Find Resources](#)

Notes

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Navigator

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Janet Jenkins
Cherry Hill Clinic

Figure 43 Community Partner Referral Management

Client Directory

Search by Name [Filter](#)

- Dackson, Vincent
- Davis, Violet
- Davis, Tamara** 517-555-1231
- Fullerton, Evan 517-555-1231
- Fullerton, Evan
- Fullerton, Evan
- Fullerton, Evan
- Fullerton, Evan
- Fullerton, Evan
- Fullerton, Evan

A
B
C
D
E
F
G
H
I
J
K
L
M
N
O
P
Q
R
S
T
U
V
W
X
Y
Z

Tamara Davis ✕

Home 517-555-1231
 Cell 517-555-1231
 Email tamara_davis12345@email.com

[Benefits To Do List](#)
! Tamara has 1 or more Urgent Needs

[Household Info](#) [Needs & Resources](#) **[Benefits](#)** [Appointments](#) [Docs Needed](#)

PROGRAM	PARTICIPANT
Healthcare Coverage i Monthly Action Needed	Tamara Davis Brennan Davis John Davis Maria Davis
Food Assistance Program (FAP)	Maria Davis
Cash Assistance i Action Needed	Tamara Davis Brennan Davis
Child Development & Care (CDC)	Maria Davis
State Emergency Relief (SER)	Household

[View Benefits](#) [View Letters](#) [View Case History](#)

Notes

Only you can see the notes that you type in this box. We will make sure to always save them.

Consent

Tamara has consented to share the following information with you.

Resources: **No** | Household Details: **Yes** | Benefits: **Yes** | Interact with Caseworker: **Yes**

Tamara's Last Login: 02/20/2018

Figure 44 Community Partner Post Eligibility

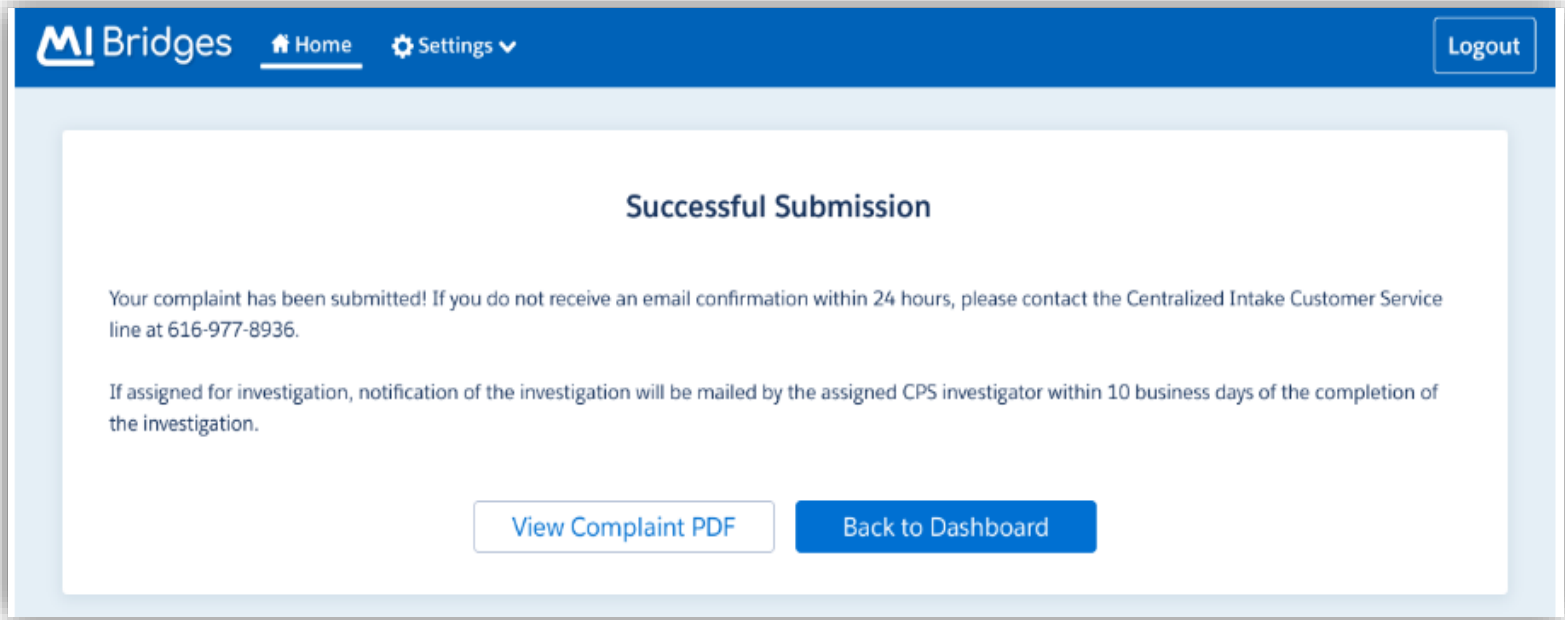


Figure 45 Michigan Online Reporter System