

**Bulletin Number:** MSA 14-52

**Distribution:** Bridges Eligibility Manual (BEM) and Bridges Administrative Manual (BAM) Holders

**Issued:** December 1, 2014

**Subject:** Non-Emergency Medical Transportation (NEMT) for Beneficiaries with a Change of Enrollment Status

**Effective:** January 1, 2015

**Programs Affected:** Medicaid, Healthy Michigan Plan

The Michigan Department of Community Health (MDCH) will modify the Non-Emergency Medical Transportation (NEMT) policy to accommodate changes to a beneficiary's eligibility or enrollment status. Refer to the Department of Human Services (DHS) Bridges Administrative Manual (BAM) 825 for complete information regarding Medicaid NEMT policy.

NEMT services may be authorized for Medicaid and Healthy Michigan Plan beneficiaries whose eligibility or enrollment status has changed. Change of eligibility and enrollment may be retroactive, including, but not limited to, the following examples:

- Beneficiaries whose Medicaid or Healthy Michigan Plan eligibility was made retroactive, and client received transportation during the retroactive eligibility time period.
- Beneficiaries enrolled in a Medicaid Managed Care Plan who were authorized for and/or received transportation while enrolled in the plan, and who were then disenrolled retroactively from the plan.

It is important that DHS staff verify beneficiary eligibility prior to the authorization of NEMT in order to determine who is responsible for payment.

### Manual Maintenance

Retain this bulletin until the information is incorporated into the Bridges Eligibility Manual (BEM) and Bridges Administrative Manual (BAM).

### Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at [ProviderSupport@michigan.gov](mailto:ProviderSupport@michigan.gov). When you submit an e-mail be sure to include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

### Approved



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