

Bulletin Number: MSA 18-21

Distribution: Bridges Administrative Manual (BAM) Holders

Issued: June 27, 2018

Subject: Timely Hearing Requests

Effective: August 1, 2018

Programs Affected: Medicaid

The BAM contains Michigan Department of Health and Human Services' (MDHHS) policy and procedures for administrative hearings. Clients have the right to contest MDHHS decisions affecting their eligibility for Medicaid benefits whenever they believe the decision is incorrect. MDHHS provides an administrative hearing to review the decision and the appropriateness of the action relative to policy.

To assist the MDHHS local offices, the following language will be added to the BAM to more clearly outline the calculation of the time period that is considered timely when a request for a hearing is received and the maintenance of benefits:

For Medicaid **ONLY**, the department must maintain benefits if a beneficiary requests a hearing before the effective date of the action. For example, if a beneficiary is provided notice that their Medicaid eligibility will be terminated effective January 1, 2019, the beneficiary has until December 31, 2018 to file a request and maintain their benefit.

Public Comment

The public comment portion of the policy promulgation process is being conducted concurrently with the implementation of the change noted in this bulletin. Any interested party wishing to comment on the change may do so by submitting comments in writing to:

Attn: Bridget Heffron
MDHHS/MSA
PO Box 30479
Lansing, Michigan 48909-7979
Or
E-mail: EligibilityPolicy@michigan.gov

If responding by e-mail, please include "Timely Hearing Requests" in the subject line.

Comments received will be considered for revisions to the change implemented by this bulletin.

Manual Maintenance

Retain this bulletin until the information is incorporated into the Bridges Administrative Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

Approved

A handwritten signature in black ink that reads "Kathy Stiffler". The signature is written in a cursive, flowing style.

Kathy Stiffler, Acting Director
Medical Services Administration