MDHHS
Michigan Department of Health & Health Services
RICK SNYDER, GOVERNOR | NICK LYON, DIRECTOR

October 12, 2018

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<Provider City> <State> <zipcode5-zipcode4>

Dear Interested Party:

RE: Electronic Visit Verification

The purpose of this letter is to inform affected Medicaid providers of changes related to the passage of the 21st Century Cures Act (Public Law 114-255, Section 12006 (b)). Federal law mandates Medicaid agencies implement an Electronic Visit Verification (EVV) system for personal care services (PCS) and home health care services (HHCS). Medicaid providers will be required to use an EVV system for in-home visits rendered to Medicaid beneficiaries effective January 1, 2020, for PCS and January 1, 2023, for HHCS. EVV applies to PCS provided under Sections 1905(a)(24), 1915(c), 1915(i), 1915(j), 1915(k), and Section 1115; and (HHCS) provided under Section 1905(a)(7) of the Social Security Act or a waiver. This federally-mandated requirement is for the prevention of fraud, waste, and abuse.

PCS are provided for individuals who need assistance with Activities of Daily Living (ADL) such as bathing, dressing, toileting, mobility, or feeding. PCS can also include assistance with Instrumental Activities of Daily Living (IADL) such as personal hygiene, light housework, laundry, meal preparation, transportation, grocery shopping, using the telephone, medication and money management. IADL may be performed specific to each program. These services are provided by individual caregivers or agency providers.

HHCS are provided for individuals who require limited part-time or intermittent medically necessary care as ordered by the physician certifying the need for home health services. These services are provided on an intermittent basis through a Medicare-certified home health agency.

There are six required data elements that the EVV system must verify:

- Type of service performed;
- Individual receiving the service;
- Date of the service;
- Location of service delivery;
- Individual providing the service; and
- Times the service begins and ends.

The Michigan Department of Health and Human Services (MDHHS) has identified the following programs that will be affected by EVV:

- Home Help
- Home Health
- Children's Waiver*
- Habilitation Supports Waiver*
- Waiver for Children with Serious Emotional Disturbances*
- MI Choice Waiver
- MI Health Link

*These programs provide Behavioral Health Community Living Supports services.

EVV Exemptions

The Centers for Medicare & Medicaid Services (CMS) has identified the following exemptions to EVV.

- PCS provided to inpatients or residents of a hospital, nursing facility, intermediate care facility for individuals with intellectual disabilities, or an institution for mental diseases;
- PCS provided in congregate residential settings where 24-hour service is available;
- Program of All-Inclusive Care for the Elderly (PACE); and
- Congregate settings that utilize per diem reimbursements.

MDHHS made the decision that the EVV system used for Michigan Medicaid will be an open vendor model, which is a hybrid model. In other words, MDHHS will develop an EVV product based on existing functionality of the Medicaid claim system that will be available to providers but will also accept input from systems that providers might already have in place. MDHHS will operate its own EVV system. Providers will have the option of using the MDHHS system or continuing to use their own EVV technology, meaning the open vendor model allows providers with existing EVV technology the flexibility to maintain use of their current systems.

MDHHS has not made any decisions on the specifics on the EVV system such as:

- What the system might look like;
- How it will operate;
- What standards external systems must meet; or
- How EVV data might be shared with MDHHS from external systems.

At this time, no action is needed by providers or agencies. MDHHS will reach out to stakeholders for input. Providers are encouraged to stay informed and follow updates regarding EVV in Michigan through the website www.Michigan.gov/EVV.

Questions regarding EVV can be submitted to MDHHS by email to MDHHS-EVV@Michigan.gov.

The MDHHS Medical Services Administration (MSA) notifies affected providers of policy changes and updates based on contact information in CHAMPS. Providers currently enrolled in CHAMPS may verify contact information by logging into CHAMPS and navigating to "Provider Basic Information" and "Primary Practice Location" to view email addresses. For steps on changing contact information; visit www.Michigan.gov/Medicaidproviders >> Provider Enrollment. For questions regarding or problems with changing contact information; Home Help providers should call 1-800-979-4662. All other providers should call the CHAMPS Provider Support Hotline at 1-800-292-2550.

An email ListServ is also available for providers wanting to receive automated announcements regarding the Michigan Medicaid Program (i.e., changes to policy, training opportunities, etc.). Providers may access subscription instructions on the MDHHS website at www.michigan.gov/medicaidproviders >> click "ListServ Instructions" under Hot Topics. ListServ instructions are also attached to this correspondence.

Sincerely,

Kathy Stiffler, Acting Director
Medical Services Administration

Michigan Department of Health and Human Services (MDHHS)
Michigan Medicaid ListServ

What is the MDHHS Medicaid ListServ?

As a means of promoting better service to and improving communications with Medicaid-enrolled providers and individuals who may be interested in the Michigan Medicaid Program, MDHHS offers an electronic, subscription-based e-mail notification service (listserv). This system notifies subscribers of important news relative to the Michigan Medicaid Program, i.e., changes to Medicaid policy, billing issues, training opportunities, etc.

How Do I Join the List?

This communication tool was developed to distribute information to subscribers interested in information appropriate to specific providers/provider groupings. The information below provides topic names and the provider types/subject areas covered. You may choose individual topic groups or you may select the 'All Medicaid Information' group which will provide you with information applicable to all groups. To make your selections visit: https://public.govdelivery.com/accounts/MIDHHS/subscriber/new

The following is a listing of the Medicaid topics and which providers are applicable to each group:

TOPIC	THIS LIST WILL PROVIDE INFORMATION FOR:
ALL_PROV	All Medicaid providers. All emails that are submitted through any of the topics below will also be submitted through this topic. If you would like to receive all notifications, you will only need to sign up for this topic.
PRO_PROV	All Professional providers. Provider types that are included in this topic will be Physicians, Non Physicians (i.e., Nurse Practitioners and Audiologist), Medical Group (Family Planning Clinics, Child and Adolescent Health Center & Programs, Federally Qualified Health Centers, Rural Health Clinics, Tribal Health Centers), Local Health Departments, Suppliers (i.e., Medical Supply Company, Hearing Aid Dealer, Hearing Centers), Chiropractics, Optometry, Podiatry, Transportation Ambulance, and Laboratory providers.
INST_PROV	All Institutional providers. Provider types that are included in this topic will be Entities (Rehabilitation Facilities, Private Duty Nursing Agencies, Hospitals, Nursing Facilities, and End Stage Renal Disease Facilities), Hospice, and Home Health.
DENTAL_PROV	All Dental providers. Provider types that are included in this topic will be Dentists and Dental Groups.
ELECTRONIC_BILLING	This topic will provide information for all billing agents or electronic submitters. Anyone interested in electronic billing may sign up for this topic.
CLINICS	Family Planning Clinics, Child and Adolescent Health Center & Programs, Federally Qualified Health Centers, Rural Health Clinics, Tribal Health Centers, Maternal and Infant Health Program
CMH_PROVIDERS	Community Mental Health Providers and waiver programs.
MHP_PROV	Medicaid Health Plans and Medicaid County Health Plans.
MICHILD_PROV	MIChild providers
SBS_PROV	School Based Services providers
PHARM_PROV	Pharmacy Providers and Pharmacies that provide Medical Supplies
CSHCS_PROV	Children's Special Health Care Services providers
HOMEHELP_PROV	Home Help providers
ADULTFOSTERCARE_PROV	This list provides information for Adult Foster Care and Home for the Aged providers.

ListServ Use

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