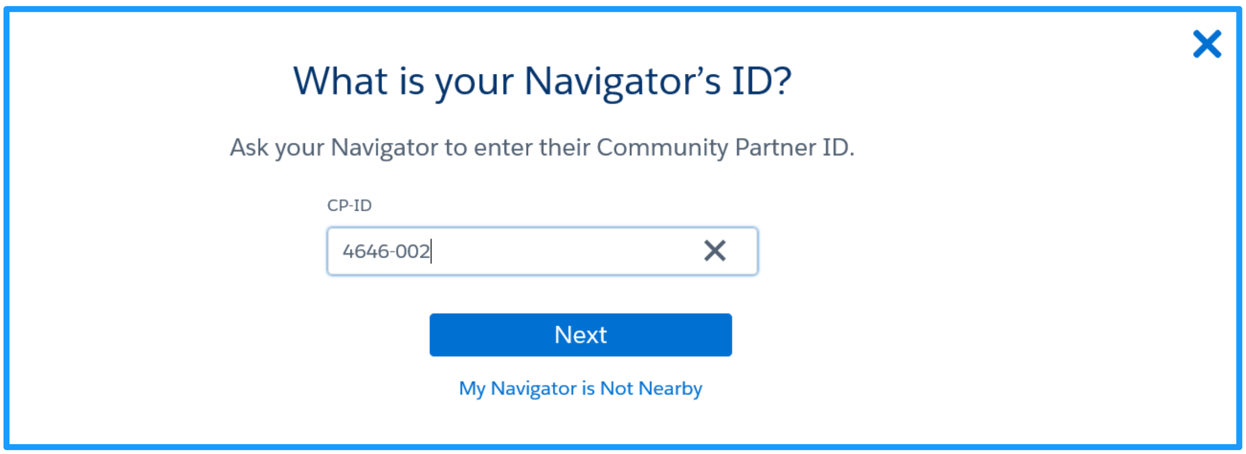
Client/Navigator Connection

A Client can Connect with a Navigator

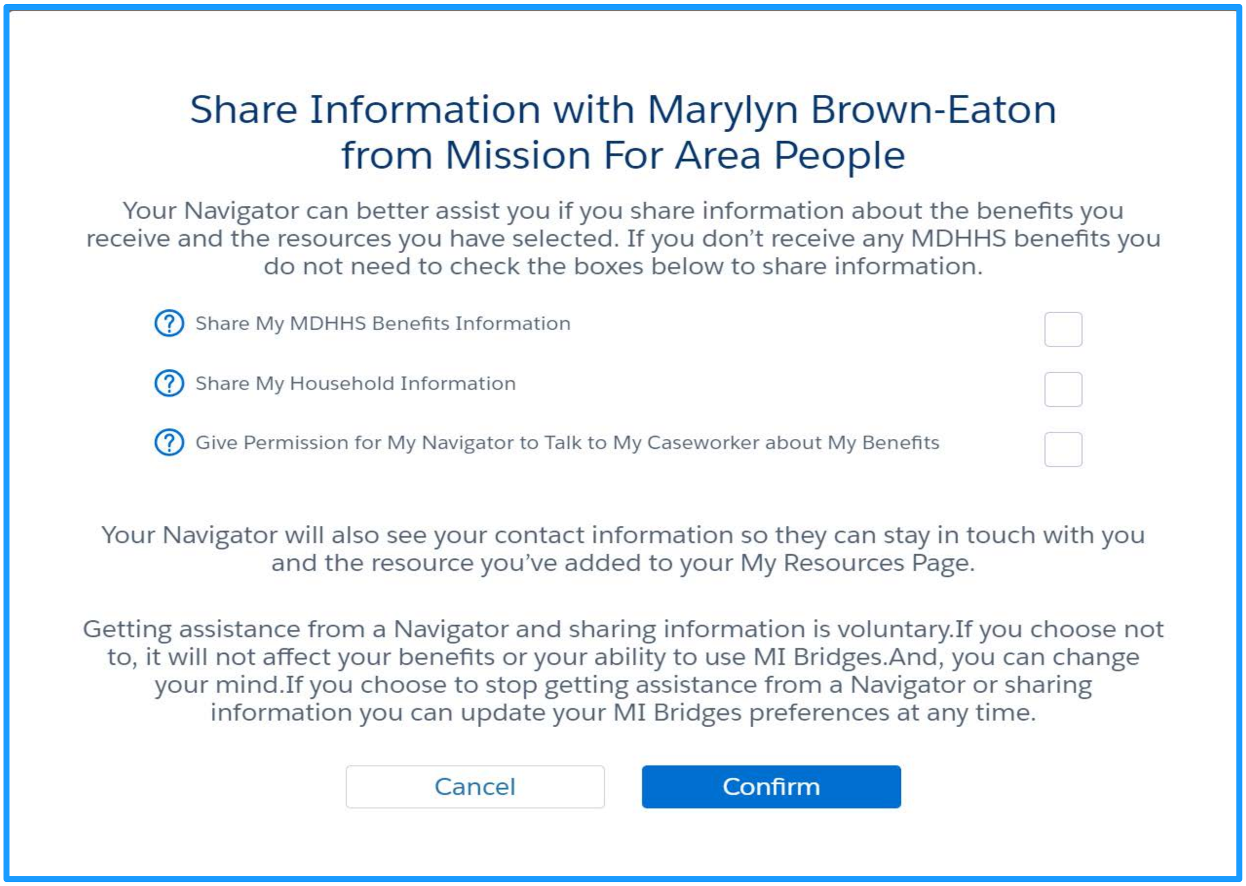
1. The client can click **[Connect with a Navigator],** which is listed in the footer of every MI Bridges page, at any time to connect with a new navigator.

Tip: The client can also Connect with a Navigator during the Help Me Find Resources section.



2. Record the Navigator's Community Partner ID and click **[Next].** The **Share Information with Navigator** page displays.

Tip: The *CP-ID* is not a number the client can access. The Navigation partner must provide this number. If the client's navigator is not present, the client can always click the **[x]** in the top right corner to exit the window or click the **[My Navigator is Not Nearby].**



3. Select the checkbox next to the information the client would like to share with the navigator.
   - Share My MDHHS Benefits Information: This provides consent for the navigation partner to view the client's benefit information and letters sent from MDHHS. The benefit information the navigator can view is the same information clients can view using their MI Bridges profile.
   - Share Household Information: This provides consent for the navigation partner to view information about the client's household, such as household members and contract information.
   - Give Permission for My Navigator to Talk to My Caseworker about My Benefits: This provides consent for the Navigation partner to speak with the client's MDHHS caseworker.

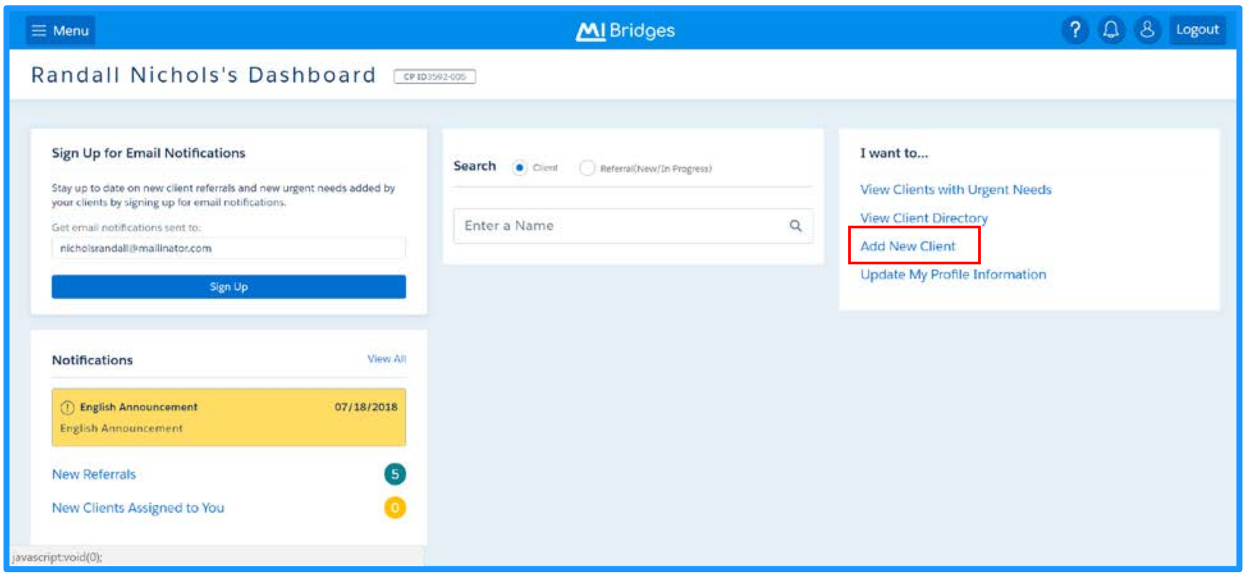
4. Click **[Confirm].** The **Share Information with Resources** pop-up displays.

	Tip: The client can update their consent at any time by editing the **Share Info: Resources** page, which is found on the **Preferences** section of their MI Bridges profile.

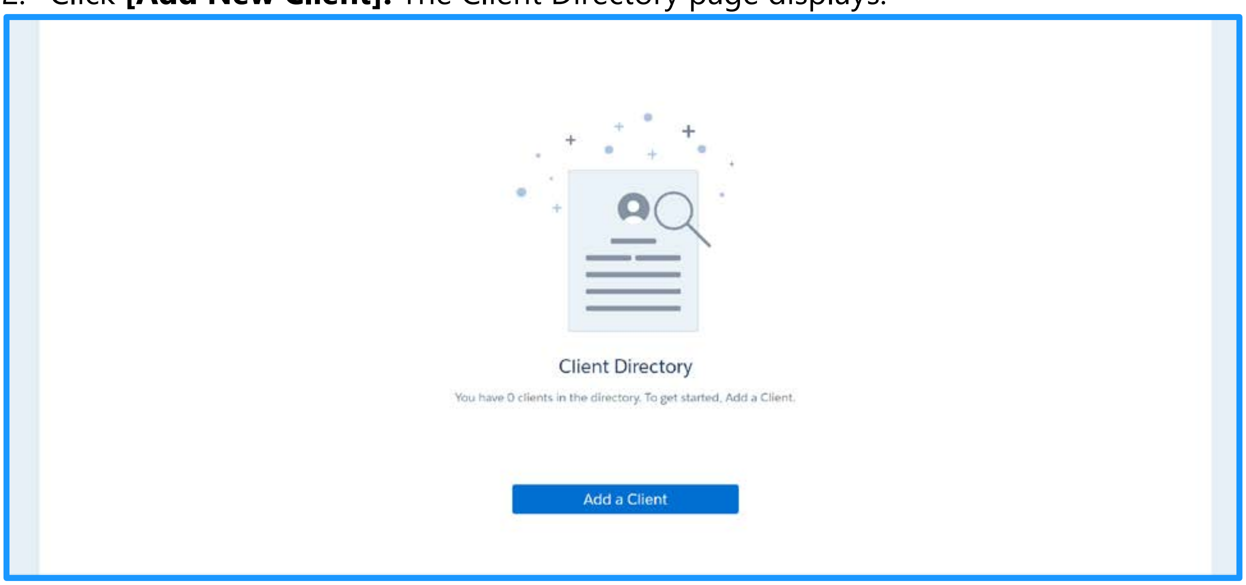
A NAVIGATOR CAN CONNECT WITH A CLIENT

Please follow the steps below to send an "Add a New Client" request to a client:

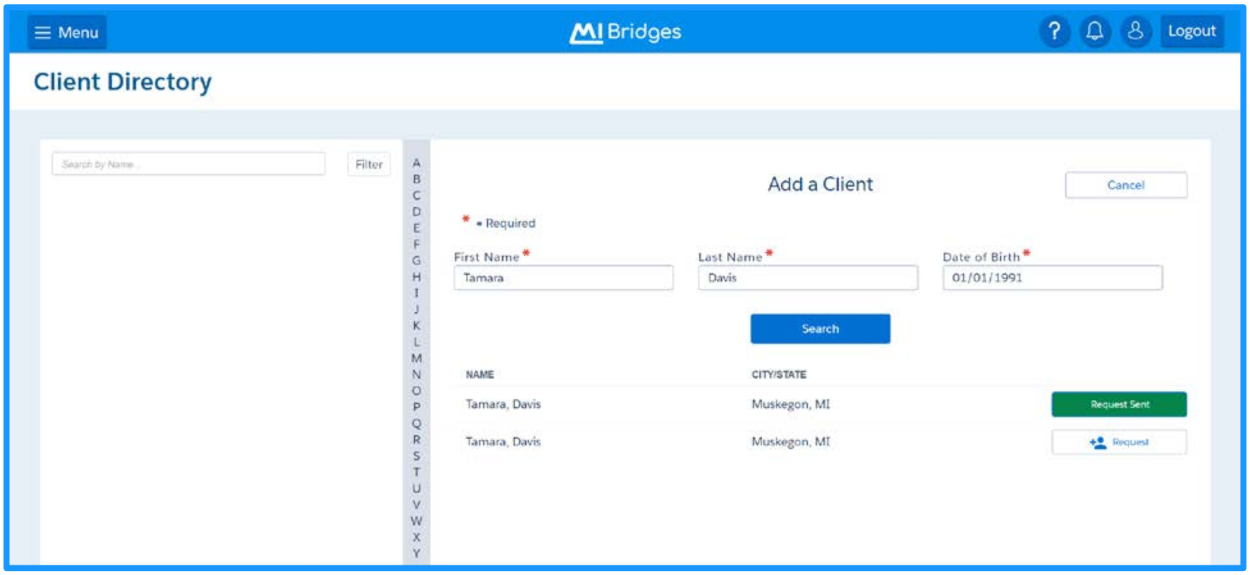
1. Confirm the client's **First Name, Last Name,** and **Date of Birth.**



2. Click **[Add New Client].** The Client Directory page displays.



3. Click **[Add a Client].** The Add a Client page displays.



4. Type your client's **First Name, Last Name,** and **Date of Birth.**
5. Click **[Search].**
6. Click **[Request]** next to the correct client's record. Congratulations! You have sent an "Add a New Client" request.
7. You will see the client's under your Client Directory once the client accepts the request and provides consent.