

Health/Mental Health Providers: How do I find out who my Health Liaison Officer (HLO) is?

Health Liaison Officers are MDHHS employees who help bridge communication and coordination between foster care workers and other child welfare staff and health provider systems. They are experts in troubleshooting issues with Foster Care Department Ward (FCDW) Medicaid opening and Medicaid Health Plan assignment, assist with obtaining primary care and specialty care appointments for children in foster care, and help health care provider offices and caseworkers communicate and share documentation needed to address the health and well-being of children in foster care.

Health Liaison Officers are a great source of information and support to health care office staff when there are questions about a child in foster care.

Health Liaison Officers are assigned to a county, or number of counties depending on the local/regional population of children in foster care. The Health Liaison Officer working with your county may have their base in a county nearby.

Following are the steps you can take to obtain the name and contact information of the Health Liaison Officer in your county or region.

1. Go to www.michigan.gov/fosteringmentalhealth , click on “Health Care Professionals” and click on “Where can I find my Health Liaison Officer (HLO)?”

OR

2. Call your county MDHHS office and ask for the name and phone number for the Health Liaison Officer.