

## CSHCS LHD Email Communication

<b>Date</b>	6.7.2019
<b>Email Type</b>	Info
<b>Subject</b>	<ul style="list-style-type: none"> <li>▪ September Renewal Packets</li> </ul>

<b>Contact</b>	<b>Name/Department</b>	<b>Phone</b>	<b>Email Address</b>
	Kristie Ferris – Customer Support Section (CSS) Manager	517.241.9702	ferrisk1@michigan.gov
	Monica Sparks – CSS Reg 1 Unit Manager	517.335.9302	sparksm@michigan.gov
	Martha McGraw – CSS Reg 2 Unit Manager	517.335.8990	mcgrawm2@michigan.gov

- We have determined that both the Financial Review and Medical & Financial Review letters sent out for September renewal did not include the IRPA or the Payment Agreement Guide. Our mail service vendor will be reprinting and sending the September renewal letters again.

DRAFT