



Michigan Department of
Health & Human Services

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Michigan Department of Health and Human Services
Medical Services Administration

MEMORANDUM

2017 MI Choice Renewal Stakeholder Meeting

Topics: Person-Centered Planning, Contacting Participants, Program Improvements

Thursday, December 21, 2017
9:00 a.m. - 12:00 p.m.

Area Agency on Aging Western MI
3215 Eaglecrest Drive, NE
Grand Rapids, MI 49525

Call in #877-336-1829, Access Code: 5192186

AGENDA

9:00 Introductions

9:15 Person-Centered Planning and Self-Determination

Conversation Starters:

- Where does policy conflict with person-centered planning?
- What can be done to facilitate person-centered planning?
- Are participants allowed choice?
- Are participants choices supported?
- What works well with self-determination?
- Can we improve the budgeting process?
- What is confusing about self-determination?

10:30 Contact between supports coordinators and participants

Conversation Starters:

- How often should SCs contact participants?
- How often should reassessments be conducted?
- Should there be more frequent contact upon enrollment?
- Is there a better way to communicate with participants?

10:45 Break

11:00 What Improvements or Changes Can We Make to Serve You Better?

Conversation Starters:

- Different services
- Paperwork
- Responsiveness
- Education
- Opportunities to participate in the community
- Employment

12:00 Adjourn