



Strategic Integration Administration Overview

Fiscal Year 2020

Presentation to Appropriations Subcommittee
on the Department of Health & Human Services

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Strategic Integration Administration:

- In the fall of 2018, the MDHHS re-aligned the Business Integration Center (BIC) into the Strategic Integration Administration.
- This re-alignment was in direct response to a significant IT budget shortfall and better positioned the department to leverage the staff and it's associated structure to more effectively and efficiently deliver it's IT projects.
- Establishment of a common MDHHS methodology to technically integrate MDHHS systems.
- Creation of a multi year plan to implement technology solutions which enable the program areas to achieve their business vision.
- Implementation of common security and data governance controls for MDHHS
- We also moved the financial services areas within SIA to form the Bureau of IT Support Services in the same area of the department where budget projections are done.

Strategic Integration Administration:

- An Executive IT Steering Committee was established to foster regular and critical communications with deputies across the department and with DTMB.
- A prioritization exercise is conducted weekly and projects are only considered for approval based on six essential criteria:
 1. Federal Mandate
 2. State Mandate
 3. Necessary for the implementation of a corrective action plan from an audit
 4. Lawsuit filed or pending litigation if not implemented. Includes court orders.
 5. Will incur a federal sanction or penalty
 6. Will have a negative impact on clients if not implemented.
- Projects and the associated funds are allocated to only support those projects that meet the essential criteria or are for base maintenance and operations activities.

MDHHS and DTMB Collaboration



MDHHS Strategic Integration Administration (SIA)

Coordinates strategic planning for the agency's service divisions

Ensures strategic integration of DHHS service divisions to ensure a focus on citizens

Provides department oversight of projects to ensure projects stay on track

Monitors project spend plans



MDHHS Bureau of IT Support Services

Validates that project spend plans align to appropriation

Monitors project spend plans
IT contract oversight

Direct coordination with our federal agencies and DHHS federal reporting staff

Liaison between all MDHHS financial functions in DHHS budget, SIA, and DTMB



DTMB

Responsible for delivering technology and technology projects

Utilizes a blend of state employees, contractors, and vendor partners to deliver and maintain technology

DTMB's Enterprise Project Management Office (EPMO) manages, monitors, and reports on the status of technology projects

A Statewide Project Review Board in DTMB reviews and takes action on troubled projects

Monitors project spend plans

MDHHS Largest Systems

Bridges – Eligibility and determination enrollment system for public assistance

Michigan Statewide Automated Child Welfare Information System (MiSACWIS) – Child welfare case management tool

Michigan Child Support Enforcement System (MiCSES) - Child support case management and payment system

Community Health Automated Medicaid Processing System (CHAMPS) – Medicaid claims processing system

Recent Successes

MI Bridges

- Over 1,000,000 applications for benefits have been processed in the past year in less than half the time it took to submit applications on the old site
- Helped tens of thousands of Michigan residents connect with food banks, employment agencies, health clinics, WIC program, MEAP organizations, etc. so they can more easily access the spectrum of services available in their communities
- Nationally recognized

CPS Mobile Application

- Consists of three key elements
 - A safety feature which allows workers to check in with their supervisors.
 - The ability to enter social work contacts into the system remotely.
 - The ability to upload documents and photos to the case record.
- Successful statewide implementation in February 2019.

Integration Activities to Date

- Establishment of a single team per program to implement technology solutions (Project Management Office)
- Establishment of a common MDHHS methodology to technically integrate MDHHS systems (Integration Guide)
- Creation of a multi year plan to implement technology solutions which enable the program areas to achieve their business vision (Road Map)
- Implementation of common security and data governance controls for MDHHS

5-Year History of Major Line Item Appropriations (in millions)

Appropriation	FY 2016 Expenditures	FY 2017 Expenditures	FY 2018 Expenditures	FY 2019 Enacted	FY 2020 Executive Recommendation
Information Technology and Services	\$153.0	\$151.4	\$159.1	\$157.7	\$157.7
Michigan Medicaid Information System	\$78.6	\$74.3	\$75.6	\$75.6	\$75.6

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