

# Final Agency Compliance Determination Report

Agency: Northern Lakes Community Mental Health

Review Year: 2018

Northern Lakes Community Mental Health	TOTAL	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	0.408	3.31	Northern Lakes Community Mental Health substantially meets assurances.
Focus II A: Person-Centered Service Planning	0.855	3.69	Northern Lakes Community Mental Health substantially meets assurances.
Focus II B: Person-Centered Service Delivery	0.763	3.31	Northern Lakes Community Mental Health substantially meets assurances.
Focus IV: Participant Safeguards	1.316	4.00	Northern Lakes Community Mental Health substantially meets assurances.
Focus V: Participant Rights and Responsibilities	0.118	1.94	Northern Lakes Community Mental Health does not fully or substantially demonstrate assurance, though there is evidence that it may be clarified or readily addressed.
<b>OVERALL CQAR COMPLIANCE LEVEL:</b>		<b>3.46</b>	<b>Northern Lakes Community Mental Health substantially meets assurances.</b>

**Rating Scale For Clinical Quality Assurance Review Compliance Level:**

<b>SUBSTANTIAL COMPLIANCE:</b>	3.26 or higher
<b>SOME COMPLIANCE, NEEDS IMPROVEMENT:</b>	2.51 to 3.25
<b>NOT FULL OR SUBSTANTIAL COMPLIANCE:</b>	1.76 to 2.50
<b>COMPLIANCE NOT DEMONSTRATED:</b>	1.00 to 1.75