



Child Welfare Roles & Responsibilities

Child Protective Services (CPS) Investigators



1 Roles & Activities

Investigate alleged child abuse and neglect.

2 Best Contact Method

- use contact information provided
- call county office and ask to be connected



3 What Information can be Shared with Health Care Providers Involved in Diagnosis, Care and Treatment

All health information known if for purposes of completing an investigation.

Medical, mental health assessment and treatment records about the child to a multidisciplinary case consultation team authorized to diagnose, care for, treat or supervise a child/family that is the subject of a report.

NOTE: any information in the assessment and treatment records referring to the parent will be redacted.

The following substance use, medical and mental health information about the parent/child CAN be shared:

- verified substance abuse-related criminal history
- newborn drug screen
- self-reported by parent or child
- observed information

NOTE: parental substance use, mental health and medical assessment and treatment records can ONLY be disclosed after a court order OR if parent provides written consent (DHS-1555-CS).

NOTE: child substance use assessment and treatment records can ONLY be disclosed after a court order OR if parent provides written consent (DHS-1555-CS)

*NOTE: responses to individual requests will occur based on MDHHS policy.



4 Role Necessities

- Information from health provider related to investigative process
- Recommendations for acute and ongoing care for child

