

## CSHCS LHD Email Communication

<b>Date</b>	1/21/2021
<b>Email Type</b>	Alert
<b>Subject</b>	<ul style="list-style-type: none"> <li>▪ CSHCS Database Outage</li> </ul>

<b>Contact</b>	<b>Name/Department</b>	<b>Phone</b>	<b>Email Address</b>
	Kyle Webster	517-241-9199	<a href="mailto:websterk@michigan.gov">websterk@michigan.gov</a>

Dear Colleagues,

There is a planned outage for the CSHCS Database 1/28/2021 at 12 Noon.

System maintenance for the CSHCS Database will cause a 30-minute interruption to all services as the server is moved behind an additional firewall to protect client privacy and security. This outage will occur at 12pm on 1/28/2021, with services restored by 12:30 pm 1/28/2021. Please close the CSHCS DB if it is open on your computer prior to 12 noon, we ask that you do not log back in until 12:30 pm.

**Any issues that prohibit you from logging back into the CSHCS Database after 12:30 should be reported to the CSHCS Data and Systems Specialist Kyle Webster at [websterk@michigan.gov](mailto:websterk@michigan.gov).**

Thank you for working around this planned outage, the temporary inconvenience allows CSHCS to continue protecting our client's data.