

October 20, 2020

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<City> <State> zipcode5-zipcode4

Dear Provider:

RE: Long Term Supports and Services (LTSS) COVID-19 Response for Skilled Nursing Providers: Level of Care Determination (LOCD) Door 0

Per Letters L 20-19 and L 20-43, providers should not create Door 0 LOCDs in the Community Health Automated Medicaid Processing System (CHAMPS) during the public health emergency if there is an existing eligible LOCD in CHAMPS for the beneficiary. At the conclusion of this public health emergency, providers must ensure the beneficiary continues to meet eligibility requirements on an ongoing basis. The provider will be responsible for conducting a new LOCD if there has been a significant change in the beneficiary's condition.

Nursing Facility Door 0 Conducted Prior To Public Health Emergency

If a beneficiary was determined functionally eligible under the LOCD tool upon admission to a Skilled Nursing Facility, and a subsequent LOCD conducted between December 3, 2019 and February 29, 2020, determined they are no longer functionally eligible (Door 0), then providers should continue to bill claims and send the payment requests to Provider Support (Providersupport@Michigan.gov).

To request payment, the skilled nursing facility provider must e-mail Provider Support with the following information: Beneficiary Name and Medicaid ID number, Billing Provider NPI, Door 0 Conducted Date, and the TCNs the provider is requesting payment on. Once the information is reviewed by MDHHS, the original rejected TCNs will be resurrected for payment.

MDHHS is allowing more days of LOCD Door 0 payment than were established prior to the public health emergency. Providers are eligible to receive payment for all days in which nursing facility services were rendered, including the days within the timeframe of the public health emergency (Executive Order 2020-169). Once the request has been submitted to Provider Support, MDHHS will monitor all incoming Nursing Facility claims for the affected

beneficiaries and will process for payment. If payment is not received within 60 days of claim submission, please contact Provider Support for assistance.

Consistent with public health emergency conditions at both the state and federal level related to COVID-19, MDHHS is issuing this letter effective immediately. Given the circumstances, this letter is intended to be time-limited, and MDHHS will notify providers of its termination.

MDHHS is actively working on inactivating any Door 0 LOCDs conducted after March 1, 2020 that were entered in CHAMPS which cut off existing LOCD eligibility, and is extending the previous eligible LOCD by 120 or 180 days per letters L 20-19 and L 20-43.

Policy information for the LOCD can be found in the MDHHS Medicaid Provider Manual at www.michigan.gov/medicaidproviders >> Policy, Letters & Forms.

MDHHS strongly encourages providers to subscribe to COVID-19 updates at www.Michigan.gov/coronavirus.

The Centers for Disease Control and Prevention (CDC) provides resources for healthcare providers and others at www.cdc.gov/coronavirus.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. Massey', with a long horizontal flourish extending to the right.

Kate Massey, Director
Medical Services Administration