

Final MI Choice Compliance Determination

Agency: The Information Center

Review Year: 2018

| The Information Center | TOTAL | COMPLIANCE LEVEL | COMPLIANCE DETERMINATION |
|--|-------|------------------|---|
| Focus I: Intake and Eligibility | 0.526 | 4.00 | The Information Center substantially meets assurances. |
| Focus II A: Person-Centered Service Planning | 0.947 | 4.00 | The Information Center substantially meets assurances. |
| Focus II B: Person-Centered Service Delivery | 0.408 | 1.63 | The Information Center does not demonstrate the assurance |
| Focus IV: Participant Safeguards | 0.987 | 3.00 | The Information Center demonstrates assurance, but MDHHS recommends improvements or requires additional information. |
| Focus V: Participant Rights and Responsibilities | 0.316 | 4.00 | The Information Center substantially meets assurances. |
| OVERALL CQAR COMPLIANCE LEVEL: | | 3.18 | The Information Center demonstrates assurance, but MDHHS recommends improvements or requires additional information. |

Rating Scale For Clinical Quality Assurance Review Compliance Level:

| | |
|--|----------------|
| SUBSTANTIAL COMPLIANCE: | 3.26 or higher |
| SOME COMPLIANCE, NEEDS IMPROVEMENT: | 2.51 to 3.25 |
| NOT FULL OR SUBSTANTIAL COMPLIANCE: | 1.76 to 2.50 |
| COMPLIANCE NOT DEMONSTRATED: | 1.00 to 1.75 |