Table of Contents

APPLICATION FOR BENEFITS 1
SELF-REFERRAL 1
UNIQUE EMAIL AND CELL PHONE NUMBER 1
NOTIFICATION 1
COMMUNITY PARTNER 2
APPENDIX 3
SCREENSHOTS: 3

Application for Benefits (AFB)

Figure	Update
1	**AFB.** Enhanced icon for the Cash program.
NA	**AFB.** Removal of the felony question from Application for Benefits and Renew My Benefits.

Self-Referral

Figure	Update
2 – 3	**Self-Referral.** New referral organization, Michigan Works Agencies (LEO)! When a resident user applies for Medical Assistance, Child Dependent Care, and/or State Emergency Relief only and added Additional Income of the type Unemployment or Unemployment Compensation Benefits, then a LEO referral will be displayed.
4 – 5	**Self-Referral.** New referral organization Area Agency on Aging (AAA)! When a resident user submits an AFB for any program and one or more household member is 60+, a referral to AAA will be displayed.
6	**Self-Referral.** When a MI Bridges resident user completes a self-referral to LEO or AAA, the self-referral will display on the My Saved Resources page, Applicant Self-Referral for LEO with the location information.

Unique Email and Cell Phone Number

Figure	Update
NA	**Email | Mobile Phone.** During the MI Bridges registration process, or selecting notifications during the AFB flow, a unique email address and mobile phone number is now required. When attempting to add an email or mobile phone number that is currently registered in another MI Bridges account, a notification will be received: "This email address is already associated to another account. Update the email address to proceed." "This cell phone number is already associated to another account. Update the cell phone number to proceed."

Notification

Figure	Update
7	**Notification.** MI Bridges resident users will see a new page related to text message information to be informed on the texts received.
8	**Notification.** Additional notification type(s) for announcements from Michigan Department of Health and Human Services can be received via an email or text.

Community Partner (CP)

Figure	Update
NA	**CP.** Assign referral permissions will be automatically assigned to the LOE in a Referral partner type organization.
9	**CP.** Manage organization LEO selection added.
10 – 14	**CP.** A newly added Community Partner, the user will see an updated registration and new user process for steps needed to be completed.

Appendix

Screenshots:

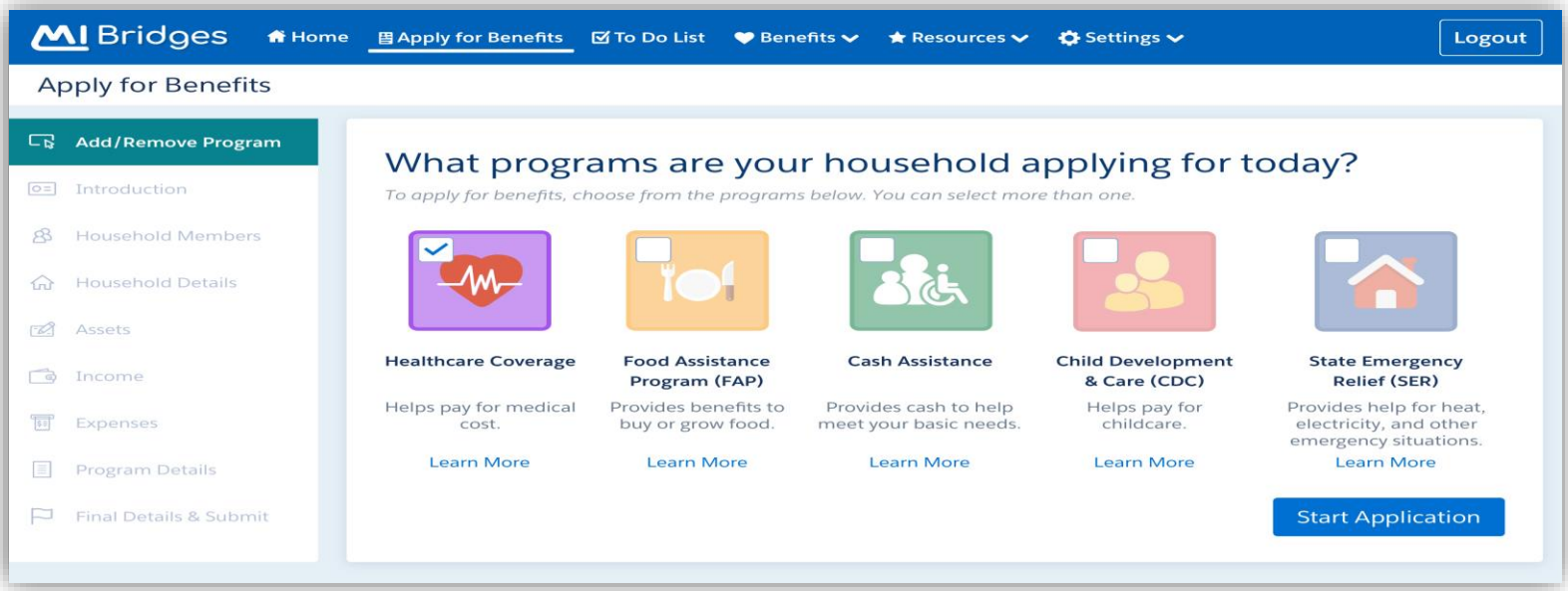

Figure 1: AFB

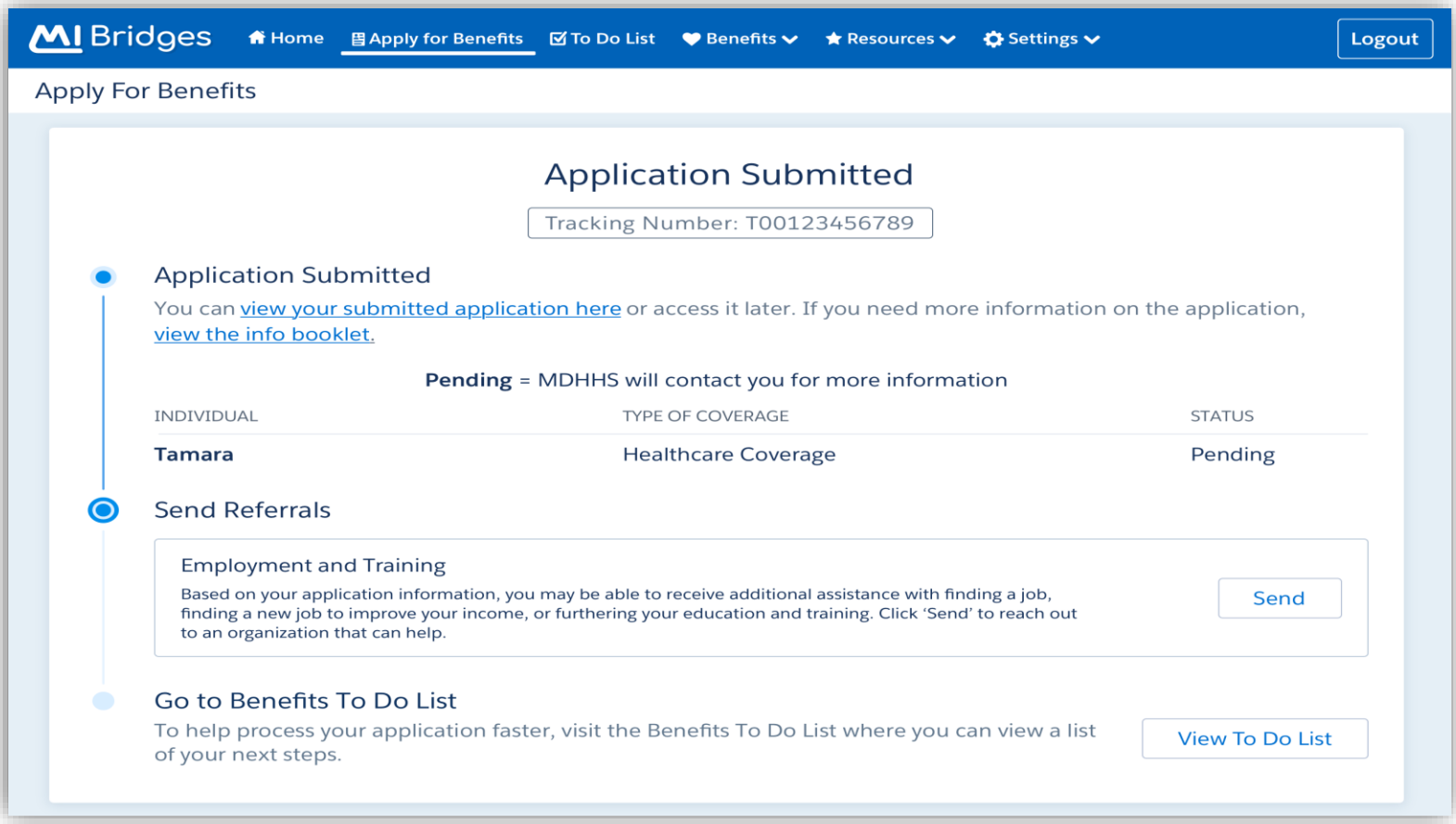

Figure 2: Self-Referral

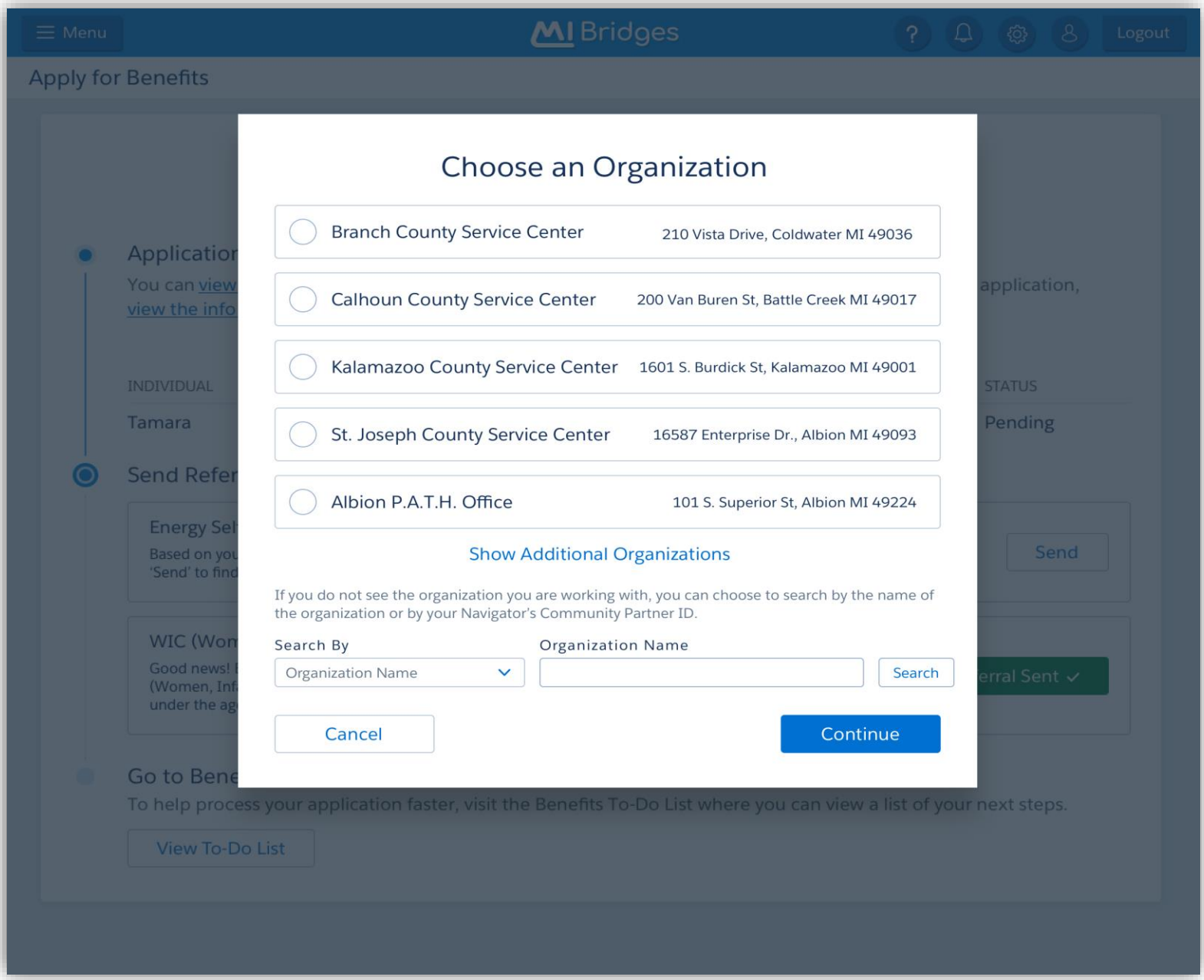

Figure 3: Self-Referral

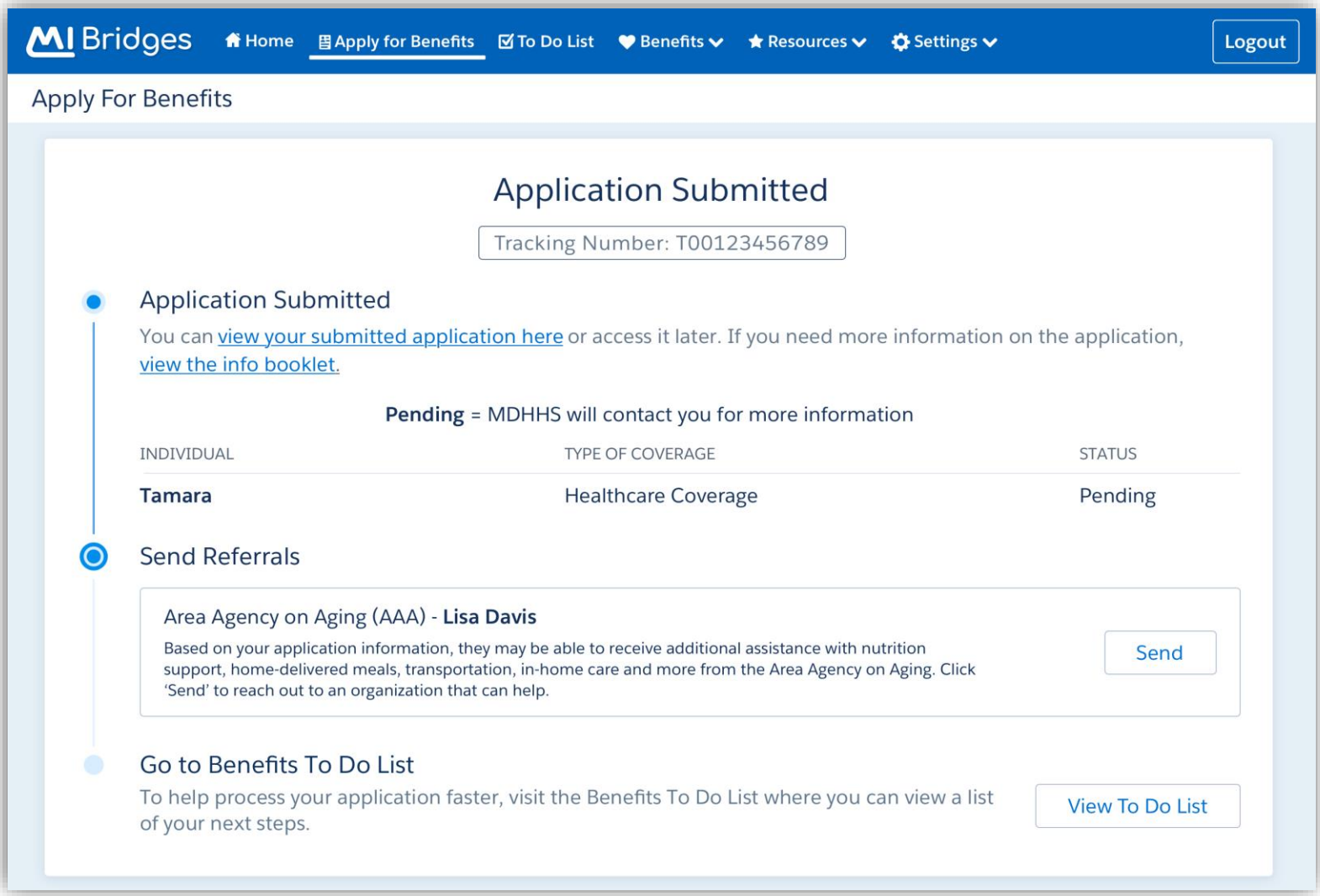

Figure 4: Self- Referral

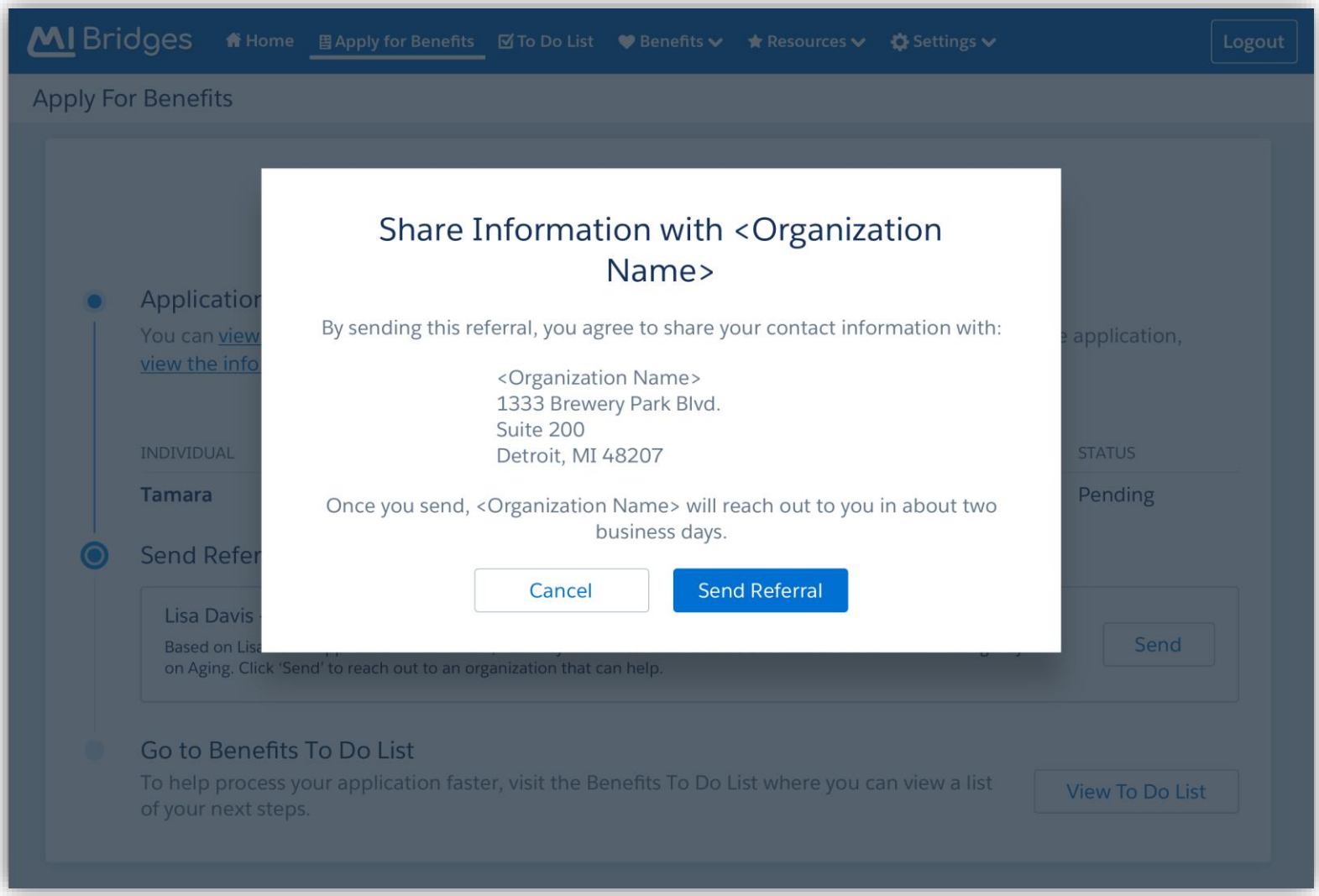

Figure 5: Self- Referral

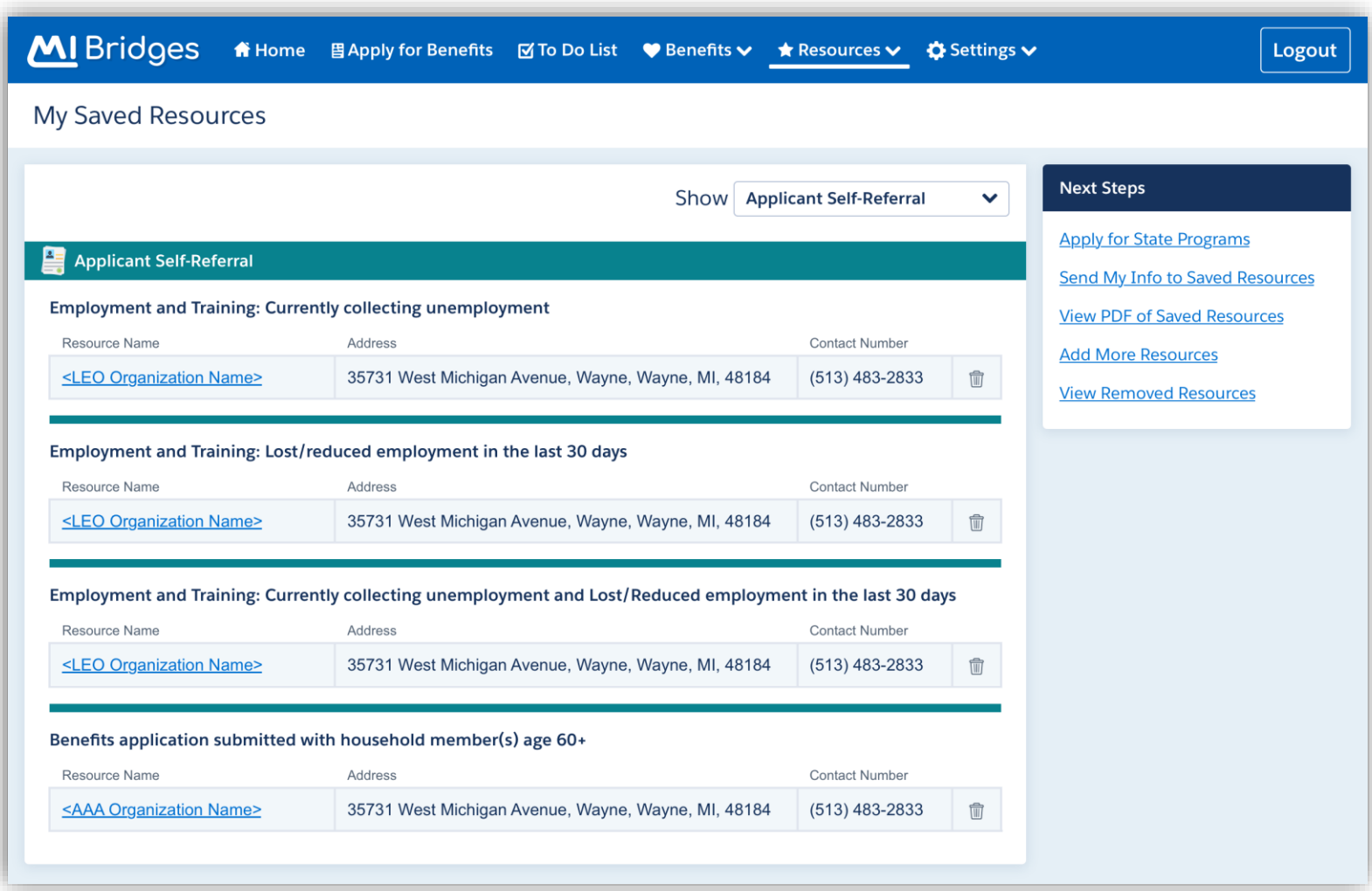

Figure 6: Self-Referral

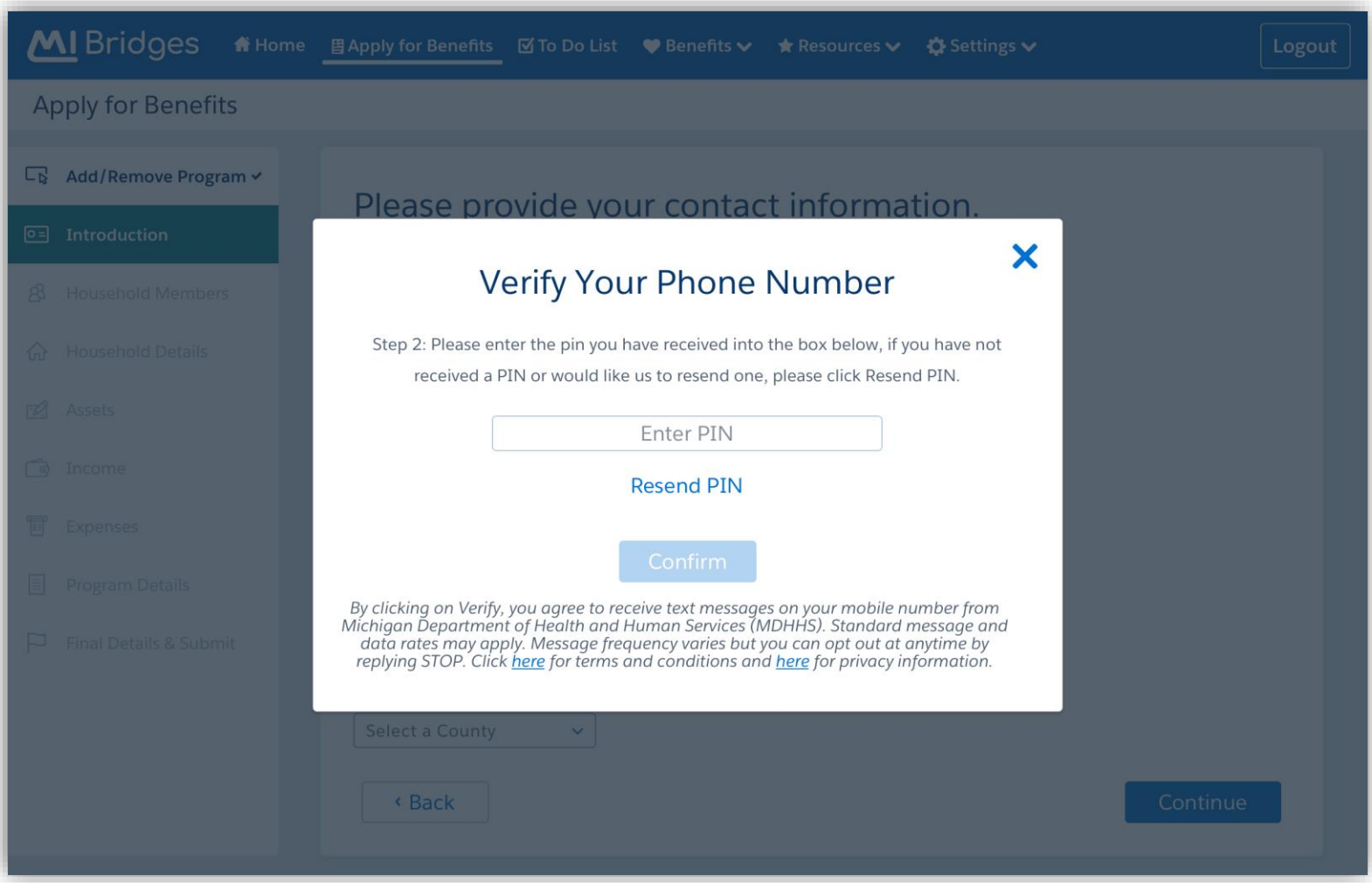

Figure 7: Notification

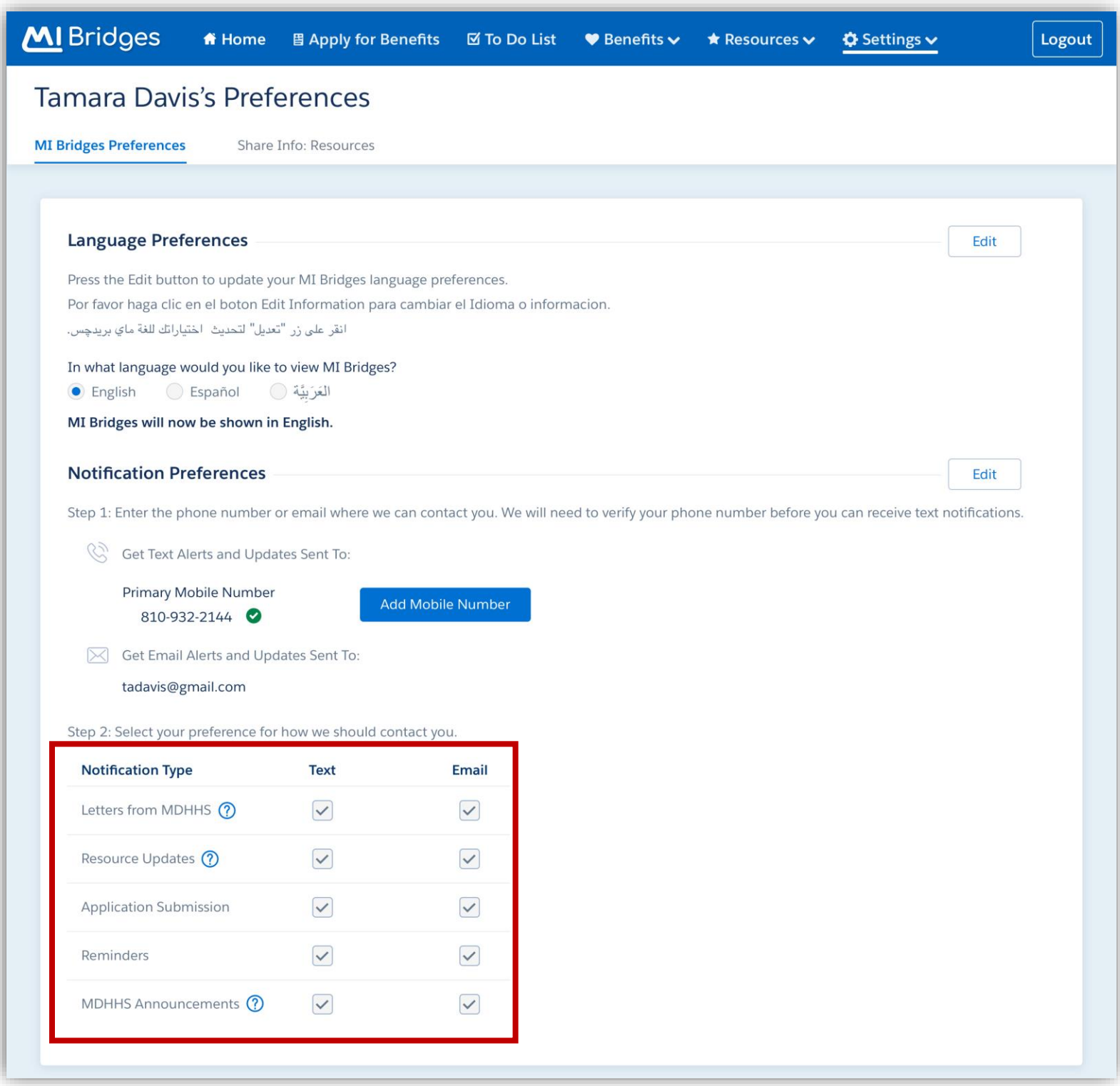

Figure 8: Notification

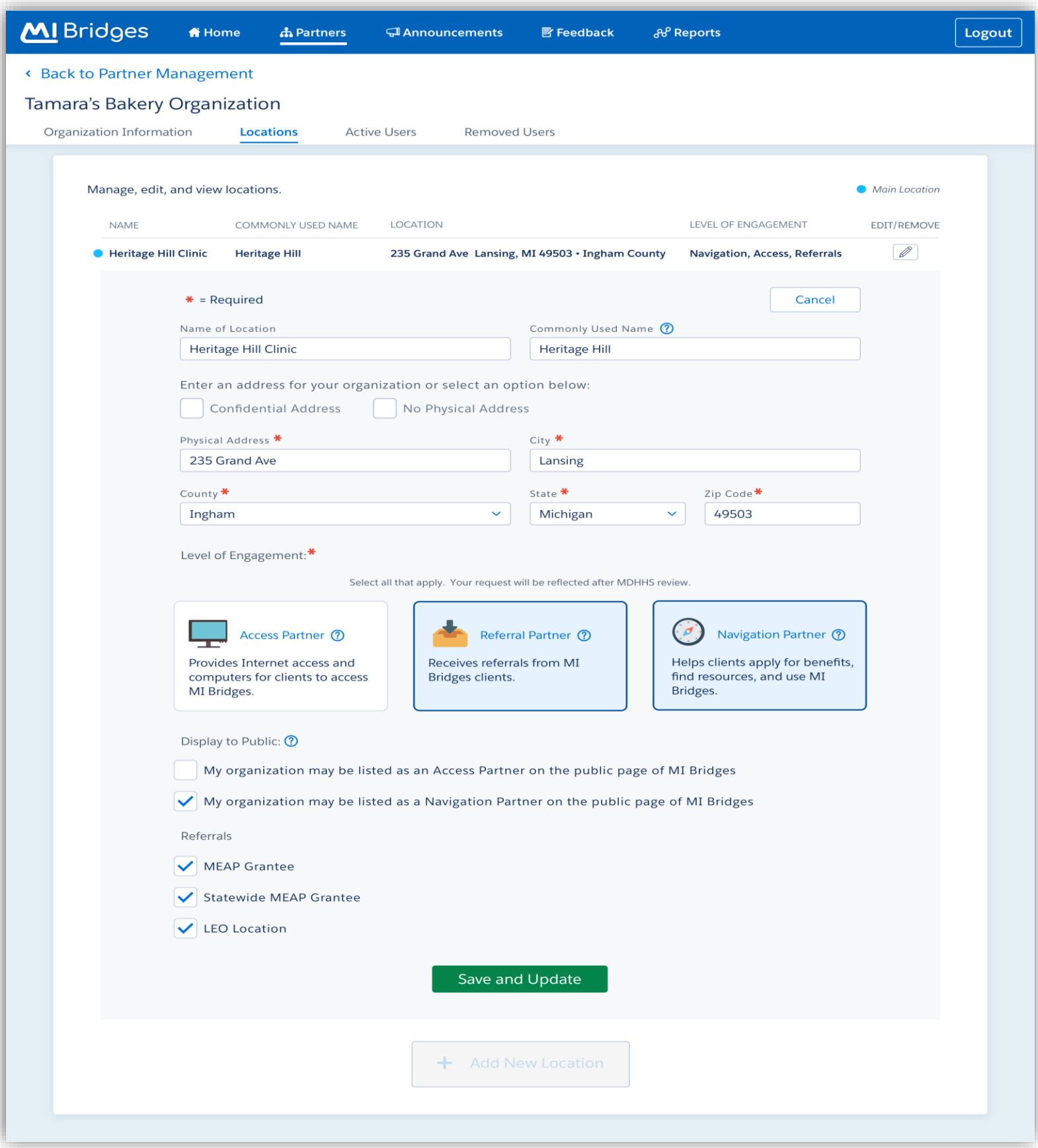
MI Bridges
Home
Partners
Announcements
Feedback
Reports
Logout
Back to Partner Management
Tamara's Bakery Organization
Organization Information
Locations
Active Users
Removed Users
Manage, edit, and view locations.
Main Location
NAME
COMMONLY USED NAME
LOCATION
LEVEL OF ENGAGEMENT
EDIT/REMOVE
Heritage Hill Clinic
Heritage Hill
235 Grand Ave Lansing, MI 49503 • Ingham County
Navigation, Access, Referrals
* = Required
Cancel
Name of Location
Heritage Hill Clinic
Commonly Used Name
Heritage Hill
Enter an address for your organization or select an option below:
Confidential Address
No Physical Address
Physical Address *
235 Grand Ave
City *
Lansing
County *
Ingham
State *
Michigan
Zip Code *
49503
Level of Engagement: *
Select all that apply. Your request will be reflected after MDHHS review.
Access Partner
Provides Internet access and computers for clients to access MI Bridges.
Referral Partner
Receives referrals from MI Bridges clients.
Navigation Partner
Helps clients apply for benefits, find resources, and use MI Bridges.
Display to Public:
My organization may be listed as an Access Partner on the public page of MI Bridges
My organization may be listed as a Navigation Partner on the public page of MI Bridges
Referrals
MEAP Grantee
Statewide MEAP Grantee
LEO Location
Save and Update
Add New Location

Figure 9: CP

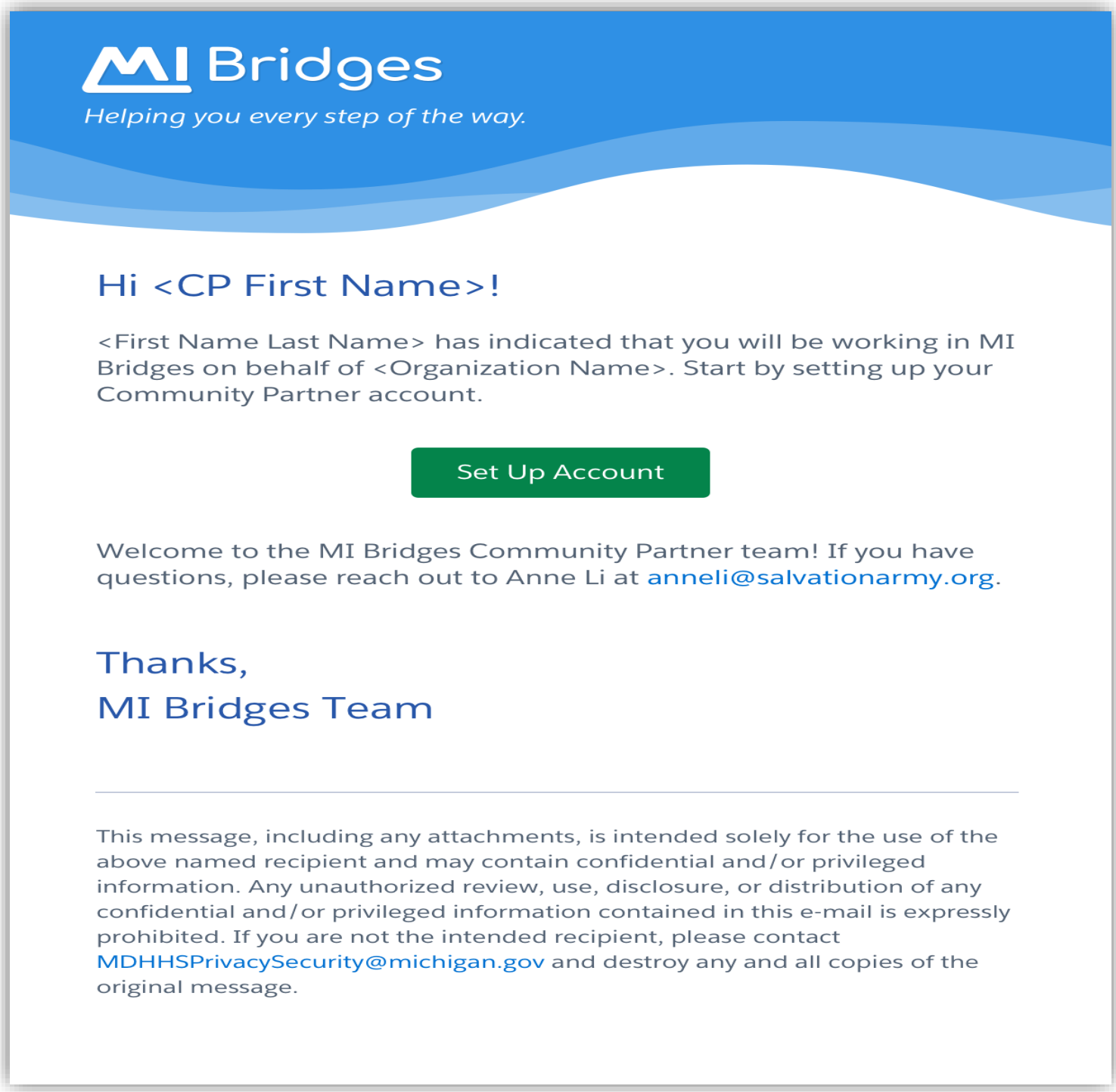
MI Bridges
Helping you every step of the way.
Hi <CP First Name>!
<First Name Last Name> has indicated that you will be working in MI Bridges on behalf of <Organization Name>. Start by setting up your Community Partner account.
Set Up Account
Welcome to the MI Bridges Community Partner team! If you have questions, please reach out to Anne Li at anneli@salvationarmy.org.
Thanks,
MI Bridges Team
This message, including any attachments, is intended solely for the use of the above named recipient and may contain confidential and/or privileged information. Any unauthorized review, use, disclosure, or distribution of any confidential and/or privileged information contained in this e-mail is expressly prohibited. If you are not the intended recipient, please contact MDHHSPrivacySecurity@michigan.gov and destroy any and all copies of the original message.

Figure 10: CP

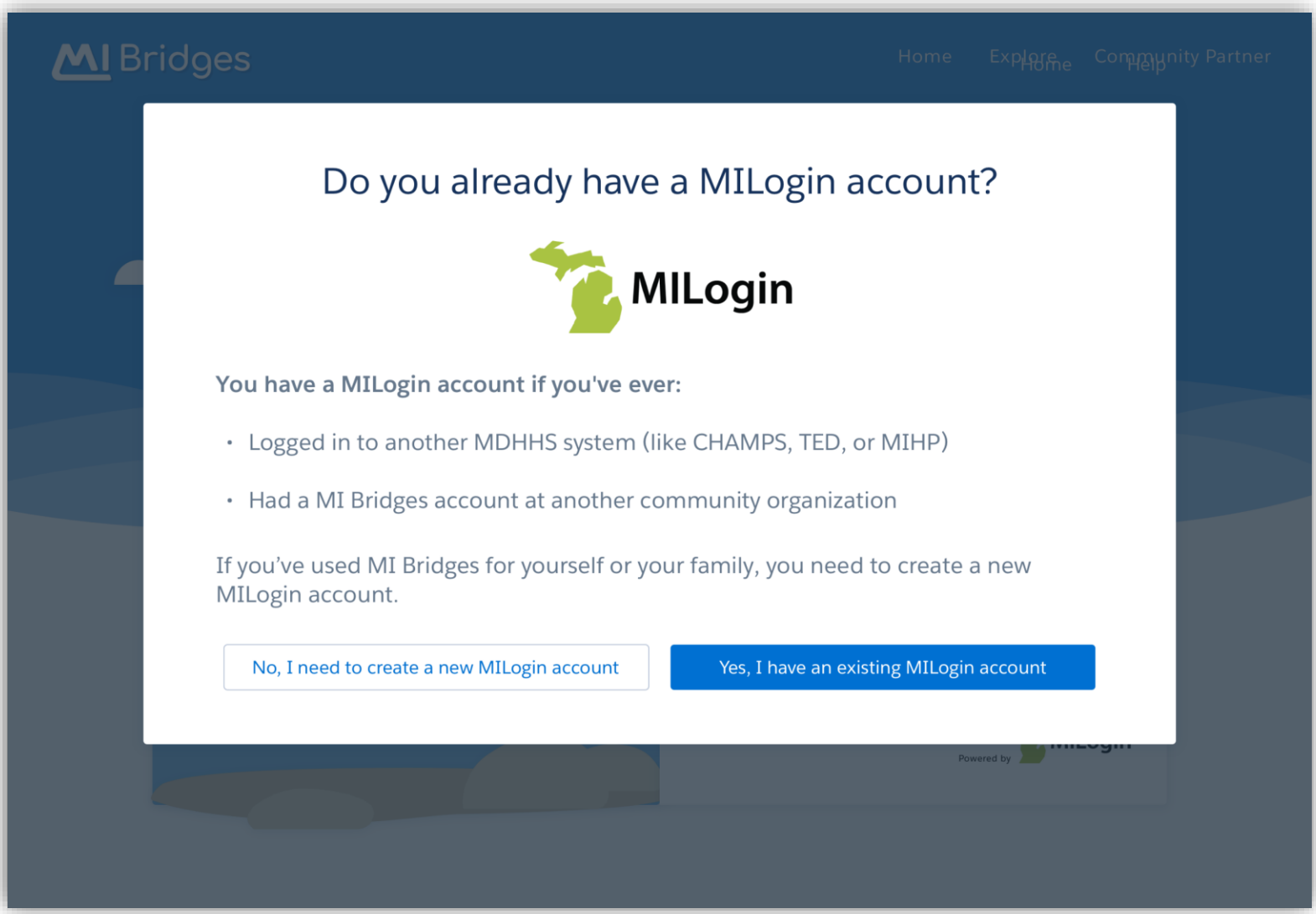
MI Bridges
Home
Explore
Community Partner
Home
Help
Do you already have a MILogin account?
MILogin
You have a MILogin account if you've ever:
• Logged in to another MDHHS system (like CHAMPS, TED, or MIHP)
• Had a MI Bridges account at another community organization
If you've used MI Bridges for yourself or your family, you need to create a new MILogin account.
No, I need to create a new MILogin account
Yes, I have an existing MILogin account
Powered by

Figure 11: CP

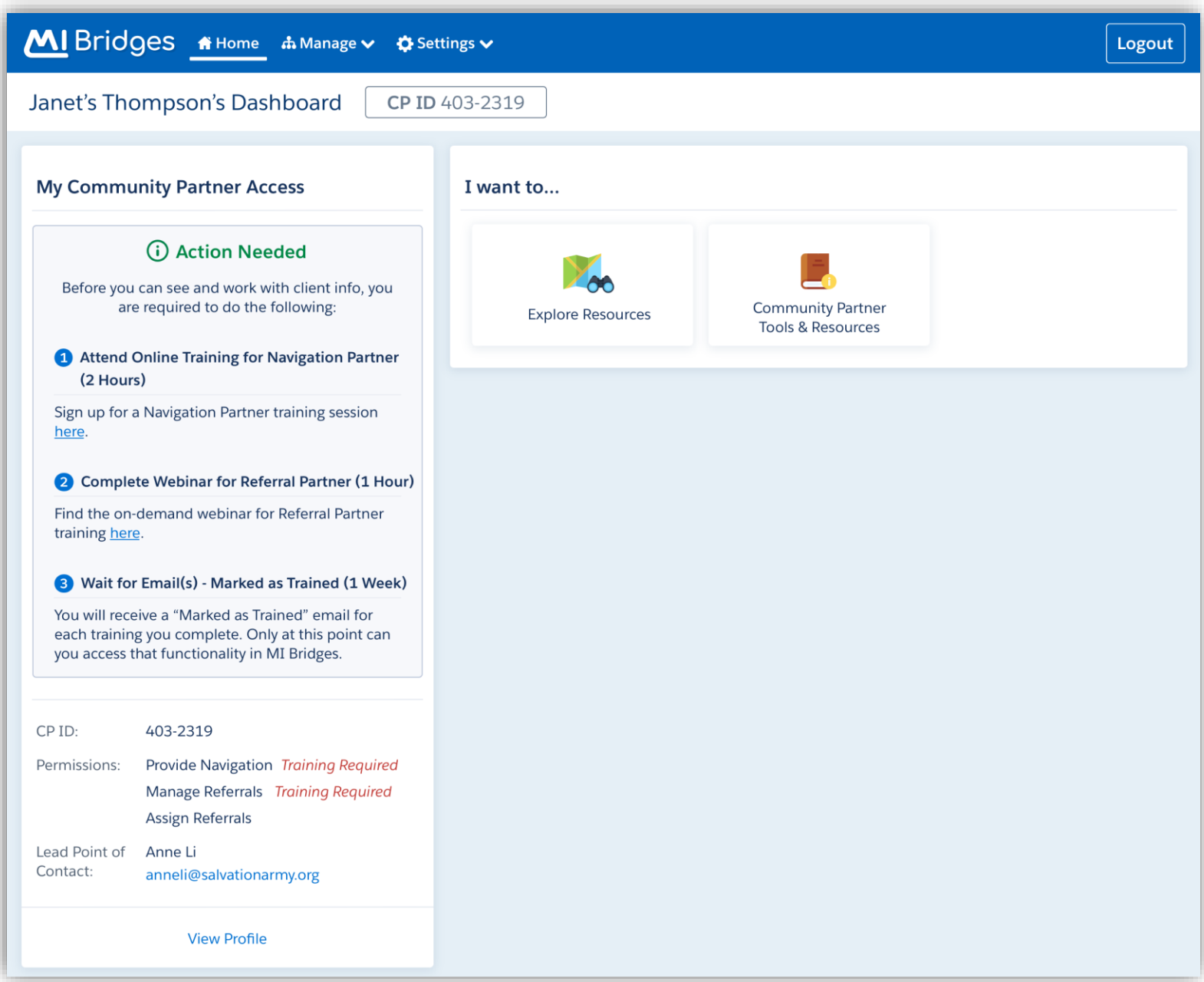
MI Bridges
Home
Manage
Settings
Logout
Janet's Thompson's Dashboard
CP ID 403-2319
My Community Partner Access
Action Needed
Before you can see and work with client info, you are required to do the following:
1 Attend Online Training for Navigation Partner (2 Hours)
Sign up for a Navigation Partner training session here.
2 Complete Webinar for Referral Partner (1 Hour)
Find the on-demand webinar for Referral Partner training here.
3 Wait for Email(s) - Marked as Trained (1 Week)
You will receive a "Marked as Trained" email for each training you complete. Only at this point can you access that functionality in MI Bridges.
CP ID: 403-2319
Permissions: Provide Navigation Training Required
Manage Referrals Training Required
Assign Referrals
Lead Point of Contact: Anne Li
anneli@salvationarmy.org
View Profile
I want to...
Explore Resources
Community Partner Tools & Resources

Figure 12: CP

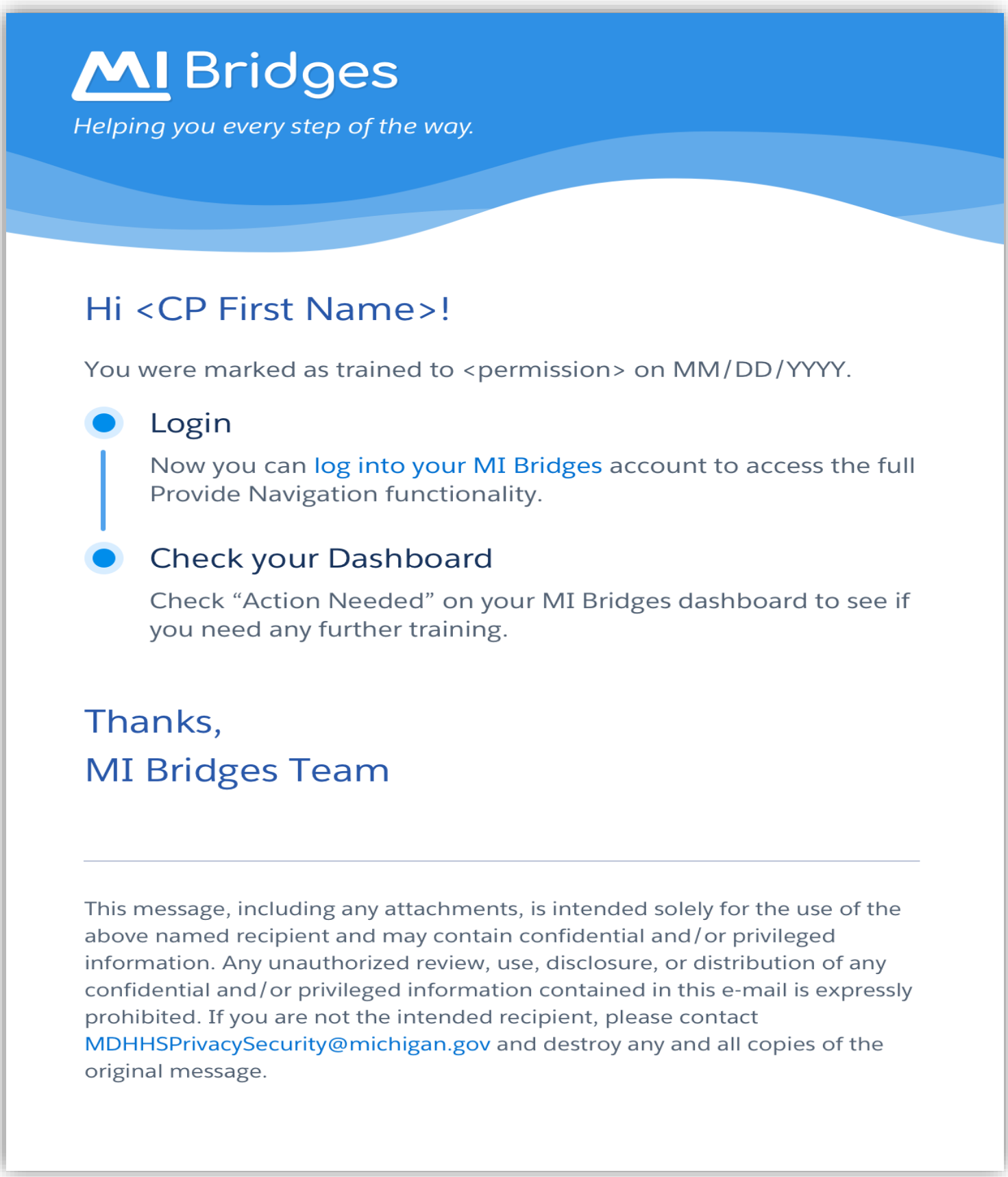
MI Bridges
Helping you every step of the way.
Hi <CP First Name>!
You were marked as trained to <permission> on MM/DD/YYYY.
Login
Now you can log into your MI Bridges account to access the full Provide Navigation functionality.
Check your Dashboard
Check "Action Needed" on your MI Bridges dashboard to see if you need any further training.
Thanks,
MI Bridges Team
This message, including any attachments, is intended solely for the use of the above named recipient and may contain confidential and/or privileged information. Any unauthorized review, use, disclosure, or distribution of any confidential and/or privileged information contained in this e-mail is expressly prohibited. If you are not the intended recipient, please contact MDHHSPrivacySecurity@michigan.gov and destroy any and all copies of the original message.

Figure 13: CP

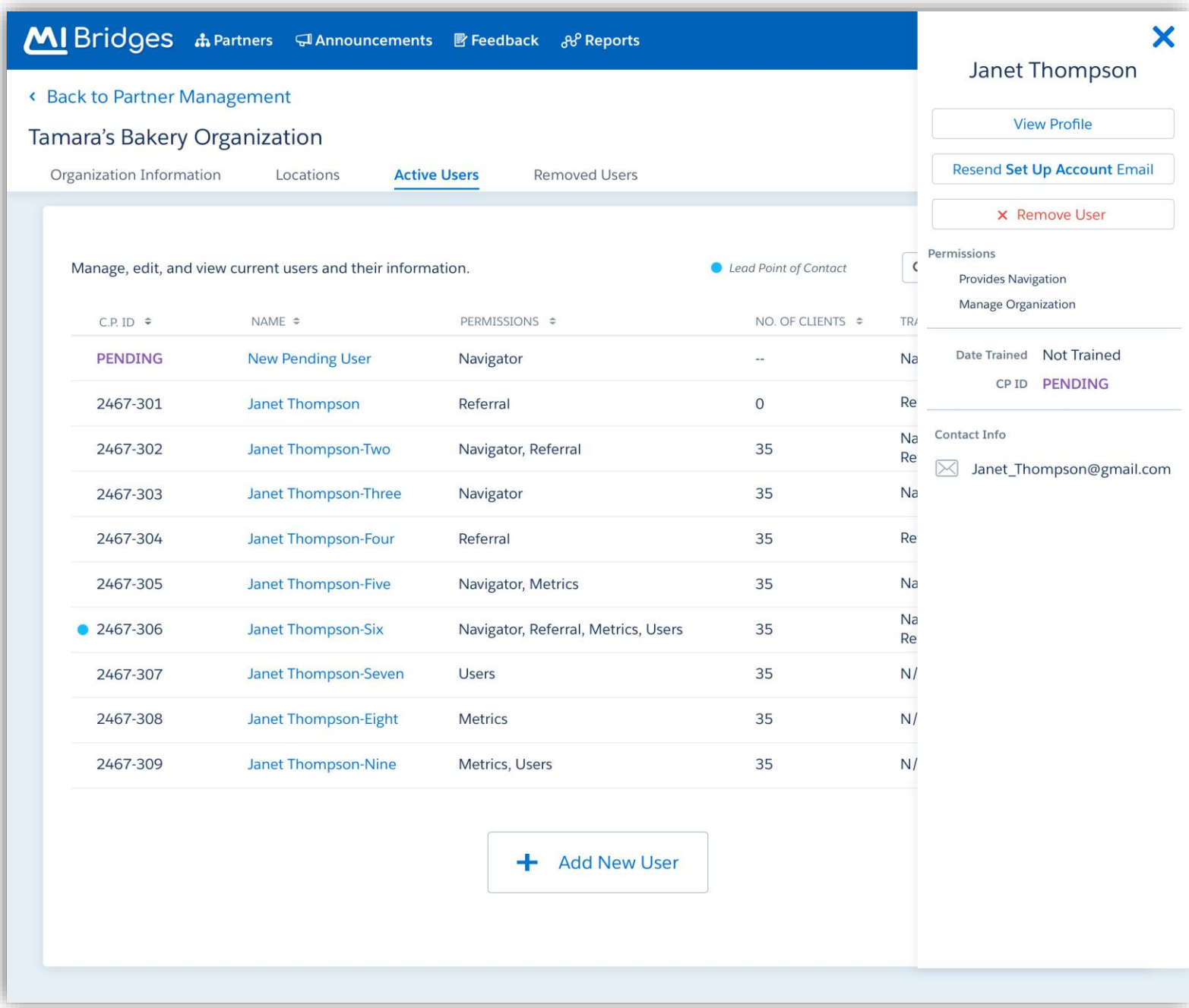
Bridges
Partners
Announcements
Feedback
Reports
Back to Partner Management
Tamara's Bakery Organization
Organization Information
Locations
Active Users
Removed Users
Manage, edit, and view current users and their information.
Lead Point of Contact
C.P. ID
NAME
PERMISSIONS
NO. OF CLIENTS
PENDING New Pending User Navigator --
2467-301 Janet Thompson Referral 0
2467-302 Janet Thompson-Two Navigator, Referral 35
2467-303 Janet Thompson-Three Navigator 35
2467-304 Janet Thompson-Four Referral 35
2467-305 Janet Thompson-Five Navigator, Metrics 35
2467-306 Janet Thompson-Six Navigator, Referral, Metrics, Users 35
2467-307 Janet Thompson-Seven Users 35
2467-308 Janet Thompson-Eight Metrics 35
2467-309 Janet Thompson-Nine Metrics, Users 35
Add New User
Janet Thompson
View Profile
Resend Set Up Account Email
Remove User
Permissions
Provides Navigation
Manage Organization
Date Trained Not Trained
CP ID PENDING
Contact Info
Janet_Thompson@gmail.com

Figure 14: CP