

Michigan Diabetes Prevention Program Frequently Asked Questions

Who can I contact if I need help enrolling in CHAMPS as a Medicaid Diabetes Prevention Program (DPP) Provider?

Organizations interested in becoming a Medicaid DPP Provider can contact the Michigan Department of Health and Human Services (MDHHS) Diabetes and Kidney Unit (DKU) at MDHHS-Medicaid-DPP@Michigan.gov.

Who do I contact if I have a question about billing or claims submission?

Organizations that have questions about the fee schedule, G-codes, or fields that need to be completed on a claim can contact MDHHS DKU at MDHHS-Medicaid-DPP@Michigan.gov. If organizations have questions about the processing of a specific claim, a rejected claim or general inquiries about claims submitted, contact Provider Support at ProviderSupport@Michigan.gov or call 1-800-292-2550.

Who is eligible to become a Medicaid DPP lifestyle coach?

There are no professional or licensing requirements for Michigan Diabetes Prevention Program (MiDPP) lifestyle coaches other than lifestyle coach training required by the Centers for Disease Control and Prevention (CDC). Lifestyle coaches must be affiliated with an MiDPP provider organization.

How many times is the G9880 allowed to be billed during an MiDPP series for a beneficiary?

The G9880 is only allowed to be billed once during a beneficiary's participation in MiDPP, and can be billed at any time, as long as 5% weight loss has been achieved.

Is a beneficiary able to repeat the MiDPP?

Yes, as long as they meet eligibility requirements, and the service is recommended by a licensed health care provider. The MiDPP is NOT limited to once per lifetime.

What constitutes an audio-only session?

Audio-only sessions are a form of distance learning delivery modality when video capability is not available, or when a beneficiary calls in or a session was completed through audio conference.

What recognition status must a DPP provider have in order to become an enrolled MiDPP provider?

All organizations are required to have at least preliminary recognition to become an enrolled MiDPP provider and seek reimbursement through Medicaid. Pending recognition is not allowed.

Can individuals/lifestyle coaches enroll in Medicaid as an MiDPP provider? Does the answer differ if the individual has a certification or licensure (e.g., pharmacist, nurse practitioner, certified diabetes educator)?

No, the CDC grants recognition to only organizational entities. Therefore, only organizations, not individuals, can enroll as an MiDPP provider if they meet the conditions for enrollment. Individuals who wish to participate in MiDPP may do so as a lifestyle coach. An MiDPP provider must submit a roster of all lifestyle coaches who will be furnishing MiDPP services to MDHHS DKU.

What NPI taxonomy type should prospective lifestyle coaches use?

Lifestyle coaches may use a taxonomy type when applying for an NPI that fits their natural designation based on any certifications or licensures they may have (e.g., "Nurse"). Lifestyle coaches may choose "Health Educator" in cases where no other taxonomy is applicable.

How can we locate enrolled MiDPP providers?

A listing of enrolled MiDPP providers can be found at Michigan.gov/Diabetes.

What documentation is needed to meet the recommended criteria?

The MiDPP provider can determine how a recommendation for an eligible beneficiary is determined. This could include licensed health care providers associated to or with their MiDPP. The MiDPP provider must assure recommendation documentation is in the beneficiary program notes and may use the format and communication style that works for that MiDPP. For additional information on recommendation documentation, contact DKU at MDHHS-Medicaid-DPP@Michigan.gov.

What if I have changes to my MiDPP (name of organization, address, recognition status, etc.)?

All changes must be submitted electronically via email to DKU at MDHHS-Medicaid-DPP@Michigan.gov and prior to that, updated (if appropriate) with the CDC's DPRP since all information will be verified using the CDC's Secure Access Management Services (SAMS). Once all changes are verified and approved by DKU, the MiDPP provider can proceed with updating information in CHAMPS.

Michigan.gov/Diabetes

