

May 1, 2020

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<City> <State> zipcode5-zipcode4

Dear Home Help Individual Caregiver:

RE: 2020 Home Help Rate Increases

You are getting this letter as a valued individual caregiver for Home Help clients. The Michigan Department of Health and Human Services (MDHHS) is writing to tell you about hourly rate increases in 2020.

The **permanent** rate increases apply only to Home Help individual caregivers who earn less than \$9.90 per hour. The **temporary** rate increase applies to **all** Home Help individual caregivers.

Permanent Rate Increases

- **January 1, 2020:** The hourly rate for Home Help individual caregivers earning \$9.45 per hour was raised to \$9.65 per hour. The new rate of \$9.65 per hour was effective for dates of service from January 1, 2020 to March 31, 2020.
- **April 1, 2020:** The hourly rate for Home Help individual caregivers earning \$9.65 per hour was raised to \$9.90 per hour. The new rate of \$9.90 per hour is effective for dates of service beginning on April 1, 2020.

Temporary Rate Increase

- **April 1, 2020 – June 30, 2020:** Due to the COVID-19 emergency, **all** individual caregivers are earning an extra \$2.00 per hour in premium pay. This hourly rate increase is for dates of service from April 1, 2020 to June 30, 2020. On July 1, 2020, the premium pay will end.

Individual caregivers should still follow the guidance in the documents titled “Actions for Caregivers of Older Adults During COVID-19” and “Actions for Caregivers for Older Adults Addendum Frequently Asked Questions”. These documents include advice for in-home direct care workers and methods to assure a face-to-face visit with the client is needed. These documents can be found at: <https://www.michigan.gov/coronavirus/> and go to Resources, then For Health Professionals.

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If you have questions, you can call Provider Support at 1-800-979-4662 or email them at providersupport@michigan.gov.

Sincerely,

A handwritten signature in black ink, appearing to read 'K. Massey', followed by a horizontal line.

Kate Massey, Director
Medical Services Administration