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***Michigan Department of Health and Human Services***

**WIC Division  
Local Agencies**

MI-WIC System Updates in Release 8.3

June 19, 2021

*The Release 8.3 Webcast was recorded on January 23, 2020.  
Recording is available at <https://miwicevents.com/webcasts/>*

*The contents of this document are confidential and intended solely for the use and information of  
the Michigan WIC Program*

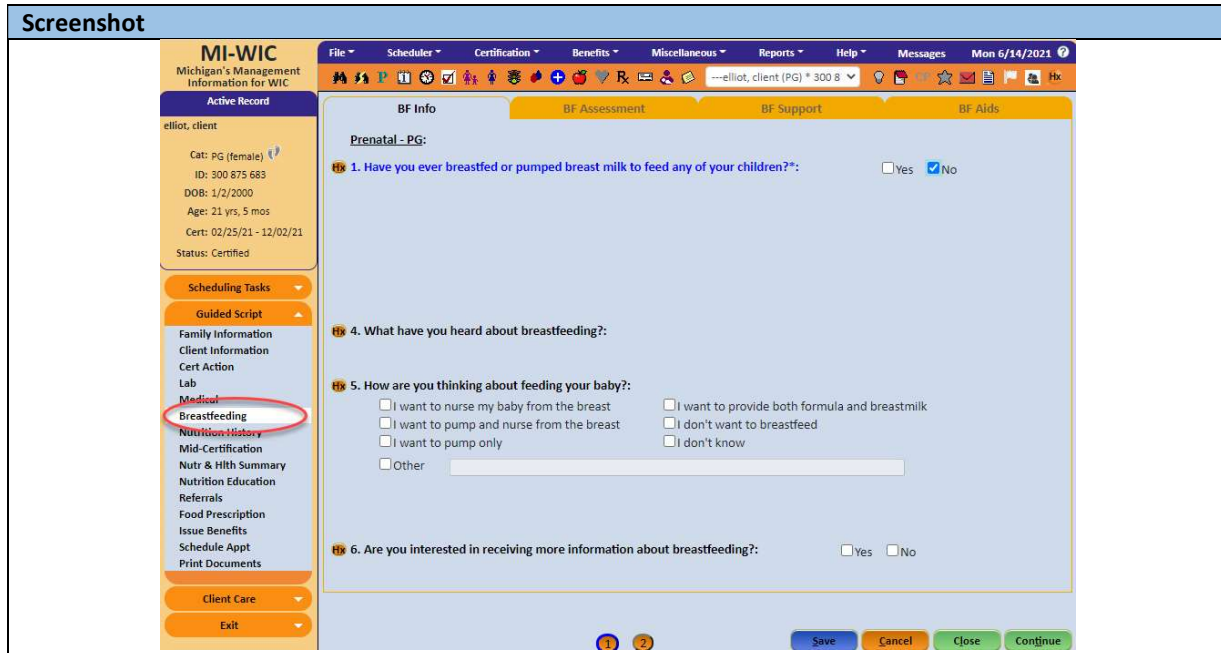
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# I. CRD: Breastfeeding Assessment Changes

## 1. Clinic Module → BF Assessment



- The 'BF Assessment' screens have changed name from 'Breastfeeding Assessment' to 'Breastfeeding' on the Guided Script and dropdown menus.
- The tabs within the 'Breastfeeding' screen have been changed:
  - BF Info
  - BF Assessment
  - BF Support
  - BF Aids

## 2. Clinic Module → Breastfeeding → BF Info → PG Category

**Screenshot**



The 'BF Info' tab will contain the following questions for the PG category

### 1. Have you ever breastfed or pumped breast milk to feed any of your children? YES, NO

If the client indicated they have never been pregnant before (Medical – Pregnancy Info), this question will be greyed out.

If the client answers YES, the system will then display questions 2 & 3:

### 2. Are you currently breastfeeding or pumping breast milk? YES NO

If the client answers YES the system will assign risk code 338.01 and display 2a. and 2b.

#### 2a. Is the baby less than one year old? YES NO

If the client answers YES, the Infant Id display box will be required and the BE food package will be available, named "BE Max".

#### 2b. Are you breastfeeding or pumping milk for more than one child? YES NO

If the client answers YES, the system will display:

From same pregnancy (multiples)?

If the client answers YES to 2 and 2a and checks this box, the 1.5 BE Max food package will be available.

From different pregnancies?

If the client answers YES to 2 and 2a and checks this box, the BE Max food package will be available.

### 3. Did you breastfeed as long as you desired? Yes/No

If the client answers NO, the system will display:

**Why?** – with a multiselect dropdown menu.

- My baby had difficulty latching or nursing,
- Breast milk alone did not satisfy my baby
- I thought my baby was not gaining enough weight
- My nipples were sore, cracked or bleeding or it was too painful
- I thought I was not producing enough milk, or my milk dried up
- I had too many other household duties
- I felt it was the right time to stop breastfeeding
- I got sick or I had to stop for medical reasons
- I went back to work
- I went back to school
- Lack of support
- My baby had an illness or medical condition
- Dr recommended I supplement or wean

If No is answered to Question #1, the system dynamically displays:

**4. What have you heard about breastfeeding?**

All clients answer:

**5. How are you thinking about feeding your baby?** Radio button options (select only one): I want to nurse my baby from the breast, I want to pump and nurse from the breast, I want to pump only, I want to provide both formula and breast milk, I don't want to breastfeed, I don't know, Other (with text box)

If the client indicates they plan to breastfeed in any way, the system will display:

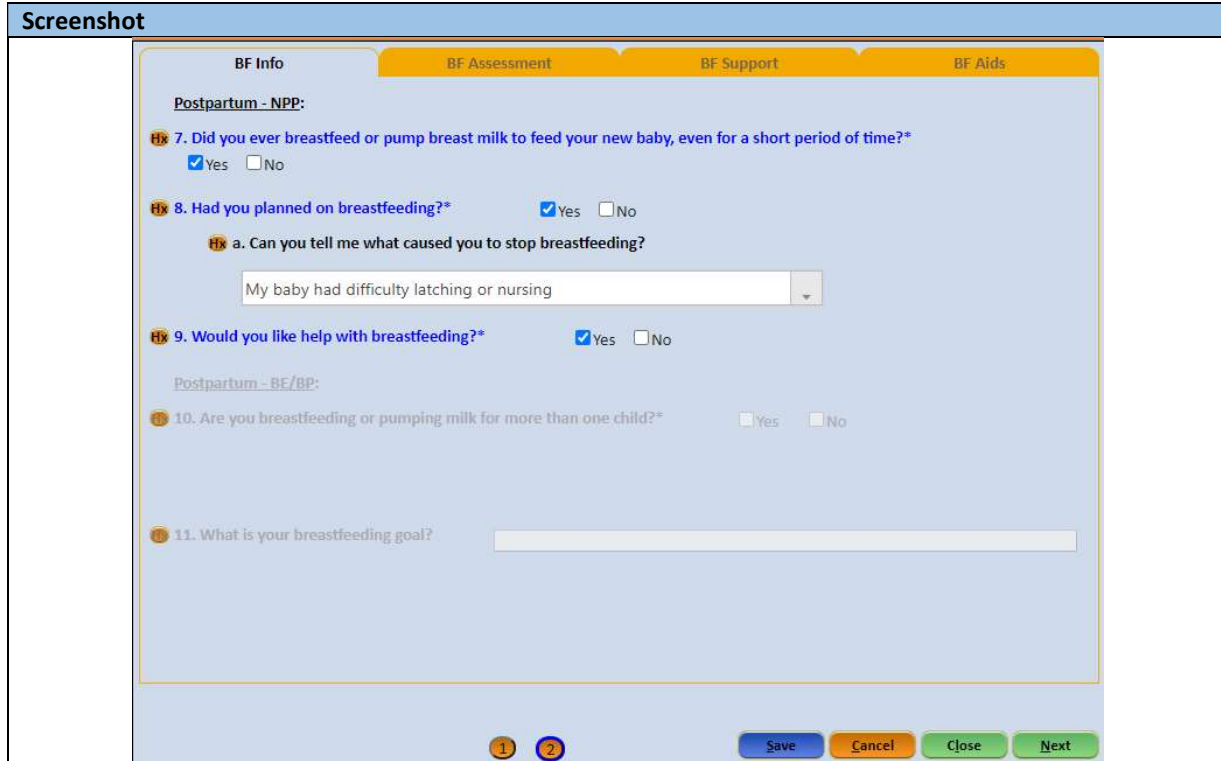
**5a. What is your breastfeeding goal? (text box)**

**6. Are you interested in receiving more information about breastfeeding?** YES, NO

If yes selected, the BF Peer Counselor Referral category will be bolded on the Referral screen.

3. Clinic Module → Breastfeeding → BF Info → Postpartum NPP Category

**Screenshot**



The screenshot shows a web form titled "BF Info" with tabs for "BF Assessment", "BF Support", and "BF Aids". The "BF Info" tab is active and contains the following questions:

- Postpartum - NPP:**
  - 7. Did you ever breastfeed or pump breast milk to feed your new baby, even for a short period of time?\* (Yes/No)
  - 8. Had you planned on breastfeeding?\* (Yes/No)
  - 8a. Can you tell me what caused you to stop breastfeeding? (Multi-select dropdown menu with "My baby had difficulty latching or nursing" selected)
  - 9. Would you like help with breastfeeding?\* (Yes/No)
- Postpartum - BF/BP:**
  - 10. Are you breastfeeding or pumping milk for more than one child?\* (Yes/No)
  - 11. What is your breastfeeding goal? (Text input field)

At the bottom of the form are buttons for "Save", "Cancel", "Close", and "Next". There are also small numbered icons (1 and 2) at the bottom left.

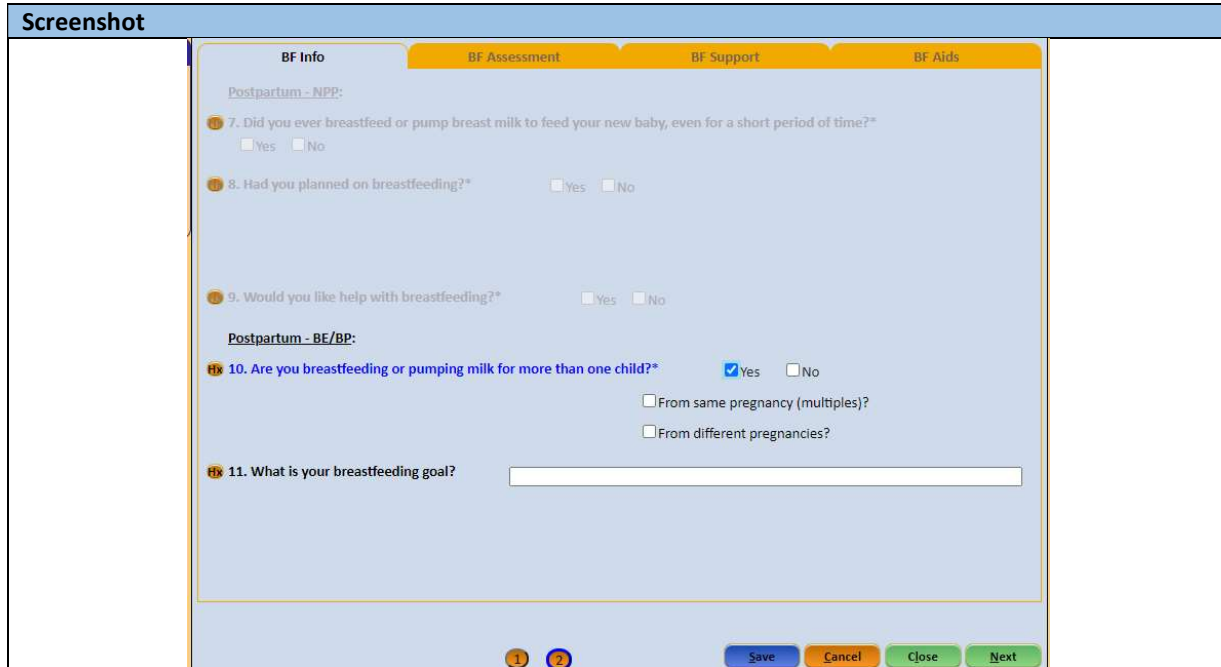
The PG BF Info page will be visible, but greyed out, when the client returns as a postpartum category

The 'BF Info' tab will contain the following questions for the NPP category

7. **Did you ever breastfeed or pump breast milk to feed your new baby, even for a short period of time?**  
YES NO
  
8. **Had you planned on breastfeeding?** YES NO  
This is a required question if there is no answer to question 5 (i.e. if client didn't indicate plan while a PG category).  
If the client answers YES, the system will display:
  - 8a. **Can you tell me what caused you to stop breastfeeding?** – with a multi-select dropdown menu (as per list on page 4 & 5).
  
9. **Would you like help with breastfeeding?** YES NO  
If yes selected, the BF Peer Counselor Referral category will be bolded on the Referral screen.

**4. Clinic Module → Breastfeeding → BF Info → Postpartum BE/BP Category**

**Screenshot**



**BF Info** | BF Assessment | BF Support | BF Aids

Postpartum - NPP:

7. Did you ever breastfeed or pump breast milk to feed your new baby, even for a short period of time?\*

Yes  No

8. Had you planned on breastfeeding?\*

Yes  No

9. Would you like help with breastfeeding?\*

Yes  No

Postpartum - BE/BP:

10. Are you breastfeeding or pumping milk for more than one child?\*

Yes  No

From same pregnancy (multiples)?

From different pregnancies?

11. What is your breastfeeding goal?

1 2 Save Cancel Close Next

The 'BF Info' tab will contain the following questions for the **BE and BP** categories

**10. Are you currently breastfeeding or pumping breast milk for more than one child? YES NO**

If the client answers YES, the system will display:

From same pregnancy (multiples)?

If the client selects this option, a BP client may be eligible for BE food package if infant is not receiving more than the maximum amount of formula for the IBP category. BE client will be eligible for 1.5 BE food package.

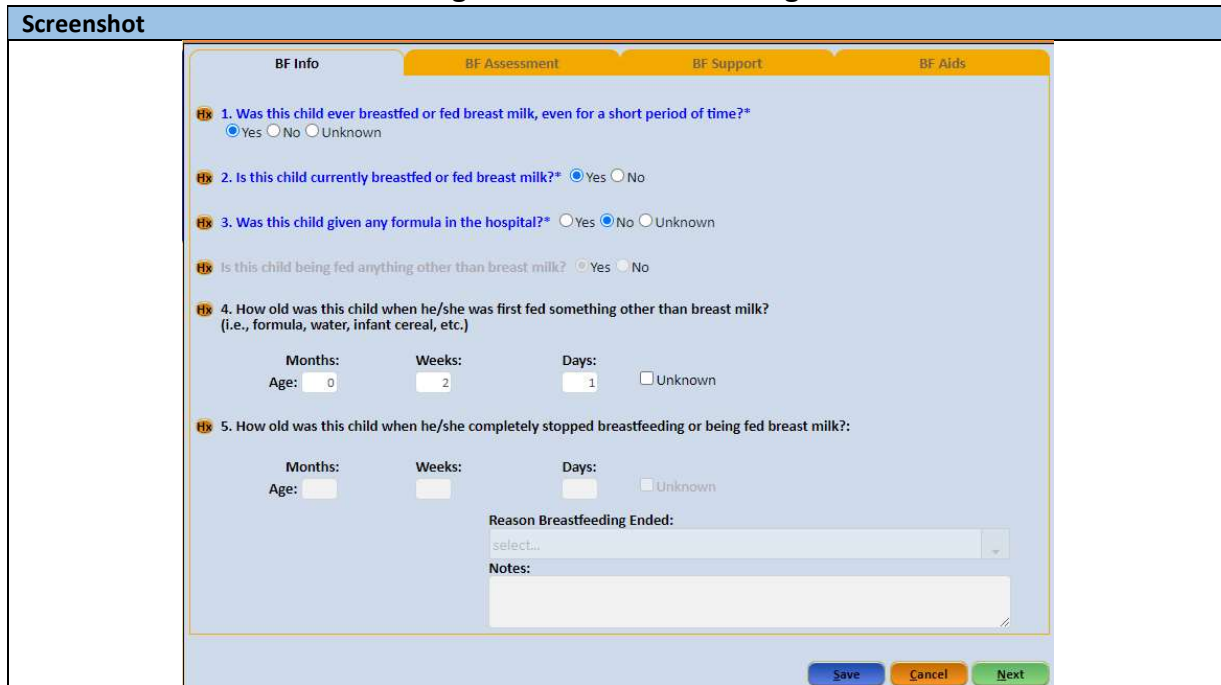
From different pregnancies?

**11. What is your breastfeeding goal? (text box)**



## 5. Clinic Module → Breastfeeding → BF Info → Infant Categories

**Screenshot**



The 'BF Info' tab will contain the following questions for infant categories (these questions have been MOVED from the BF Statistics tab within the Medical Screen).

1. **Was this child ever breastfed or fed breast milk, even for a short period of time?** YES, NO, UNKNOWN
  - a. If the client is IBE or IBP, this question will be auto selected as YES.
2. **Is this child currently breastfed or fed breast milk?** YES, NO
  - a. If the client is IBE or IBP, this question will be auto selected as YES.
3. **Was this child given any formula in the hospital?** YES, NO UNKNOWN

The previous "Breastfeeding exclusively" checkbox has been changed to 3a.

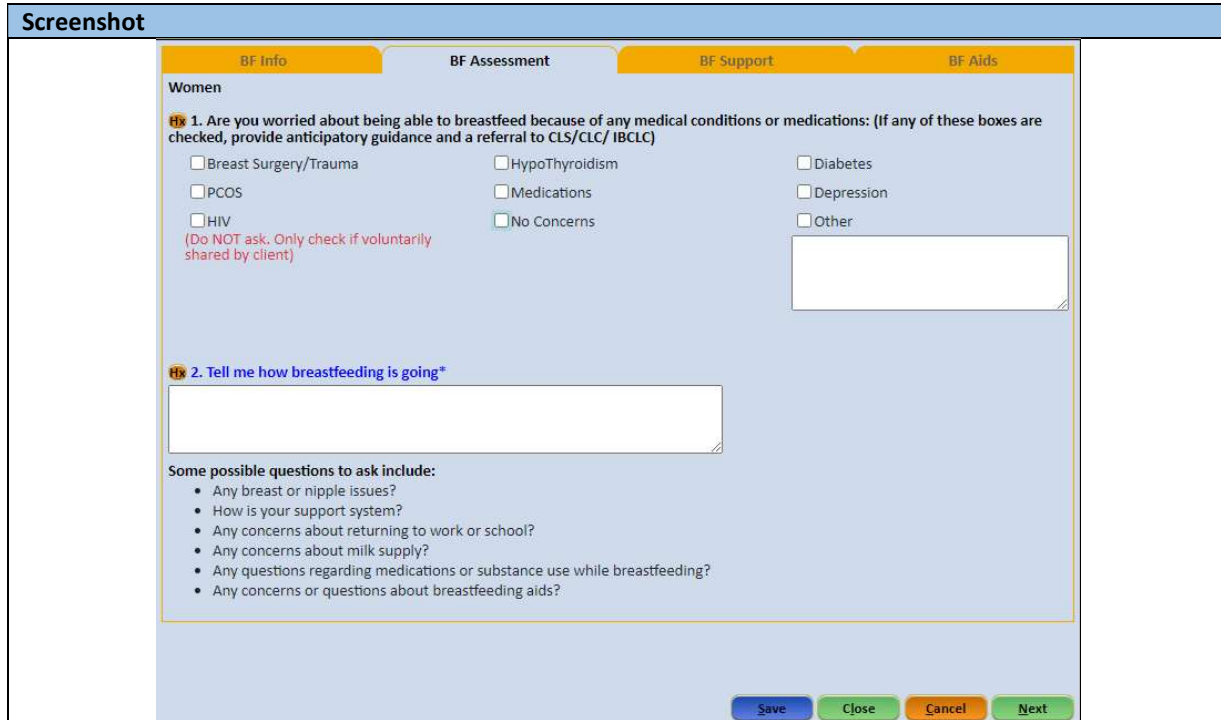
**3a. Is this child being fed anything other than breast milk?** YES, NO

- a. For reporting purposes, "NO" = "Exclusively Breastfeeding"
  - b. If NO is selected, questions 4 & 5 will be disabled.
4. **How old was this child when he/she was first fed something other than breast milk?** Age (Months, weeks, days) Dynamically displays if question 3a is 'yes'.
  5. **How old was this child when he/she completely stopped breastfeeding or being fed breast milk?** Age (Months, weeks, days) Reason Breastfeeding Ended – with multi-select drop down menu as per list on page 4 & 5. This question dynamically displays if question 2 is 'no'

Please note, the question How old was this child when he/she was *routinely* fed something other than breast milk? (i.e. formula, water, infant cereal) has been deleted from Nutrition History, page 1, question 1.

## 6. Clinic Module → Breastfeeding → BF Assessment → Women Categories

**Screenshot**



The screenshot shows a software interface with four tabs: 'BF Info', 'BF Assessment', 'BF Support', and 'BF Aids'. The 'BF Assessment' tab is active. Under the heading 'Women', there is a question: '1. Are you worried about being able to breastfeed because of any medical conditions or medications: (If any of these boxes are checked, provide anticipatory guidance and a referral to CLS/CLC/ IBCLC)'. Below this are several checkboxes: 'Breast Surgery/Trauma', 'PCOS', 'HIV (Do NOT ask. Only check if voluntarily shared by client)', 'HypoThyroidism', 'Medications', 'No Concerns', 'Diabetes', 'Depression', and 'Other'. There is a text box for 'Other'. Below this is another question: '2. Tell me how breastfeeding is going\*' with a text box. A list of 'Some possible questions to ask include:' follows. At the bottom are buttons for 'Save', 'Close', 'Cancel', and 'Next'.

The 'BF Assessment' tab will contain the following questions for women categories:

PG, BE and BP Clients

**Are you worried about being able to breastfeed because of any medical conditions or medications? (If any of these boxes are checked, provide anticipatory guidance and a referral to CLS/CLC/ IBCLC.)** - Breast Surgery/Trauma, Depression\*, Diabetes\*, PCOS, Hypothyroidism\*, HIV\* (Do NOT ask. Only check if voluntarily shared by client) Medications, Other (with text box), No concerns

For asterisked conditions, if this condition was checked on the Medical Screens – Medical Information – Medical Conditions, it will be prepopulated here.

BE and BP Clients ONLY

**Tell me how breastfeeding is going.** (Text box)

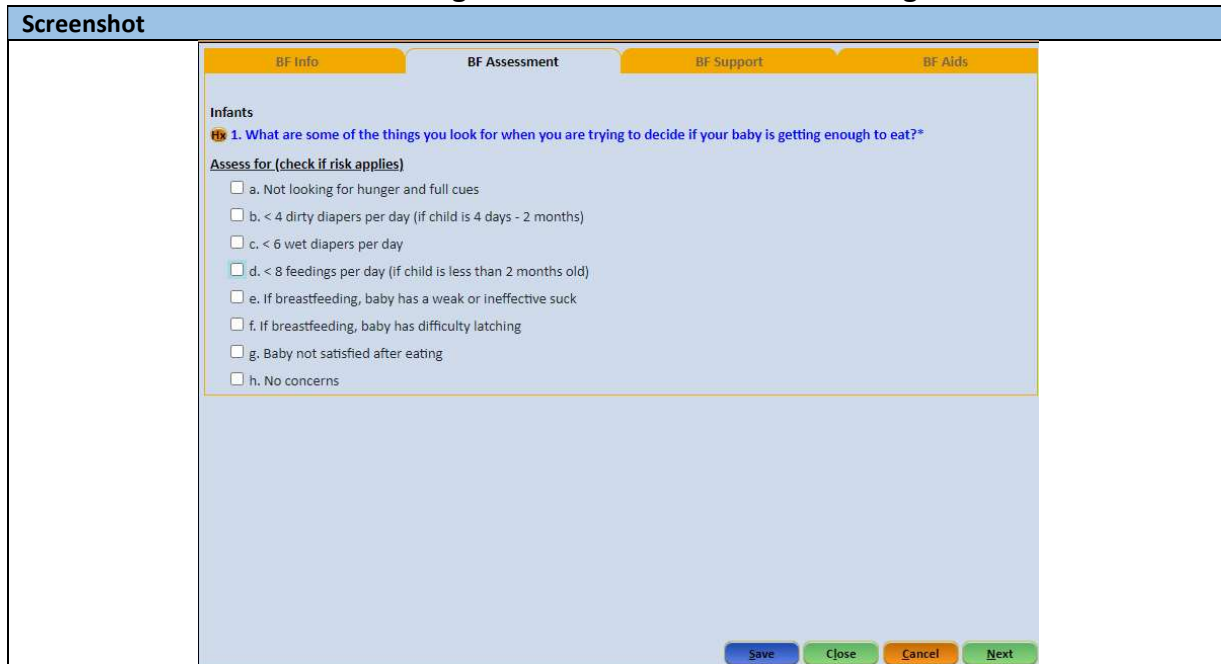
The screen includes additional prompts to help guide the conversation, if necessary:

Some possible questions to ask include: "Any breast or nipple issues? How is your support system? Any concerns about returning to work or school? Any concerns about milk supply? Any questions regarding medications or substance use while breastfeeding? Any concerns or questions about breastfeeding aids?"

For NPP clients, the guided script *will not* take you to this screen. After entering BF Info, the user will be redirected to the Nutrition History screens.

## 7. Clinic Module → Breastfeeding → BF Assessment → Infant Categories

**Screenshot**



BF Info    **BF Assessment**    BF Support    BF Aids

Infants

**1. What are some of the things you look for when you are trying to decide if your baby is getting enough to eat?\***

Assess for (check if risk applies)

- a. Not looking for hunger and full cues
- b. < 4 dirty diapers per day (if child is 4 days - 2 months)
- c. < 6 wet diapers per day
- d. < 8 feedings per day (if child is less than 2 months old)
- e. If breastfeeding, baby has a weak or ineffective suck
- f. If breastfeeding, baby has difficulty latching
- g. Baby not satisfied after eating
- h. No concerns

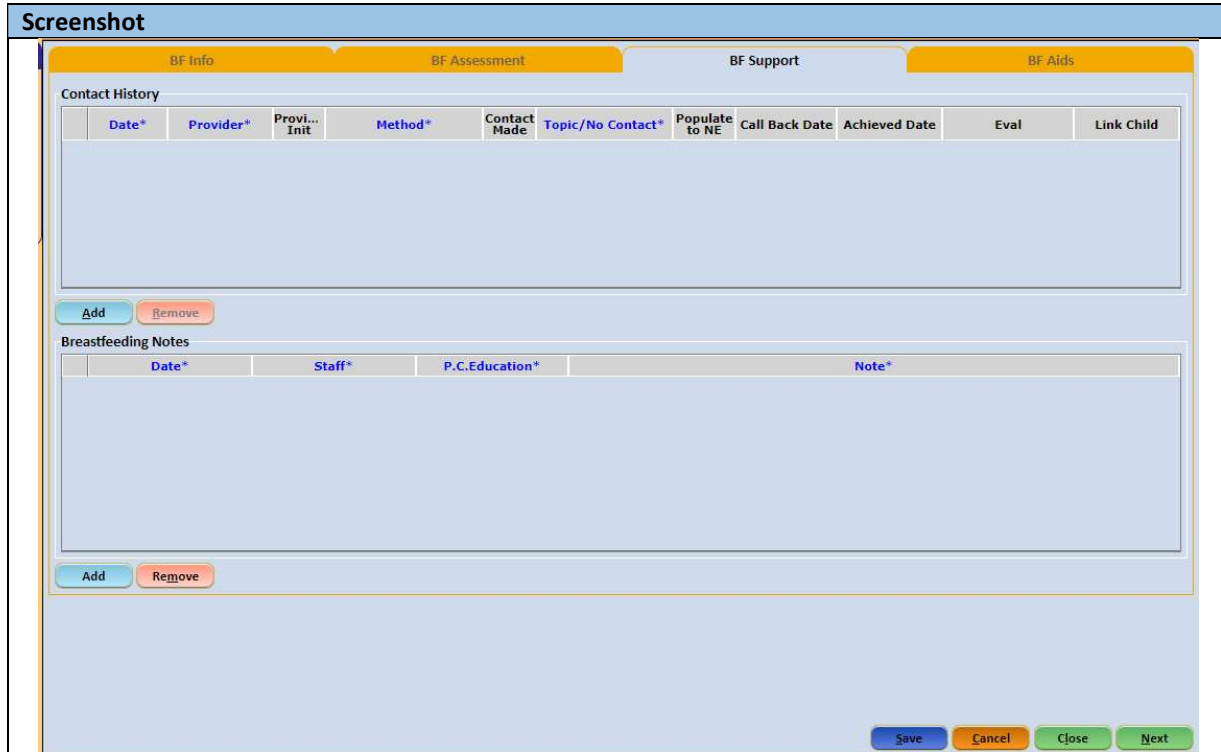
Save    Close    Cancel    Next

The 'BF Assessment' tab will contain the following question for Infant categories. The staff member is to check the box if the risk is found to be applicable during client-centered conversation.

1. **What are some of the things you look for when you are trying to decide if your baby is getting enough to eat?**
  - a. Not looking for hunger and full cues  
If checked, risk 411.7 will be assigned to IBE clients and risk 411.4 will be assigned to IBE/IBP/IFF clients.
  - b. < 4 dirty diapers per day (4 days -2 months)  
If checked, risk 603.01 will be assigned to IBE/IBP clients and to IFF clients if "Is this child currently breastfeeding?" is answered as YES.
  - c. < 6 wet diapers per day  
If checked, risk 603.01 will be assigned to IBE/IBP clients and to IFF clients if "Is this child currently breastfeeding?" is answered as YES.
  - d. < 8 feedings per day (if child is less than 2 months old)  
If checked, risk 411.7 will be assigned to IBE clients.
  - e. If breastfeeding, baby has a weak or ineffective suck  
If checked, risk 603.01 will be assigned to IBE/IBP clients and to IFF clients if "Is this child currently breastfeeding?" is answered as YES.
  - f. If breastfeeding, baby has difficulty latching.  
If checked, risk 603.01 will be assigned to IBE/IBP clients and to IFF clients if "Is this child currently breastfeeding?" is answered as YES.
  - g. Baby not satisfied after eating
  - h. No concerns

## 8. Clinic Module → Breastfeeding → BF Support

**Screenshot**



The 'BF Support' tab will contain:

Contact History Grid, that will now include:

- **Populate to NE** checkbox. When selected, applicable information (Provider, method, topic) will populate to Nutrition Education screen with a breastfeeding symbol. Please note, you must select a method that is applicable to NE to utilize this function. Non-eligible methods include text message.
- **Link Child** dropdown. This dropdown will contain a list of all infants and children in the active family. When saved, the Contact History line be saved on the Contact History record of the mom and the selected child. If Populate to NE is selected, the NE will be added to the NE record for both, the mom and child.
- **Eval** column is now an optional field on this grid.

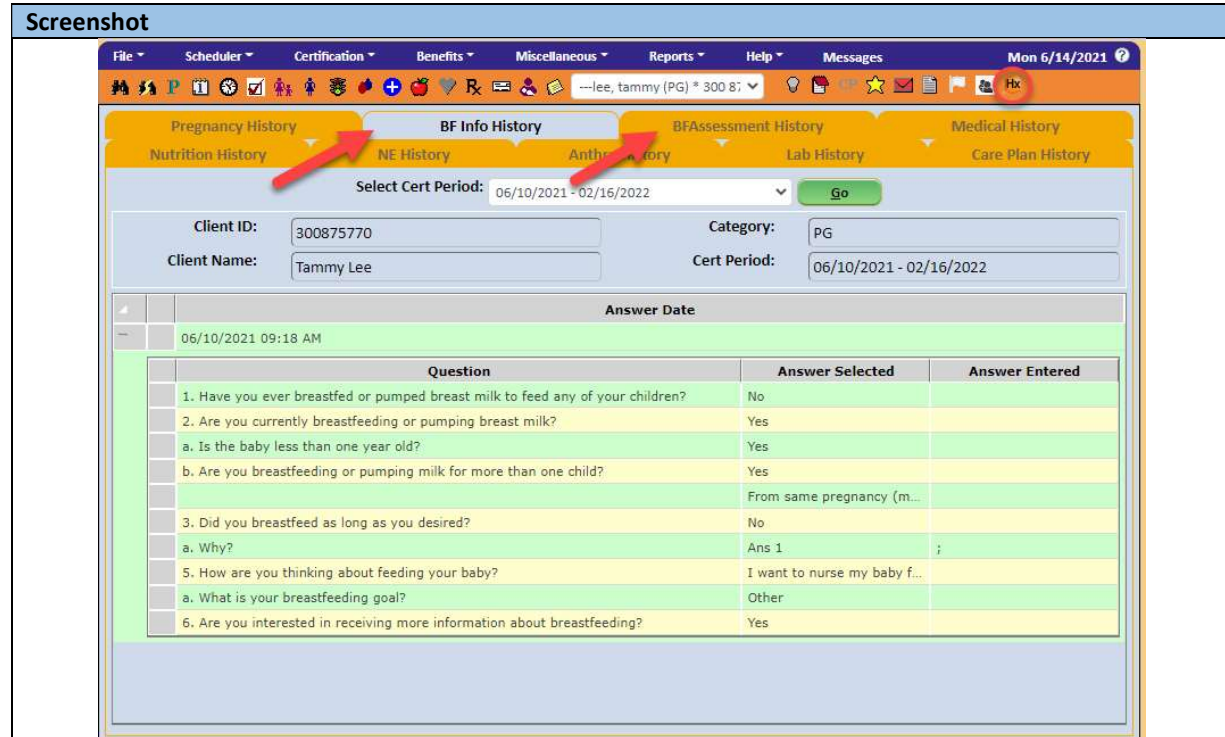
Breastfeeding Notes (moved from previous BF Aids and Notes screen)

All notes entered on Breastfeeding notes on this screen will continue to populate to Breastfeeding Notes tab on Notepad, and all notes entered on Breastfeeding notes tab on Notepad will continue to populate to Breastfeeding Notes on this screen.

BF education notes (upon breast pump issuance) will continue to auto-populate to the BF notes grid. The grid will be located in the BF Support tab.

### 9. Clinic Module → History → Breastfeeding History

**Screenshot**



The screenshot shows the MI-WIC system interface. At the top, there is a navigation bar with various menu items like File, Scheduler, Certification, Benefits, Miscellaneous, Reports, Help, and Messages. Below this is a toolbar with icons for different functions. The main content area has several tabs: Pregnancy History, BF Info History, BF Assessment History, and Medical History. Underneath these are sub-tabs: Nutrition History, NE History, Anthropometry, Lab History, and Care Plan History. A 'Select Cert Period' dropdown is set to '06/10/2021 - 02/16/2022' with a 'Go' button. Client information is displayed: Client ID: 300875770, Client Name: Tammy Lee, Category: PG, and Cert Period: 06/10/2021 - 02/16/2022. The main data area is titled 'Answer Date' and shows a table of questions and answers for the date 06/10/2021 09:18 AM.

Question	Answer Selected	Answer Entered
1. Have you ever breastfed or pumped breast milk to feed any of your children?	No	
2. Are you currently breastfeeding or pumping breast milk?	Yes	
a. Is the baby less than one year old?	Yes	
b. Are you breastfeeding or pumping milk for more than one child?	Yes	
3. Did you breastfeed as long as you desired?	No	
a. Why?	Ans 1	;
5. How are you thinking about feeding your baby?	I want to nurse my baby f...	
a. What is your breastfeeding goal?	Other	
6. Are you interested in receiving more information about breastfeeding?	Yes	

The 'BF Assessment History' and 'BF Info' tabs, in the history screen, have been updated to reflect the changes made on the associated screens.

## II. CRD Name: Formula Acceptance and Action Log

### 1. Clinic Module → Miscellaneous → Formula Acceptance and Action Log

**Screen shot**

Clinic: 979701 Test Clinic 1 Year: 2021

Show All  Pending Review

	Date Returned*	Client ID*	Client Name	Formula Name*	Qty*	Staff (Received)	Action Taken	Date of Action	Staff 1 (Action)	Staff 2 (Action)	Notes	Review	Review Completed
!	04/20/2021	300872453	KAHN, BE	Other (030087...	4	Brady, Kri...		On...					<input type="checkbox"/>
!	05/12/2021	300872453	KAHN, BE	12.9 oz ProSo...	2	Brady, Kri...							<input type="checkbox"/>
!	05/14/2021	300875709	Bravo, Brad	12.4 oz Gentle...	10	Brady, Kri...							<input type="checkbox"/>
	05/14/2021	300872454	KAHN, IBE	Other (030087...	9	Brady, Kri...							<input type="checkbox"/>
!	05/14/2021	300874711	8.2Pre, IBE	Other (030087...	5	Clerk, Vic...	Donate	05/14/2021		Madanu, ...	hello		<input type="checkbox"/>
	05/14/2021	300874528	Issue, PG	8 oz Enfamil A...	9	Brady, Kri...							<input type="checkbox"/>
!	05/14/2021	300875709	Bravo, Brad	8 oz NeuroPro ...	4	Madanu, ...	Donate	05/12/2021	Kodur, Ba...	Gove, Pa...			<input type="checkbox"/>
	06/01/2021	300872450	BLUE, GO	32 oz NeuroPr...	4	Kodur, Ba...	Donate	06/01/2021					<input type="checkbox"/>

1 - 8 of 8 records

#### Description:

- The screen 'Formula Acceptance and Action Log' has been added to the MI-WIC system to track formula returned to the clinic.
- This screen will be available in the Clinic Module, under the Miscellaneous dropdown menu.
- The screen will contain the following information:
  - **Clinic** – dropdown menu. This will display the clinic that received the formula.
  - **Year** – dropdown menu. This will display all of the formula received within the selected year.
  - **Show All** - check box & filter, when checked all rows will display. When not checked, only incomplete rows will display (see below for definition of complete).
  - **Pending Review** - check box & filter, when checked rows with exclamation mark in alert column, that have not had Review Completed check box checked, will display.
  - **Log grid:**
    - **Alert** - To display red exclamation mark when row is flagged and needs to be reviewed. A row needs to be reviewed if:
      - A staff member enters a quantity equal to or greater than 10.
      - If client ID repeats 2 or more times in the 30 days following date received.
    - **Date Returned** – Date field/calendar, will auto-populate based on date line was added but can be changed if needed, required field.
    - **Client ID** – System to validate that entered value is valid client ID, required field.
    - **Client Name** – READ ONLY, will populate client "last name, first name" based on client ID entered in previous column.
    - **Formula Name** – Drop down, to display all Rebate Formulas and an "Other (document formula name, size and form in notes)" selection options, required field.
    - **Qty** – numeric field, required field.
    - **Staff (Received)** – Dropdown with staff names of all staff with roles in the selected clinic, to reflect the name of the staff member who received the formula.
    - **Action Taken** – Drop down [Dispose, Donate]

- **Date of Action** – Date field/Calendar dropdown, will auto-populate based on date ‘Action Taken’ was completed, but can be changed if needed. User cannot select future date.
- **Staff 1 (Action)** – Dropdown with staff names of all staff with roles in the selected clinic, to reflect the name of the staff member who completed the action.
- **Staff 2 (Action)** – Dropdown with staff names of all staff with roles in the selected clinic, to reflect the name of the staff member who witnessed the action.
- **Notes** –Notes pop-up.
- **Review** – notes pop-up, to be used to document the review completed for the row.
- **Review Complete** – checkbox, to be checked once the flagged row has been reviewed.
- A line in grid is no longer editable after ‘Action Taken’, ‘Date of Action’, ‘Staff 1 (Action)’ and ‘Staff 2 (Action)’ have been completed. The ‘Review’ and ‘Review Completed’ columns will remain editable, if applicable, until they are completed.
- A line is considered complete if:
  - There is NO alert and the ‘Action Taken’, ‘Date of Action’, ‘Staff 1 (Action)’, and ‘Staff 2 (Action)’ have been completed and saved.
  - There is an alert and the ‘Action Taken’, ‘Date of Action’, ‘Staff 1 (Action)’, and ‘Staff 2 (Action)’ have been completed and saved AND notes have been added into the ‘Review’ column and ‘Review Completed’ is checked.

### III. CRD Name: Nutrition Education and High-Risk Related Updates

#### 1. Clinic Module → Reports → Nutrition & Health Summary → High Risk Report

Screen shot

Michigan WIC Program												Page 1 of 2
High Risk Report												
000000 State Agency												
Date from: 5/1/2021 To: 6/14/2021												
Generated Date: 06/14/2021												
Client Name	Client ID	Cat	Cert Period	High Risk Factors	Most Recent CP Open Date	Most Recent CP Not Needed Date	Most Recent CP Closed Date	RD Counseling Declined	RD Counseling with Non-WIC RD	Next Appt Date	Next Appt Type	
		BE	05/28/2021 - 04/26/2022	Major Surgery, Burns, or Trauma	10/26/2020							
		C2	05/28/2021 - 05/27/2022	Obese								
		NPP	05/28/2021 - 10/01/2021	Bariatric Surgery	05/04/2021							
		PG	05/28/2021 - 12/20/2021	Bariatric Surgery Consuming a very low calorie diet								
		PG	05/04/2021 - 01/16/2022	Maternal Weight Loss During Pregnancy Breastfeeding Mother of Infant at Nutritional Risk (1xx-3xx) Low Maternal Weight Gain			05/04/2021					

**Description:**

- The 'High Risk' Report has been updated, as per the image above.
- The following changes were made to the report.
  - 'Name' was changed to 'Client Name'.
  - Replace column 'Cert Start Date' with 'Cert Period'. Column to display cert period 'xx/xx/xx' – 'xx/xx/xx'.
  - 'Next Appointment' was changed to 'Next Appt Date'. To display only the date of the next future appointment.
  - Change 'Appt Type' to 'Next Appt Type'
  - The date parameter will now show clients who had a high risk assigned to them during the selected date range.
  - Remove columns 'Care Plan' and 'Appt w/ RD' column.
  - Added columns:
    - 'Most Recent CP Open Date' - to display the date the most recent care plan was opened. If no Care Plan exists, column to remain blank.
    - 'Most Recent CP Not Needed Date' - to display the date the 'Care Plan Not Needed' checkbox on the Care Plan Tab of Care Plan Screen was checked for most recent Care Plan. If not checked column to remain blank.
    - 'Most Recent CP Closed Date' - to display date Care Plan was closed, as displayed on the Follow Up Tab of Care Plan Screen. If care plan is not closed, column to remain blank.
    - 'RD Counseling Declined' - to display 'Yes' if for the current cert period the 'RD Counseling Declined' checkbox is checked on NE Pop-up on Nutrition Education Screen, otherwise column should remain blank.
    - 'RD Counseling with Non-WIC RD' - to display 'Yes' if for current cert period the 'Counseling with Non-WIC RD' checkbox is checked on NE Pop-up on Nutrition education screen. Otherwise, column to remain blank.



**2. Clinic Module → Reports → Nutrition & Health Summary → High Risk Client Care Plan Closed/Not Needed Report**

**Description:**

- The ‘High Risk Client Care Plan Closed/Not Needed’ Report has been removed.

**3. Clinic Module →Classes Screen**

**Add Screen / Change Screen to**

Clinic:

Class:

Date:  Start Time:  End Time:

Appt Type:  Appt Status:  Maximum Size:

Column Name:  Member Count:  Families:

Topic:  Method:

Provider:  Provider Type:

Client	Cat	Cert End	Attend	NE	Alert	Family ID
<input type="text" value="search ..."/>	see	On...				<input type="text" value="search ..."/>

0 - 0 of 0 records

**Description:**

- The ‘Provider Initial’ field on the Classes Screen has been replaced with a ‘Provider’ dropdown to better coincide with the Nutrition Education Screen. This dropdown will list all User IDs of staff within the clinic selected who have the Clinic – LA CPA, Clinic – LA RD, Clinic – LA Breastfeeding Educator or the Clinic – LA IBCLC role and ‘Other’. The ‘Provider’ dropdown cannot be edited once Date of Class is a passed date.
- The User ID (or Other), as selected from the “Provider” dropdown on the Classes screen, will auto-populate to Nutrition Education documentation grid (User ID column) if/when clients’ NE is checked and Saved on the Classes screen.

#### 4. Clinic Module → Nutrition Education Screen (NE Pop-up)

**Screenshot**

WIC Program Explanation\*    Refused Nutrition Education

Family Topic:    Individual Topic:

**Staging Questions:**

- Have you thought about this topic? [Precontemplation]
- Have you thought about making a change at some point in the future? [Contemplation]
- Do you plan to take steps to make changes in the next month? [Preparation]
- Are you currently taking steps to make changes in this area? [Action]
- Have you been doing this for at least 6 months? [Maintenance]

	Date*	Provider*	Topic*	Method*	Behavior Ch
	6/10/2021	BRADYK2	Nutrition: Protein	Individual	My goal is to find a family member or fr

RD Counseling with Non-WIC    RD Counseling Declined

**Planned NE Method**

	Date*	Method*
	06/10/2021	Internet

Please note rationale for declining RD services or any helpful information known from non-WIC RD Counseling. If referring for NCRD, please document helpful information for WIC RD.

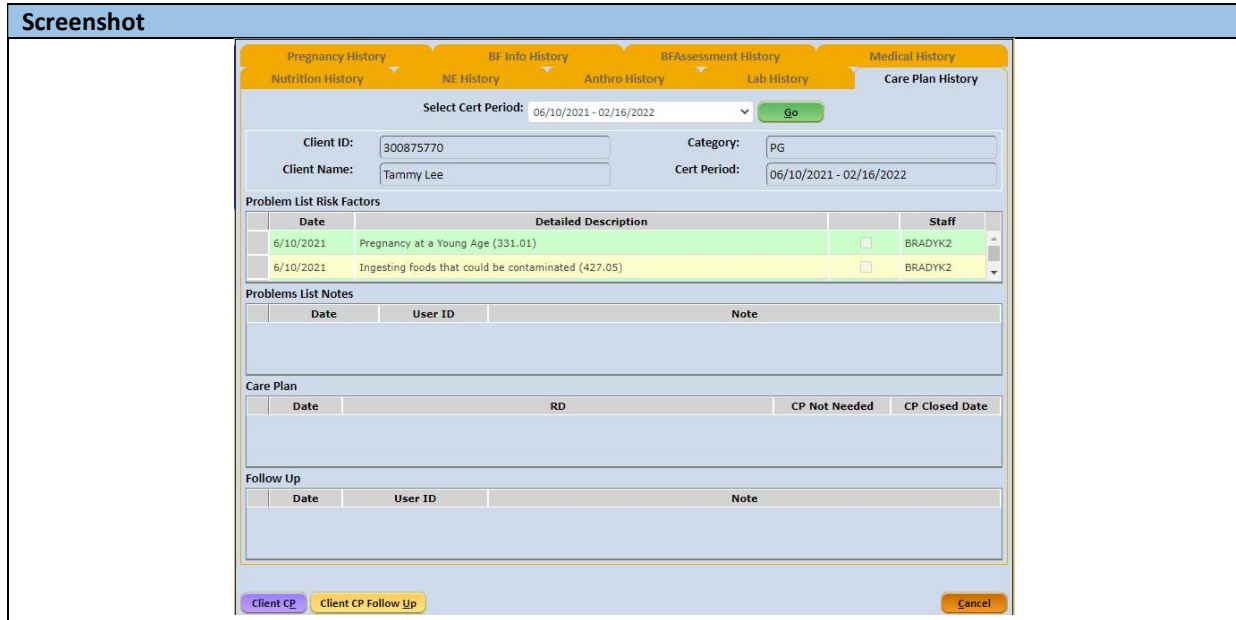
       

**Description:**

- The 'NE pop-up' has been combine with the Nutrition Education Screen (eliminating the additional pop-up).
- All topics will be listed and selected from the applicable Family Topic and Individual Topic dropdowns.
- The 'User ID' column has been renamed to 'Provider'.
- The 'NE Plan for Current Cert Period' grid has been renamed to 'Planned NE Method'.
- The textbox has been updated to read "Please note rationale for declining RD services or any helpful information known from non-WIC RD Counseling. If referring for NCRD, please document helpful information for WIC RD." The textbox will be active and required when staff click RD Counseling with Non-WIC or RD Counseling Declined, OR if a line is added with today's date in Planned NE Method Grid with 'Counseling' as the 'Method'.
- The 'Interventions' and 'Goals' buttons have been removed from this screen.
- Information entered into the 'Planned NE Method' Grid (in Monitoring/Evaluation section) on the Care Plan Tab will populate onto the 'Planned NE Method' on this screen with a red heart. The information from the Car Plan screen with not be editable from this screen.

### 5. Clinic Module → History → Care Plan History

**Screenshot**



Navigation: Pregnancy History, BF Info History, BFAssessment History, Medical History, Nutrition History, NE History, Anthro History, Lab History, Care Plan History

Select Cert Period: 06/10/2021 - 02/16/2022 [Go]

Client ID: 300875770 Category: PG  
 Client Name: Tammy Lee Cert Period: 06/10/2021 - 02/16/2022

**Problem List Risk Factors**

Date	Detailed Description		Staff
6/10/2021	Pregnancy at a Young Age (331.01)	<input type="checkbox"/>	BRADYK2
6/10/2021	Ingesting foods that could be contaminated (427.05)	<input type="checkbox"/>	BRADYK2

**Problems List Notes**

Date	User ID	Note

**Care Plan**

Date	RD	CP Not Needed	CP Closed Date

**Follow Up**

Date	User ID	Note

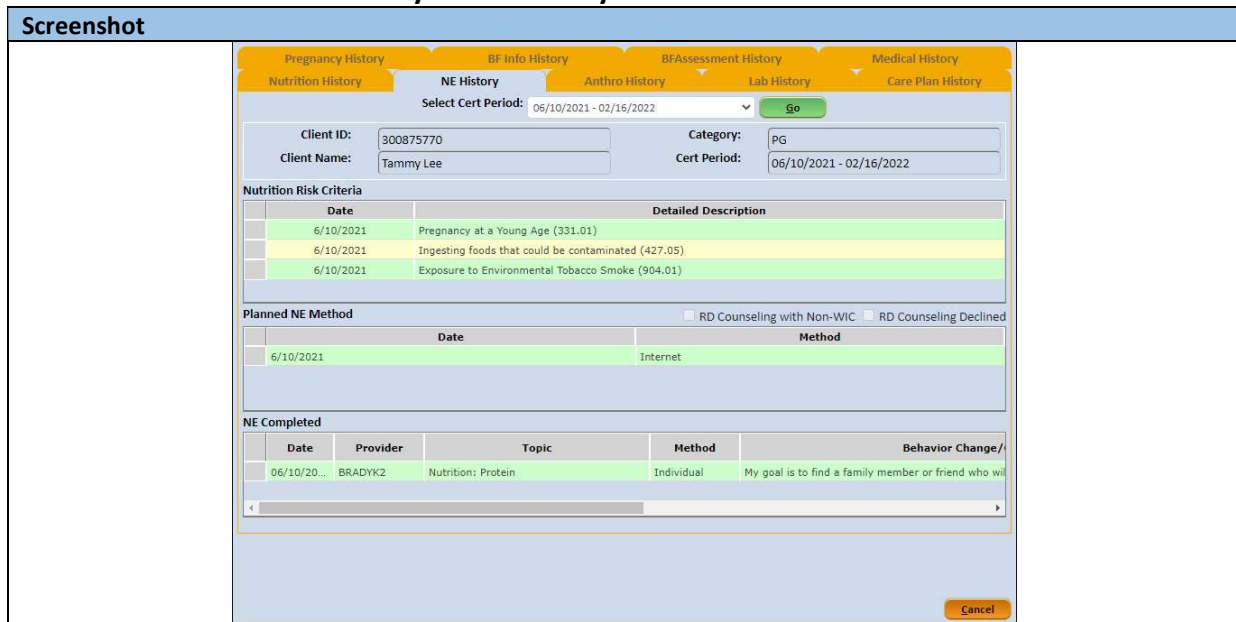
Buttons: Client CP, Client CP Follow Up, Cancel

**Description:**

- The 'Client CP Follow Up' button has been added back to the bottom of the Care Plan History screen.

### 6. Clinic Module → History → NE History

**Screenshot**



Navigation: Pregnancy History, BF Info History, BFAssessment History, Medical History, Nutrition History, NE History, Anthro History, Lab History, Care Plan History

Select Cert Period: 06/10/2021 - 02/16/2022 [Go]

Client ID: 300875770 Category: PG  
 Client Name: Tammy Lee Cert Period: 06/10/2021 - 02/16/2022

**Nutrition Risk Criteria**

Date	Detailed Description
6/10/2021	Pregnancy at a Young Age (331.01)
6/10/2021	Ingesting foods that could be contaminated (427.05)
6/10/2021	Exposure to Environmental Tobacco Smoke (904.01)

**Planned NE Method**  RD Counseling with Non-WIC  RD Counseling Declined

Date	Method
6/10/2021	Internet

**NE Completed**

Date	Provider	Topic	Method	Behavior Change/
06/10/20...	BRADYK2	Nutrition: Protein	Individual	My goal is to find a family member or friend who will

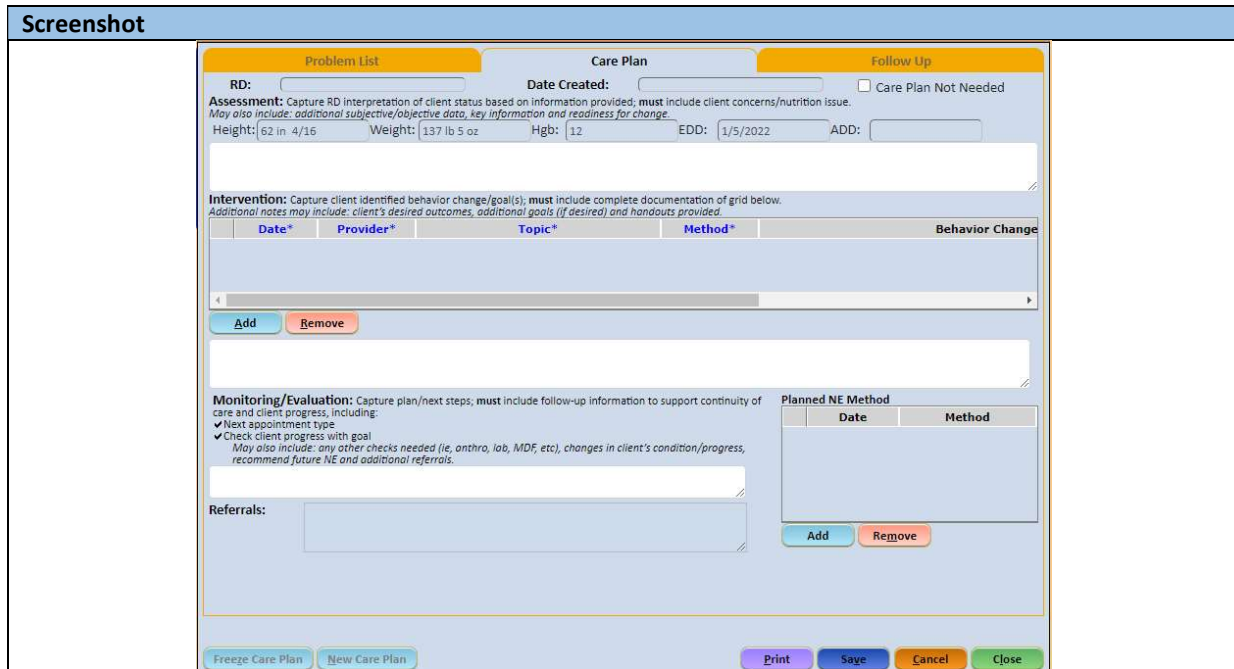
Buttons: Cancel

**Description:**

- The NE History screen has been updated to reflect 'NE Plan' changed to 'Planned NE Method' and 'User ID' changed to 'Provider'.

## 7. Clinic Module → Care Plan Screen → Care Plan Tab

**Screenshot**



The screenshot shows the 'Care Plan' tab interface. It includes fields for 'RD', 'Date Created', and 'Follow Up'. The 'Assessment' section has a checkbox for 'Care Plan Not Needed'. Below it is a table for 'Intervention' with columns: Date, Provider, Topic, Method, and Behavior Change. The 'Monitoring/Evaluation' section includes a 'Planned NE Method' table with columns: Date and Method. At the bottom, there are buttons for 'Freeze Care Plan', 'New Care Plan', 'Print', 'Save', 'Cancel', and 'Close'.

**Description:**

- The 'Planned NE Method' grid has been added to the Care Plan tab. Information entered here will populate to the Nutrition Education screen.
- When the 'Care Plan Not Needed' checkbox is selected, the only required field will be the 'Assessment' textbox.
- The user will be able to save this screen at any time (even without all required fields being completed). The system will verify all required fields are completed prior to allowing the care plan to be closed or frozen.
- The three lines in the lower right corner of the textbox will enable the user to enlarge the textbox to view more text at the same time.

### 8. Clinic Module → Care Plan Screen → Care Plan Follow-up Tab

**Screenshot**

**Description:**

- On the Care Plan Follow Up tab, on the Care Plan Screens, the message next to ‘Care Plan Closed’ check box will read “Care Plan Closed on XX/XX/XXXX” during the same certification in which the Care Plan was closed.

### 9. Clinic Module → Care Plan Report

**Screenshot**

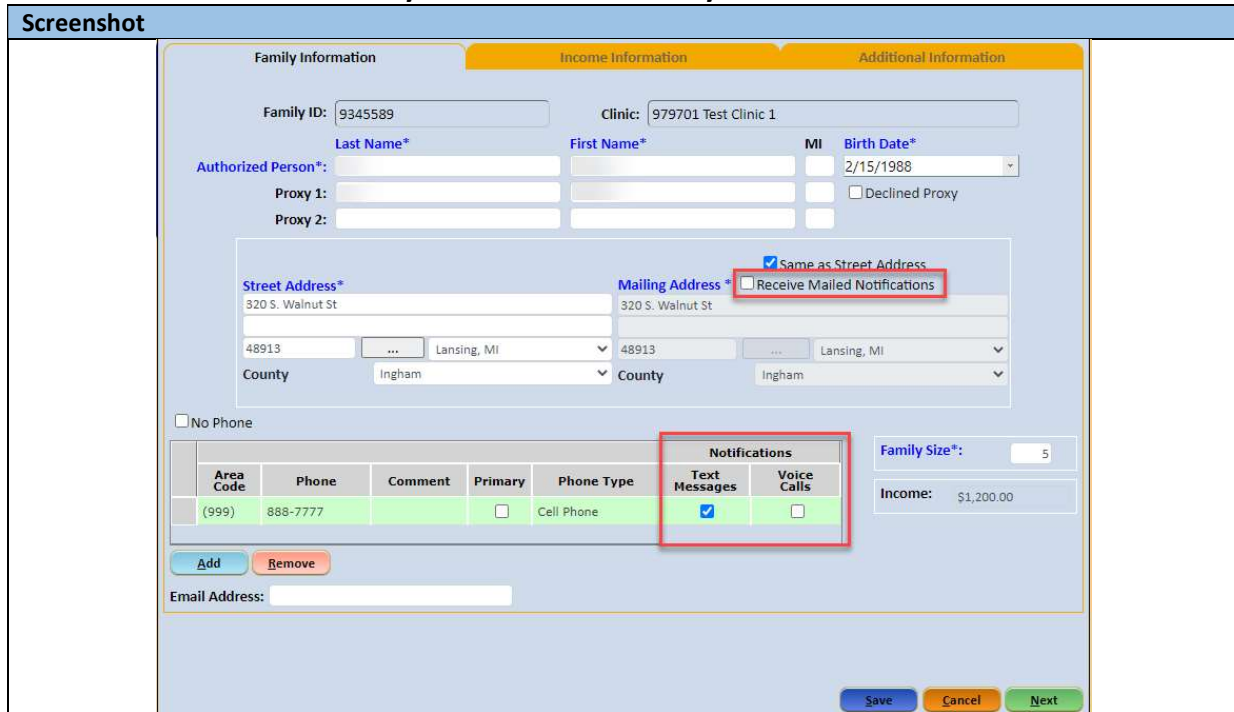
**Description:**

- The Care Plan Report has been updated to include the Planned NE Method grid. The NE documentation grid has also been updated to rename ‘User ID’ to ‘Provider’.

## IV. CRD Name: Family Notification Preferences

### 1. Clinic Module → Family Information → Family Notification Preferences

**Screenshot**

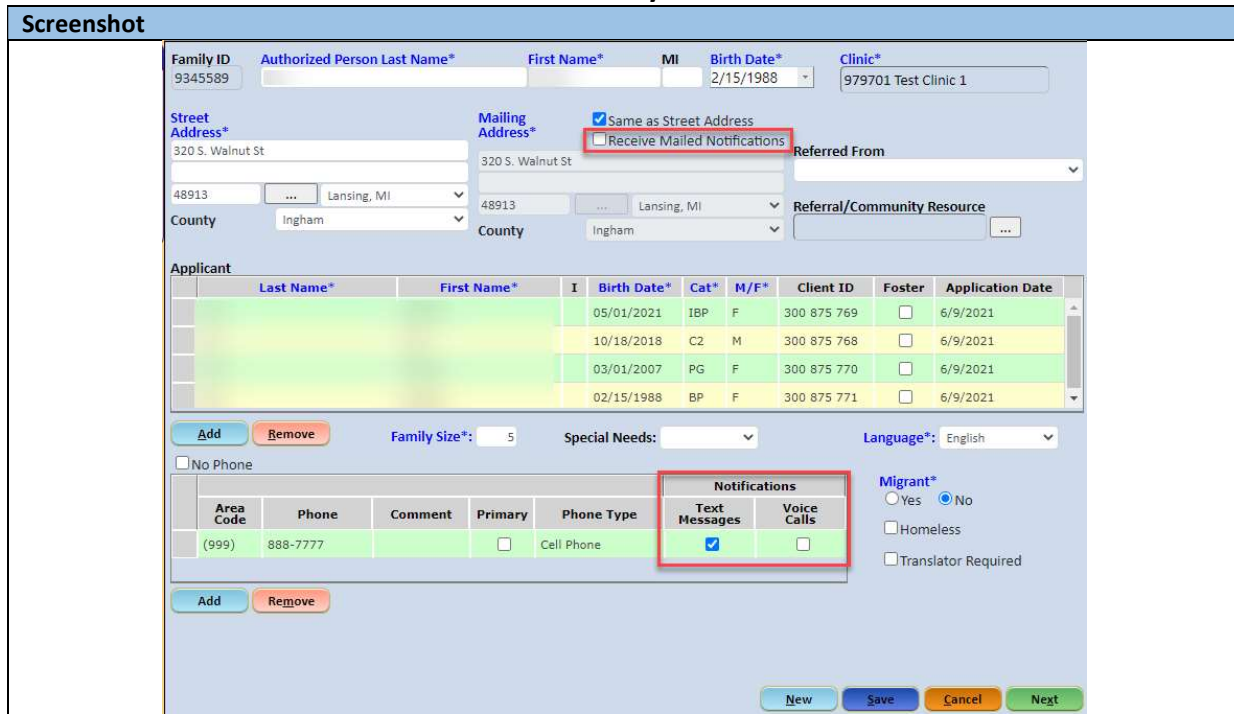


**Description:**

- Updates have been made on the Family Information Screen to improve how clients can set their preferences on how to receive WIC automated notifications:
  - Mailing
    - The ‘Preference No Mailing’ checkbox has been changed to ‘Receive Mailed Notifications’. Clients will opt-in to receiving mailed letters by having this box checked. This box will no longer impact a client’s ability to receive an EBT card in the mail through Conduent.
  - Calls and Text Messages
    - Clients will opt-in to receiving automated voice calls and text messages by having the associated ‘Voice Calls’ or ‘Text Message’ checkboxes checked for each phone number, under Notifications on the phone grid.
- All preferences that a client/family has already set in the MI-WIC system before this Release will be maintained.
- The system will verify that before moving to the Income Information Screen, the family has at least one notification method selected.

## 2. Clinic Module → Precertification → Family Notification Preferences

**Screenshot**



Family ID: 9345589 | Authorized Person Last Name: | First Name: | MI: | Birth Date: 2/15/1988 | Clinic: 979701 Test Clinic 1

Street Address: 320 S. Walnut St | Mailing Address: 320 S. Walnut St |  Same as Street Address |  Receive Mailed Notifications

County: Ingham | Referral/Community Resource: | Language: English

Last Name*	First Name*	I	Birth Date*	Cat*	M/F*	Client ID	Foster	Application Date
			05/01/2021	IBP	F	300 875 769	<input type="checkbox"/>	6/9/2021
			10/18/2018	C2	M	300 875 768	<input type="checkbox"/>	6/9/2021
			03/01/2007	PG	F	300 875 770	<input type="checkbox"/>	6/9/2021
			02/15/1988	BP	F	300 875 771	<input type="checkbox"/>	6/9/2021

Family Size: 5 | Special Needs: | Migrant:  Yes  No

Area Code	Phone	Comment	Primary	Phone Type	Text Messages	Voice Calls
(999)	888-7777		<input type="checkbox"/>	Cell Phone	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Buttons: New, Save, Cancel, Next

**Description:**

- The same updates have been made on the Precertification Screen to improve how clients can set their preferences on how to receive WIC automated notifications:
  - Mailing
    - The 'Preference No Mailing' checkbox has been changed to 'Receive Mailed Notifications'. Clients will opt-in to receiving mailed letters by having this box checked. This box will no longer impact a client's ability to receive an EBT card in the mail through Conduent.
  - Calls and Text Messages
    - Clients will opt-in to receiving automated voice calls and text messages by having the associated 'Voice Calls' or 'Text Message' checkboxes checked for each phone number, under Notifications on the phone grid.
- All preferences that a client/family has already set in the MI-WIC system before this Release will be maintained.

## V. CRD Name: Technology Upgrade – grid changes

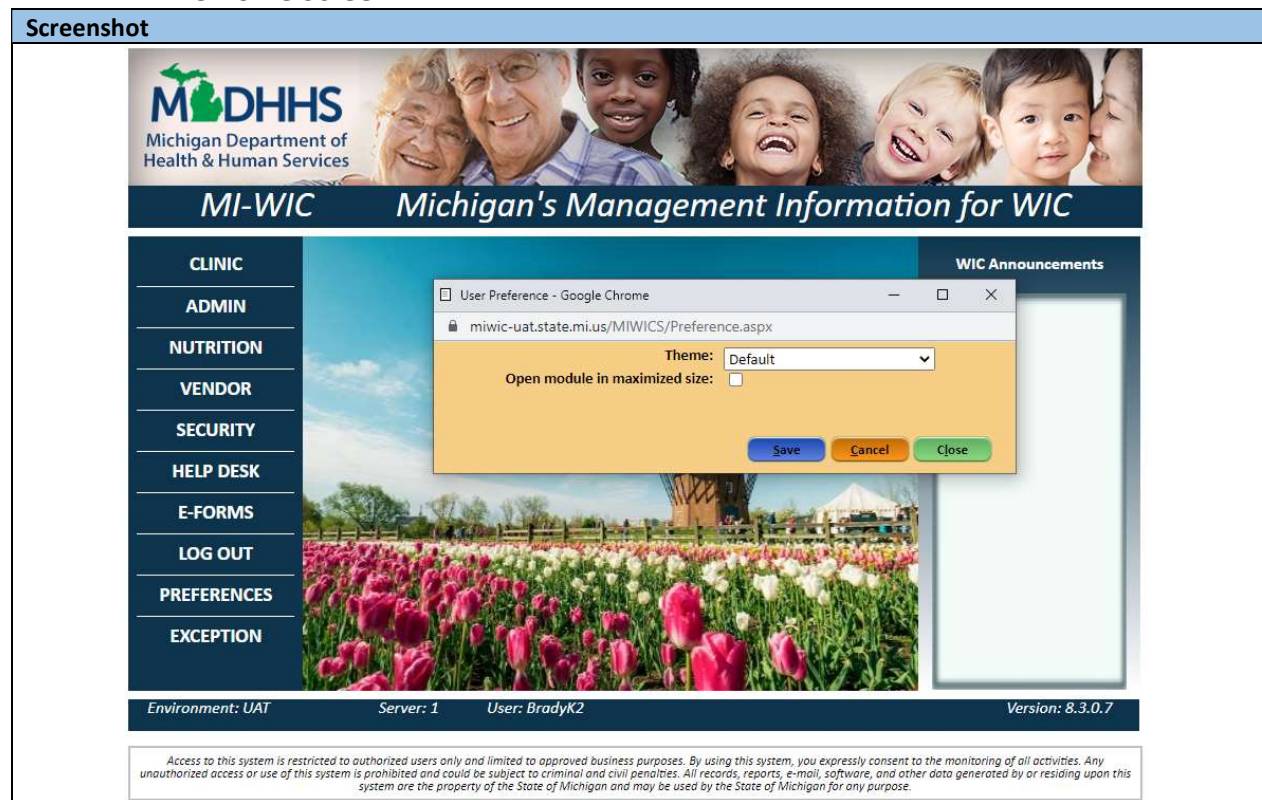
### 1. All Screens in Clinic and Admin Modules

**Description:**

- Technology Enhancements will be made to all screens in the Clinic and Admin modules. Enhancements include:
  - Update all grids.
  - Implement paging on all grids, as applicable.
  - Implement screen level zoom, as applicable.
  - Add sorting to all grid column headers, as applicable.
  - Add filtering on all grids, as applicable.
  - Implement HTML buttons.
  - Implement Alt tags on all buttons, as applicable.

## VI. CRD Name: MI-WIC Visual Themes

### 1. MI-WIC Home Screen



**Description:**

- The MI-WIC system will now have a more dynamic appearance.
- Users will be able to set their individual preferences, by selecting 'My Preferences' on the MI-WIC Home Page. Preferences include the color theme that MI-WIC will display in and the capability to have MI-WIC always open as a maximized window.
- The image displayed on the MI-WIC Home Page will be able to be updated by State WIC staff.



## **VII. CRD Name: E-Forms Update**

### **1. E-Forms Module → Agency Orders**

**Description:**

- Each WIC clinic will only be allowed to submit 1 order per 7 days.
- The SOM- E-Forms Ordering Role to be assigned to State level staff, should grant permission to the Agencies-Orders screen, but the Local Agency/Clinic dropdown should default to the State Agency and should not be editable. (Staff should not be able to see or edit orders for local agencies with the SOM- E-Forms Ordering Role).

## **VIII. CRD Name: One Call Now Interface Change**

### **1. Admin → Data Maintenance → Notification Types**

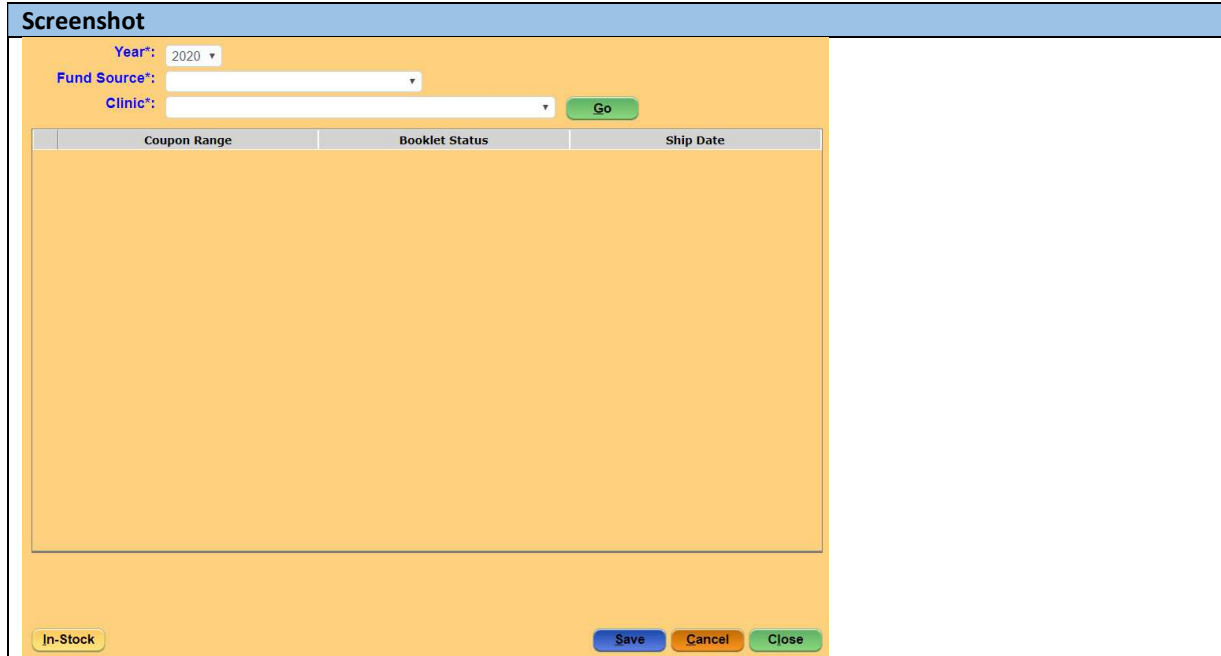
**Description:**

- Updates have been made to the interface between MI-WIC and the One Call Now system that will ensure that the notification is always spoken clearly, especially for non-English voice call messages.

## IX. CRD Name: PF Screen Changes

### 1. ADMIN → Project FRESH → Clinic Inventory

**Screenshot**

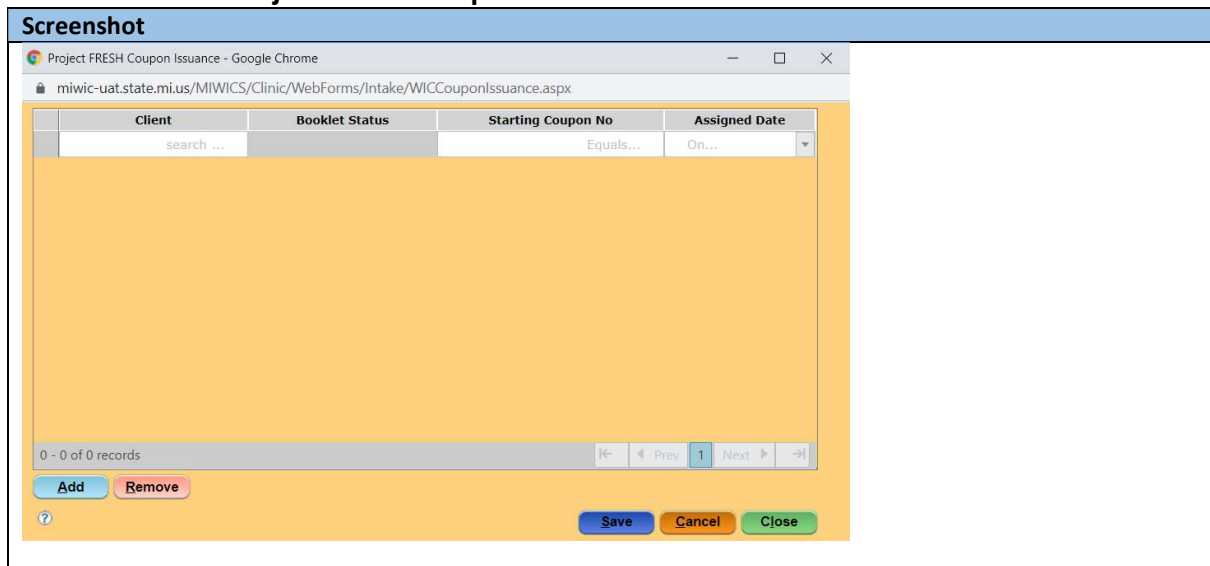


**Description:**

- The 'Status' column on the Project FRESH Clinic Inventory screen has been changed to 'Booklet Status'.

### 2. CLINIC → Project FRESH Coupon Issuance

**Screenshot**



**Description:**

- The Project FRESH Coupon issuance screen in the Clinic module has been updated to change 'Status' to 'Booklet Status'.

### 3. ADMIN → Reports → Project FRESH → LA PF Benefit Issuance & Redemption Report

**Screenshot**

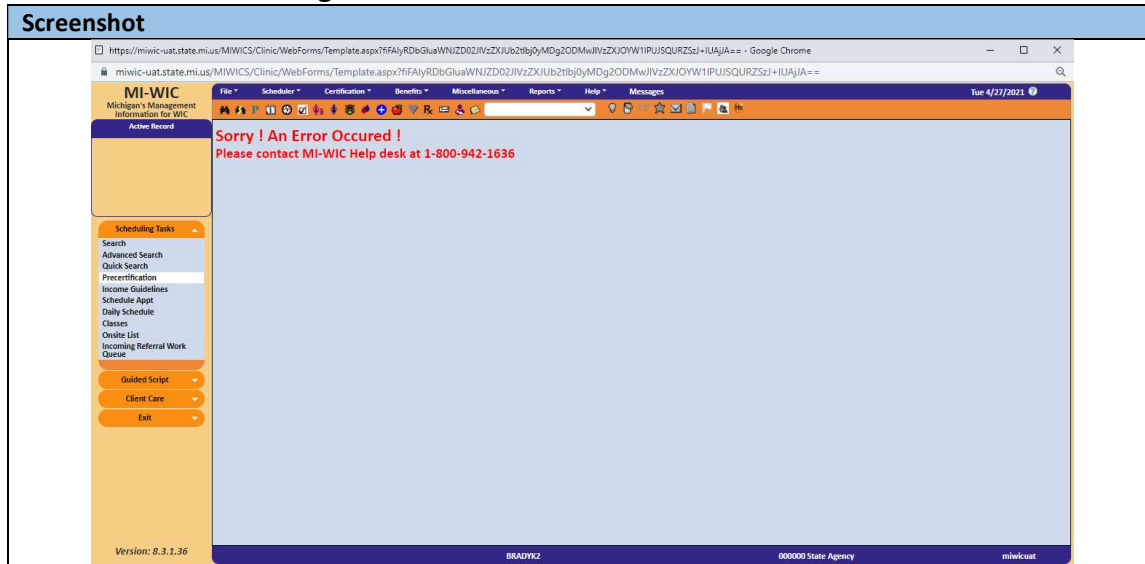
Michigan WIC Program							Page 1 of 1
Project FRESH							
LA PF Benefit Issuance & Redemption for FFY 2018							
Generated Date: 02/28/2019							
Class Type: WIC							
Fund Source: WIC							
Fund Type	Local Agency Clinic #	Total Booklets Assigned	Total Coupons Assigned	Coupons Issued	% of Coupons Issued	Coupons Redeemed	% of Coupons Redeemed
WIC	131350	730	730	1,475	202.05	822	112.60
	131351	730	730	215	29.45	125	17.12
	131352	730	730	305	41.78	212	29.04
Fund Source Total:			2190	1,995	91.10	1,159	52.92
Class Type Totals:			2190	1,995	91.10	1,159	52.92
Totals:			2190	1,995	91.10	1,159	52.92

**Description:**

- The LA PF Benefit Issuance & Redemption Report has been updated as follows:
  - Add 'Total Booklets Assigned'. This number will reflect the number of booklets assigned to the clinic on the State Inventory Screen at the time the report is run.
  - The 'Tot. Coupons' column has been renamed to 'Total Coupons Assigned'. This number will reflect the number of coupons assigned to the clinic (= total booklets x 'quantity of coupons or benefits in a book/unit').
  - The '% issued' column has been renamed to '% of Coupons Issued'. This number will reflect the number of coupons issued/total coupons assigned \* 100.
  - The '% Redeemed' column has been renamed to '% of Coupons Redeemed'. This number will reflect the number of coupons redeemed/total coupons assigned \* 100.

## X. CRD Name: MI-WIC Error Page

### 1. MI-WIC Error Page



**Description:**

- The MI-WIC system will now automatically send an email to the 3Sigma team and select members of the Data and System Management team when an error message, similar to above, is experienced by a user. This will help provide critical details related to the problem that will aid in the timely investigation and resolution of MI-WIC errors.

## XI. CRD Name: SAML Federation Partial implementation in MI-WIC

### 1. MI-WIC

**Description:**

- MI-WIC will implement a partial SAML integration.
- When a user closes out of MI-WIC, they will be logged out of the system and redirected to the logout page. The logout page should no longer flicker.
- The system will capture login and logout times when a user accesses or closes the MI-WIC Home Page.
- If a user has not been registered as logged out by the end of the day (i.e., the user has left the MI-WIC home page open and it has timed out), the system will capture the logout time of 11:59pm on the same day on the reports.
- The “Logoff” options within the modules have changed to “Exit”. “Log out” option will be available from the MI-WIC Home Page.

## XII. CRD Name: MI-WIC compatibility with EDGE browser

### 1. MI-WIC

**Description:**

- Upgrade MI-WIC including all screens to be compatible with Microsoft EDGE browser

### XIII. CRD Name: Validation message to prevent extension of Clinic LA-CPA & LA-Clerk roles

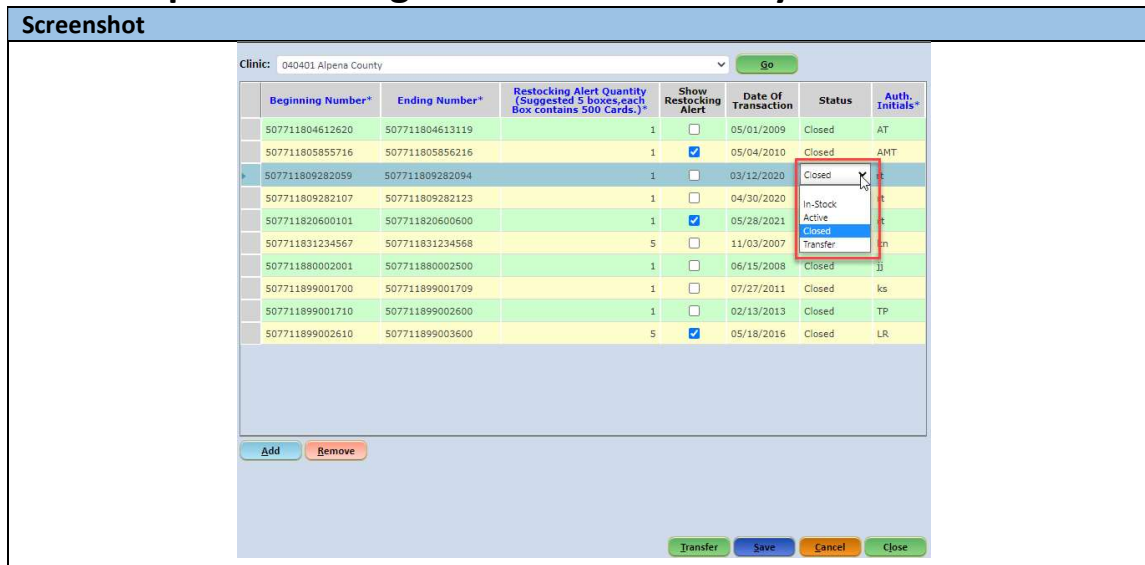
#### 1. MI-WIC

**Description:**

- The system should not allow the CLINIC LA-CPA and the CLINIC LA-Clerk roles to be extended for the same staff within the same clinic. System will not let the Role Review to be “saved” if both roles are selected to be extended.
- If role extension is requested for Clinic LA-CPA and Clinic LA-Clerk for same staff, same clinic under Monitor/Review Roles screen in Admin Module, system to generate a validation message: “Clinic LA-CPA & LA-Clerk cannot be extended for same clinic. Please select only one to be extended”.

### XIV. Dropdown Change: EBT Card Inventory

**Screenshot**



Beginning Number*	Ending Number*	Restocking Alert Quantity (Suggested 5 boxes, each Box contains 500 Cards.)	Show Restocking Alert	Date of Transaction	Status	Auth. Initials*
507711804612620	507711804613119	1	<input type="checkbox"/>	05/01/2009	Closed	AT
507711805855716	507711805856216	1	<input checked="" type="checkbox"/>	05/04/2010	Closed	AMT
507711809282059	507711809282094	1	<input type="checkbox"/>	03/12/2020	Closed	
507711809282107	507711809282123	1	<input type="checkbox"/>	04/30/2020	In-Stock	
507711820600101	507711820600600	1	<input checked="" type="checkbox"/>	05/28/2021	Active	
507711831234567	507711831234568	5	<input type="checkbox"/>	11/03/2007	Closed	
507711880002001	507711880002500	1	<input type="checkbox"/>	06/15/2008	Closed	JJ
507711899001700	507711899001709	1	<input type="checkbox"/>	07/27/2011	Closed	ks
507711899001710	507711899002600	1	<input type="checkbox"/>	02/13/2013	Closed	TP
507711899002610	507711899003600	5	<input checked="" type="checkbox"/>	05/18/2016	Closed	LR

**Description:**

- “In-Stock” has been added to the EBT Card Inventory Status dropdown to better document and track boxes of EBT cards that are in-stock but not yet actively in use.
- Refer to **WIC E-Notice #2021-97: Revised Ch. 8 EBT Card Policies – Implement by 7/1/21** for additional information.

### XV. Bug fixes – Total 113

ID	Title	Module
856	Head Circumference Validation - English vs. Metric	Clinic
868	Daily Schedule Screen Bug	Clinic
869	LA PF Benefit Issuance and Redemption Report	Admin
871	Help desk Module	Help Desk
872	MI-WIC not updated "Logout" details to User Login	Admin
873	Manufacturer's ID Changing with new UPC Codes	Nutrition

878	Food Pkg Conversion Screen cannot be modified without adding an activity.	Nutrition
883	Complete Jellybean is not enabled upon review of time study	Admin
1161	End of Certification Notice	Admin
1215	Incoming Referral Work Queue - Migrant Indicator	Clinic
1288	ISD Referral - Cell style got lost when walk through pages	Clinic
1297	POST RELEASE: Current Month Benefits in Void Benefit Screen	Clinic
1300	Post Release - Income and Adj elig Chrome	Clinic
1304	Post Release - Incoming pending referral search	Clinic
1464	Clinic Closed Hours and Holiday User Monitoring Report	Admin
1539	WCC Appointment type duration incorrect in Website and Mobile App	Clinic
1728	ISD Referral - Unable to Proceed to Precertification if user double clicks on Grid Row	Clinic
1733	Time Study Report - Report Generation and 100% NE/BF	Admin
1959	Staff training chronological order	Admin
1960	Today's date not recognized as being within LMP and EDD	Clinic
2033	Transaction Monitoring Report - Logout Time	Admin
2102	Risk Factor Type Table	Admin
2125	E-Forms - Duplicate Record	E-forms
2226	E-Forms Agency Orders - Unsubmitted	E-forms
2266	Some Users are not showing under selected supervisor	Admin
2279	Role Permission Report - drop down menu for Module needs to include E-forms, Help Desk and Security modules	Admin
2291	Monitor/Review Roles Screen not displaying all roles that expire in current fiscal year	Admin
2296	Assigning LA-CPA and LA-Clerk at same time - system saves one of the roles	Admin
2298	SA checkbox - Monitor/Review Roles screen	Admin
2303	MIWIC_Shopping List & TERMED clients	Clinic
2308	Blow up in Admin/Scheduling Task - Mass Reschedule	Admin
2313	Breast Pump - Inventory Details - Incorrect validation	Admin
2315	Generic Error Page changes	Admin
2316	User is able to update/save the records for "blocked" client record	Clinic
2317	MIWIC PF Coupons - user is getting the error message	Clinic
2320	Food Package Bug	Nutrition
2356	Incomplete Address on VOC	Admin
2411	Breast pumps - Inventory details - History pop up - Pop up opens in the very small window	Admin
2493	Incoming Referral Follow Up Duration Report - Inaccurate Referral Count	Clinic
2531	PF Coupon Assigning Error Message	Clinic
2532	PF Coupon/Booklet Transfer Error Message	Admin
2616	Monitor/Review Roles Screen	Admin
2699	Update of Staff's last name on staff information screen	Admin
2701	Additional Information screen Save button - saving changes in Income screen	Clinic
3005	Role Permissions- unable to save the screen	Security
3011	Table Maintenance and Account Maintenance - Blow up occurred in chrome browser	Admin
3029	Anthro data entry screen - Metric	Clinic
3030	Anthro data entry screen	Clinic
3034	Mass reschedule blow up	Admin
3035	EDUO/EDUT/EDUW Date issue	Clinic

3045	Blow up in E-Forms	E-forms
3046	Admin comments causing quantity shipped to be 0	E-forms
3050	NSP Screens Activity Date	Admin
3051	Demographics screen - GID Longitude and latitude codes for clinic address	Admin
3054	IFF BF Statistics prevent answering "Yes" to "Is this child currently BF"	Clinic
3055	Limit note column size to 250 instead of 2000	Admin
3065	Incoming Referral Work queue - past due column	Clinic
3066	Incoming Referral Summary Report - Inaccurate Referral Counts	Clinic
3067	Care Plan Weight Negative #, wrong #	Clinic
3068	Care Plan Height #	Clinic
3069	Request to access MI-WIC screen - no validation for invalid email	Admin
3070	Inappropriate Appointment pop-up message	Clinic
3071	CP Intervention ADD required	Clinic
3075	Notification-End of Certification/Failure to Recertify	Admin
3076	Notification - PCERT Appointment Notice	Admin
3077	Notification - RX Expiration Special Formula/Expiring Notice	Admin
3078	Notification Reports Status Column - Voice & Text	Clinic
3080	Notification Message Reports - Duplicate line for same notifications	Clinic
3094	Breast Pump Inventory transfer wrong quantity, in Chrome only	Admin
3103	Eforms - doe not update the status of the order to shipped	E-forms
3105	Breast pump inventory - duplicate lines while saving	Admin
3106	Error page in IE for phone call option	Milogin
3109	LA Equipment Inventory-Print List -Blow up -Chrome	Admin
3110	Undo schedule blow up	Admin
3112	Nutrition Services Plans Activity and Evaluation Method Limitations	Admin
3113	Care Plan - Weight Issue	Clinic
3114	Firefox- - Reporting Services Error - Current Year State Staff Market Master List	Admin
3115	MCIR Issue _ Freezing	Clinic
3151	Shopping List - What to Bring	Admin
3153	CP Follow-up tab notes	Clinic
3170	Scheduling Bug	Clinic
3171	Print list button on LA Equipment Inventory screen - cannot handle large volume of data	Admin
3205	Notification Types DATA maintenance screen should update to 1 or 0 (not negative 1)	Admin
3224	IBP - Able to receive IFF Food Package in first month	Clinic
3226	WIC - CSFP Dual Enrollment Screen	Clinic
3239	Time Study - LA section total data not compiling	Admin
3293	Notification: Both end type of end of certification notices (request not interested and end of cert)	Admin
3327	Incorrect breast pump item assigned by MI-WIC	Admin
3337	Notifications - EDUO Reminder Issue	Admin
3346	Alert icon not lighting up when there are active alerts	Vendor
3347	Notes icon not lighting up when there are active notes	Vendor
3348	Application Type' not updated in activity log entries	Vendor
3349	Unable to update phone #'s on demographic screen	Vendor
3444	Classes screen to NE screen population	Clinic

3462	Transfer in State - Button functionality on Advanced Search screen	Clinic
3508	Nutrition Module - Assign Maximums - Not Saving	Nutrition
3536	PG 1.5 BE	Clinic
3578	Income Information - Adjunct Eligibility - History - All Browsers	Clinic
3778	Care Plan Updating after close	Clinic
3816	BF Initiation Report: No vs. Unknown	Clinic
3940	Food Package Bug	Clinic
3945	Assigning a IBP Food Package after a IFF Pkg Has Been Assigned.	Clinic
3946	E-Forms "FORMS LIST" Report	E-forms
3952	Breastfeeding: PC Contact Report	Clinic
3956	Incoming Referral Work Queue - Details Screen - Misspelled Word "Breastfeeding"	Clinic
3972	ISD Process – Already WIC Client and Subsequent Updates to Referral Record	Clinic
4276	Createappointment.aspx screen age calculation is wrong in js file	Clinic
4288	Vendor Violation History not Expanding	Vendor
4299	Risk Factor Table (Table Maintenance): cannot update Description field	Admin
4300	Closing Clinic - pop-up alert Breast pump and EBT Card inventories	Admin
4303	Closing Clinic Transfer Screen is not Cancelling Future Appointments as expected	Admin
4312	Not able to transfer equipment if clinic name includes an ampersand	Admin
4327	PC Call Back Report_ Client Duplication	Clinic
4367	Anthro/Medical Child - Comments field saving without validation	Clinic
4388	Card Inventory Entry Error	Clinic
4390	Incoming Referral Work Queue - Referral Details screen for Referrals Rec'd from View Benefit Workflow	Clinic
4392	Breastfeeding Client Call Back Report (Non-Certified Clients)	Clinic