

CSHCS LHD Email Communication

Date	4/26/2021
Email Type	Alert
Subject	▪ Underinsured Letter

Contact	Name/Department	Phone	Email Address
	Amy Chapko	517-241-8998	ChapkoA2@michigan.gov

Dear Colleagues,

We have become aware through several reports from clients and local health departments that the Underinsured Letter has been issued in error.

In the body of the letter, families are instructed to contact you to verify their insurance coverage. If you receive a call, please confirm the insurance coverage(s) with the client and make a note in the database under the note type "LHD Underinsured."

Our software vendor is working to identify the source of the internal error and resolve the issue. We will keep you updated.

We apologize for all the confusion this has caused. Please contact Amy Chapko at ChapkoA@michigan.gov if you have additional questions.

Thank you.