## IMPORTANT FOR PHONE NOTIFICATIONS

When VINE calls, listen to the message, and enter your PIN followed by the # key. Entering your PIN lets VINE know that you received the call and will stop the service from calling you again until another change in custody status.

***Write down the following information, remove this panel, and keep it in a safe place:***

**Offender Name**

**ID Number**

**Your four-digit PIN**

**Case Number**

**A service provided by**
The Michigan Department of Health
and Human Services, Division of Victim Services

**In partnership with:**
Michigan Department of Corrections
Office of the Attorney General
Prosecuting Attorneys Coordinating Council
Prosecuting Attorneys Association of Michigan
Michigan Sheriffs' Association

**Download the VINELink mobile app.**
Search for "VINELink" on your mobile device app store or scan this QR code.

Download on the App Store

GET IT ON Google Play

## VINE Facts and Tips

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- VINE allows registrations for offender in-custody status and for court event notifications.
- Automatic in-custody status change notifications may come at any time of the day or night.
- For phone notifications, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- Do not register a phone number that rings to a switchboard.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.
- Phone, text and email notifications are available in English and Spanish. Information at VINELink.com and the mobile app is available in multiple languages.

## IMPORTANT!

**IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY** to call VINE at 1-800-770-7657 or go to www.vinelink.com and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, VINE will be unable to contact you when necessary.

**Do not rely solely on VINE for your safety.** If you feel you are in danger, call 911.

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VINE®

# Michigan VINE

**Offender Custody/Court Status Information**
**Victim Notification Services**
**Victim Resource Directory**

MDHHS
Michigan Department of Health & Human Services

A service provided by
The Michigan Department of Health
and Human Services, Division of Victim Services

**1-800-770-7657**
**TTY: 1-866-847-1298**

**WWW.VINELINK.COM**

# Michigan VINE

## Information

VINE is a service that lets victims of crime and other concerned citizens access timely and reliable information regarding offenders and court events. It is offered free of charge to users, is completely confidential, and features multiple language support.

## Registration

If the offender/defendant is in custody, you can register to be notified about offender custody status.

If the offender/defendant has a court case, you can register for court event notification:

- Call **1-800-770-7657**
- Visit **www.vinelink.com**
- Download the **VINELink mobile app**
- TTY users, call **1-866-847-1298**

## Notifications

### Notification Types

You may select your preferred notification method(s):

- Phone
- Text
- Mobile App
- Email
- TTY

### Notification Events

Once you are registered, VINE will notify you of events linked to the offender, such as:

- Release
- Transfer
- Escape
- Court Hearings
- Case Status/Disposition

You may register for each notification type you wish to receive.

### Phone Notifications

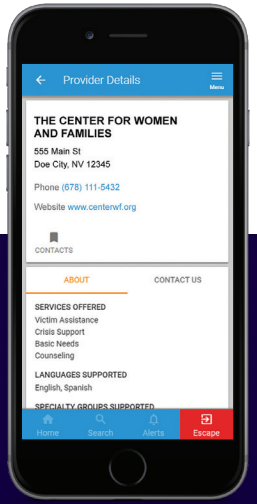
If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

### Create a User Account

To access additional features, VINE users can create a confidential account by providing a username, password, and either a phone number or email address for account verification. An account will allow you to create and return to a personalized offender(s) watch list and bookmark service provider contacts.

### Additional State Prison Registration

If the offender was convicted and incarcerated for a crime against you and you want to be notified of parole eligibility, upcoming parole hearings, parole decisions, or state prison release and transfer notifications, you will also need to register with the Michigan Department of Corrections, Crime Victims Services Unit by calling 1-877-886-5401 (toll-free). For additional information, please visit the Michigan Department of Corrections (MDOC) website at www.michigan.gov/corrections.




**Michigan VINE**
**1-800-770-7657**
**TTY: 1-866-847-1298**
**VINELink.com**

# VINE Service Provider Directory

Connect with local, regional and national victim service providers through the VINE Service Provider Directory. The directory is a comprehensive listing of support services, such as victim assistance, crisis support, basic needs, healthcare, counseling, legal assistance, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. Click on SEARCH and select Service Provider to begin.

## Victim Resources

**Michigan Crime Victims Compensation Program**
Toll Free: 1-877-251-7373 or 1-517-241-7373

**Michigan Sexual Assault Hotline**
Phone: 1-855-864-2374 / Text: 1-866-238-1454
TTY: 1-517-381-8470
Chat: www.mcedsv.org/hotline/hotline-chat/

**Michigan Department of Corrections, Crime Victims Services Unit**
1-877-886-5401

**Mothers Against Drunk Driving**
www.madd.org
1-877-623-3435

**Parents of Murdered Children**
www.pomc.org
1-888-818-7662

**National Domestic Violence Hotline**
www.ndvh.org
1-800-799-7233 or TTY: 1-800-787-3224

**StrongHearts Native Helpline**
www.strongheartshelpline.org/
(online chat help available)
1-844-7NATIVE (1-844-762-8483)

**To contact a prosecutor's office:**
www.michiganprosecutor.org/about-us-menu/prosecutor-directory